



Jefferson County Communications Center Authority
JEFFCOM911

June 2025
Monthly Report



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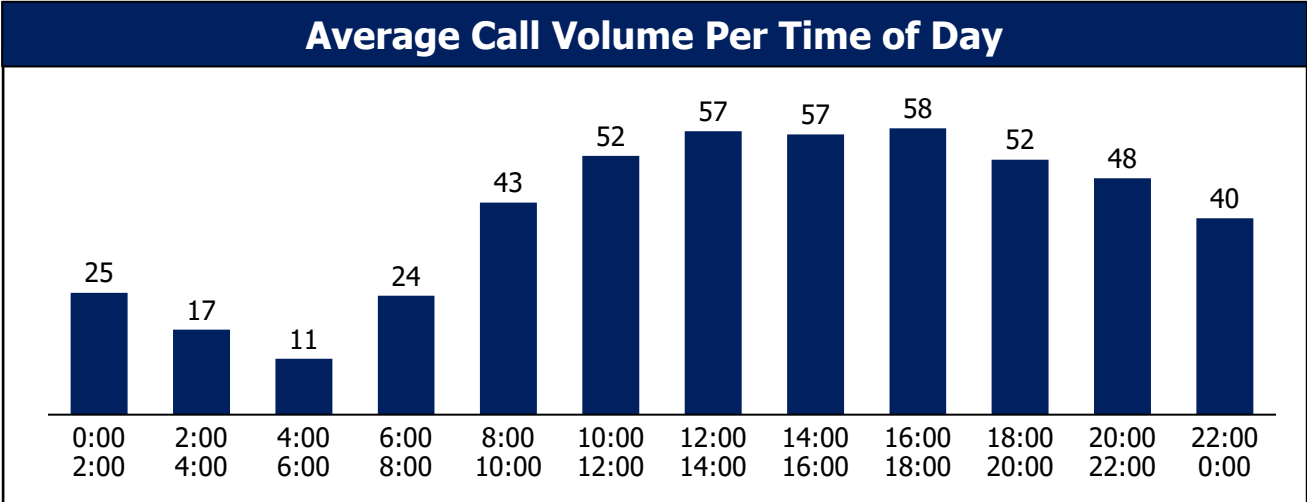


Law Stats

Calls Received, Processed, and Dispatched
















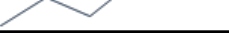
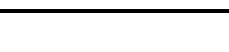
Agency	June Calls	% Total	6 Month Trend
Lakewood PD	5,827	29.0%	
Jeffco Sheriff	2,986	14.8%	
Arvada PD	2,882	14.3%	
Wheat Ridge PD	1,396	6.9%	
Golden PD	579	2.9%	
Edgewater PD	290	1.4%	
Clear Creek Sheriff	184	0.9%	
Idaho Springs PD	165	0.8%	
Georgetown PD*	51	0.3%	
Lakeside PD	60	0.3%	
CSM PD	19	0.1%	
Mountain View PD	23	0.1%	
Morrison PD**	30	0.1%	
Empire PD	9	0.0%	
Total	14,501	72.1%	

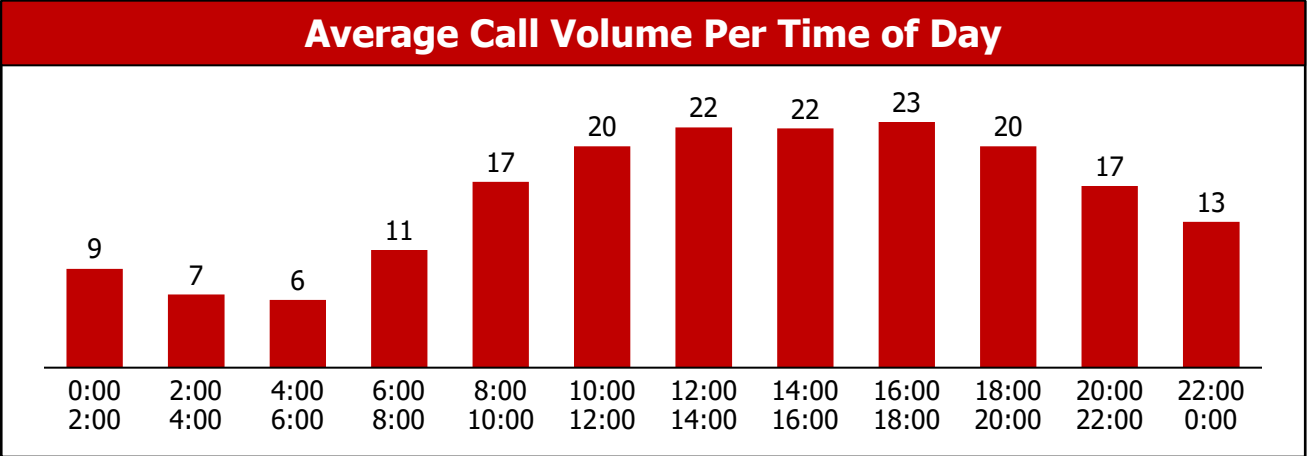


Total CAD Dispatched Calls by Day of Week

Day of Week	Priority							Total	% of Calls Per Day
	0	1	2	3	4	5	6		
Sunday	0	187	671	748	164	310	156	2,236	13.2%
Monday	1	200	691	766	209	579	136	2,582	15.3%
Tuesday	0	148	522	558	153	358	115	1,854	13.7%
Wednesday	0	134	558	597	181	387	146	2,003	14.8%
Thursday	1	154	570	585	163	334	139	1,946	14.4%
Friday	1	124	528	570	180	334	131	1,868	13.8%
Saturday	2	208	591	633	140	271	163	2,008	14.8%
Total	5	1,155	4,131	4,457	1,190	2,573	986	14,497	

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.
*Clear Creek Sheriff's Office is currently responding to Georgetown calls as of October 2024. **Jefferson County Sheriff's Office is responding to Morrison calls as of January 2025.

Agency	June Calls	% of Total	6 Month Trend
West Metro Fire	3,179	15.8%	
Arvada Fire	1,396	6.9%	
Golden Fire	260	1.3%	
Evergreen Fire	183	0.9%	
Clear Creek Fire	131	0.7%	
Clear Creek EMS	114	0.6%	
Elk Creek Fire	111	0.6%	
Highland Rescue	70	0.3%	
Foothills Fire	48	0.2%	
Pleasant View Fire	33	0.2%	
Inter Canyon Fire	28	0.1%	
North Fork Fire	18	0.1%	
Genesee Fire	16	0.1%	
Indian Hills Fire	15	0.1%	
Golden Gate Fire	6	0.0%	
Total	5,608	27.9%	



Total CAD Dispatched Calls by Day of Week

Day of Week	Priority						Total	% of Calls Per Day
	1	2	3	4	5	6		
Sunday	21	599	313	8	0	1	942	14.4%
Monday	10	536	354	9	0	0	909	13.9%
Tuesday	12	453	226	6	0	0	697	13.4%
Wednesday	12	418	263	4	0	0	697	13.4%
Thursday	9	454	273	9	0	0	745	14.3%
Friday	15	473	276	12	0	0	776	14.9%
Saturday	22	508	284	10	0	0	824	15.8%
Total	101	3,441	1,989	58	0	1	5,590	



Service Level Agreement

Call Processing



Process	SLA	Result	Target
Call Answering and Processing	90% of 911 calls answered within 15 seconds	89.2%	95% of 911 calls answered within 15 Seconds
	99% of 911 calls answered within 40 seconds	94.8%	99% of 911 calls answered within 40 Seconds
	90% of Priority 1 and 2 calls processed within 60 seconds	51.3%	90% of 911 calls processed within 60 Seconds
	(Included as a reference only)	88.5%	95% of 911 calls processed within 106 Seconds
Average Admin Call Initial Hold Time	15% of all non-emergency calls for service are put on hold for 60 seconds or less	*	No more than 10% of all non-emergency calls are put on hold for 60 seconds or less
Quality Assurance Scores	EMD; Target average of 75%	93.8%	Target average of 95% with a minimum of 80%
	EFD; Target average of 75%	97.2%	Target average of 95% with a minimum of 80%
	LAW; Target average of 75%	96.9%	Target average of 95% with a minimum of 80%

Analysis
<p>Root Cause: Call Answering Time While overall staffing numbers are close to the authorized level, the number of personnel in training continues to impact performance in call taking operations.</p> <p>Remediation: Call Answering Time Both 15 second and 40 second answering time metrics are up by 2% points in June! Jeffcom has worked with Carbyne to have them provide both the 15 second and 40 second results more frequently so management can more closely monitor the progress. Call takers from Academy 2025-2 are undergoing on-the-job-training and 7 call takers from Academy 2025-3 will join them in early July.</p> <p>Root Cause: Call Processing Time Jeffcom has analyzed and concluded that the call processing goal of 60 seconds is not feasible due to the amount of time it takes to double-verify the address and phone number of wireless callers.</p> <p>Remediation: Call Processing Time The team continues to analyze different operational methods in which processing times can be reduced to improve the metric goal. Currently, the 90th percentile is 01:51 minutes to process a wireless call from when the ANI/ALI is populated to Dispatcher queue.</p>

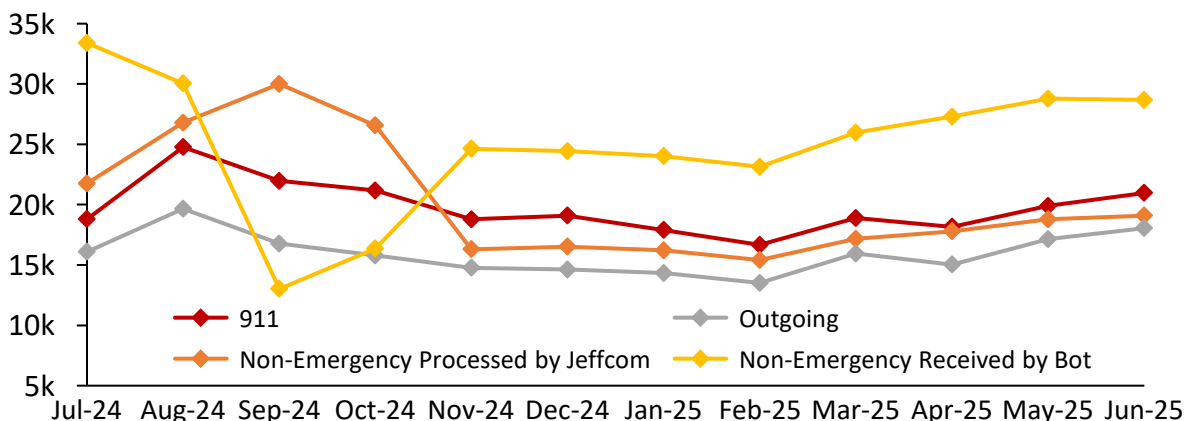
*Due to the switch in CPE, we are actively working with Carbyne to acquire this number. However, they were not "out of the box" reporting numbers nor included in the database feed.



Service Level Agreement and Volume Trends



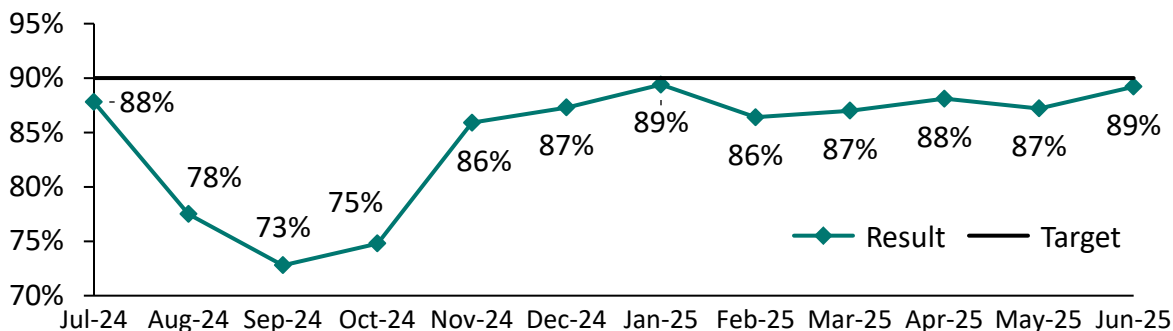
Call Volumes



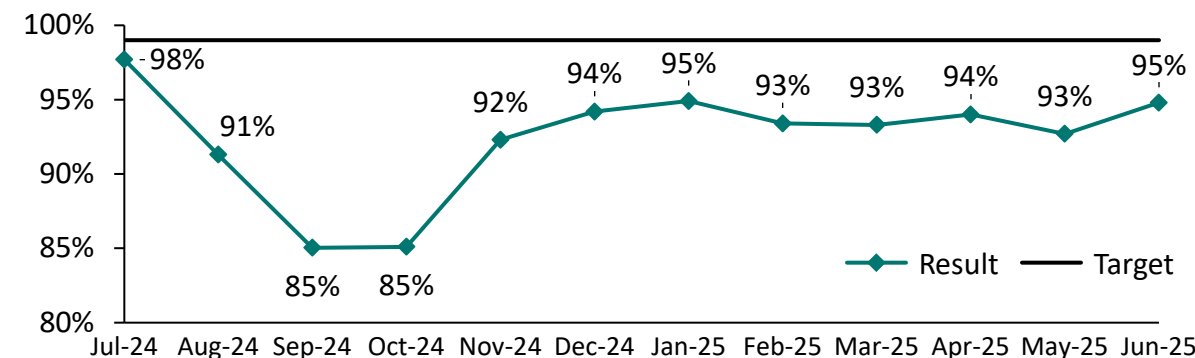
Trend Table

Average Daily Calls	Jun-25	May-25	Jun-24	Δ Last Month (per day)	Δ Last Year (per day)
Outgoing	602	553	616	↑ 9%	↓ -2%
Incoming - Admin to Bot	956	928	1,018	↑ 3%	↓ -6%
Incoming - Admin to Jeffcom	636	606	845	↑ 5%	↓ -25%
Incoming - 911	699	642	725	↑ 9%	↓ -4%
911 calls answered within 15 seconds	89.2%	87.2%	88.3%	↑ 2.0%	↑ 0.9%
911 calls answered within 40 seconds	94.8%	92.7%	97.1%	↑ 2.1%	↓ 2.3%

911 Calls Answered within 15 Seconds



911 Calls Answered within 40 seconds





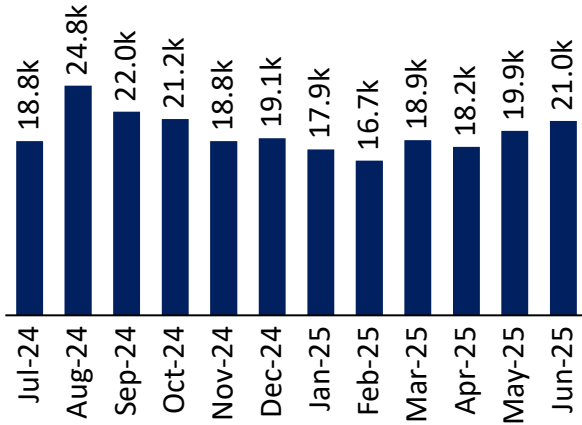
Call Volume/Agency Specific Inquiries

JEFFCOM

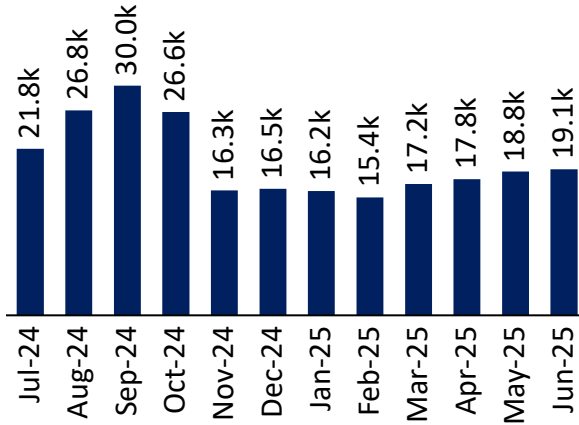


12 Month Trends

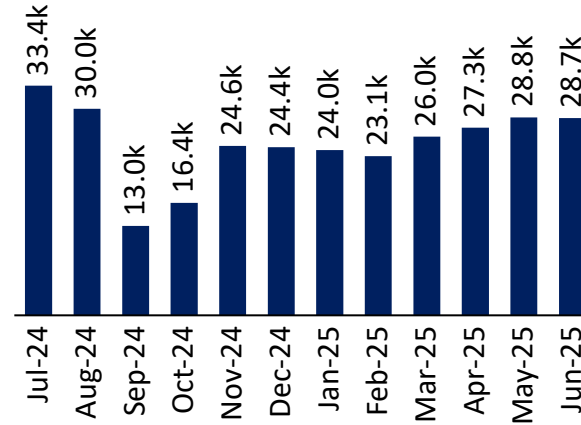
Emergency Calls



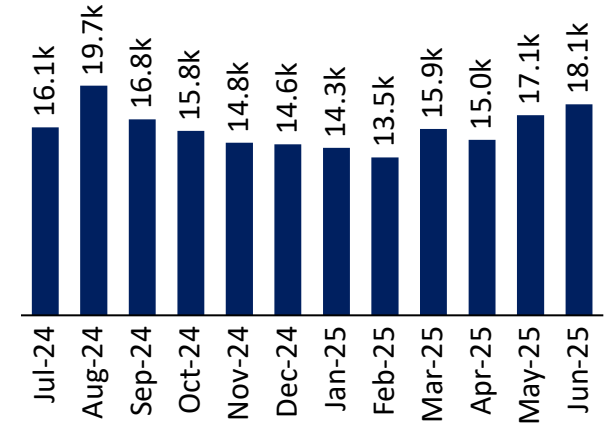
Non-Emergency Calls Processed by Jeffcom



Non-Emergency Calls Received by Bot



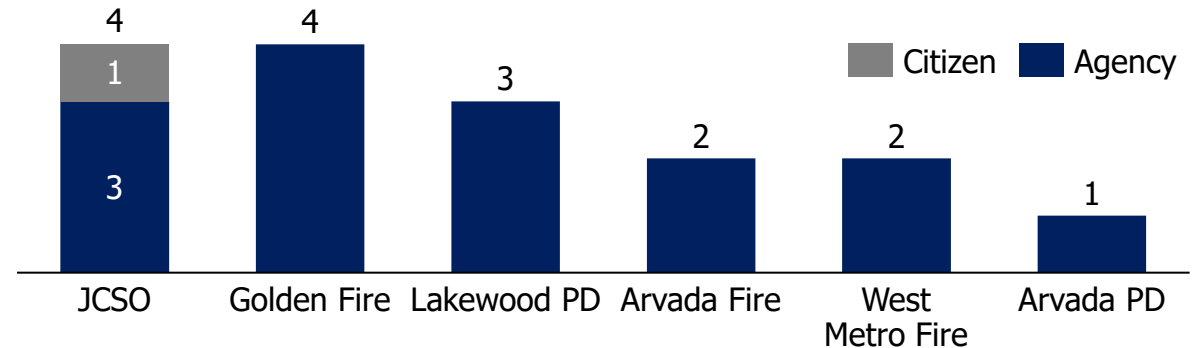
Outgoing Calls



Call Volume

Line	Calls	Notes
Outgoing	18,054	9% Increase per day from May
Incoming - Admin to Bot	28,681	3% Increase per day from May
Incoming - Admin to Jeffcom	19,088	5% Increase per day from May
Incoming - 911	20,975	9% Increase per day from May
Total Incoming to Jeffcom	40,063	7% Increase per day from May

June Inquiries



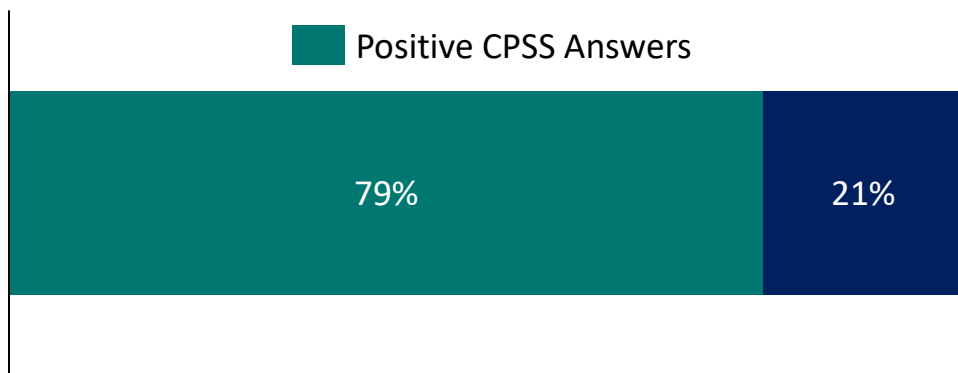


PowerEngage Survey Results

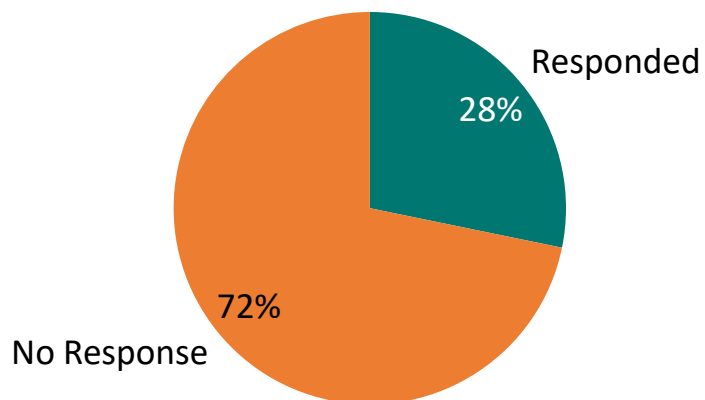
JEFFCOM



Citizen Positive Satisfaction Score (CPSS)



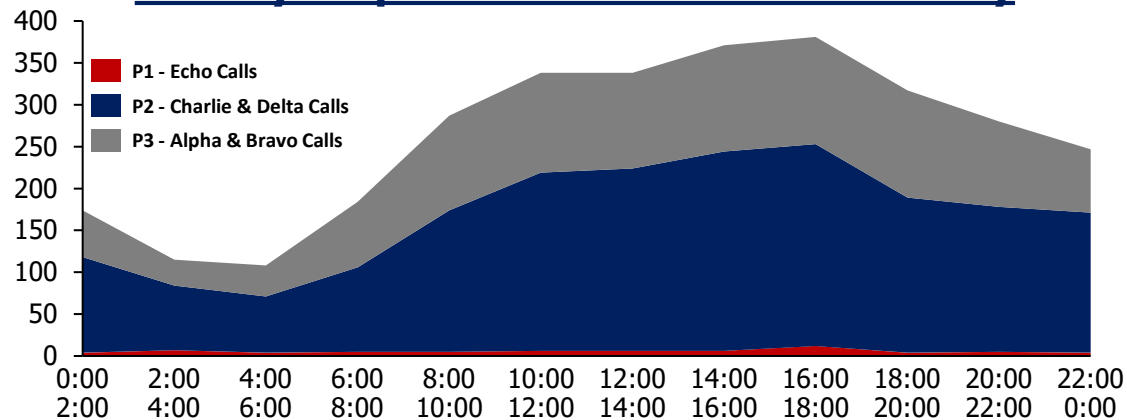
Survey Response Rate



Survey Responses

- She was very thorough and kept a calm tone. She asked questions in a way that didn't confuse or overwhelm me and when I told her I needed to get my son out of the car and out of the road she let me do what I needed to while still making sure to get the answers she needed
- Call taker was responsive and helpful
- Very professional and easy to talk to. Got help heading my way quickly.
- She was great! Informative and thorough.
- The 911 operator was lovely and very calm and I really appreciated her
- The phone operator was very nice and helpful and calmed me down and showed genuine care. Very amazing lady

Priority Dispatched Calls Per Time of Day



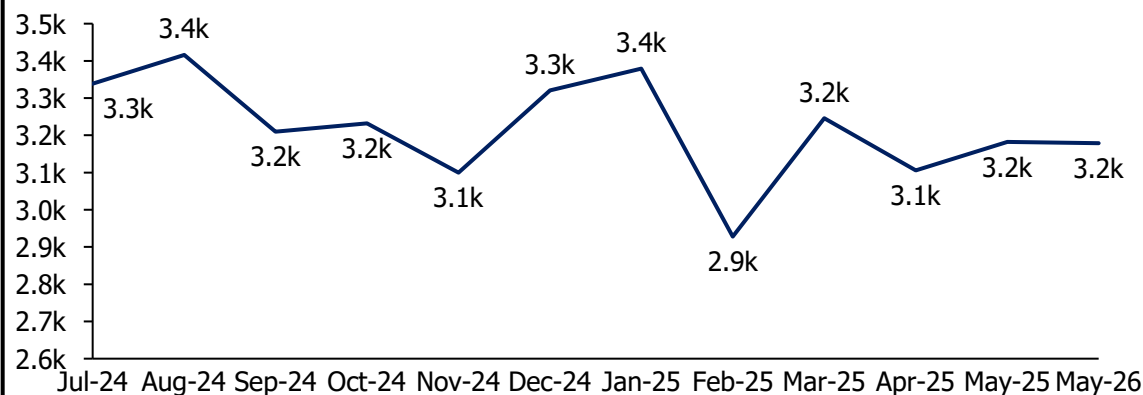
Daily Priority Call Volume and Entry to Assignment

Day of Week	P1	P2	P3	Total	Average
Sunday	13	334	180	527	105
Monday	8	310	196	514	103
Tuesday	6	263	121	390	98
Wednesday	9	248	160	417	104
Thursday	7	263	152	422	106
Friday	11	274	150	435	109
Saturday	14	271	150	435	109

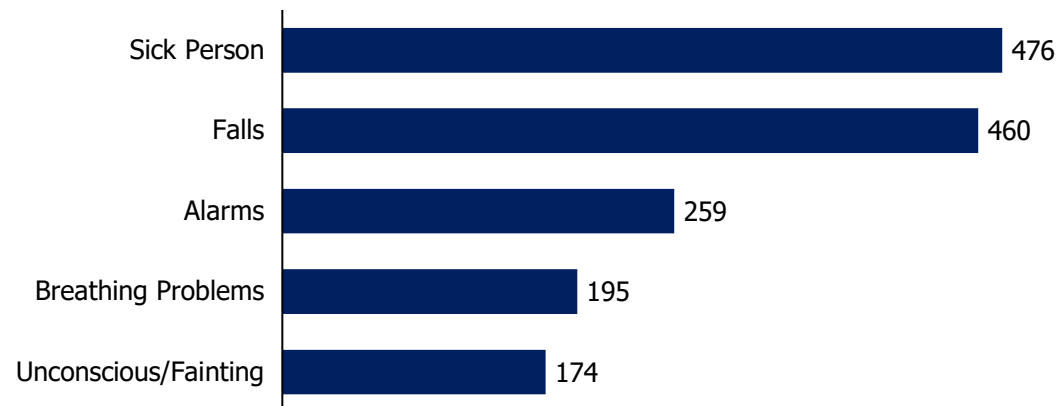
Assignment <1 min **99%** **94%**

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

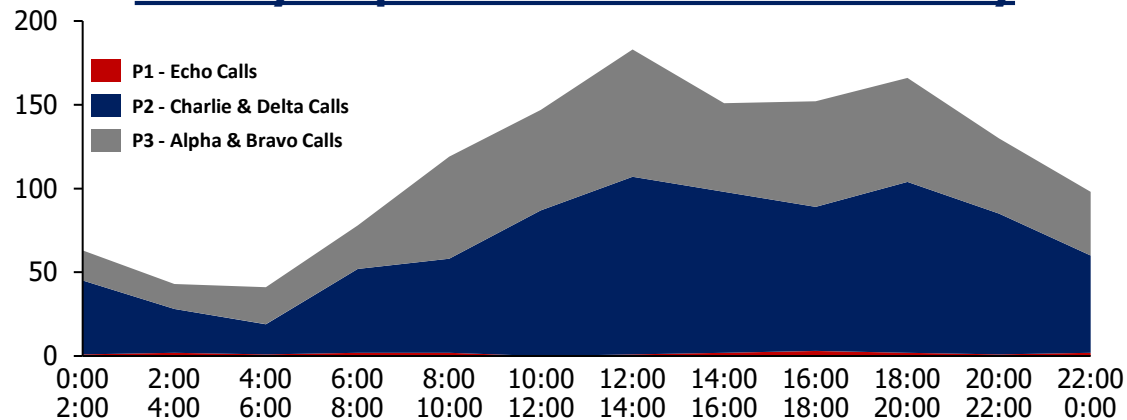




Arvada Fire



Priority Dispatched Calls Per Time of Day



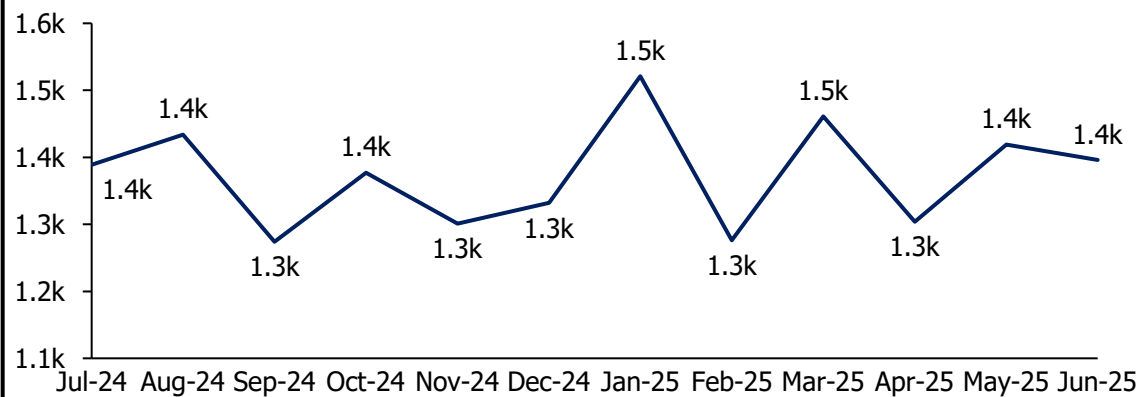
Daily Priority Call Volume and Entry to Assignment

Day of Week	P1	P2	P3	Total	Average
Sunday	5	143	76	224	45
Monday	1	127	103	231	46
Tuesday	3	111	59	173	43
Wednesday	1	106	65	172	43
Thursday	2	103	85	190	48
Friday	3	122	81	206	52
Saturday	4	101	70	175	44

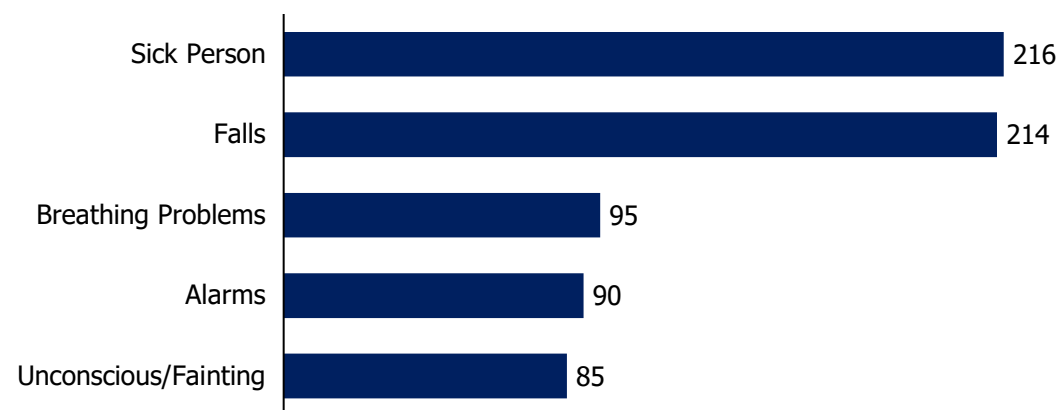
Assignment <1 min 100% 92%

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

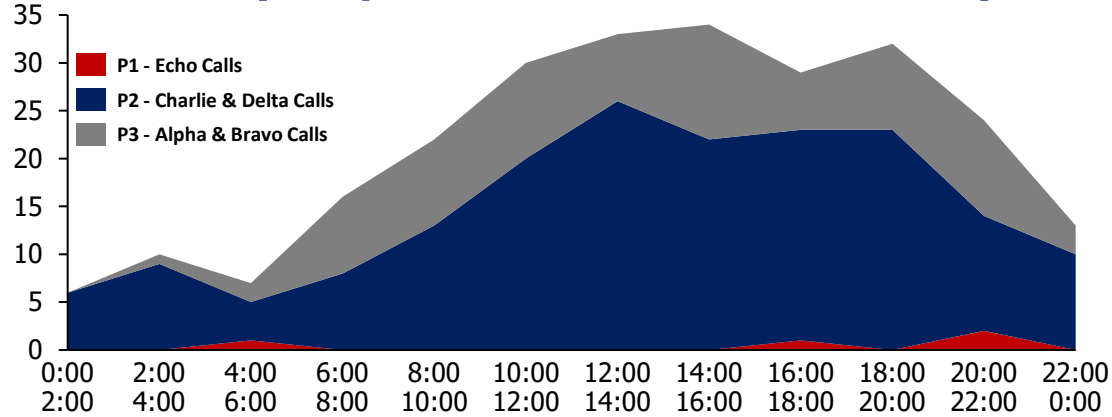




Golden Fire



Priority Dispatched Calls Per Time of Day



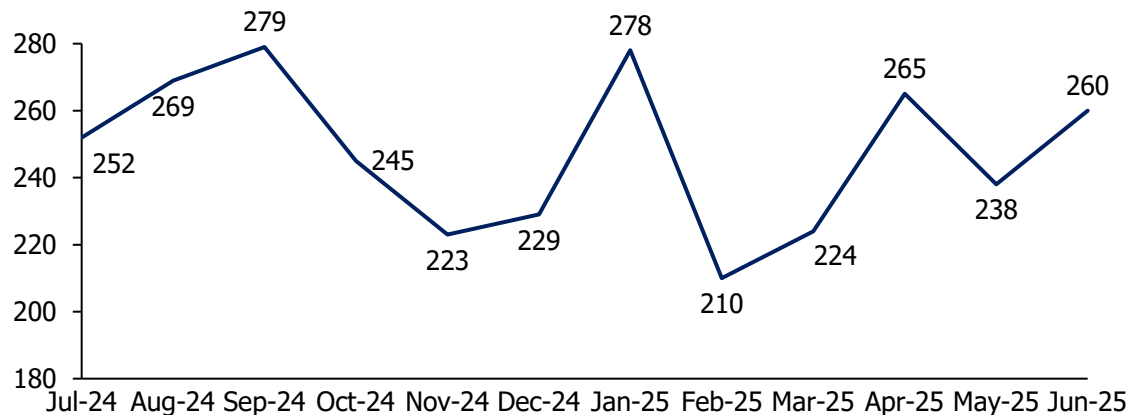
Daily Priority Call Volume and Entry to Assignment

Day of Week	P1	P2	P3	Total	Average
Sunday	0	28	14	42	8
Monday	1	36	18	55	11
Tuesday	0	18	10	28	7
Wednesday	1	11	11	23	6
Thursday	0	28	7	35	9
Friday	1	25	10	36	9
Saturday	1	29	7	37	9

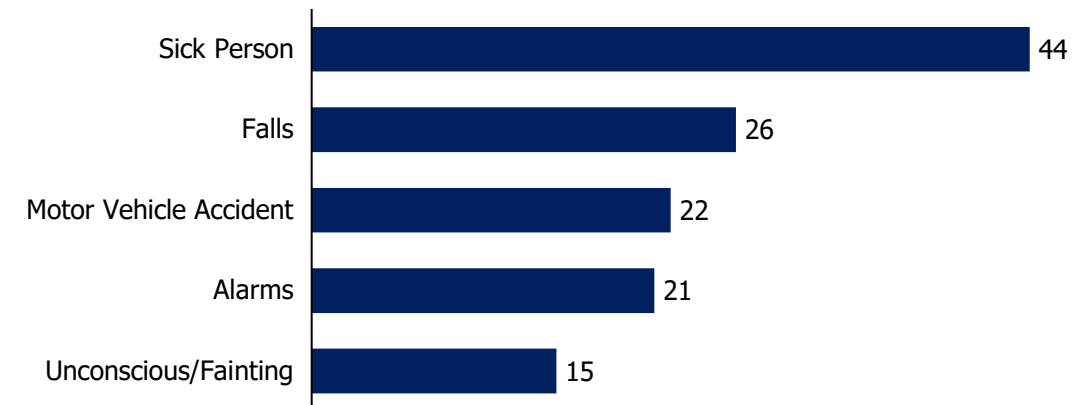
Assignment <1 min 75% 74%

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

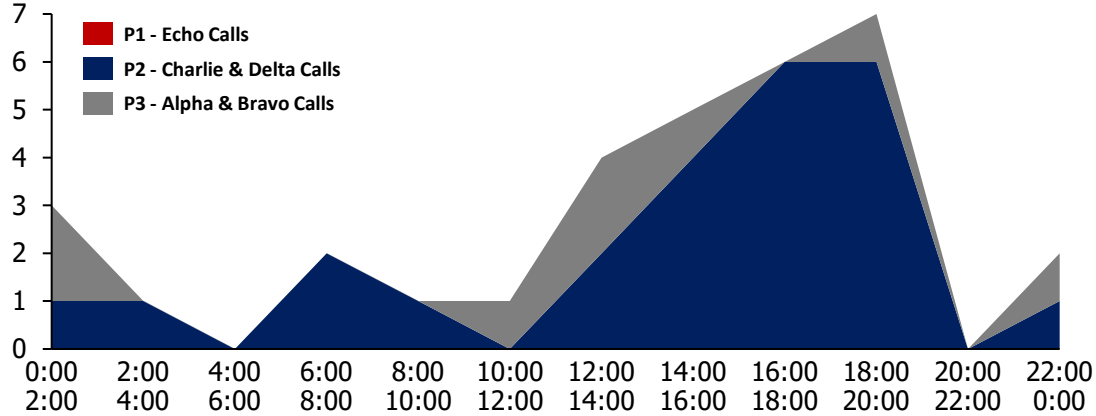




Pleasant View Fire



Priority Dispatched Calls Per Time of Day



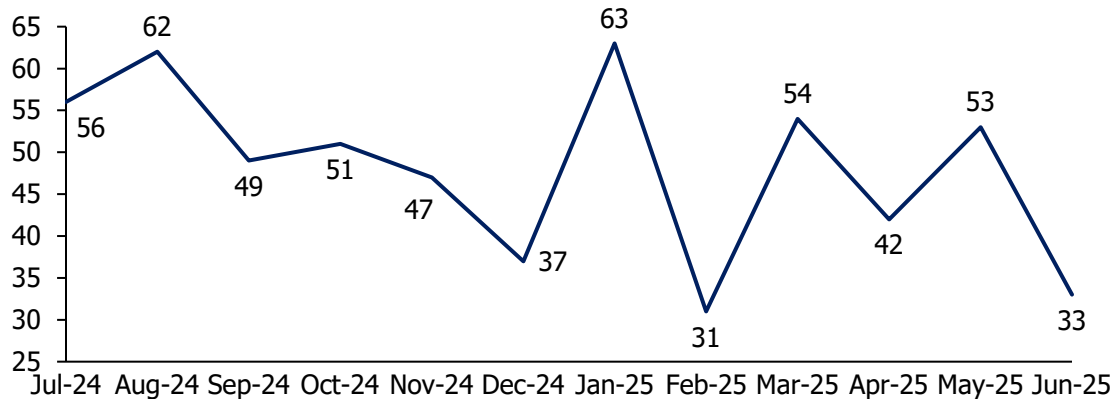
Daily Priority Call Volume and Entry to Assignment

Day of Week	P1	P2	P3	Total	Average
Sunday	0	3	1	4	1
Monday	0	4	0	4	1
Tuesday	0	2	3	5	1
Wednesday	0	4	2	6	2
Thursday	0	5	0	5	1
Friday	0	2	1	3	1
Saturday	0	4	1	5	1

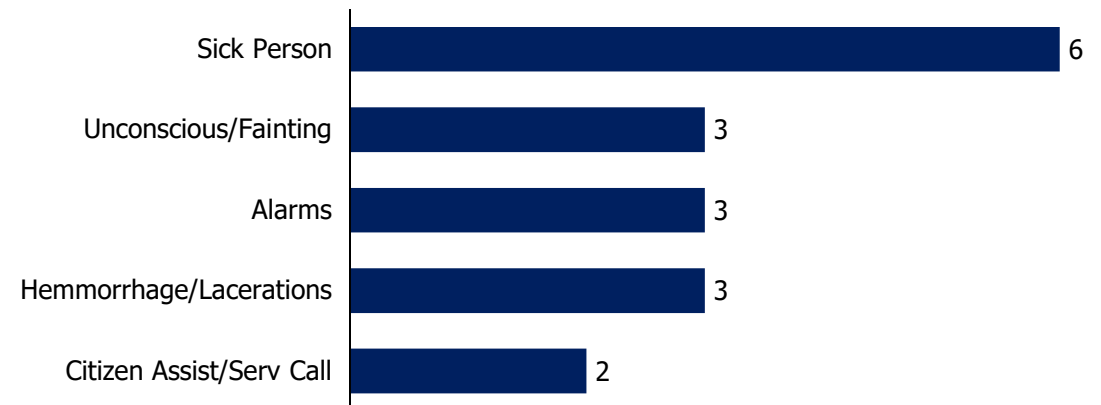
Assignment <1 min	N/A	75%			
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Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

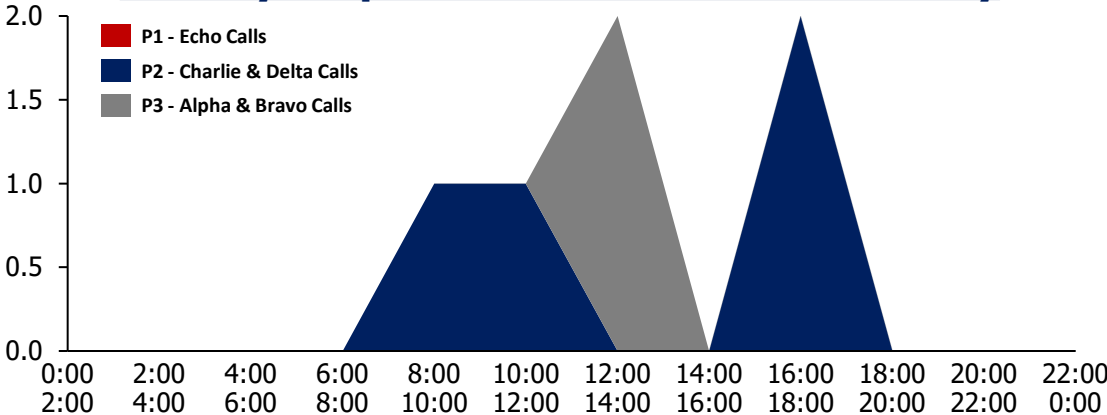




Golden Gate Fire



Priority Dispatched Calls Per Time of Day



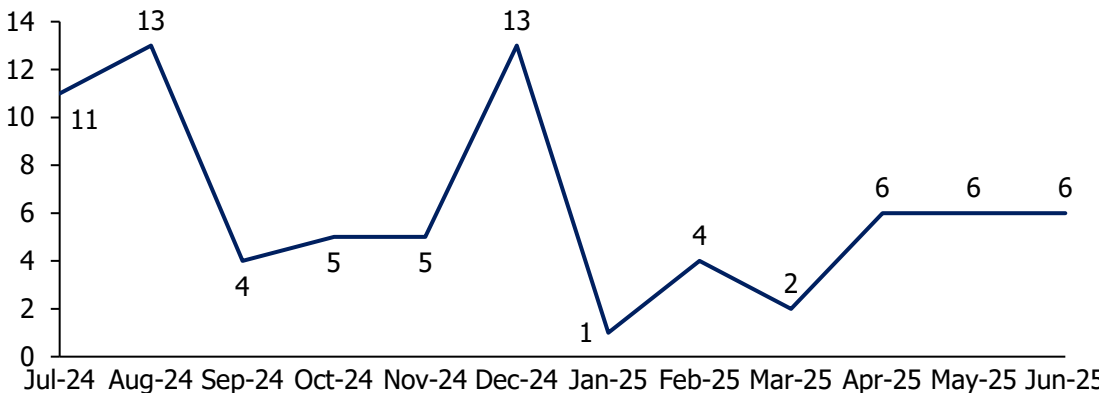
Daily Priority Call Volume and Entry to Assignment

Day of Week	P1	P2	P3	Total	Average
Sunday	0	1	0	1	0
Monday	0	2	0	2	0
Tuesday	0	0	1	1	0
Wednesday	0	0	0	0	0
Thursday	0	0	0	0	0
Friday	0	0	1	1	0
Saturday	0	1	0	1	0

Assignment <1 min	N/A	50%			
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Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Problem Natures

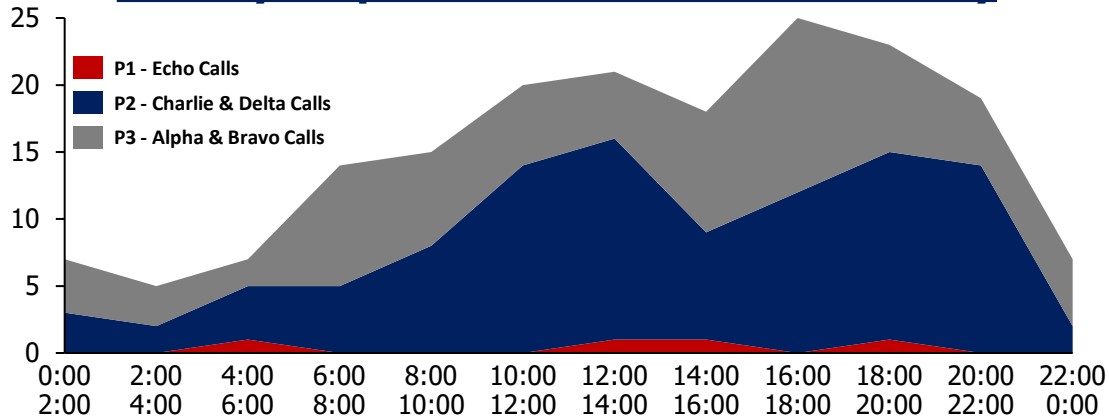




Evergreen Fire



Priority Dispatched Calls Per Time of Day



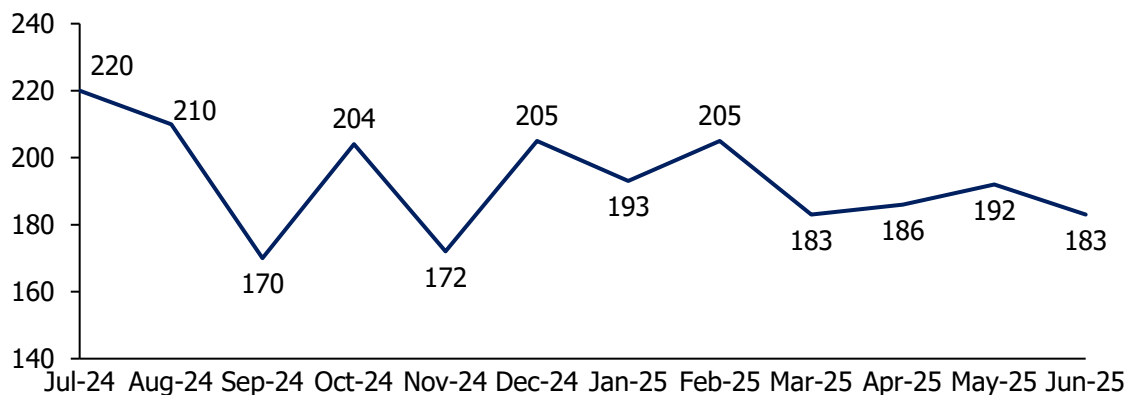
Daily Priority Call Volume and Entry to Assignment

Day of Week	P1	P2	P3	Total	Average
Sunday	1	18	13	32	6
Monday	0	18	17	35	7
Tuesday	2	10	9	21	5
Wednesday	0	10	7	17	4
Thursday	0	17	3	20	5
Friday	0	6	11	17	4
Saturday	1	22	16	39	10

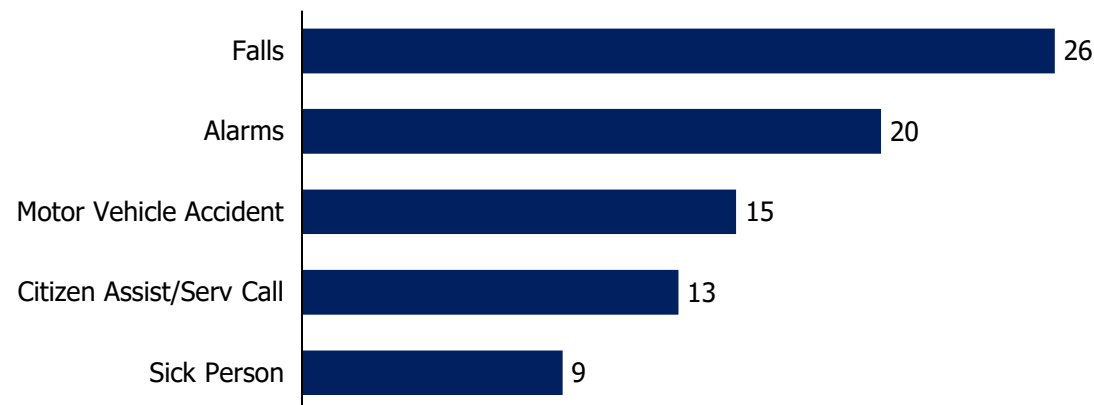
Assignment <1 min 100% 78%

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

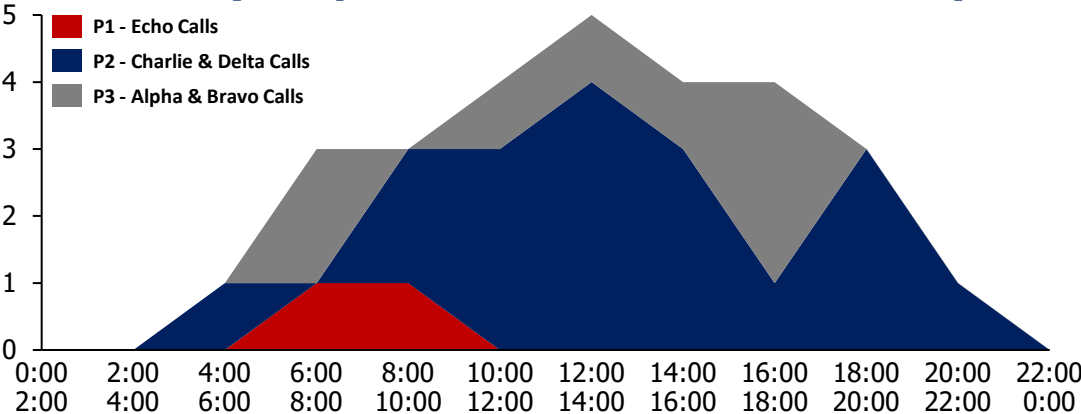




Inter-Canyon Fire



Priority Dispatched Calls Per Time of Day



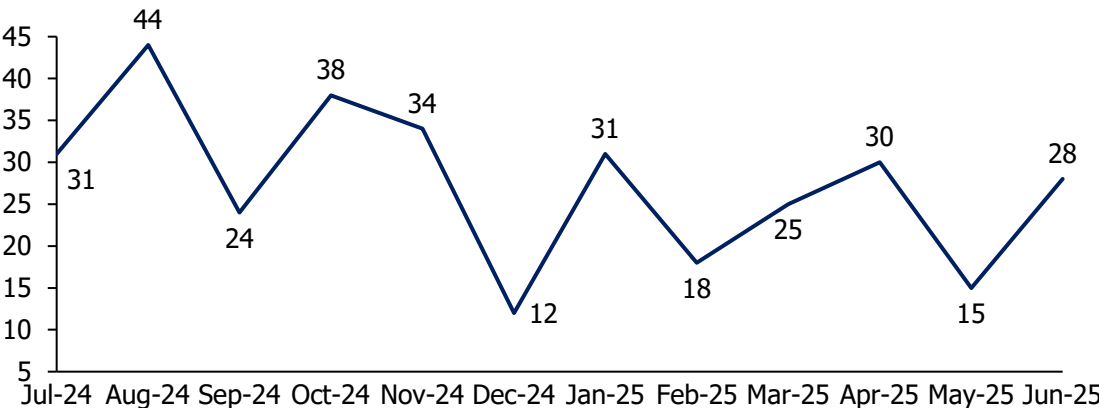
Daily Priority Call Volume and Entry to Assignment

Day of Week	P1	P2	P3	Total	Average
Sunday	1	2	2	5	1
Monday	0	4	1	5	1
Tuesday	0	2	0	2	1
Wednesday	1	2	1	4	1
Thursday	0	1	2	3	1
Friday	0	1	0	1	0
Saturday	0	6	2	8	2

Assignment <1 min 100% 56%

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

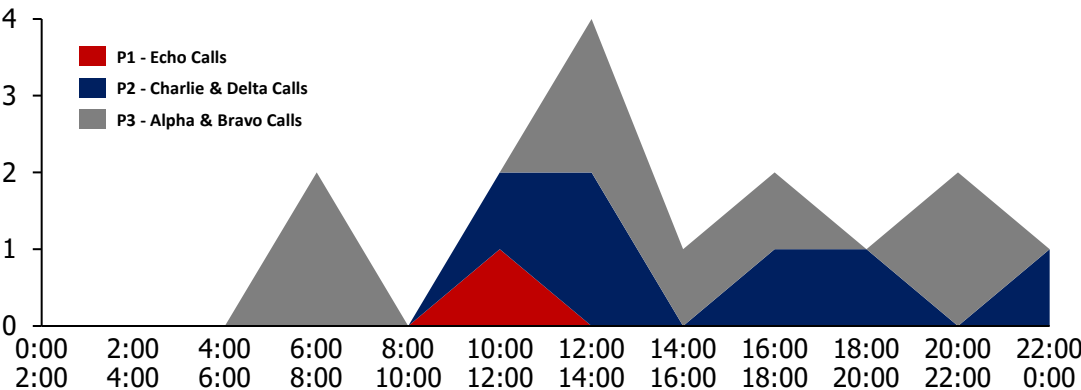




Indian Hills Fire



Priority Dispatched Calls Per Time of Day



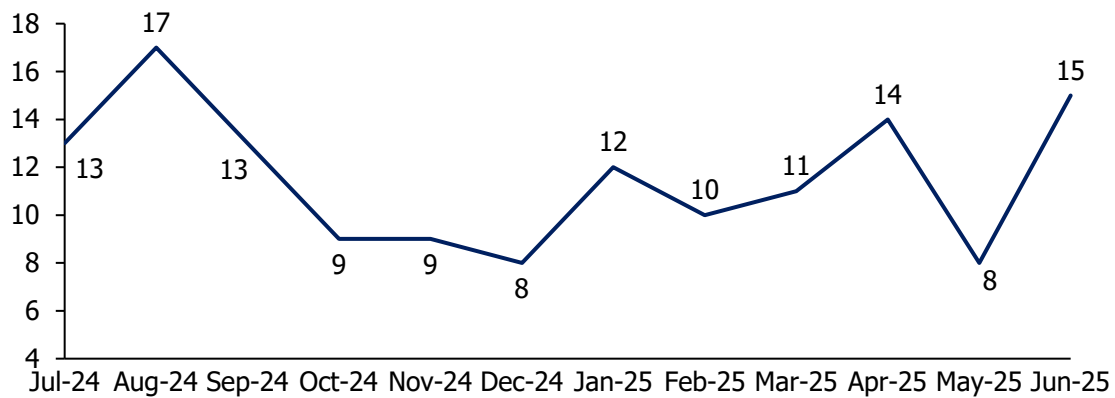
Daily Priority Call Volume and Entry to Assignment

Day of Week	P1	P2	P3	Total	Average
Sunday	1	0	1	2	0
Monday	0	0	0	0	0
Tuesday	0	0	0	0	0
Wednesday	0	1	2	3	1
Thursday	0	2	3	5	1
Friday	0	0	0	0	0
Saturday	0	3	2	5	1

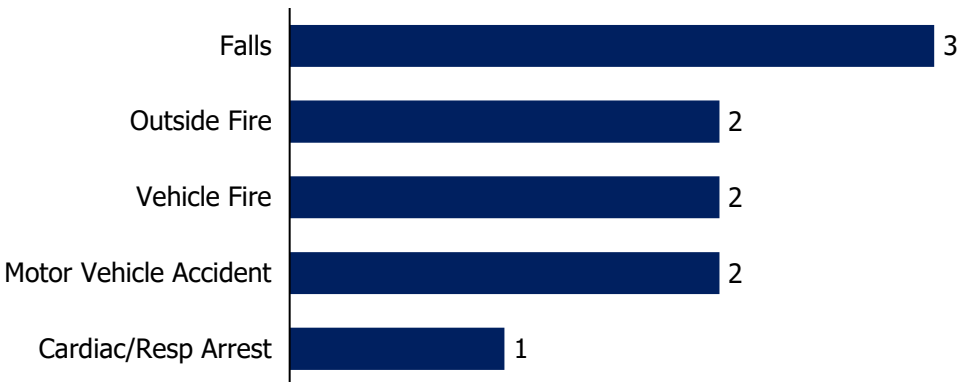
Assignment <1 min 100% 83%

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

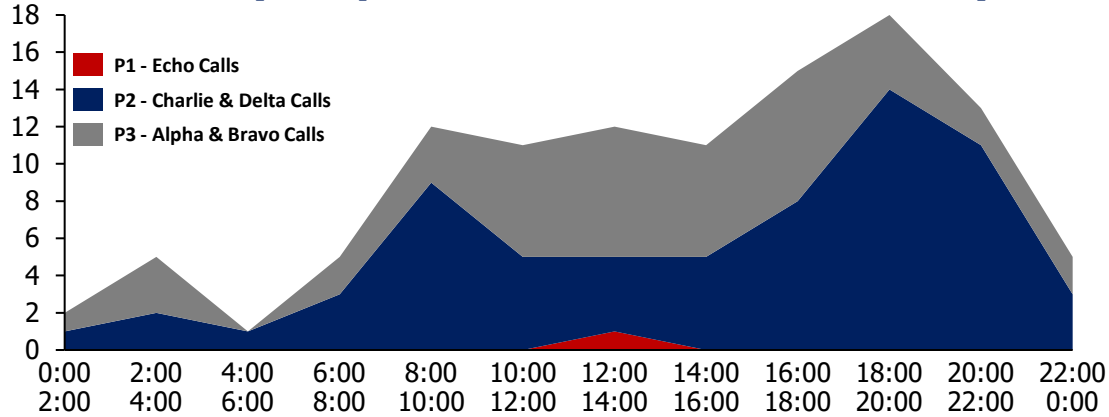




Elk Creek Fire



Priority Dispatched Calls Per Time of Day



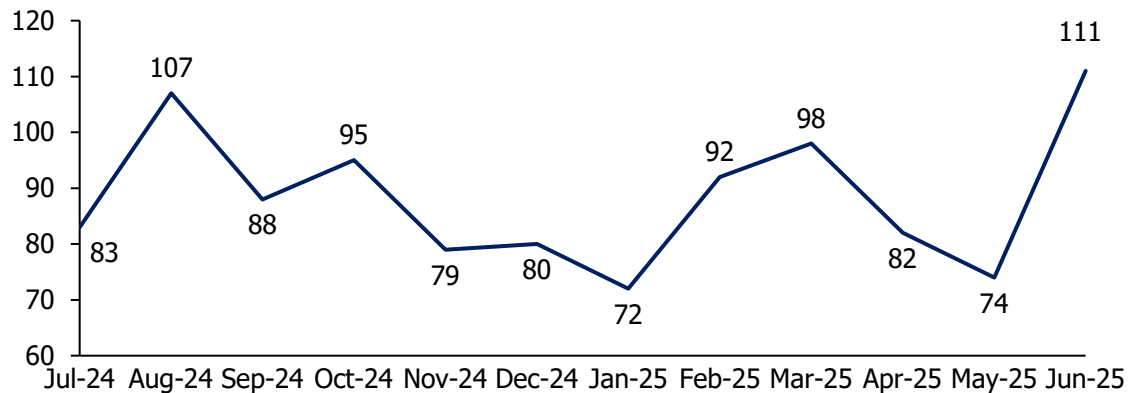
Daily Priority Call Volume and Entry to Assignment

Day of Week	P1	P2	P3	Total	Average
Sunday	0	11	5	16	3
Monday	0	8	8	16	3
Tuesday	1	6	7	14	4
Wednesday	0	10	5	15	4
Thursday	0	9	3	12	3
Friday	0	9	4	13	3
Saturday	0	13	11	24	6

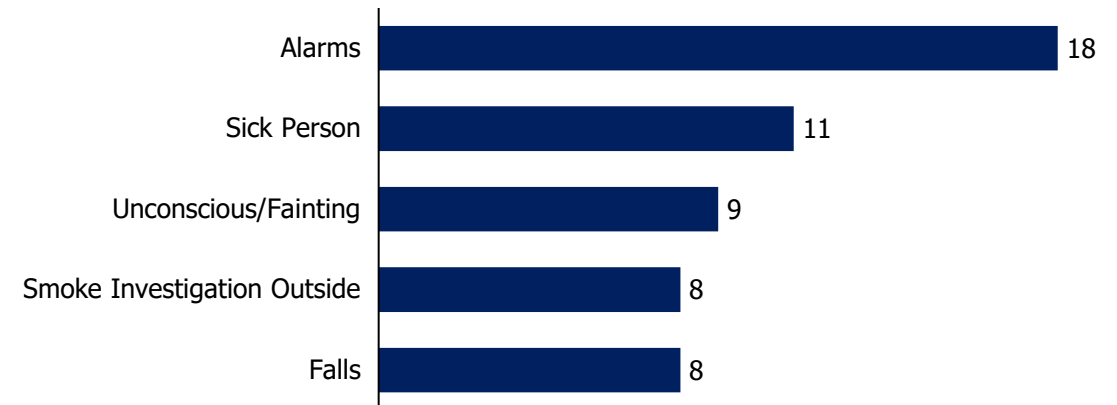
Assignment <1 min 100% 76%

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

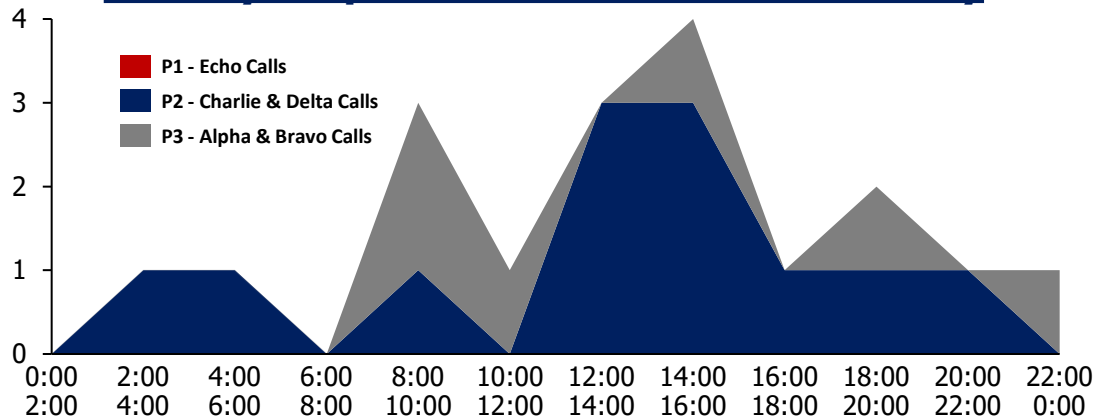




North Fork Fire



Priority Dispatched Calls Per Time of Day



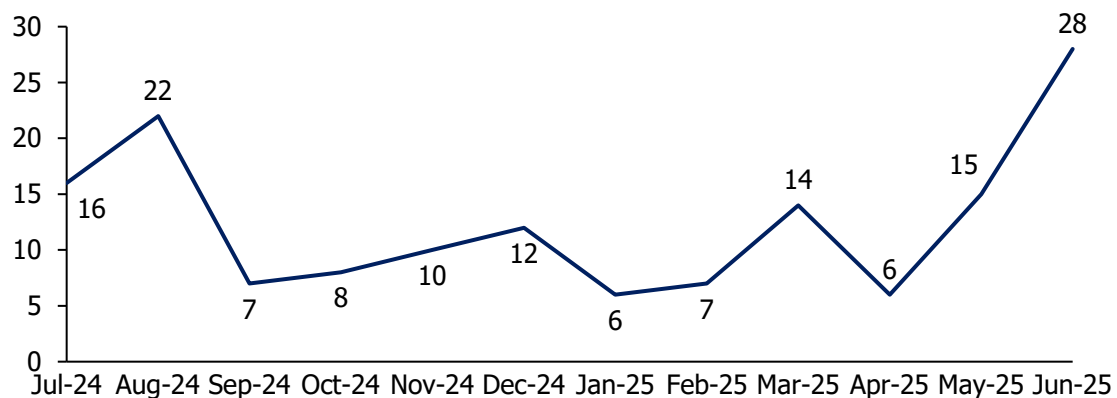
Daily Priority Call Volume and Entry to Assignment

Day of Week	P1	P2	P3	Total	Average
Sunday	0	1	0	1	0
Monday	0	0	0	0	0
Tuesday	0	2	0	2	1
Wednesday	0	1	0	1	0
Thursday	0	1	4	5	1
Friday	0	1	0	1	0
Saturday	0	6	2	8	2

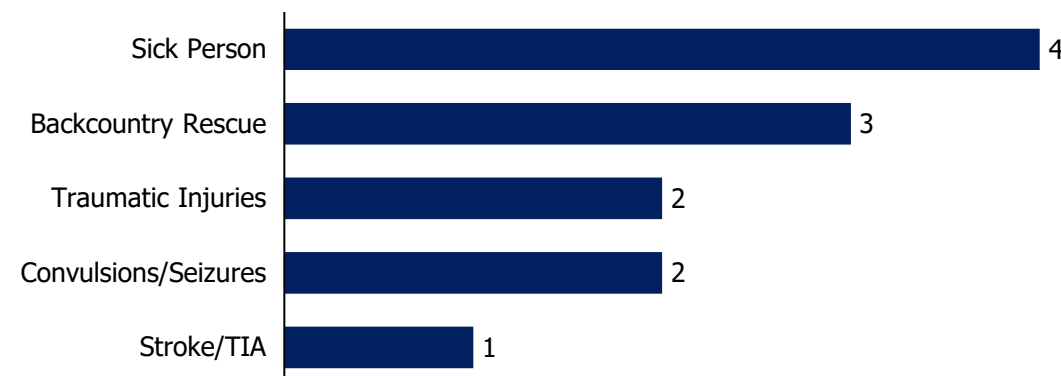
Assignment <1 min N/A 75%

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Problem Natures

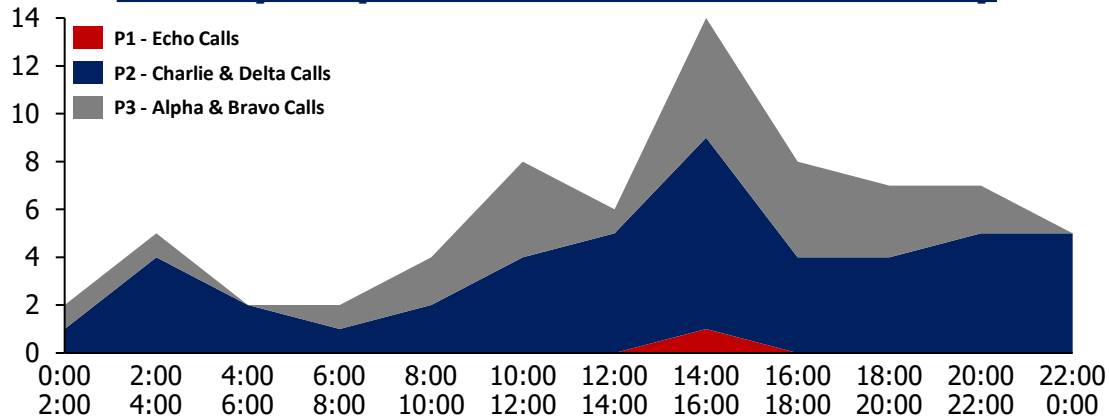




Highland Rescue



Priority Dispatched Calls Per Time of Day



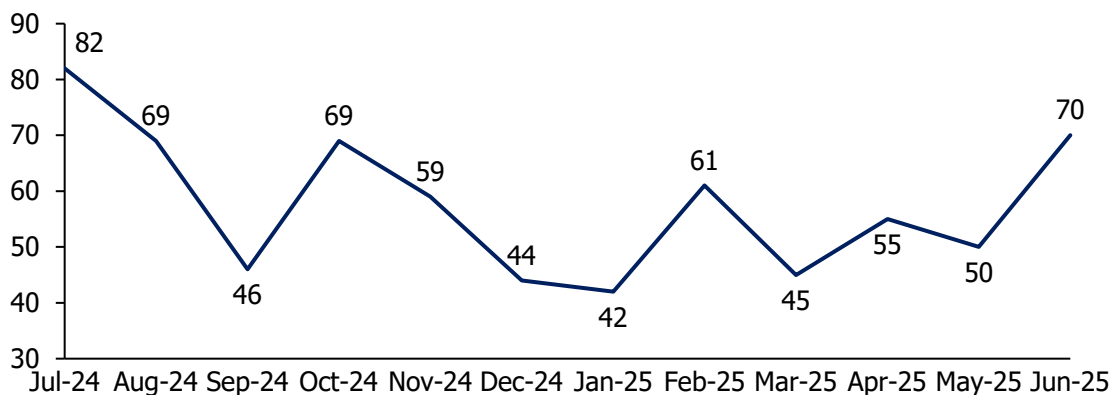
Daily Priority Call Volume and Entry to Assignment

Day of Week	P1	P2	P3	Total	Average
Sunday	0	8	3	11	2
Monday	0	4	3	7	1
Tuesday	0	7	3	10	3
Wednesday	0	3	3	6	2
Thursday	0	6	3	9	2
Friday	0	5	5	10	3
Saturday	1	12	4	17	4

Assignment <1 min **0%** **76%**

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

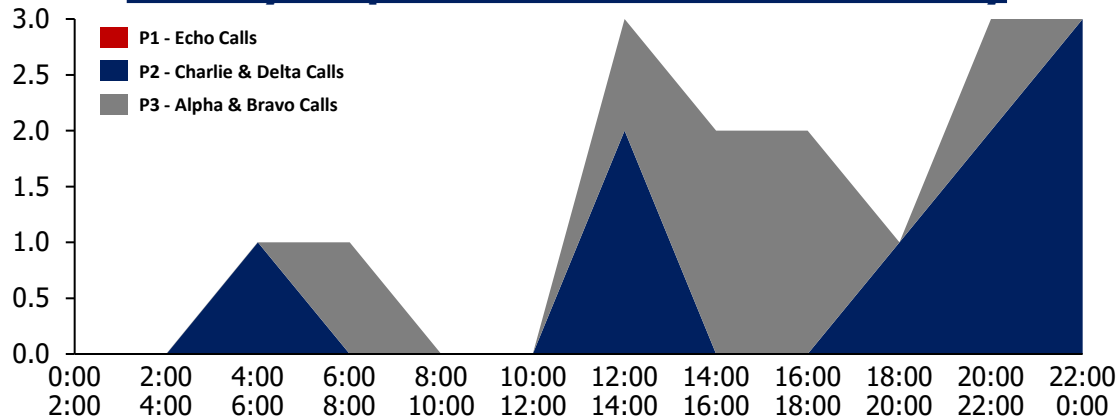




Genesee Fire



Priority Dispatched Calls Per Time of Day

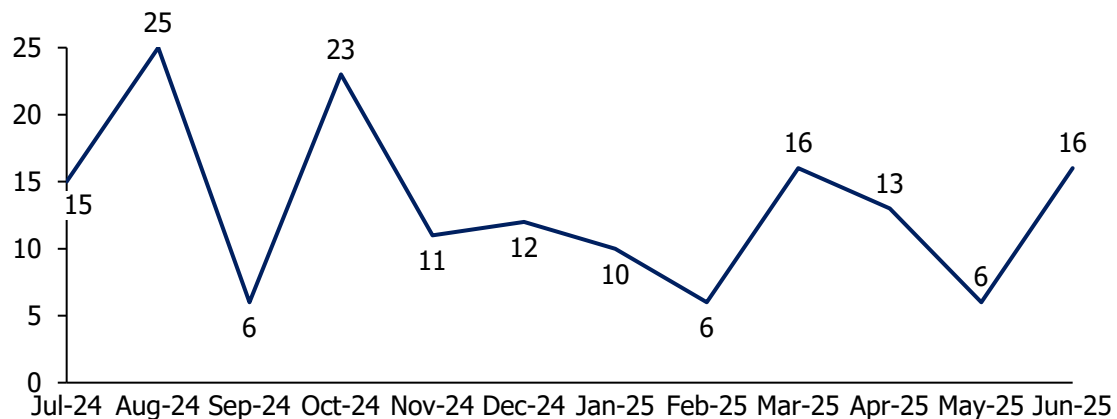


Daily Priority Call Volume and Entry to Assignment

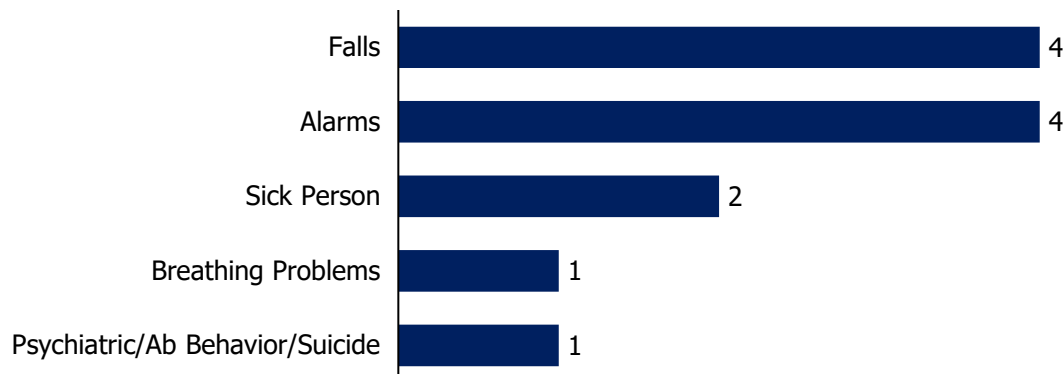
Day of Week	P1	P2	P3	Total	Average
Sunday	0	5	0	5	1
Monday	0	0	1	1	0
Tuesday	0	0	0	0	0
Wednesday	0	0	1	1	0
Thursday	0	0	2	2	1
Friday	0	3	1	4	1
Saturday	0	1	2	3	1
Assignment <1 min	N/A	67%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

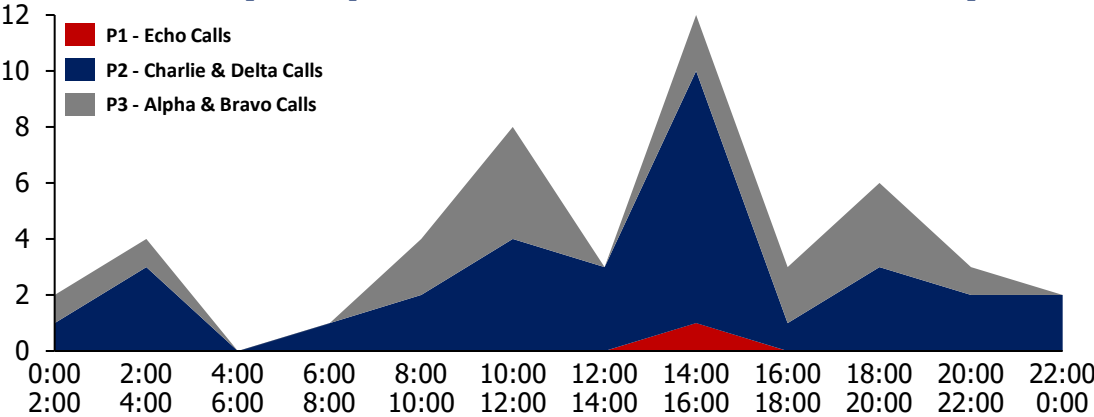




Foothills Fire



Priority Dispatched Calls Per Time of Day



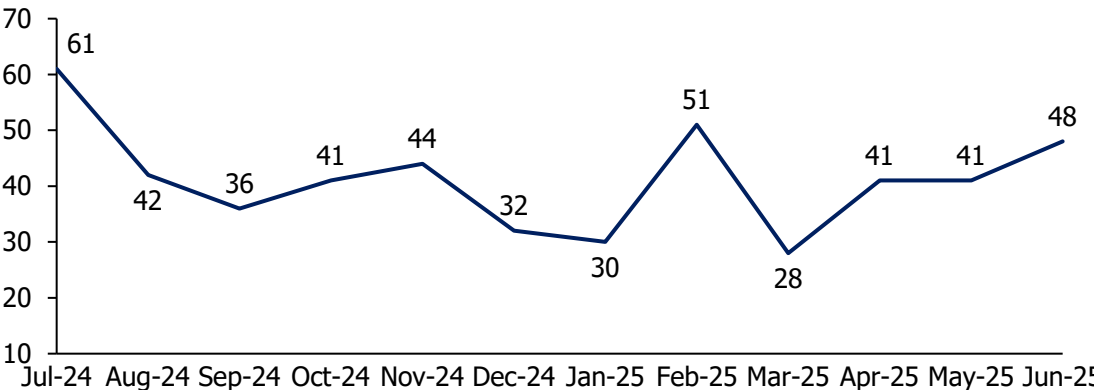
Daily Priority Call Volume and Entry to Assignment

Day of Week	P1	P2	P3	Total	Average
Sunday	0	3	2	5	1
Monday	0	6	2	8	2
Tuesday	0	5	3	8	2
Wednesday	0	3	2	5	1
Thursday	0	5	1	6	2
Friday	0	2	4	6	2
Saturday	1	7	2	10	3

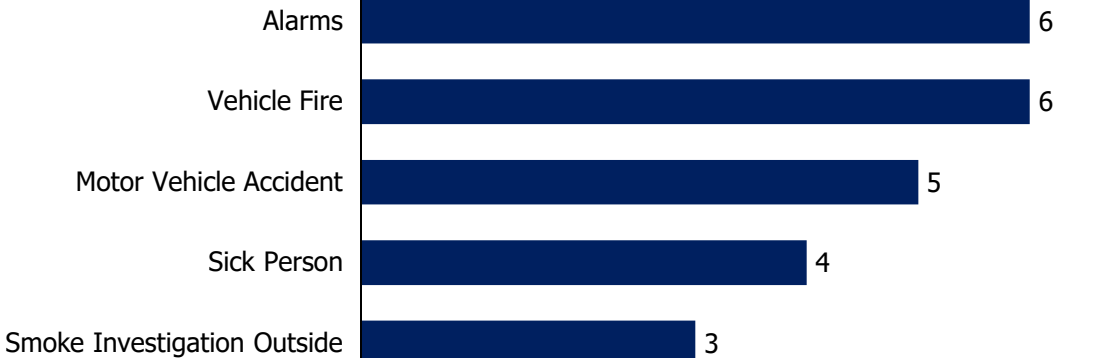
Assignment <1 min 0% 74%

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

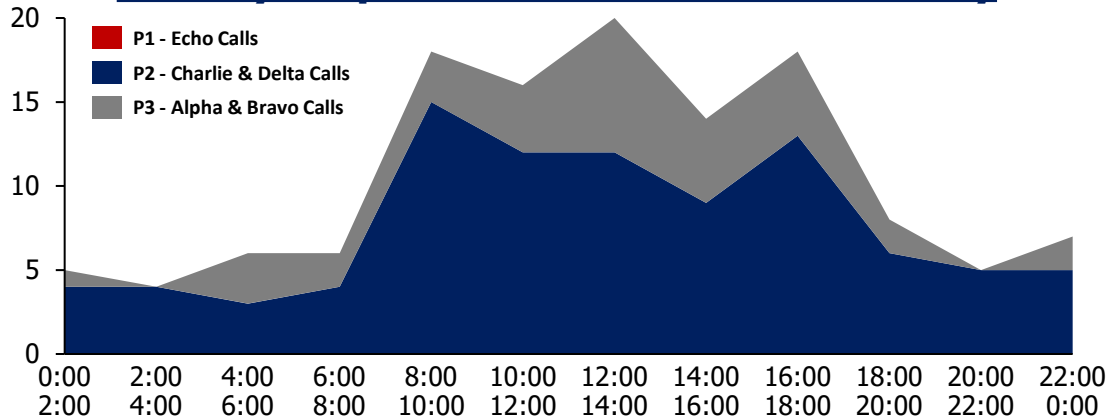




Clear Creek Fire



Priority Dispatched Calls Per Time of Day



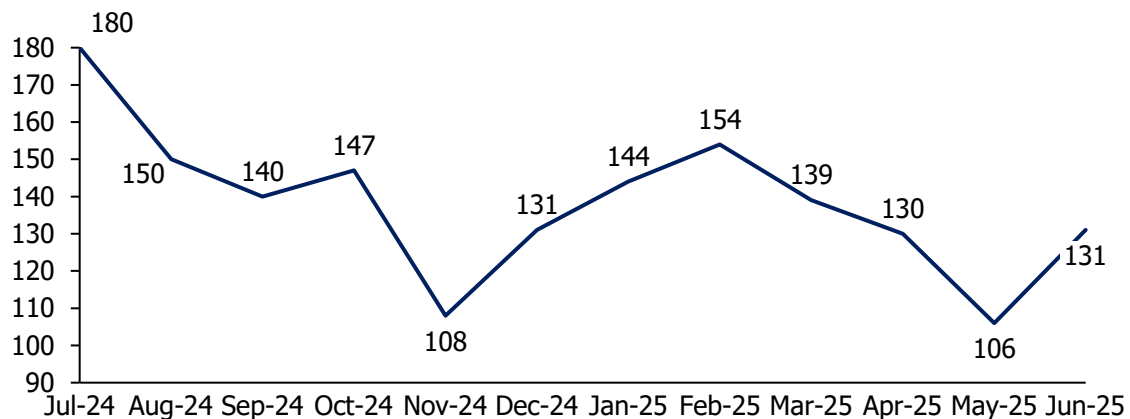
Daily Priority Call Volume and Entry to Assignment

Day of Week	P1	P2	P3	Total	Average
Sunday	0	21	9	30	6
Monday	0	10	3	13	3
Tuesday	0	15	5	20	5
Wednesday	0	10	2	12	3
Thursday	0	7	4	11	3
Friday	0	12	4	16	4
Saturday	0	17	8	25	6

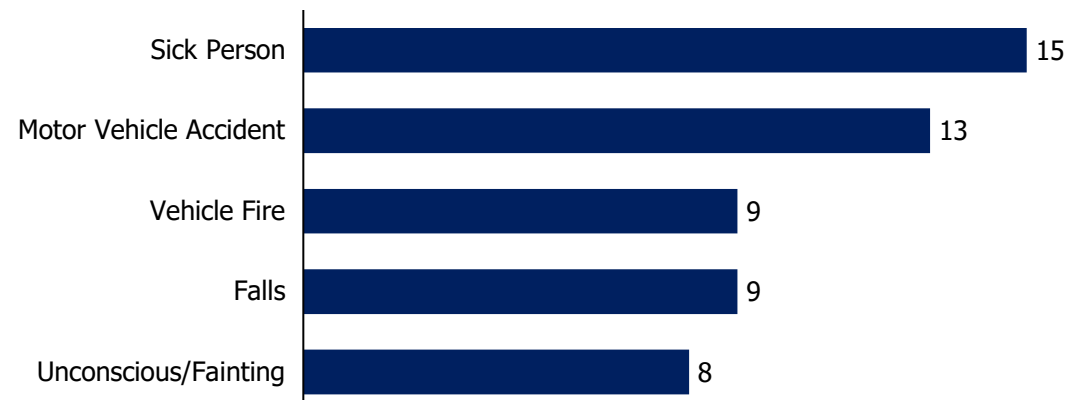
Assignment <1 min N/A 72%

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

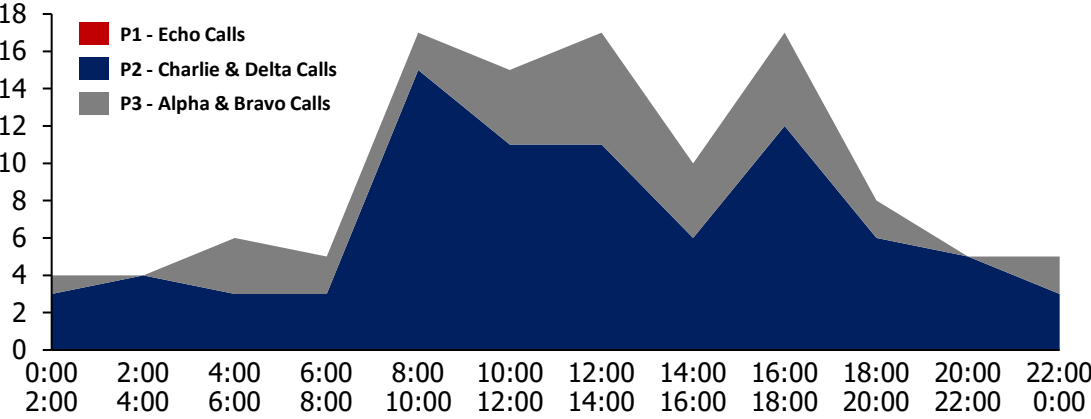




Clear Creek EMS



Priority Dispatched Calls Per Time of Day

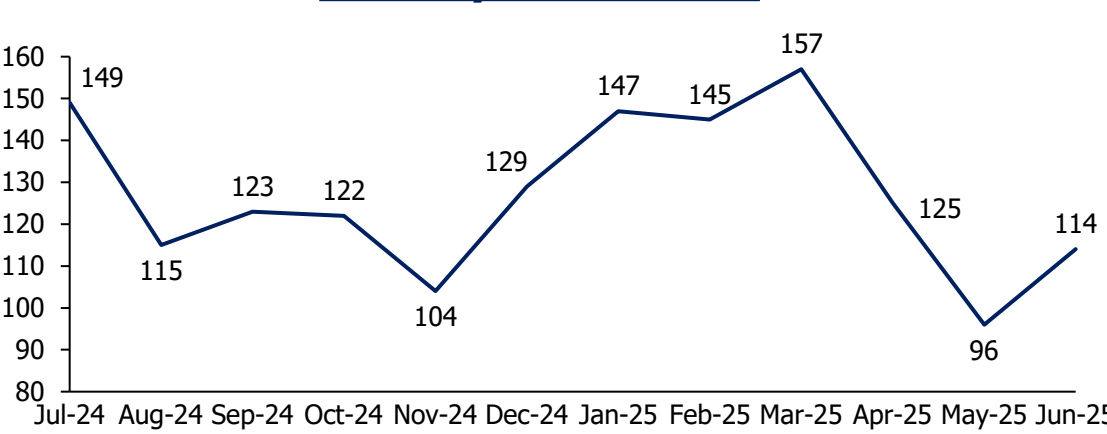


Daily Priority Call Volume and Entry to Assignment

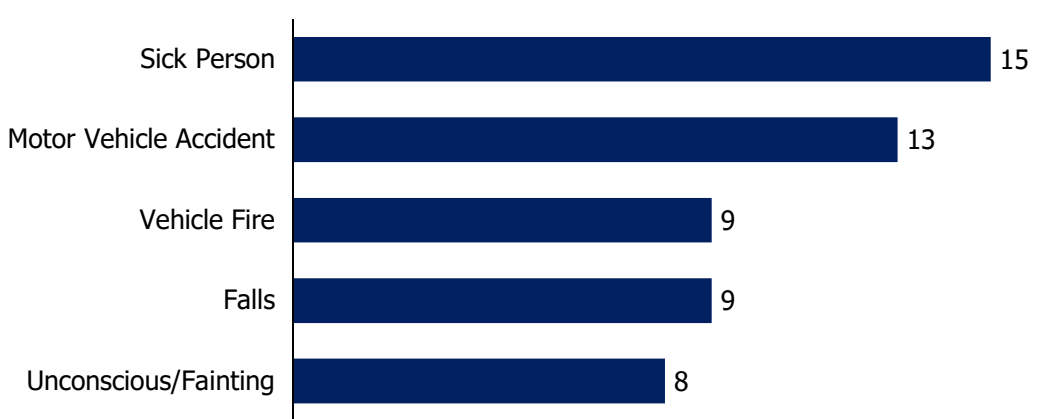
Day of Week	P1	P2	P3	Total	Average
Sunday	0	21	7	28	6
Monday	0	7	2	9	2
Tuesday	0	12	5	17	4
Wednesday	0	9	2	11	3
Thursday	0	7	4	11	3
Friday	0	11	4	15	4
Saturday	0	15	7	22	6
Assignment <1 min	N/A	72%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume

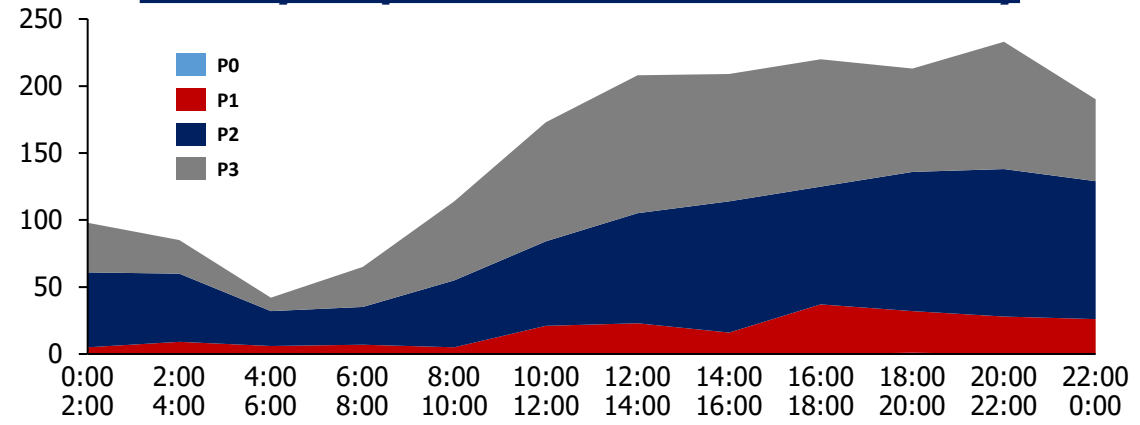


Top Five Problem Natures





Priority Dispatched Calls Per Time of Day

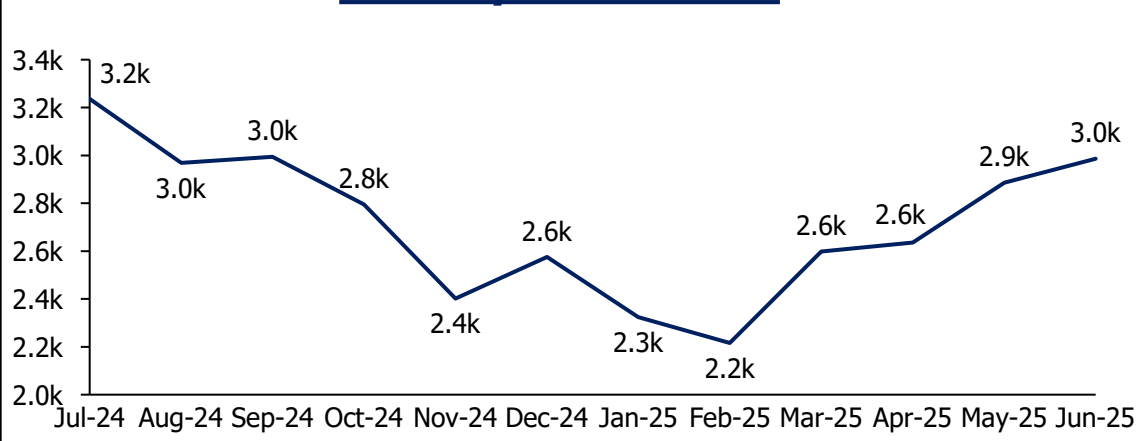


Daily Priority Call Volume and Entry to Assignment

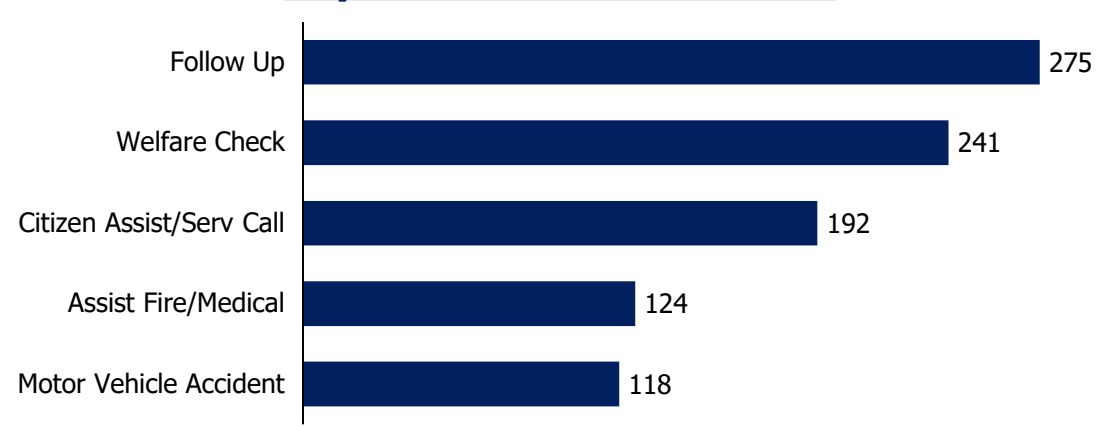
Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	29	176	134	339	68
Monday	0	35	123	135	293	59
Tuesday	0	28	84	103	215	54
Vednesday	0	25	107	104	236	59
Thursday	0	21	121	117	259	65
Friday	0	29	112	81	222	56
Saturday	1	47	136	102	286	72
Assignment < 2 min		85%	45%			
Assignment < 4 min		97%	77%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

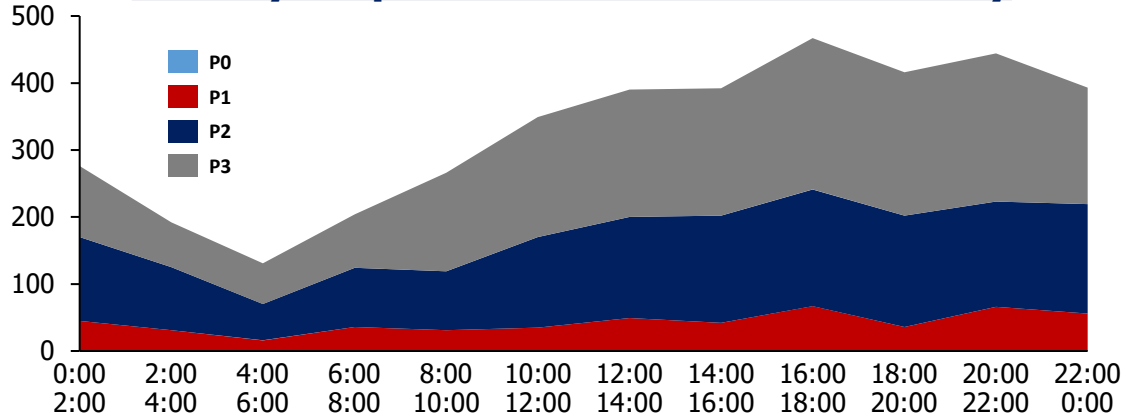




Lakewood PD



Priority Dispatched Calls Per Time of Day

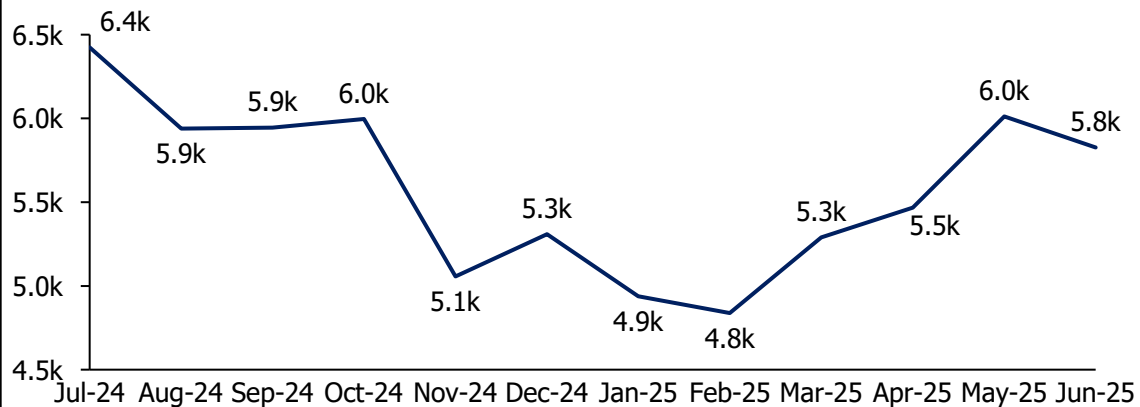


Daily Priority Call Volume and Entry to Assignment

Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	79	231	309	619	124
Monday	1	92	264	300	657	131
Tuesday	0	71	218	241	530	133
Vednesday	0	62	237	260	559	140
Thursday	0	75	202	229	506	127
Friday	0	51	192	256	499	125
Saturday	1	78	211	260	550	138
Assignment < 2 min		70%	40%			
Assignment < 4 min		88%	62%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

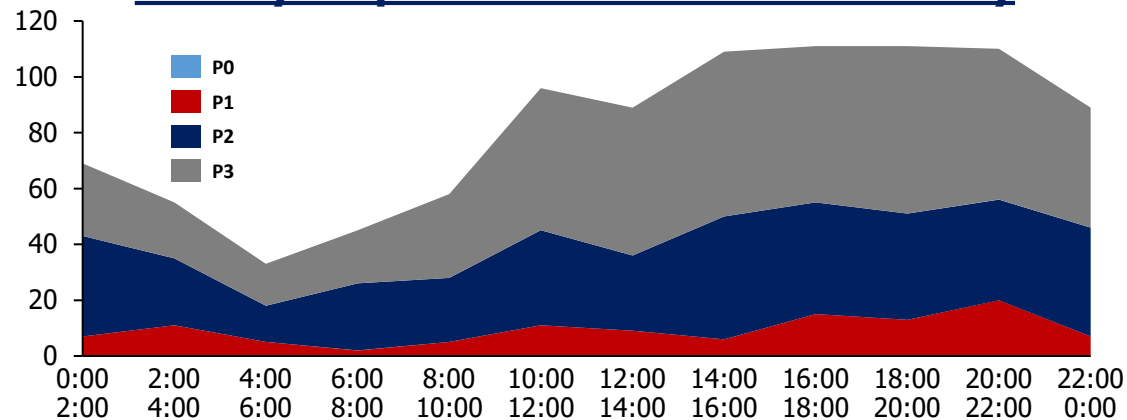




Wheat Ridge PD



Priority Dispatched Calls Per Time of Day

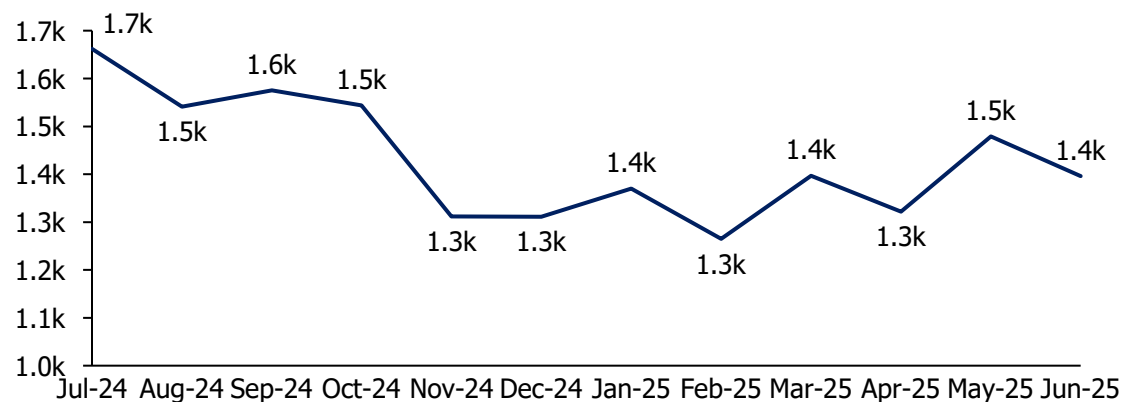


Daily Priority Call Volume and Entry to Assignment

Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	17	59	77	153	31
Monday	0	19	62	86	167	33
Tuesday	0	16	45	68	129	32
Vednesday	0	15	58	62	135	34
Thursday	0	10	54	58	122	31
Friday	0	9	51	63	123	31
Saturday	0	25	49	72	146	37
Assignment < 2 min		68%	51%			
Assignment < 4 min		88%	70%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

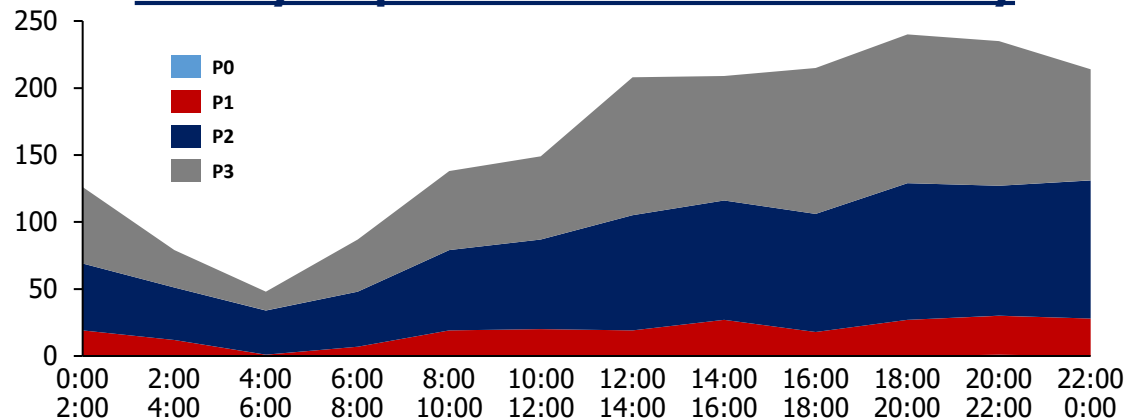




Arvada PD



Priority Dispatched Calls Per Time of Day

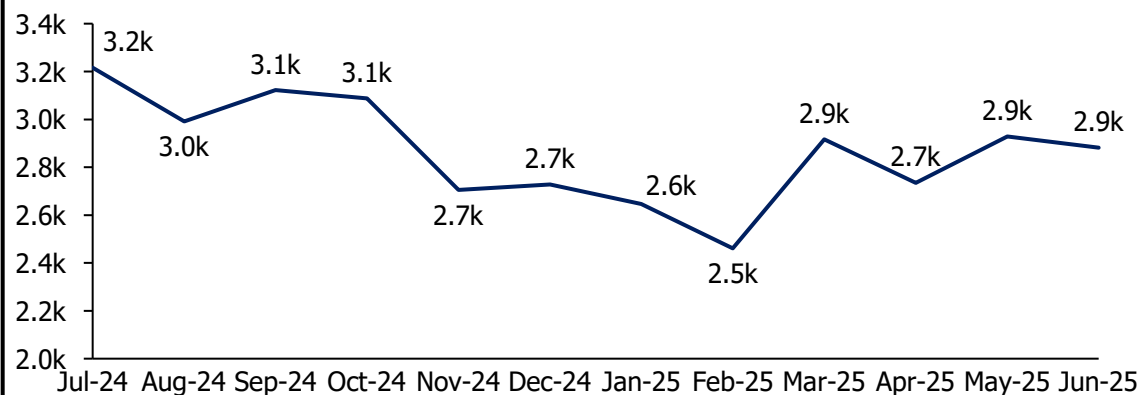


Daily Priority Call Volume and Entry to Assignment

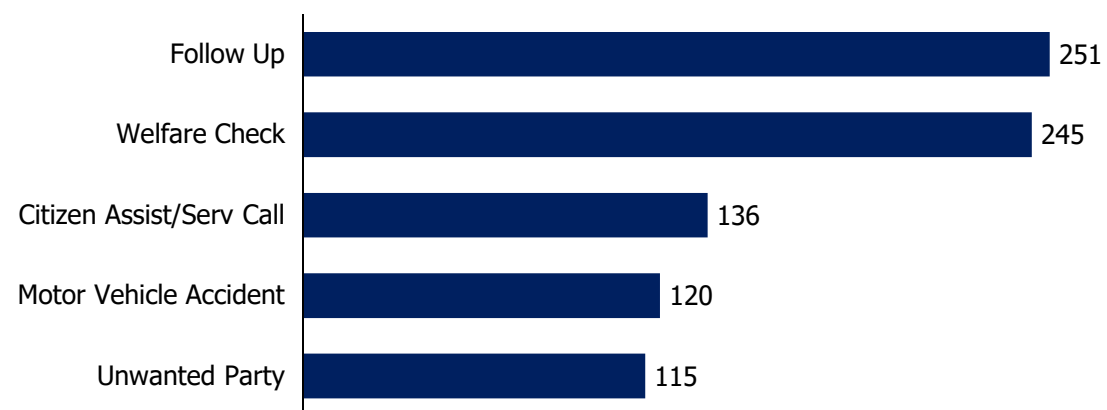
Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	48	131	148	327	65
Monday	0	31	156	177	364	73
Tuesday	0	20	117	94	231	58
Vednesday	0	27	111	103	241	60
Thursday	0	35	123	118	276	69
Friday	1	24	101	109	235	59
Saturday	0	41	116	117	274	69
Assignment < 2 min		75%	53%			
Assignment < 4 min		87%	76%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

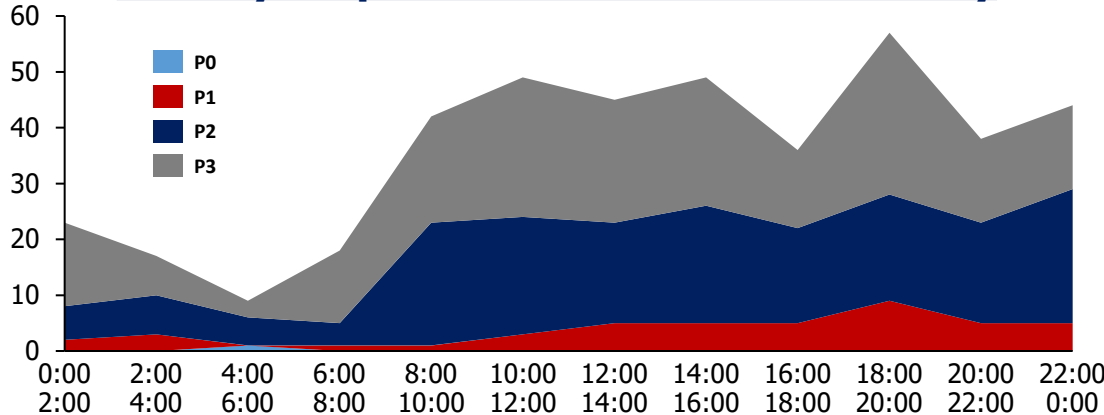




Golden PD



Priority Dispatched Calls Per Time of Day

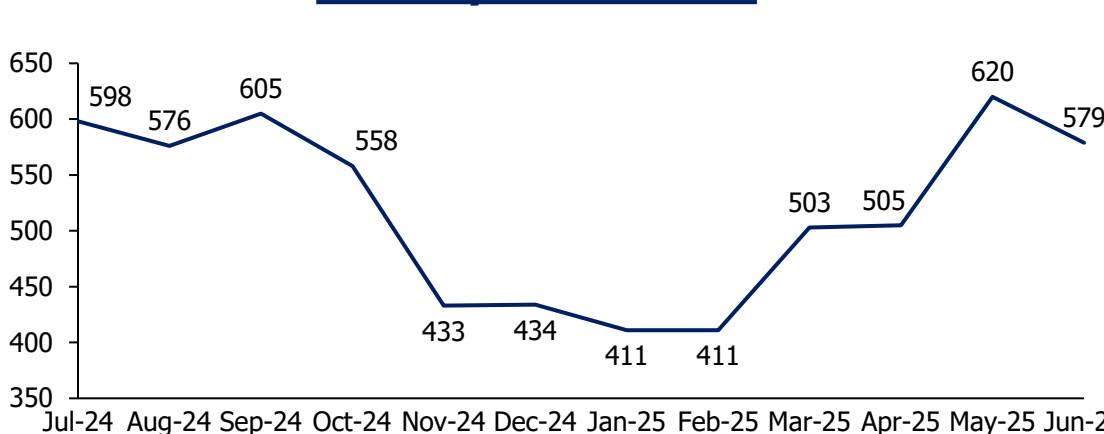


Daily Priority Call Volume and Entry to Assignment

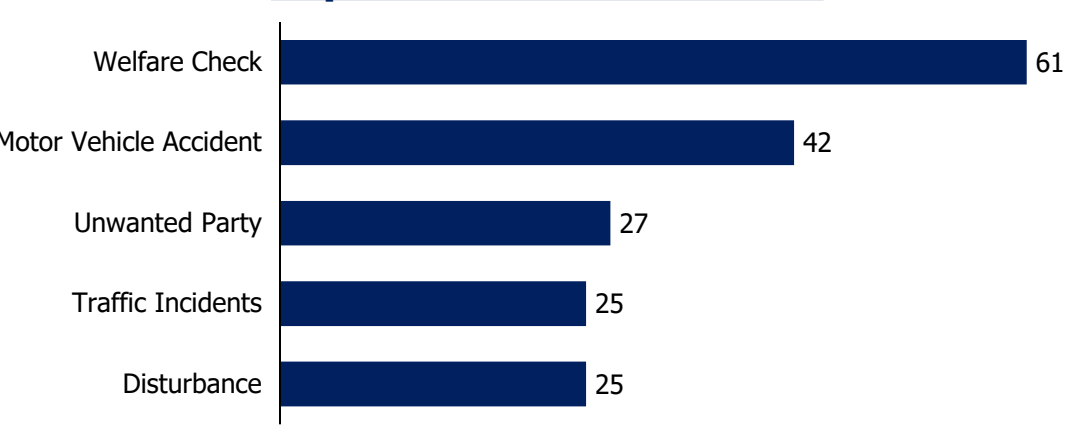
Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	6	21	28	55	11
Monday	0	12	34	33	79	16
Tuesday	0	7	25	18	50	13
Vednesday	0	3	20	31	54	14
Thursday	1	5	28	29	63	16
Friday	0	3	23	25	51	13
Saturday	0	8	31	36	75	19
Assignment < 2 min		89%	53%			
Assignment < 4 min		98%	82%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

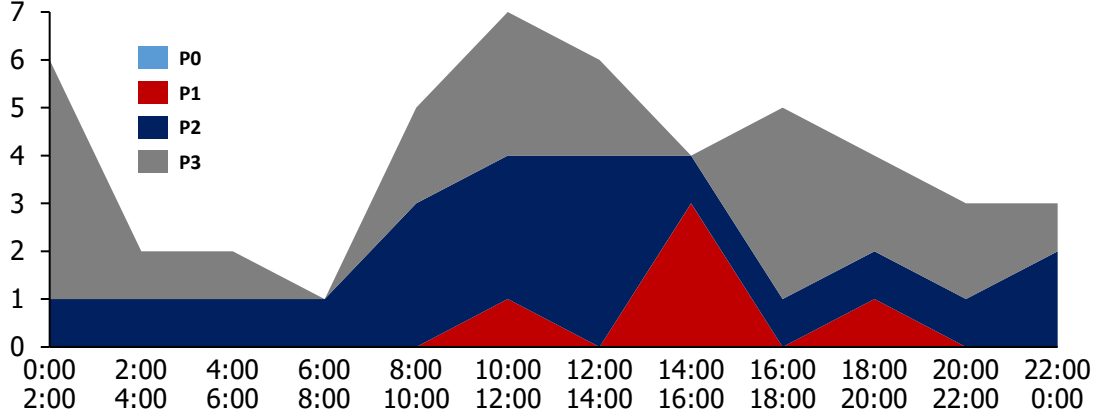




Lakeside PD



Priority Dispatched Calls Per Time of Day

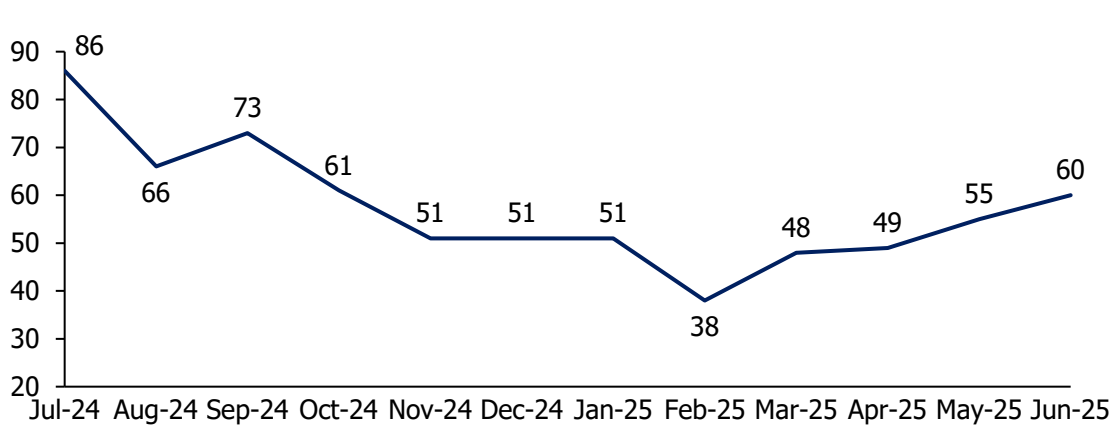


Daily Priority Call Volume and Entry to Assignment

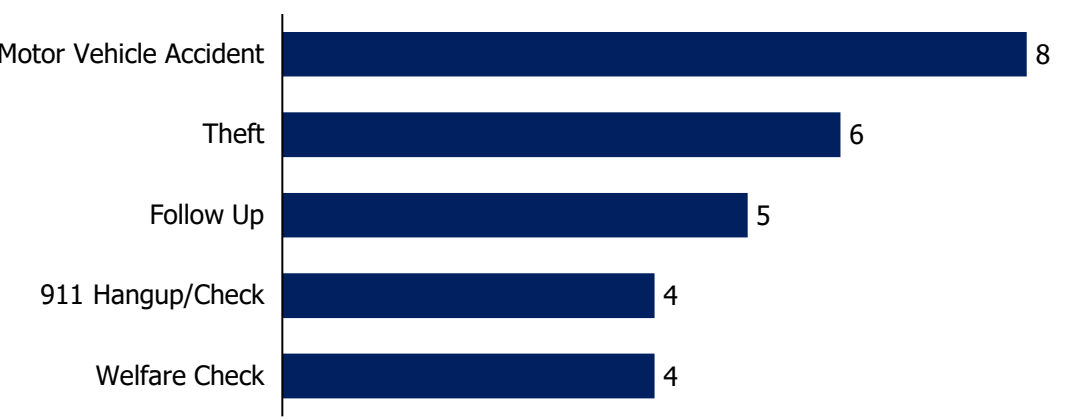
Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	1	2	11	14	3
Monday	0	0	1	3	4	1
Tuesday	0	2	9	1	12	3
Vednesday	0	0	0	1	1	0
Thursday	0	1	1	1	3	1
Friday	0	0	1	2	3	1
Saturday	0	1	6	4	11	3
Assignment < 2 min		60%	65%			
Assignment < 4 min		80%	90%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

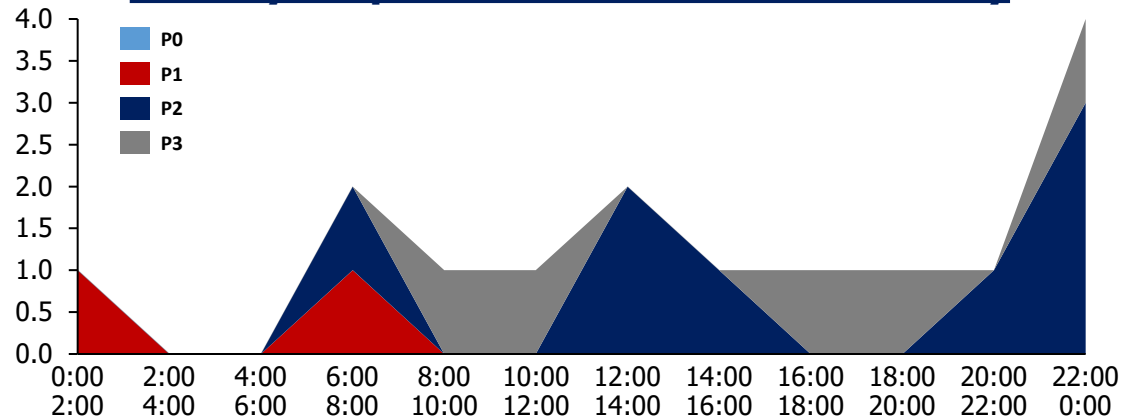




Mountain View PD



Priority Dispatched Calls Per Time of Day

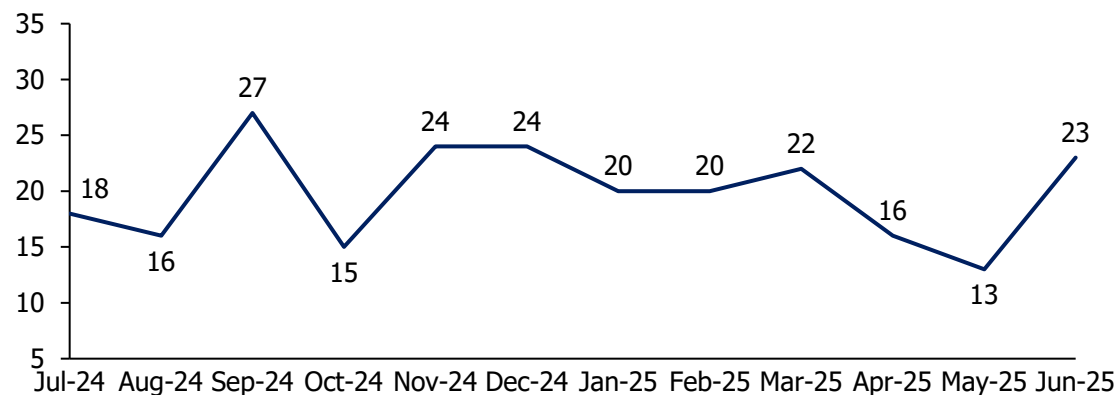


Daily Priority Call Volume and Entry to Assignment

Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	0	0	3	3	1
Monday	0	1	2	0	3	1
Tuesday	0	0	3	0	3	1
Vednesday	0	0	0	0	0	0
Thursday	0	0	1	0	1	0
Friday	0	1	0	1	2	1
Saturday	0	0	2	1	3	1
Assignment < 2 min		100%	88%			
Assignment < 4 min		100%	88%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



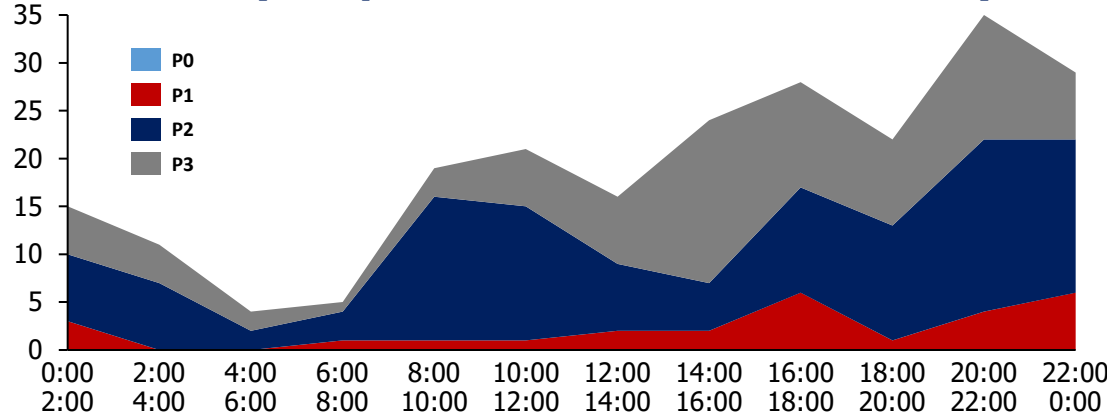
Top Five Problem Natures





Edgewater PD

Priority Dispatched Calls Per Time of Day

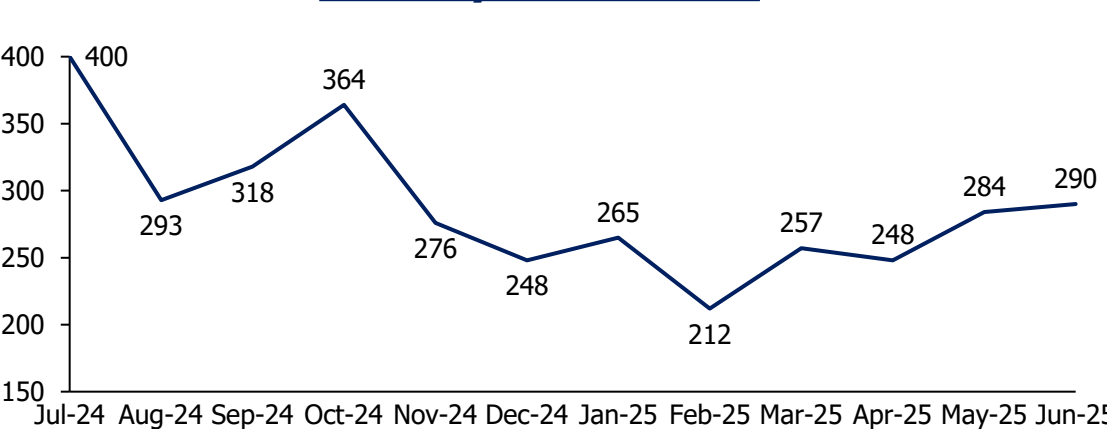


Daily Priority Call Volume and Entry to Assignment

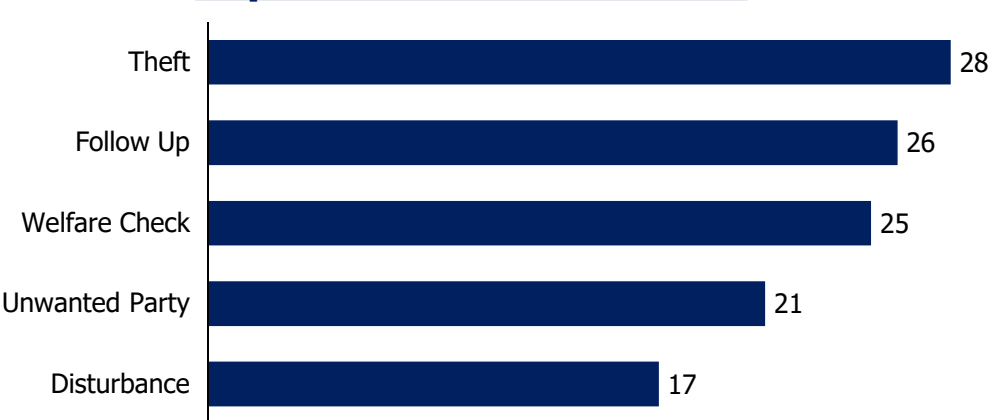
Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	3	24	13	40	8
Monday	0	6	24	9	39	8
Tuesday	0	2	14	12	28	7
Vednesday	0	1	11	14	26	7
Thursday	0	5	17	10	32	8
Friday	0	5	13	15	33	8
Saturday	0	5	14	12	31	8
Assignment < 2 min		85%	64%			
Assignment < 4 min		89%	84%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

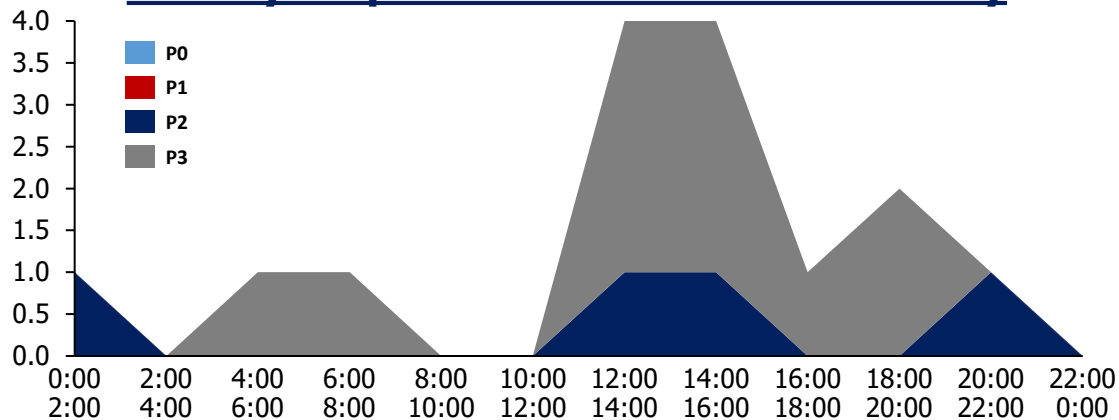




Colorado School of Mines PD



Priority Dispatched Calls Per Time of Day

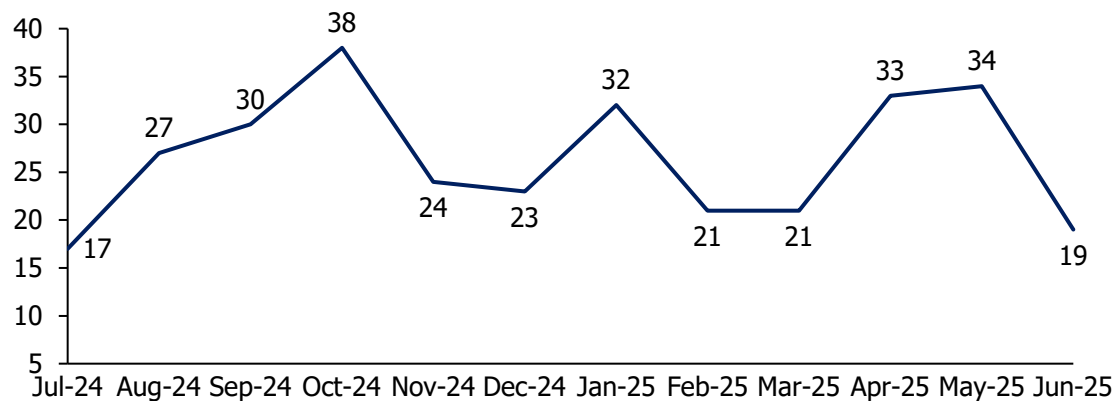


Daily Priority Call Volume and Entry to Assignment

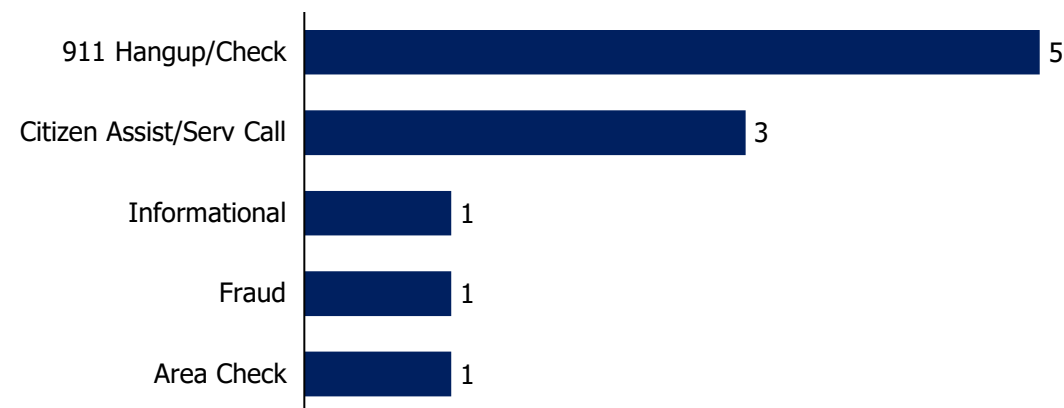
Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	0	0	2	2	0
Monday	0	0	1	3	4	1
Tuesday	0	0	0	1	1	0
Vednesday	0	0	0	0	0	0
Thursday	0	0	2	2	4	1
Friday	0	0	0	1	1	0
Saturday	0	0	1	2	3	1
Assignment < 2 min		N/A	75%			
Assignment < 4 min		N/A	100%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures



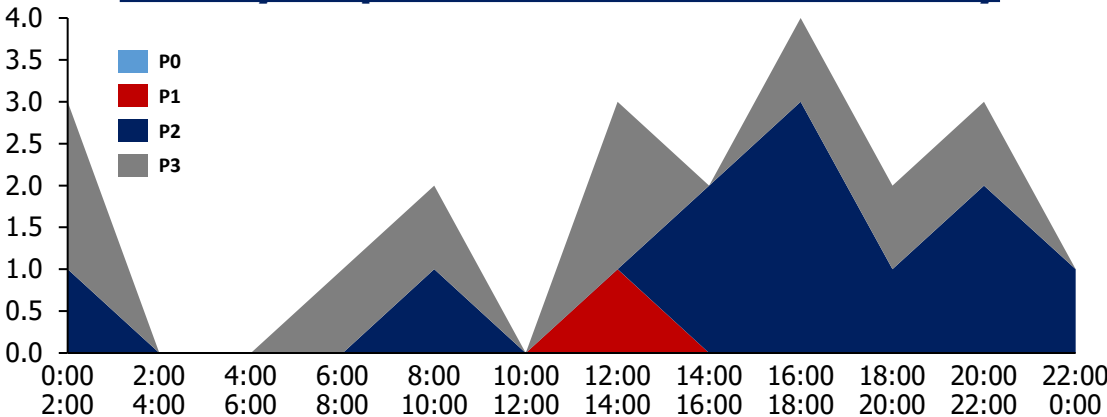


Morrison PD

(JCSO Response)



Priority Dispatched Calls Per Time of Day

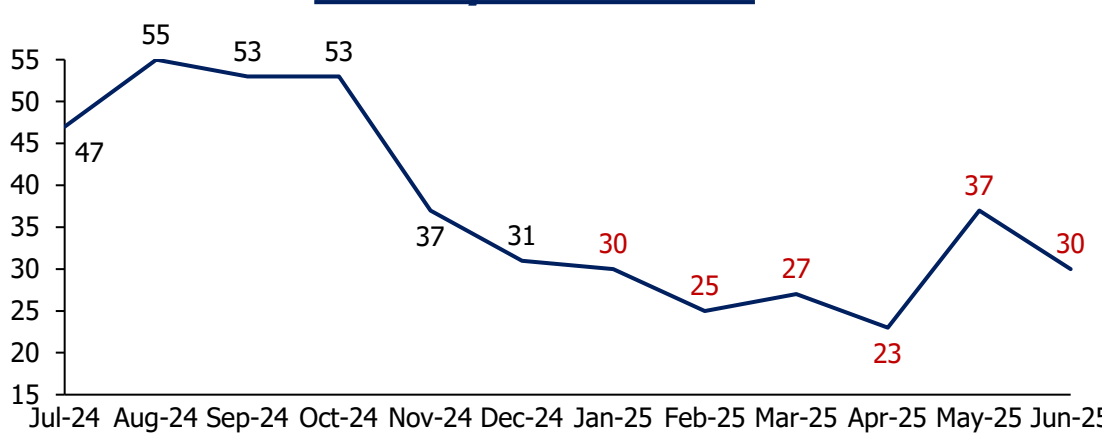


Daily Priority Call Volume and Entry to Assignment

Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	1	1	2	4	1
Monday	0	0	2	1	3	1
Tuesday	0	0	0	0	0	0
Vednesday	0	0	0	0	0	0
Thursday	0	0	2	2	4	1
Friday	0	0	4	1	5	1
Saturday	0	0	2	3	5	1
Assignment <2 min		100%	55%			
Assignment <4 min		100%	82%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

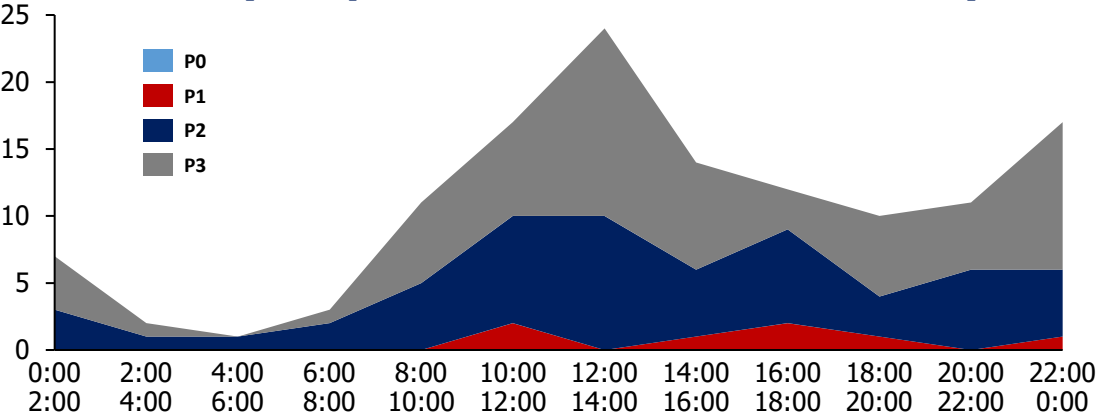




Clear Creek Sheriff



Priority Dispatched Calls Per Time of Day

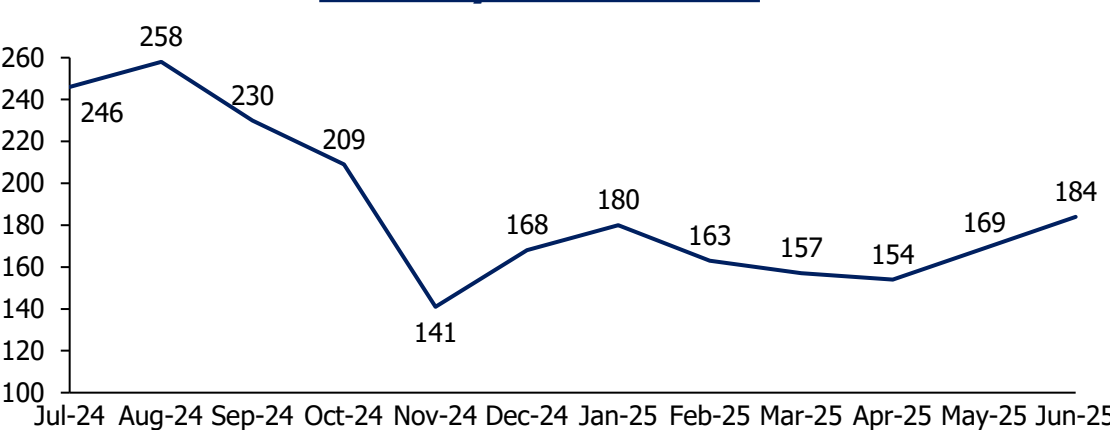


Daily Priority Call Volume and Entry to Assignment

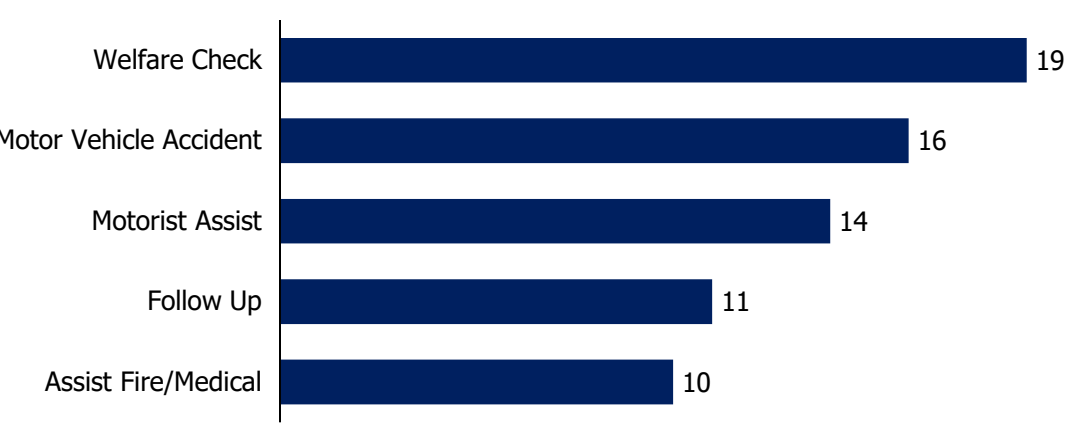
Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	1	12	10	23	5
Monday	0	2	6	8	16	3
Tuesday	0	1	1	5	7	2
Vednesday	0	0	7	6	13	3
Thursday	0	1	8	15	24	6
Friday	0	1	13	9	23	6
Saturday	0	1	9	13	23	6
Assignment < 2 min		57%	34%			
Assignment < 4 min		86%	66%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures



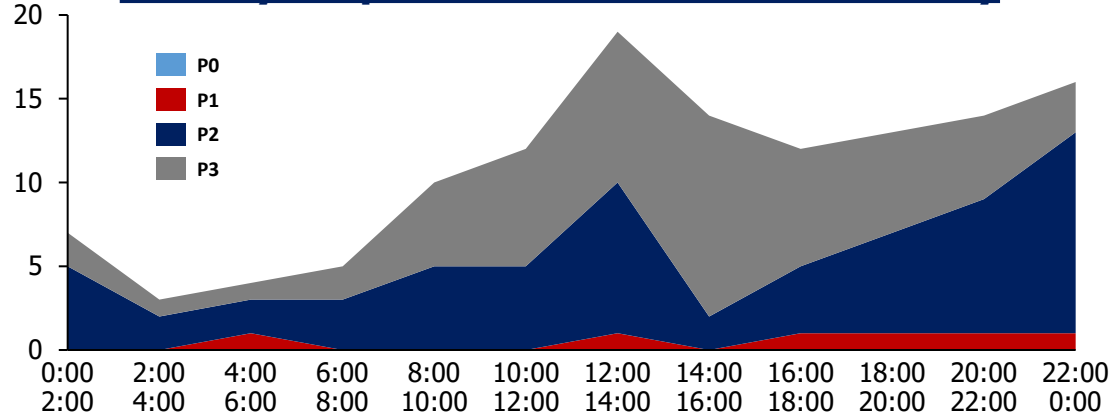
Note: Clear Creek Sheriff's Office is responding to Georgetown calls as of October 2024. These calls are shown on the Georgetown PD page only.



Idaho Springs PD



Priority Dispatched Calls Per Time of Day

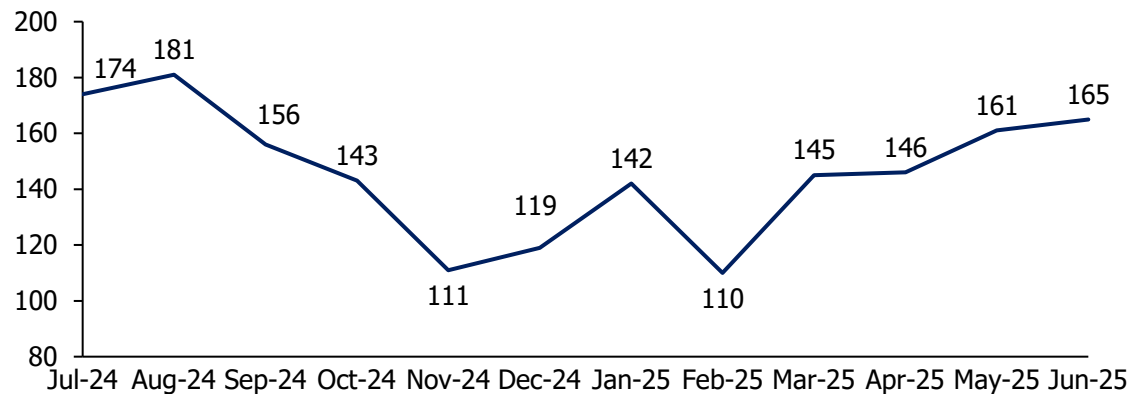


Daily Priority Call Volume and Entry to Assignment

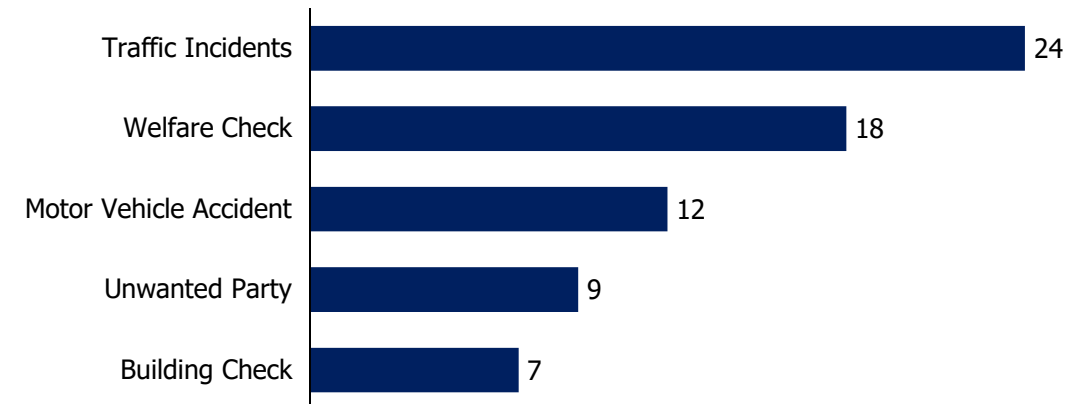
Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	1	10	11	22	4
Monday	0	1	12	8	21	4
Tuesday	0	1	5	12	18	5
Vednesday	0	1	5	12	18	5
Thursday	0	1	6	3	10	3
Friday	0	0	14	4	18	5
Saturday	0	1	11	10	22	6
Assignment < 2 min		100%	68%			
Assignment < 4 min		100%	84%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

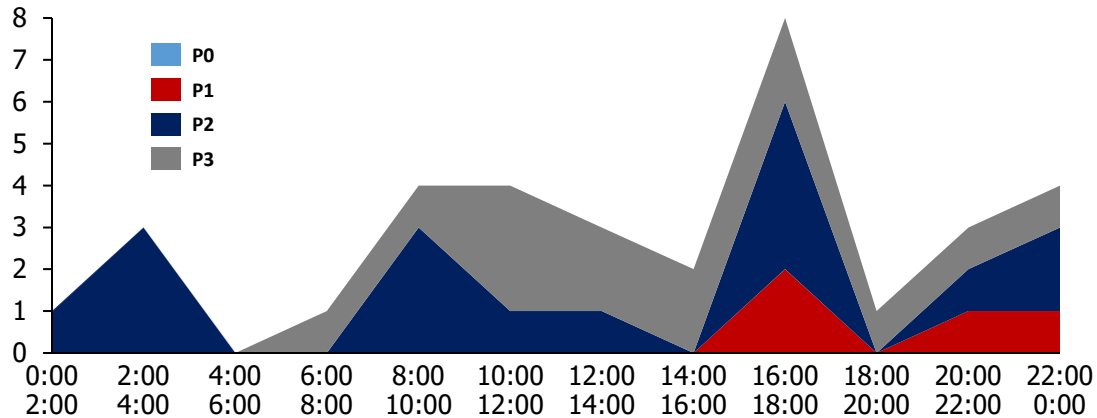




Georgetown PD (CCSO Response)



Priority Dispatched Calls Per Time of Day

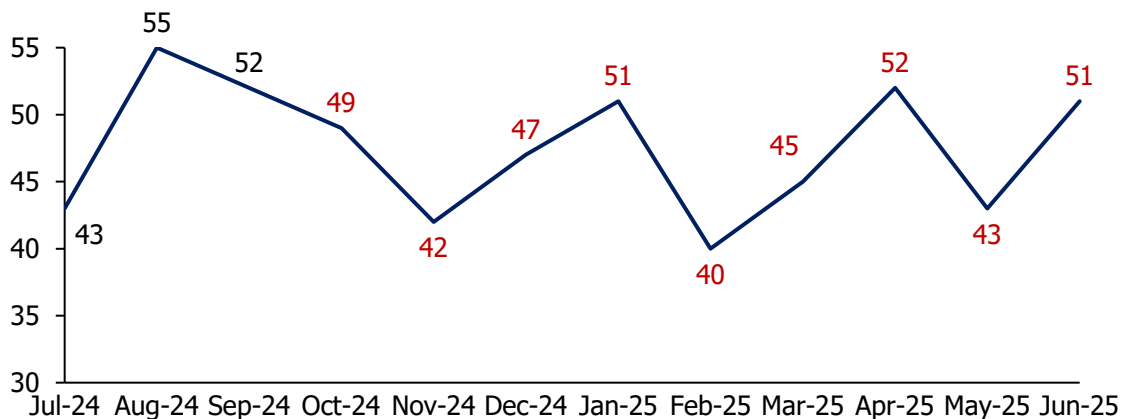


Daily Priority Call Volume and Entry to Assignment

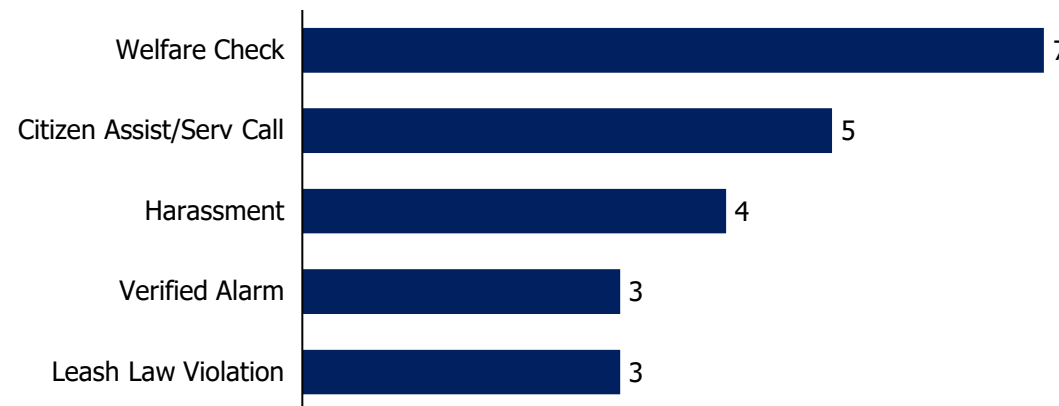
Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	1	3	0	4	1
Monday	0	1	4	3	8	2
Tuesday	0	0	0	3	3	1
Vednesday	0	0	1	4	5	1
Thursday	0	0	2	1	3	1
Friday	0	1	3	3	7	2
Saturday	0	1	3	0	4	1
Assignment < 2 min		75%	44%			
Assignment < 4 min		100%	63%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

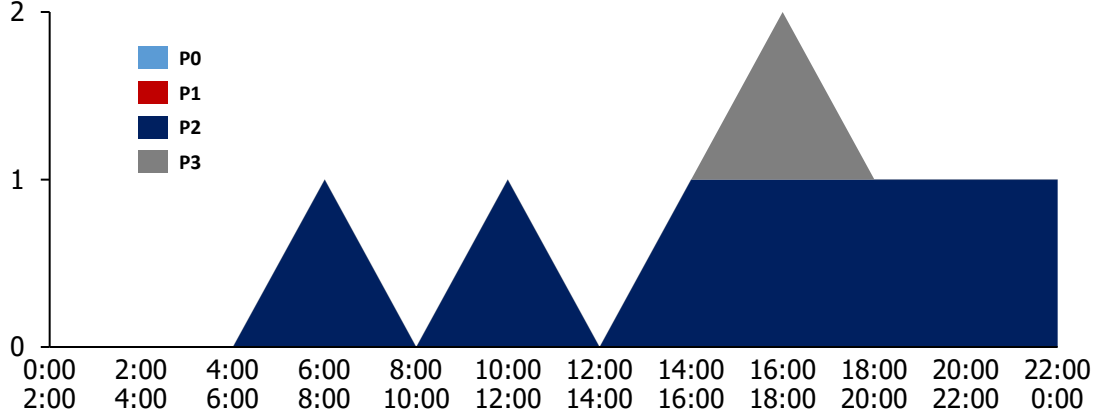




Empire PD



Priority Dispatched Calls Per Time of Day

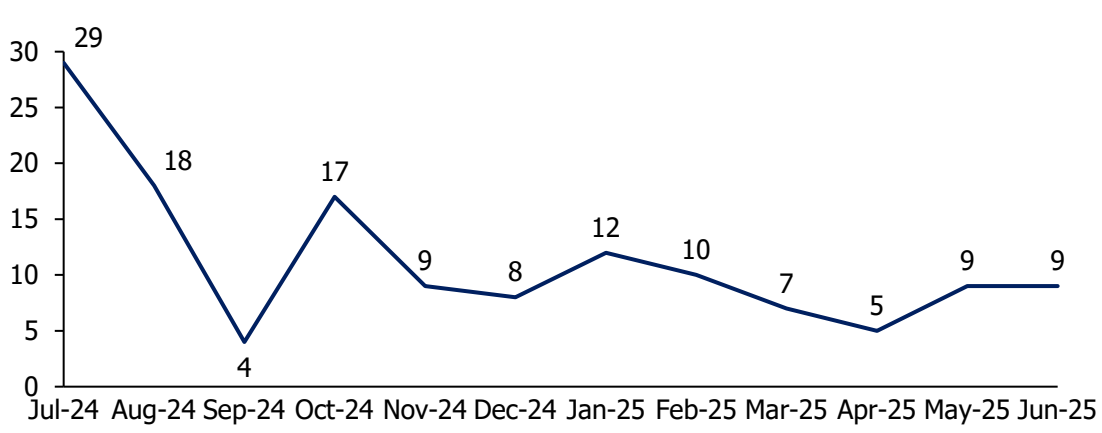


Daily Priority Call Volume and Entry to Assignment

Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	0	1	0	1	0
Monday	0	0	0	0	0	0
Tuesday	0	0	1	0	1	0
Vednesday	0	0	1	0	1	0
Thursday	0	0	3	0	3	1
Friday	0	0	1	0	1	0
Saturday	0	0	0	1	1	0
Assignment < 2 min		N/A	71%			
Assignment < 4 min		N/A	86%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

