



Jefferson County Communications Center Authority
JEFFCOM911

July 2025
Monthly Report



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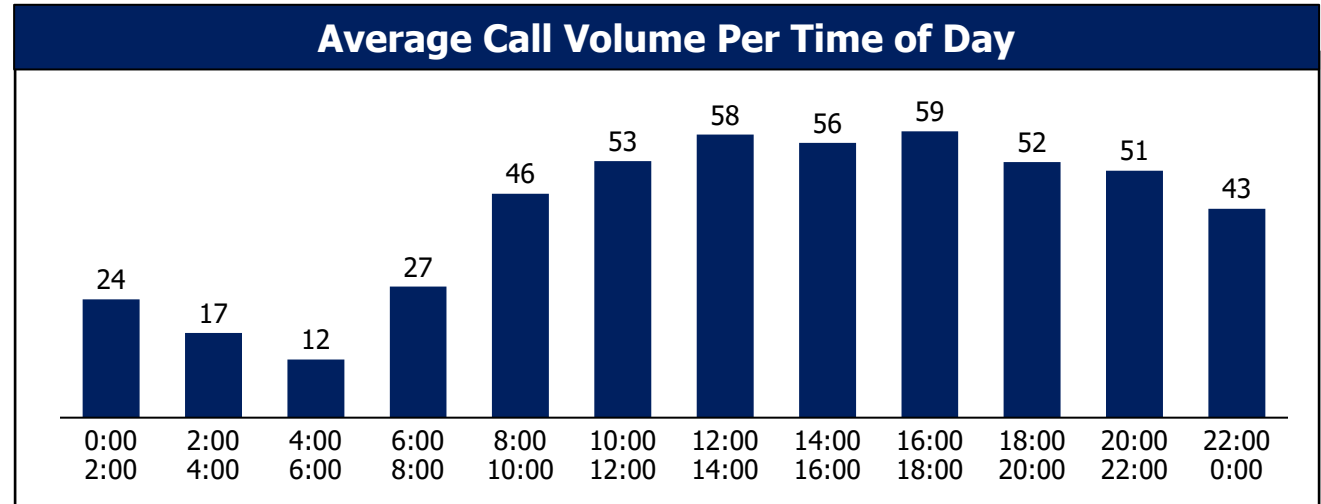


Law Stats

Calls Received, Processed, and Dispatched



Agency	July Calls	% Total	6 Month Trend
Lakewood PD	5,870	27.7%	
Jeffco Sheriff	3,233	15.3%	
Arvada PD	3,174	15.0%	
Wheat Ridge PD	1,493	7.0%	
Golden PD	680	3.2%	
Edgewater PD	287	1.4%	
Clear Creek Sheriff	261	1.2%	
Idaho Springs PD	159	0.8%	
Georgetown PD*	56	0.3%	
Lakeside PD	90	0.4%	
CSM PD	28	0.1%	
Morrison PD**	37	0.2%	
Mountain View PD	20	0.1%	
Empire PD	14	0.1%	
Total	15,402	72.7%	



Total CAD Dispatched Calls by Day of Week

Day of Week	Priority							Total	% of Calls Per Day
	0	1	2	3	4	5	6		
Sunday	2	152	509	571	146	261	177	1,818	13.4%
Monday	0	152	574	585	174	415	150	2,050	15.1%
Tuesday	0	185	764	700	212	438	174	2,473	14.6%
Wednesday	0	172	726	779	196	500	184	2,557	15.1%
Thursday	2	202	684	724	218	436	156	2,422	14.3%
Friday	2	160	510	633	146	340	131	1,922	14.1%
Saturday	1	169	570	568	139	253	137	1,837	13.5%
Total	7	1,192	4,337	4,560	1,231	2,643	1,109	15,079	

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

*Clear Creek Sheriff's Office is currently responding to Georgetown calls as of October 2024. **Jefferson County Sheriff's Office is responding to Morrison calls as of January 2025.

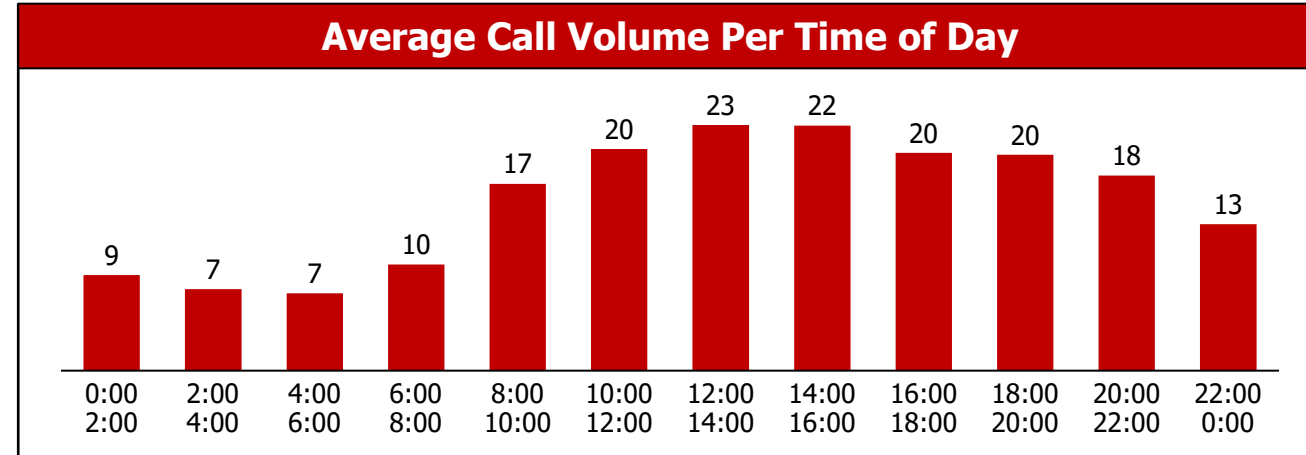


Fire Stats

Calls Received, Processed, and Dispatched



Agency	July Calls	% of Total	6 Month Trend
West Metro Fire	3,189	15.3%	
Arvada Fire	1,431	6.9%	
Golden Fire	254	1.2%	
Evergreen Fire	215	1.0%	
Clear Creek Fire	172	0.8%	
Clear Creek EMS	146	0.7%	
Elk Creek Fire	100	0.5%	
Highland Rescue	62	0.3%	
Pleasant View Fire	53	0.3%	
Foothills Fire	47	0.2%	
Inter Canyon Fire	42	0.2%	
North Fork Fire	28	0.1%	
Genesee Fire	16	0.1%	
Indian Hills Fire	9	0.0%	
Golden Gate Fire	4	0.0%	
Total	5,768	27.6%	



Total CAD Dispatched Calls by Day of Week

Day of Week	Priority						Total	% of Calls Per Day
	1	2	3	4	5	6		
Sunday	15	414	227	9	0	4	669	12.8%
Monday	10	437	288	7	0	1	743	14.2%
Tuesday	28	548	343	10	0	3	932	14.3%
Wednesday	14	598	364	8	0	3	987	15.1%
Thursday	11	576	296	4	0	8	895	13.7%
Friday	13	486	283	5	0	5	792	15.2%
Saturday	8	458	288	6	0	5	765	14.7%
Total	99	3,517	2,089	49	0	29	5,783	

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.



Service Level Agreement

Call Processing



Process	SLA	Result	Target
Call Answering and Processing	90% of 911 calls answered within 15 seconds	*89.1%	95% of 911 calls answered within 15 Seconds
	99% of 911 calls answered within 40 seconds	*	99% of 911 calls answered within 40 Seconds
	90% of Priority 1 and 2 calls processed within 60 seconds	48.2%	90% of 911 calls processed within 60 Seconds
	(Included as a reference only)	86.9%	95% of 911 calls processed within 106 Seconds
Average Admin Call Initial Hold Time	15% of all non-emergency calls for service are put on hold for 60 seconds or less	**	No more than 10% of all non-emergency calls are put on hold for 60 seconds or less
Quality Assurance Scores	EMD; Target average of 75%	97.2%	Target average of 95% with a minimum of 80%
	EFD; Target average of 75%	89.6%	Target average of 95% with a minimum of 80%
	LAW; Target average of 75%	97.2%	Target average of 95% with a minimum of 80%

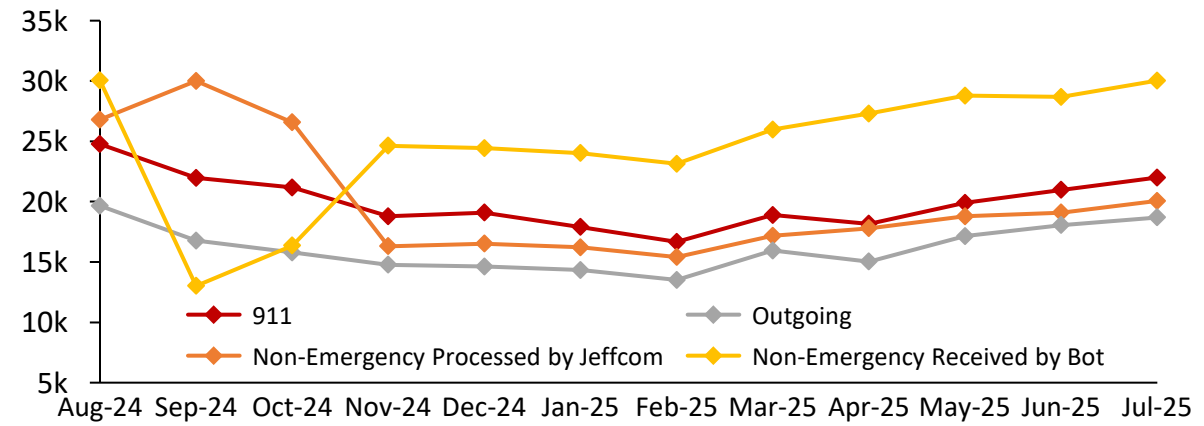
Analysis
Call Answering Time *The 15 second answering time metric result for July is not final and is pending updates from Carbyne due to data discrepancies. The 40 second metric result is currently unavailable due to these issues. The July results will be included in the next monthly report after the issue has been rectified.
Root Cause: Call Processing Time Jeffcom has analyzed and concluded that the call processing goal of 60 seconds is not feasible due to the amount of time it takes to double-verify the address and phone number of wireless callers.
Remediation: Call Processing Time The team continues to analyze different operational methods in which processing times can be reduced to improve the metric goal. Currently, the 90th percentile is 01:57 minutes to process a wireless call from when the ANI/ALI is populated to Dispatcher queue.

**Due to the switch in CPE, we are actively working with Carbyne to acquire this number. However, they were not "out of the box" reporting numbers nor included in the database feed.



Service Level Agreement and Volume Trends

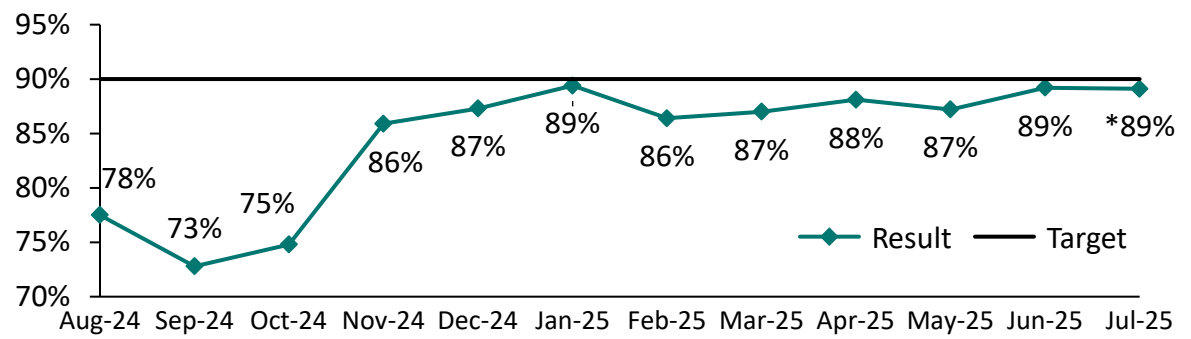
Call Volumes



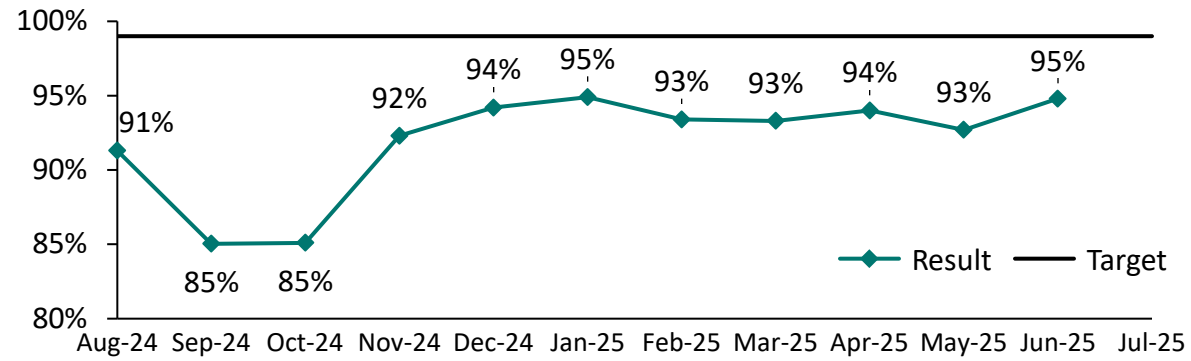
Trend Table

Average Daily Calls	Jul-25	Jun-25	Jul-24	Δ Last Month (per day)	Δ Last Year (per day)
Outgoing	603	602	519	↑ 0%	↑ 16%
Incoming - Admin to Bot	969	956	1,077	↑ 1%	↓ -10%
Incoming - Admin to Jeffcom	647	636	702	↑ 2%	↓ -8%
Incoming - 911	710	699	607	↑ 1%	↑ 17%
911 calls answered within 15 seconds	89.1%	89.2%	87.8%	↓ -0.1%	↑ 1.3%
911 calls answered within 40 seconds	*	94.8%	97.7%		

911 Calls Answered within 15 Seconds



911 Calls Answered within 40 seconds



Admin bot was shut off for 17.5 days in September and 15 days in October. *The 15 second metric results is not final and the 40 second metric result is unavailable, pending data inputs from Carbyne



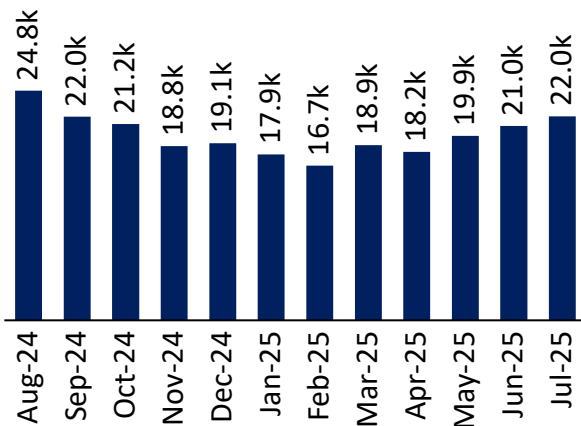
Call Volume/Agency Specific Inquiries



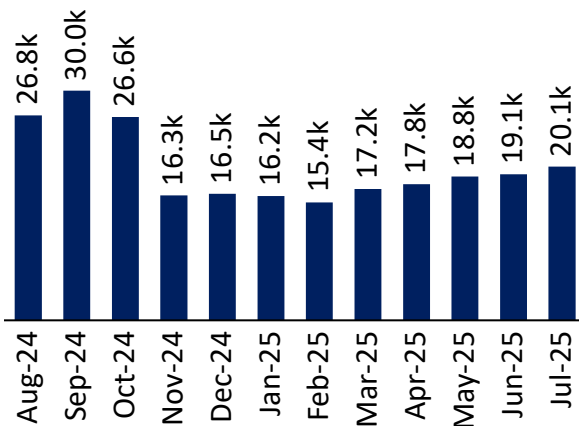
JEFFCOM

12 Month Trends

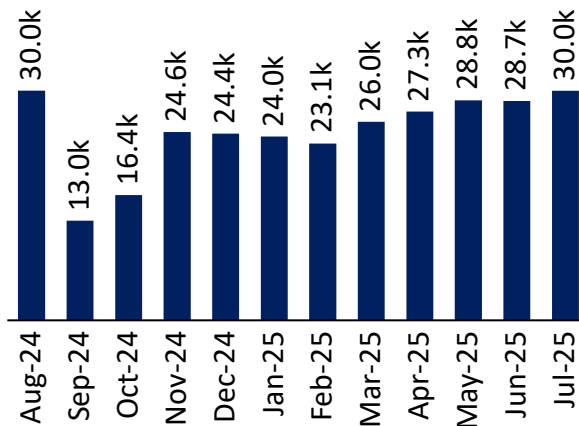
Emergency Calls



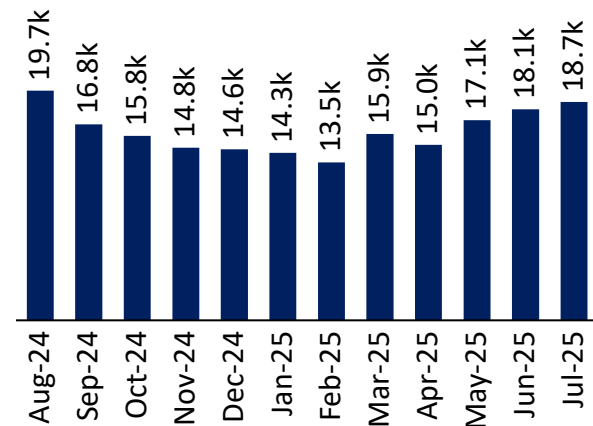
Non-Emergency Calls Processed by Jeffcom



Non-Emergency Calls Received by Bot



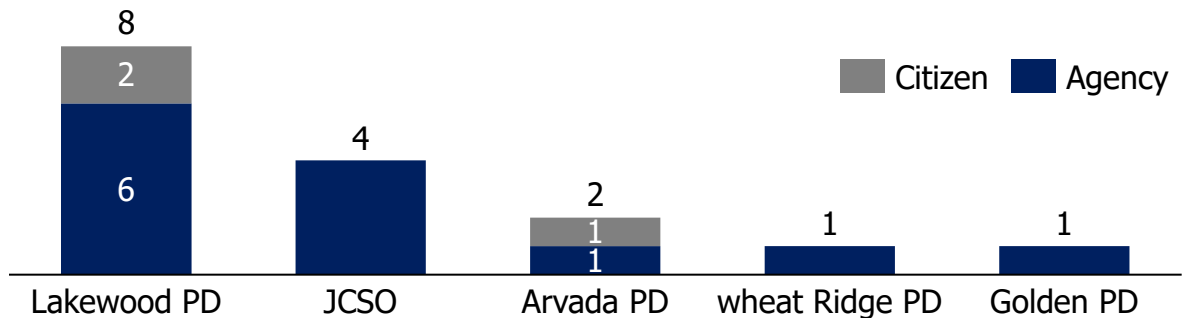
Outgoing Calls



Call Volume

Line	Calls	Notes
Outgoing	18,694	0.2% Increase per day from June
Incoming - Admin to Bot	30,026	3% Increase per day from June
Incoming - Admin to Jeffcom	20,065	2% Increase per day from June
Incoming - 911	21,996	1% Increase per day from June
Total Incoming to Jeffcom	42,061	2% Increase per day from June

July Inquiries



*Admin bot was shut off for 17.5 days in September and 15 days in October.

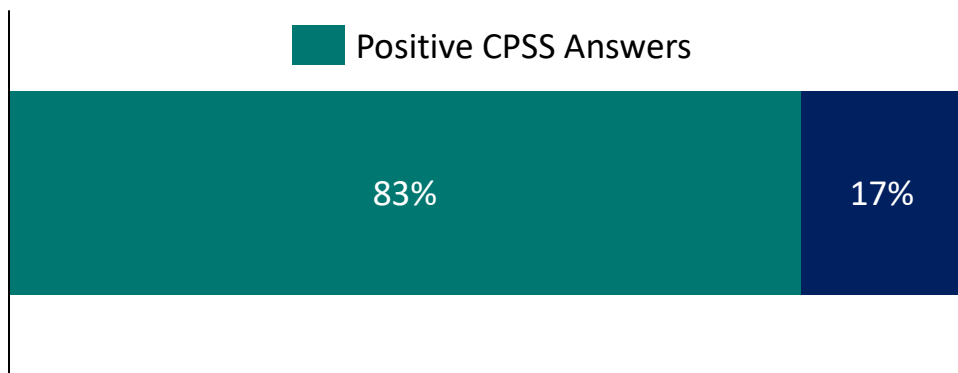


PowerEngage Survey Results

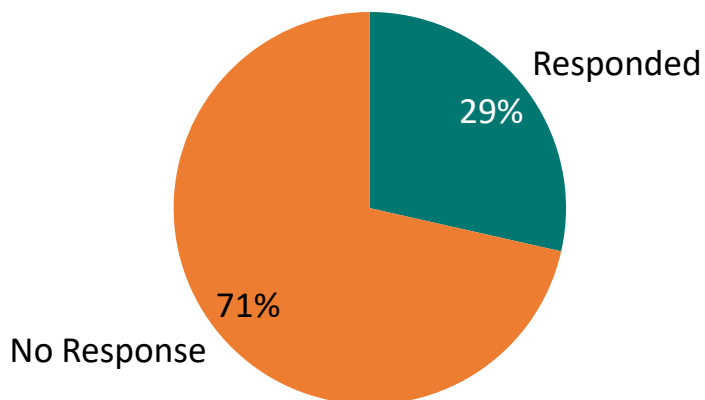


JEFFCOM

Citizen Positive Satisfaction Score (CPSS)



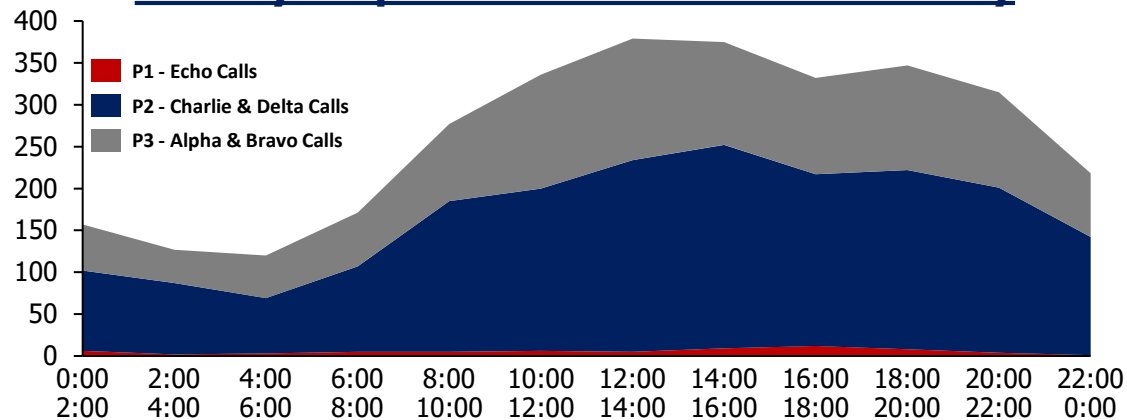
Survey Response Rate



Survey Responses

- Very attentive and patient and concerned for my safety.
- I appreciate the call-taker's calm demeanor, specific questions to help keep me focused, and her quick assistance to help.
- Asking through questions to understand exactly what happened! Thank you for keeping me calm and knowing what and how to ask.
- Very calm, helpful and professional. Made me feel at ease.
- She was professional, listened, took all the info, sent people out asap.
- The dispatch person was amazing. Calm, helpful, and informative.
- Very nice and understanding.

Priority Dispatched Calls Per Time of Day



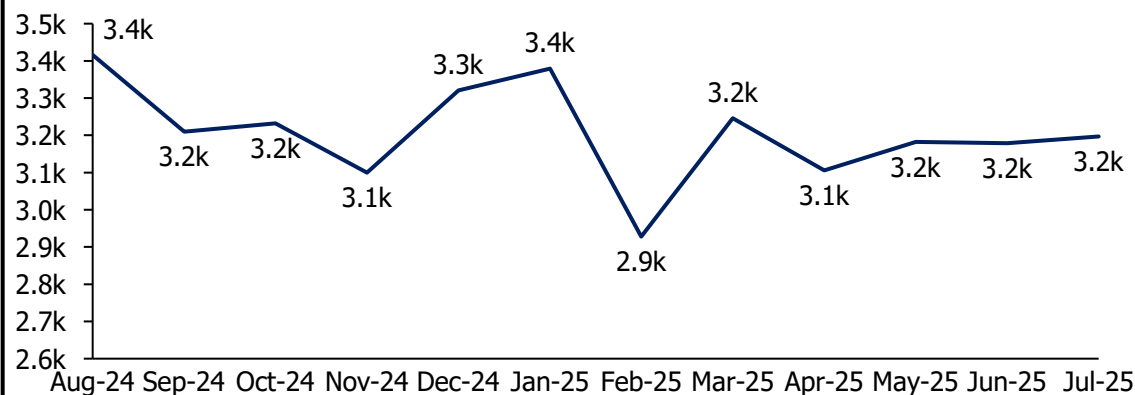
Daily Priority Call Volume and Entry to Assignment

Day of Week	P1	P2	P3	Total	Average
Sunday	7	249	121	377	94
Monday	8	251	150	409	102
Tuesday	15	301	195	511	102
Wednesday	12	322	199	533	107
Thursday	9	312	174	495	99
Friday	8	256	159	423	106
Saturday	7	261	138	406	102

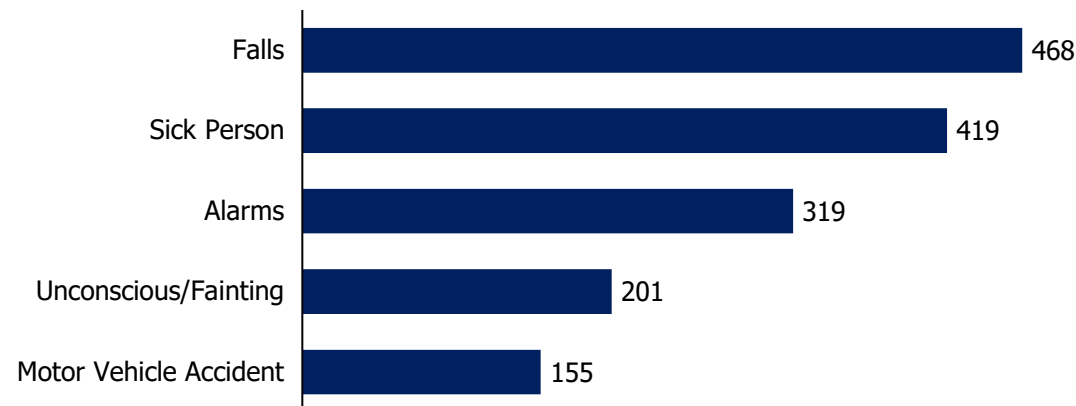
Assignment <1 min **97%** **94%**

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

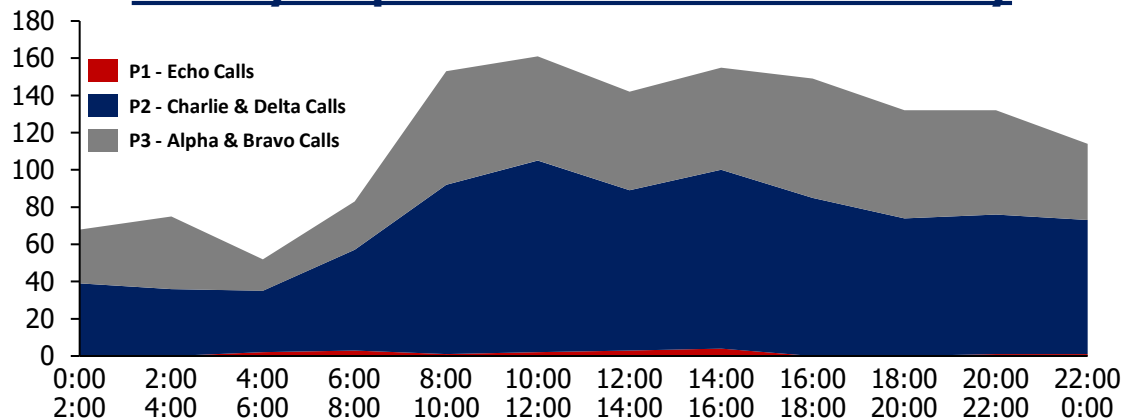




Arvada Fire



Priority Dispatched Calls Per Time of Day

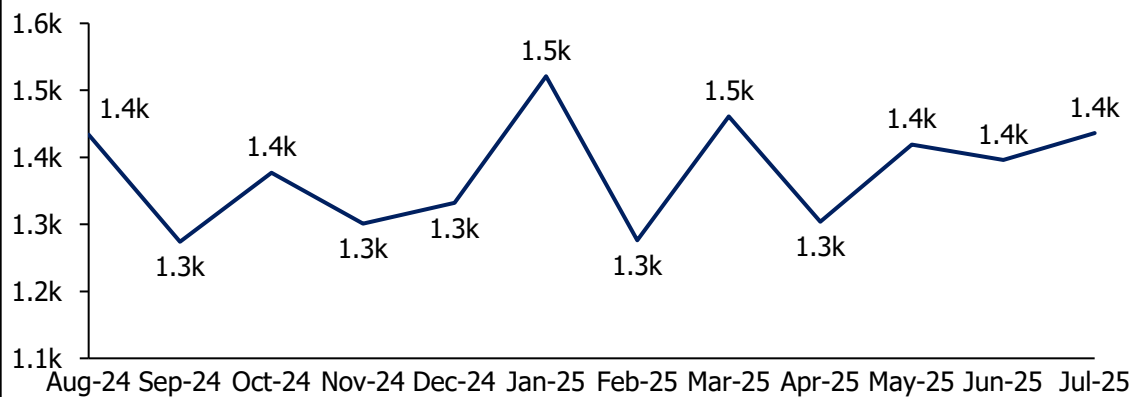


Daily Priority Call Volume and Entry to Assignment

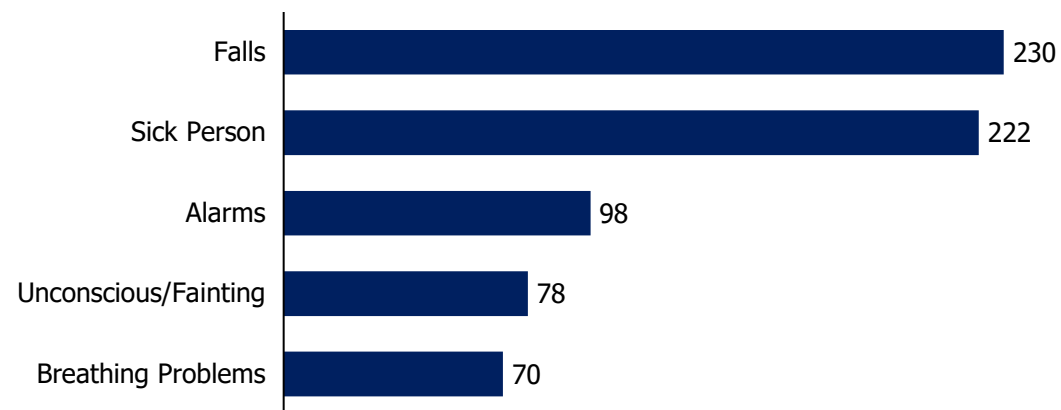
Day of Week	P1	P2	P3	Total	Average
Sunday	4	81	56	141	35
Monday	1	102	81	184	46
Tuesday	5	144	87	236	47
Wednesday	0	140	105	245	49
Thursday	2	137	73	212	42
Friday	4	136	78	218	55
Saturday	1	104	75	180	45
Assignment <1 min	100%	95%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

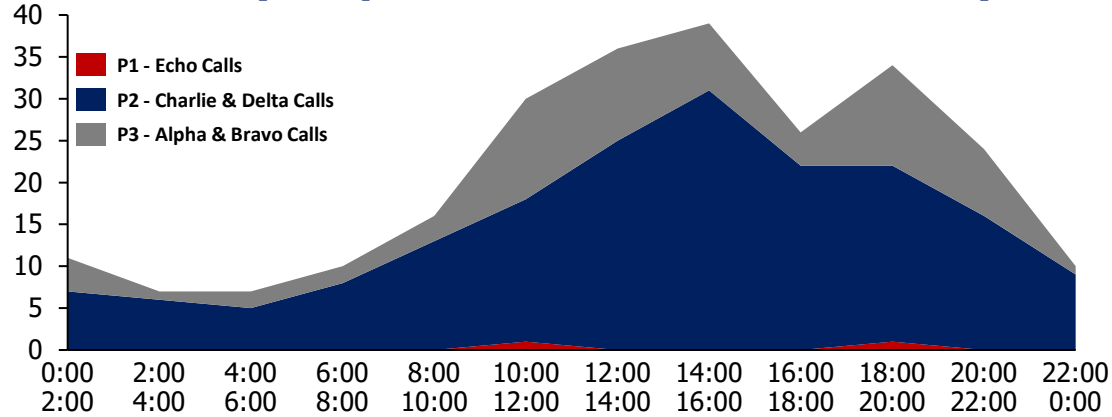




Golden Fire



Priority Dispatched Calls Per Time of Day



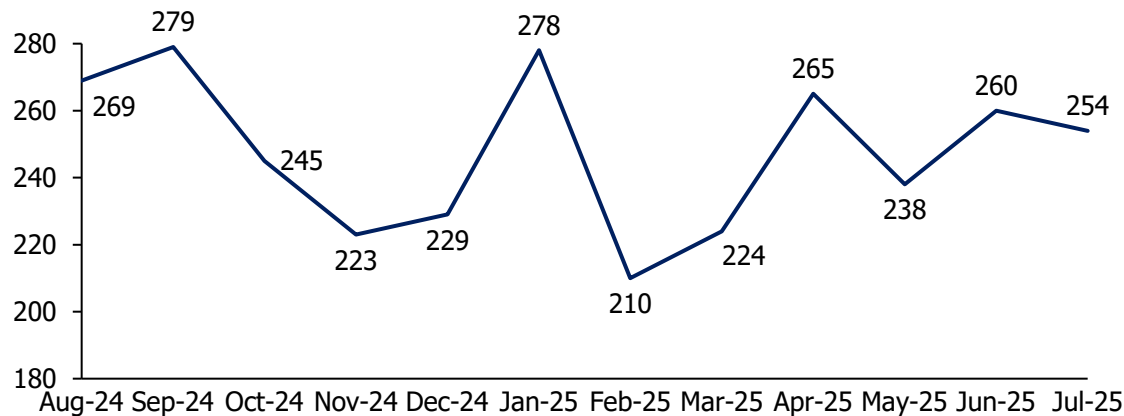
Daily Priority Call Volume and Entry to Assignment

Day of Week	P1	P2	P3	Total	Average
Sunday	0	15	5	20	5
Monday	1	18	11	30	8
Tuesday	1	27	7	35	7
Wednesday	0	28	12	40	8
Thursday	0	42	9	51	10
Friday	0	27	10	37	9
Saturday	0	23	14	37	9

Assignment <1 min **50%** **73%**

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

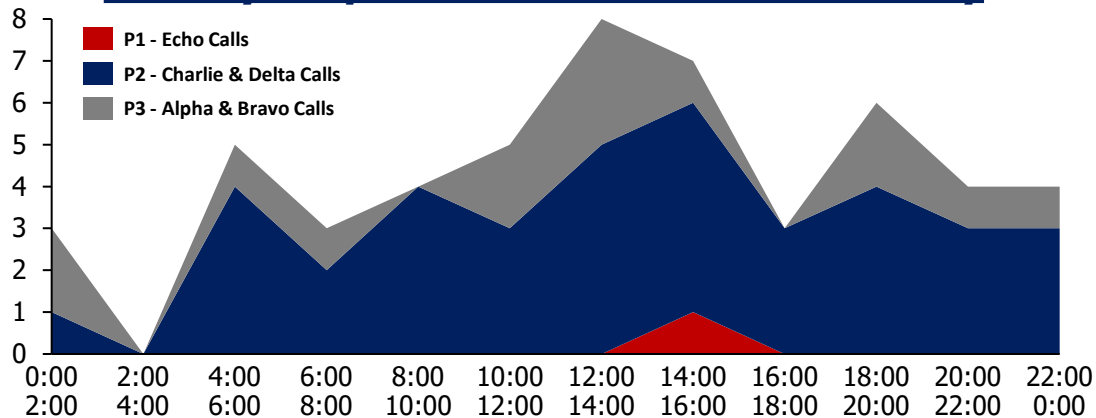




Pleasant View Fire



Priority Dispatched Calls Per Time of Day



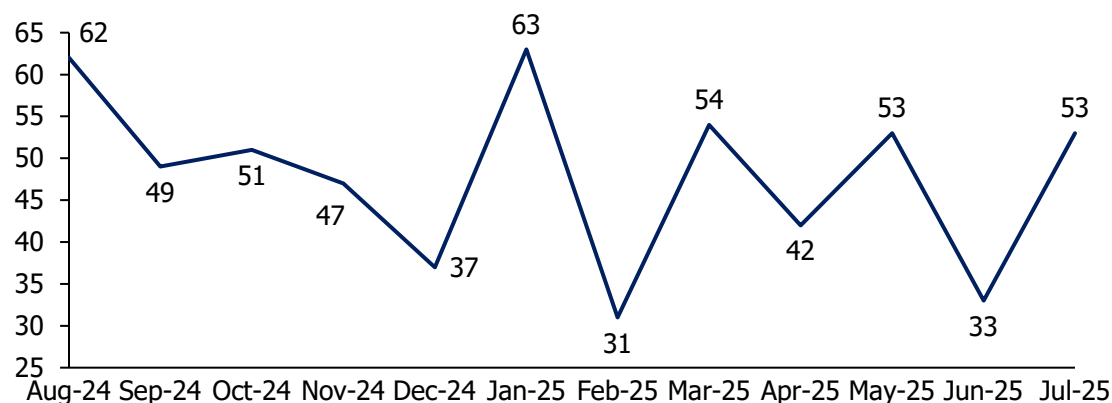
Daily Priority Call Volume and Entry to Assignment

Day of Week	P1	P2	P3	Total	Average
Sunday	0	5	2	7	2
Monday	0	6	2	8	2
Tuesday	1	7	2	10	2
Wednesday	0	3	3	6	1
Thursday	0	5	1	6	1
Friday	0	5	1	6	2
Saturday	0	6	3	9	2

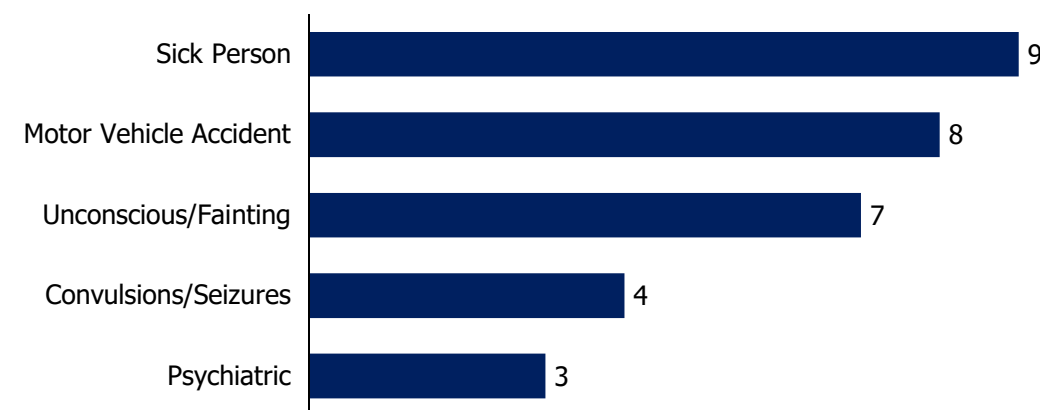
Assignment <1 min 100% 76%

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

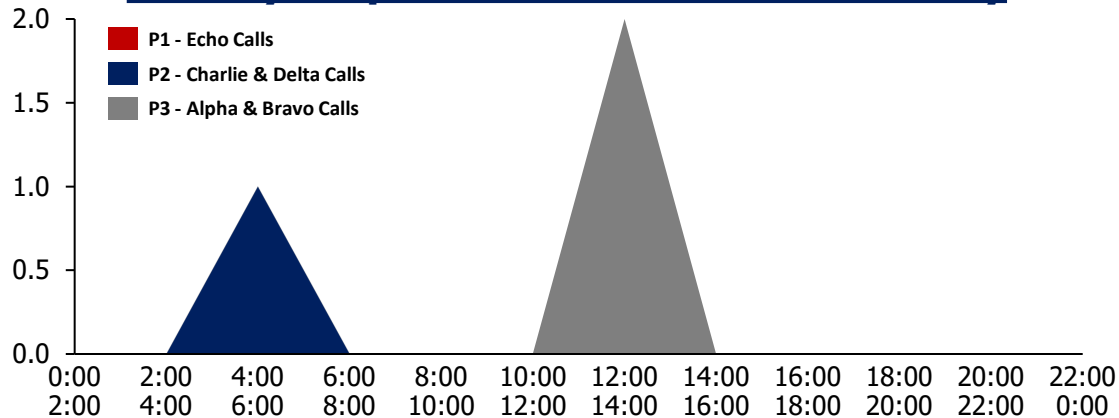




Golden Gate Fire



Priority Dispatched Calls Per Time of Day

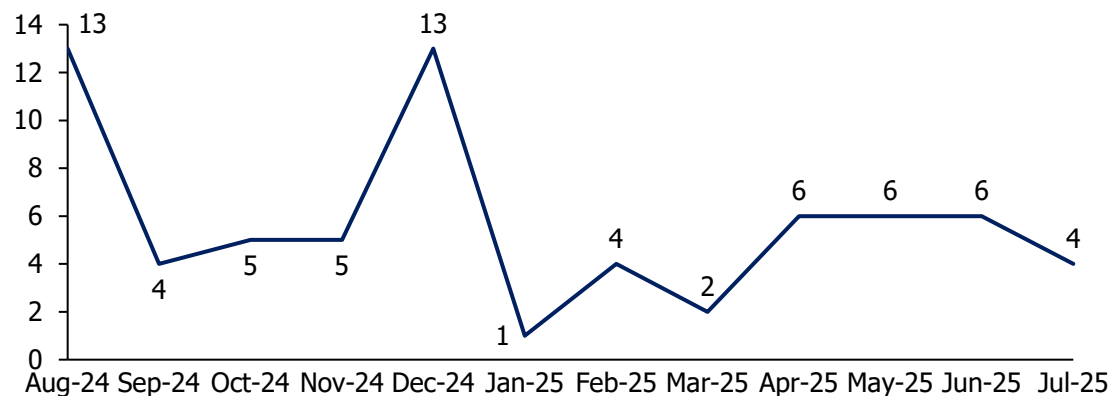


Daily Priority Call Volume and Entry to Assignment

Day of Week	P1	P2	P3	Total	Average
Sunday	0	1	1	2	1
Monday	0	0	0	0	0
Tuesday	0	0	0	0	0
Wednesday	0	0	1	1	0
Thursday	0	0	0	0	0
Friday	0	0	0	0	0
Saturday	0	0	0	0	0
Assignment <1 min	N/A	100%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Problem Natures

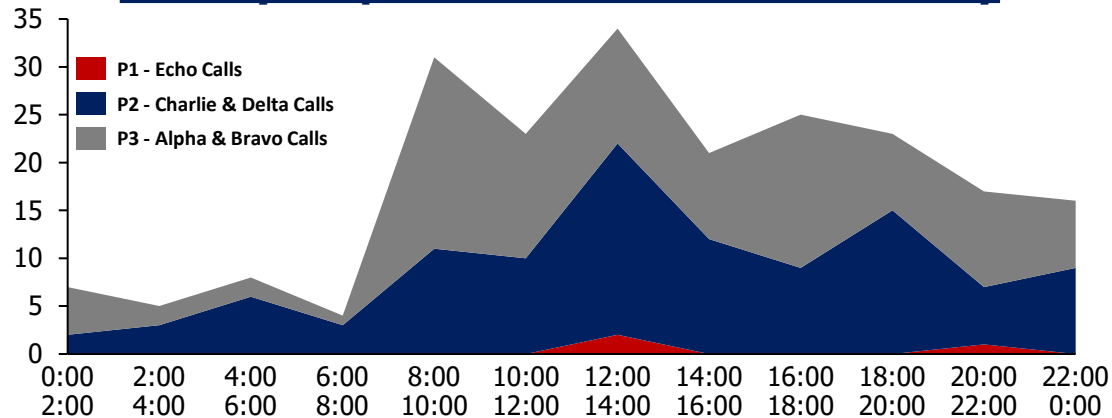




Evergreen Fire



Priority Dispatched Calls Per Time of Day



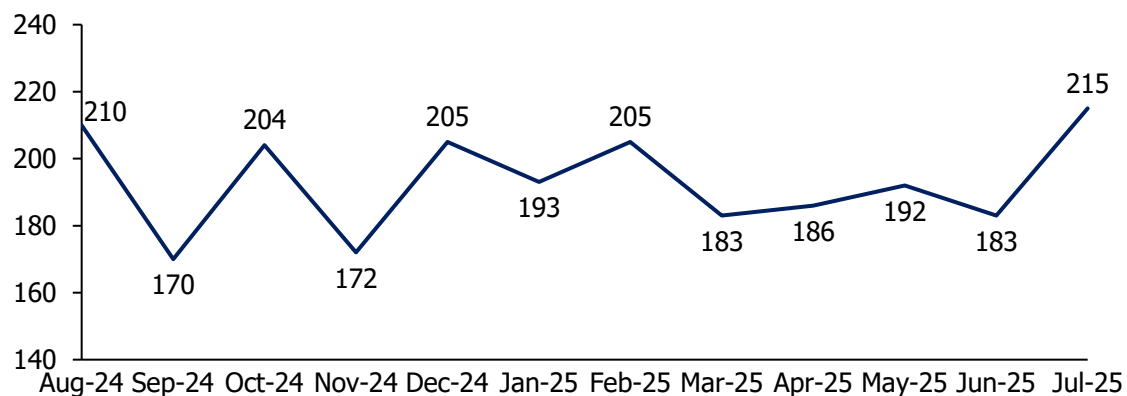
Daily Priority Call Volume and Entry to Assignment

Day of Week	P1	P2	P3	Total	Average
Sunday	2	16	16	34	9
Monday	0	12	15	27	7
Tuesday	0	14	16	30	6
Wednesday	0	21	19	40	8
Thursday	0	18	15	33	7
Friday	1	14	10	25	6
Saturday	0	11	14	25	6

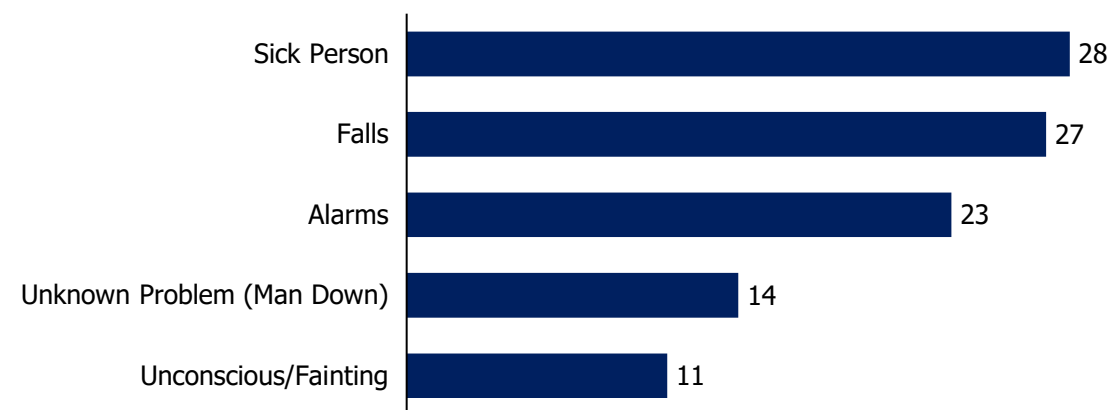
Assignment <1 min 67% 69%

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

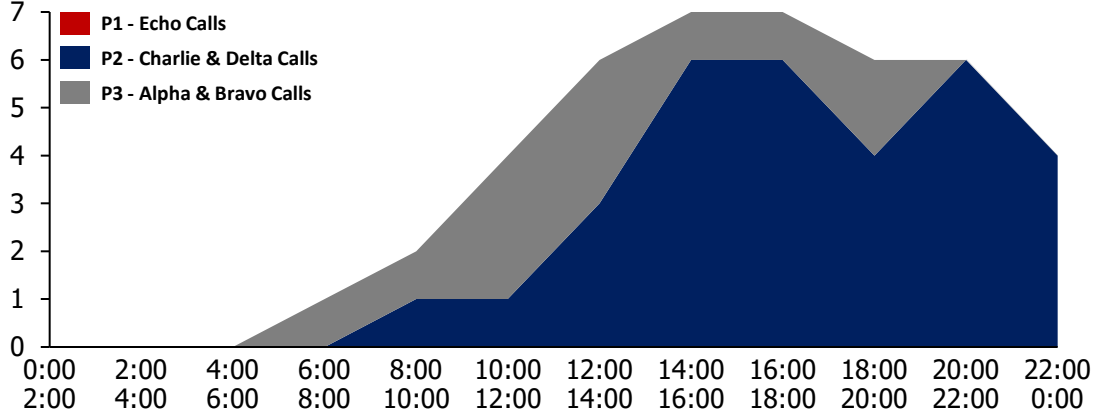




Inter-Canyon Fire



Priority Dispatched Calls Per Time of Day

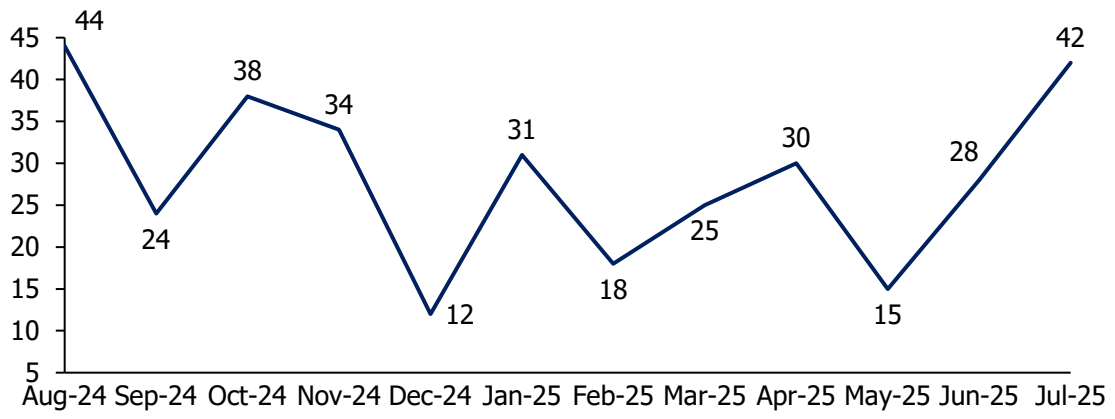


Daily Priority Call Volume and Entry to Assignment

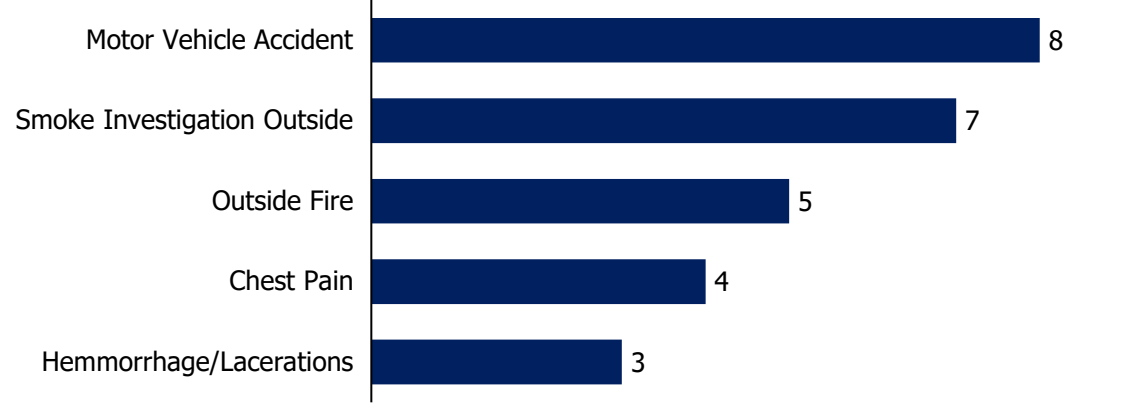
Day of Week	P1	P2	P3	Total	Average
Sunday	0	4	2	6	2
Monday	0	2	1	3	1
Tuesday	0	5	1	6	1
Wednesday	0	4	2	6	1
Thursday	0	7	1	8	2
Friday	0	4	4	8	2
Saturday	0	5	1	6	2
Assignment <1 min	N/A	65%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

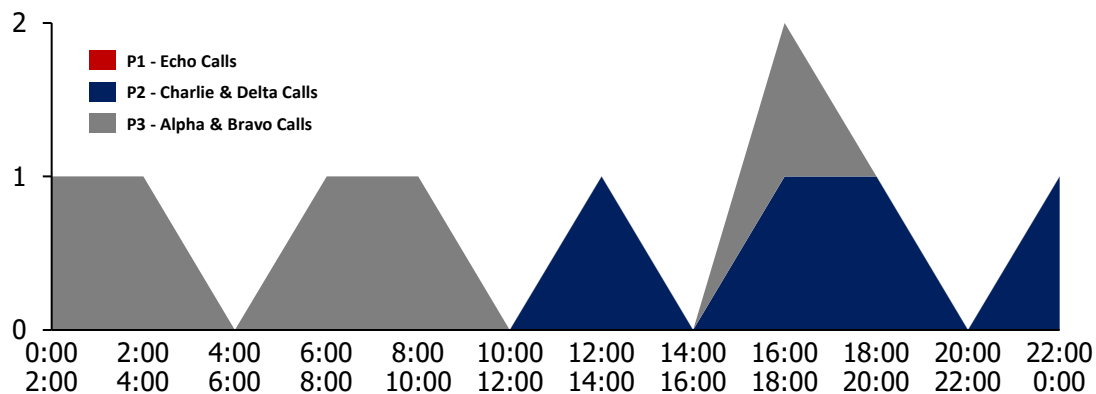




Indian Hills Fire



Priority Dispatched Calls Per Time of Day

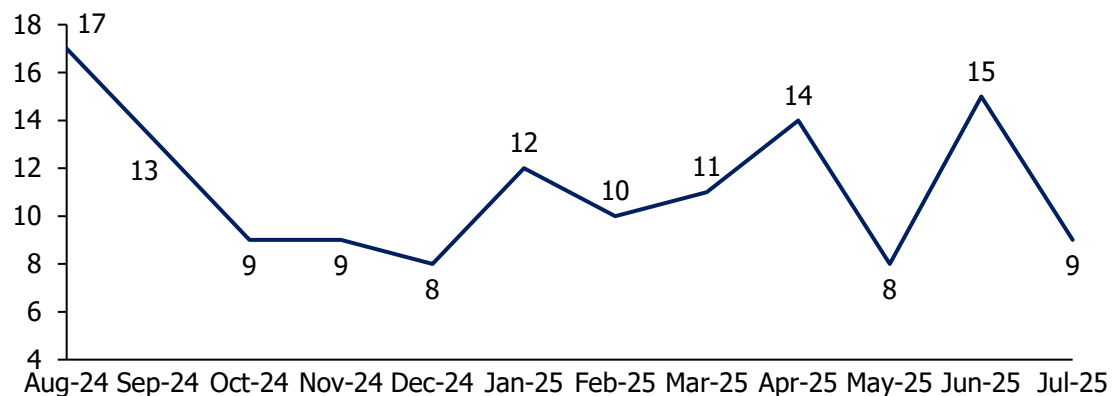


Daily Priority Call Volume and Entry to Assignment

Day of Week	P1	P2	P3	Total	Average
Sunday	0	1	1	2	1
Monday	0	2	1	3	1
Tuesday	0	0	1	1	0
Wednesday	0	0	0	0	0
Thursday	0	0	0	0	0
Friday	0	1	1	2	1
Saturday	0	0	1	1	0
Assignment <1 min	N/A	50%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

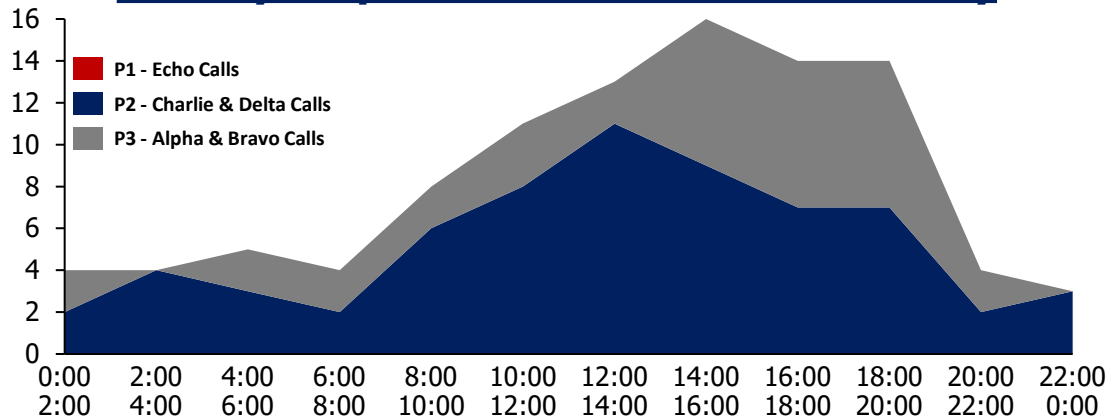




Elk Creek Fire



Priority Dispatched Calls Per Time of Day



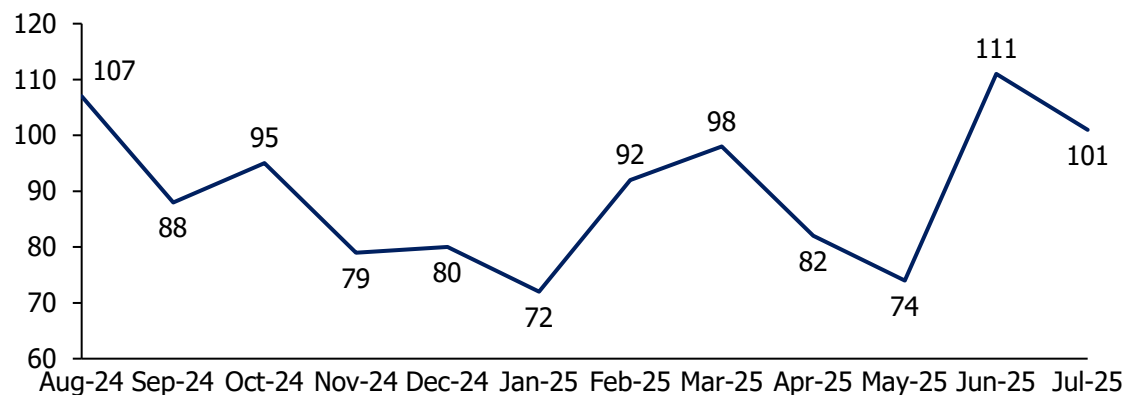
Daily Priority Call Volume and Entry to Assignment

Day of Week	P1	P2	P3	Total	Average
Sunday	0	5	6	11	3
Monday	0	9	4	13	3
Tuesday	0	15	10	25	5
Wednesday	0	12	1	13	3
Thursday	0	10	8	18	4
Friday	0	6	4	10	3
Saturday	0	7	3	10	3

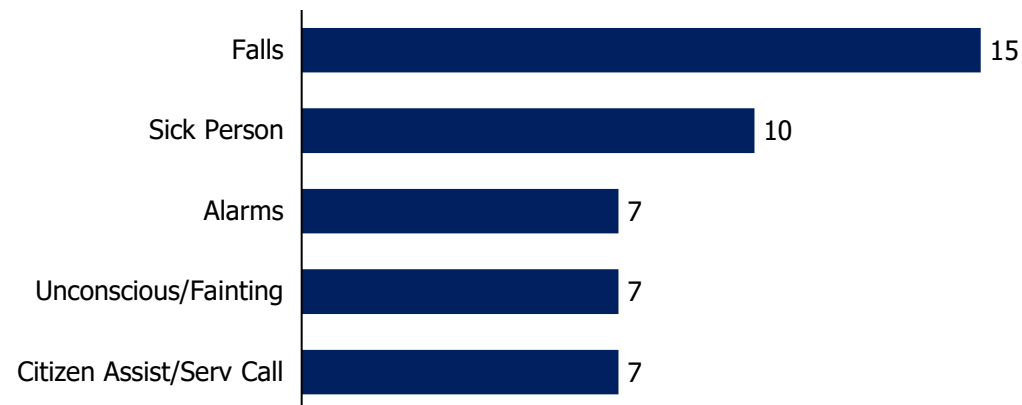
Assignment <1 min N/A 75%

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

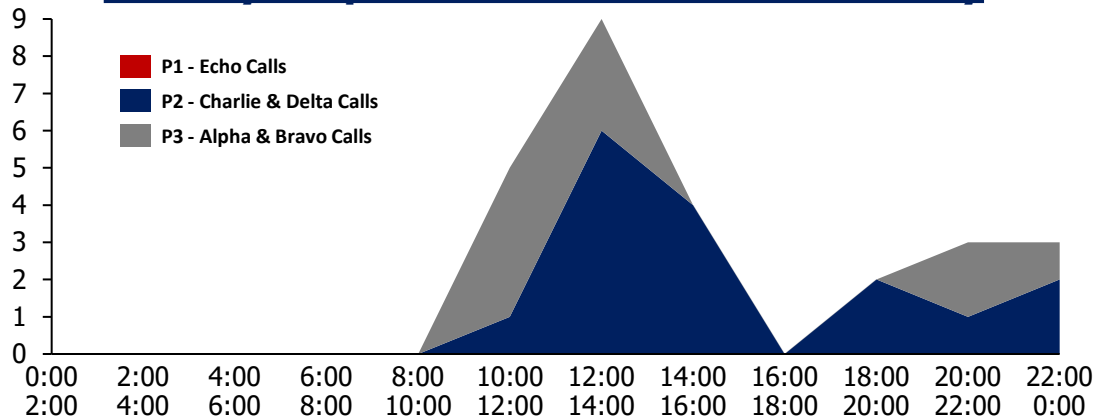




North Fork Fire



Priority Dispatched Calls Per Time of Day

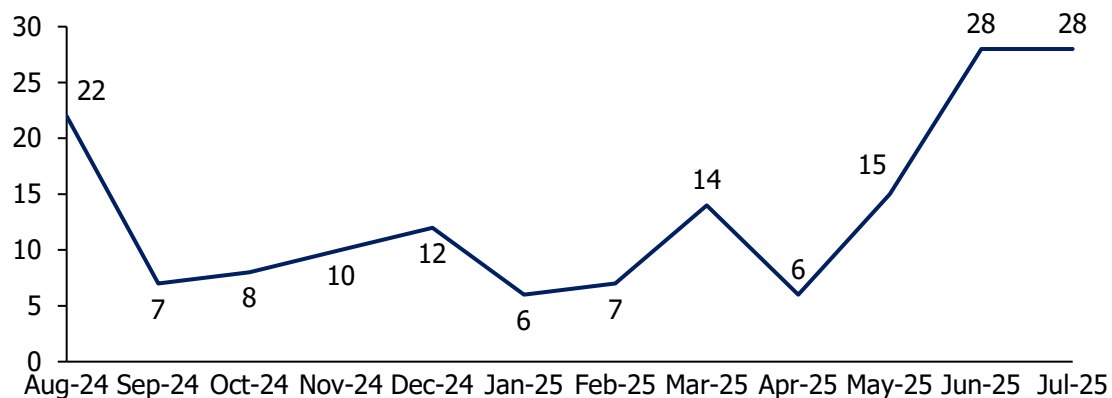


Daily Priority Call Volume and Entry to Assignment

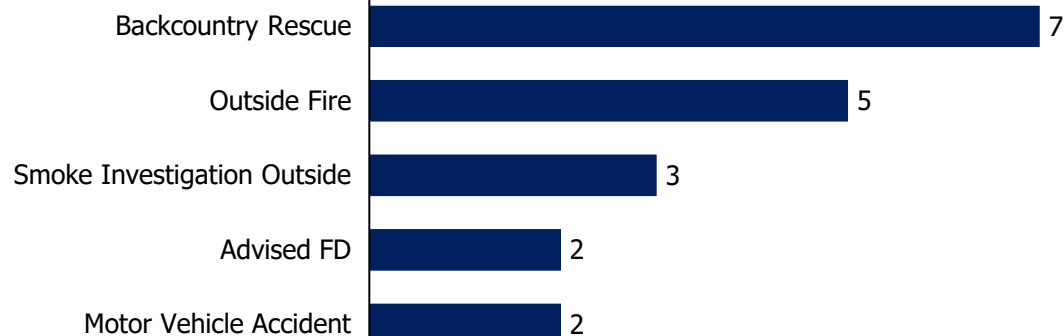
Day of Week	P1	P2	P3	Total	Average
Sunday	0	2	3	5	1
Monday	0	0	1	1	0
Tuesday	0	5	2	7	1
Wednesday	0	3	0	3	1
Thursday	0	0	0	0	0
Friday	0	1	2	3	1
Saturday	0	5	2	7	2
Assignment <1 min	N/A	63%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Problem Natures

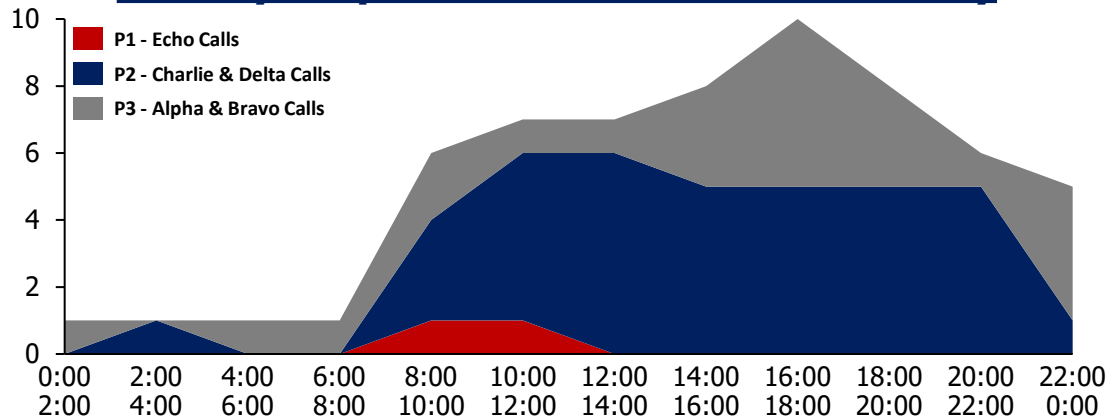




Highland Rescue



Priority Dispatched Calls Per Time of Day

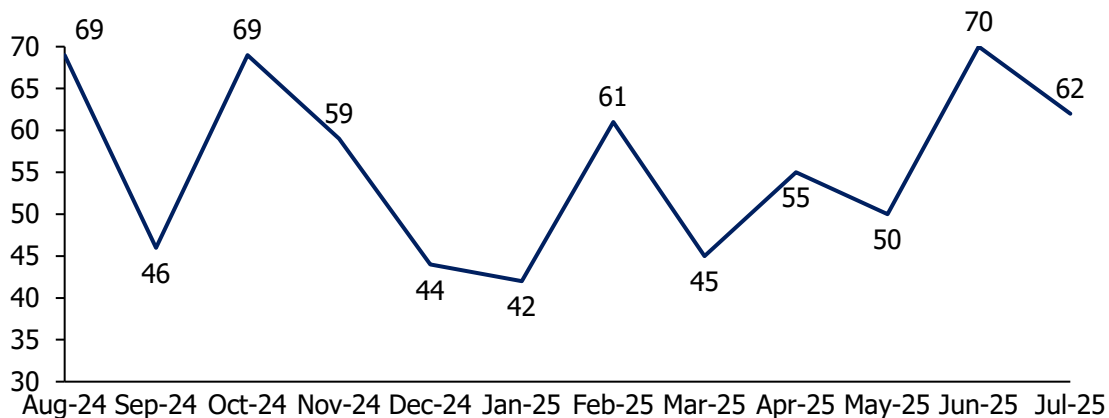


Daily Priority Call Volume and Entry to Assignment

Day of Week	P1	P2	P3	Total	Average
Sunday	1	5	3	9	2
Monday	0	2	4	6	2
Tuesday	0	2	1	3	1
Wednesday	1	9	3	13	3
Thursday	0	7	2	9	2
Friday	0	5	0	5	1
Saturday	0	6	10	16	4
Assignment <1 min	50%	72%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

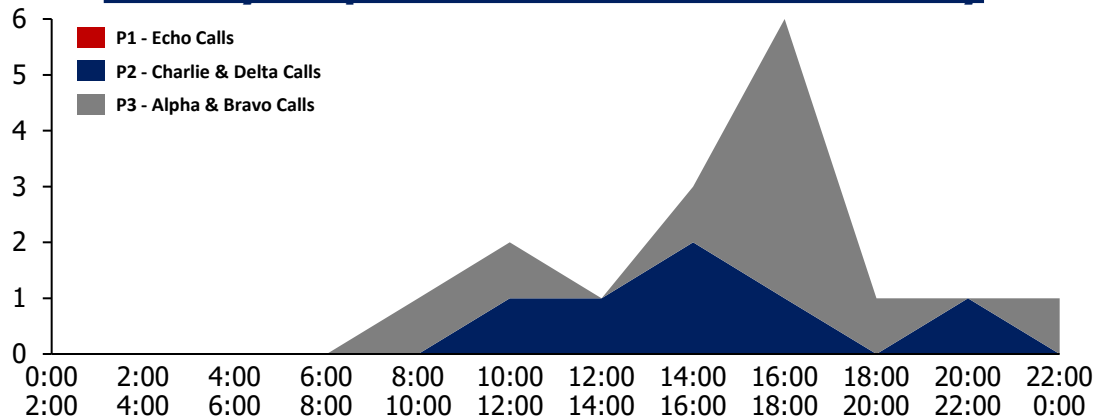




Genesee Fire



Priority Dispatched Calls Per Time of Day

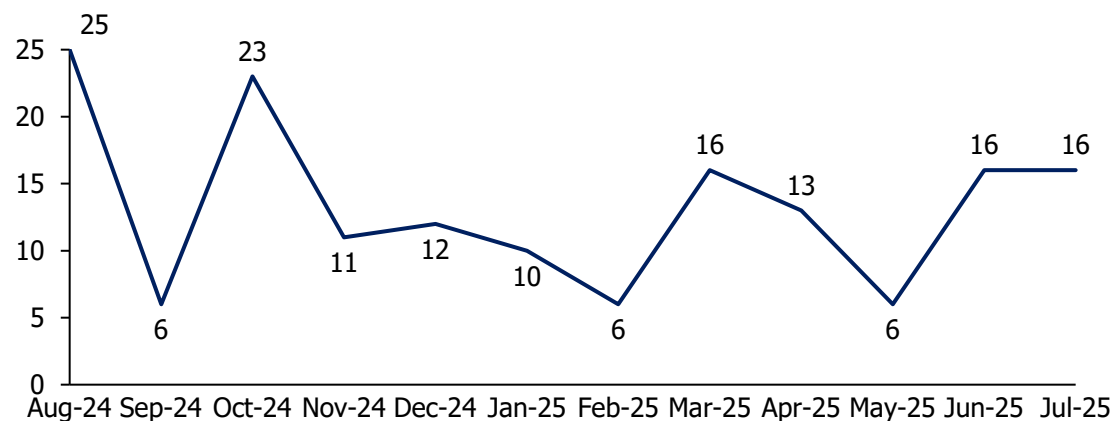


Daily Priority Call Volume and Entry to Assignment

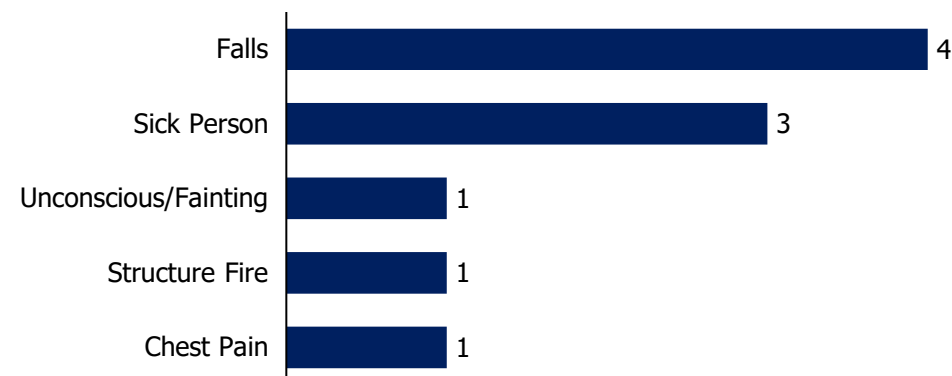
Day of Week	P1	P2	P3	Total	Average
Sunday	0	1	1	2	1
Monday	0	0	4	4	1
Tuesday	0	0	0	0	0
Wednesday	0	2	1	3	1
Thursday	0	2	1	3	1
Friday	0	0	0	0	0
Saturday	0	1	3	4	1
Assignment <1 min	N/A	33%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

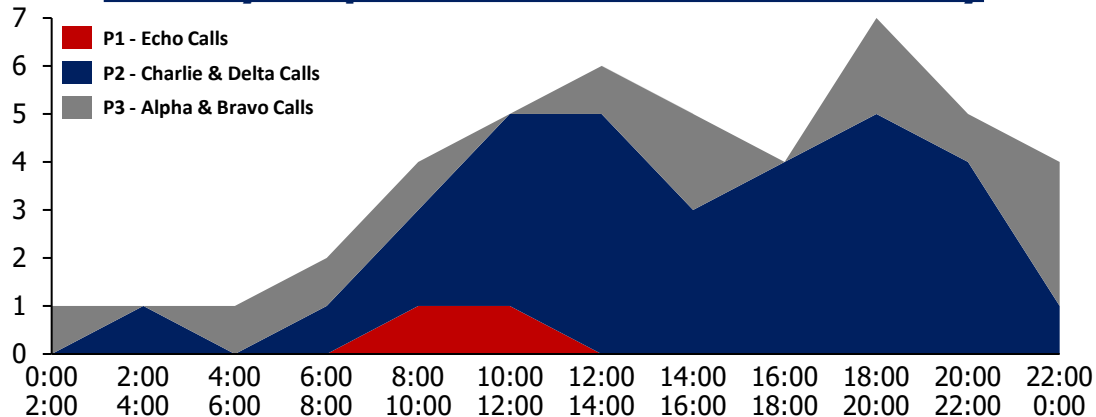




Foothills Fire



Priority Dispatched Calls Per Time of Day



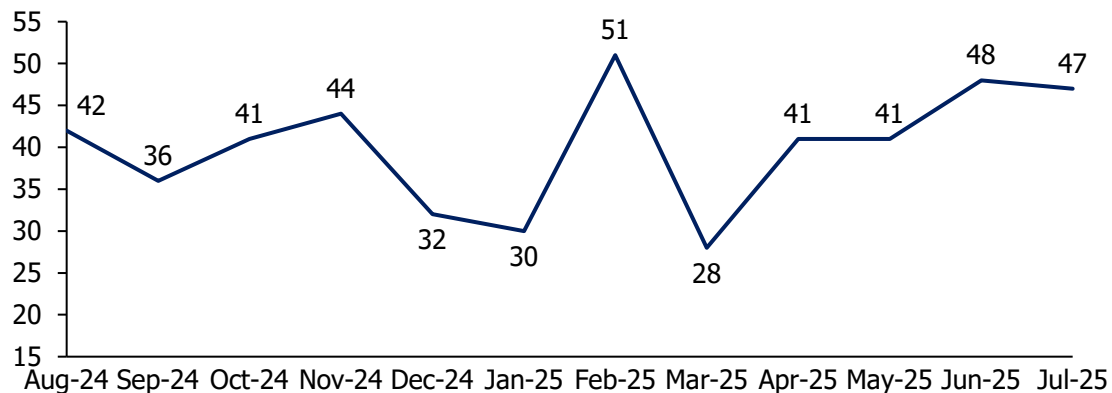
Daily Priority Call Volume and Entry to Assignment

Day of Week	P1	P2	P3	Total	Average
Sunday	1	4	2	7	2
Monday	0	2	0	2	1
Tuesday	0	2	1	3	1
Wednesday	1	6	2	9	2
Thursday	0	6	1	7	1
Friday	0	5	0	5	1
Saturday	0	5	7	12	3

Assignment <1 min 50% 77%

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



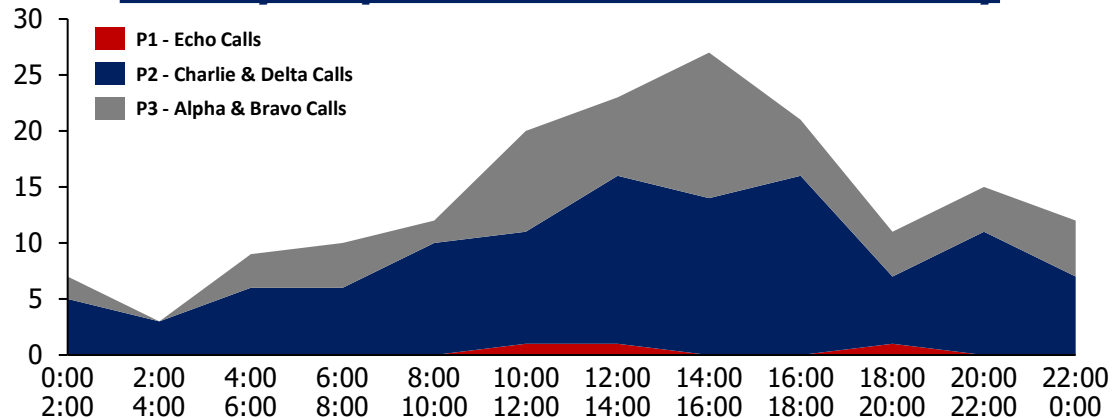
Top Five Problem Natures





Clear Creek Fire

Priority Dispatched Calls Per Time of Day

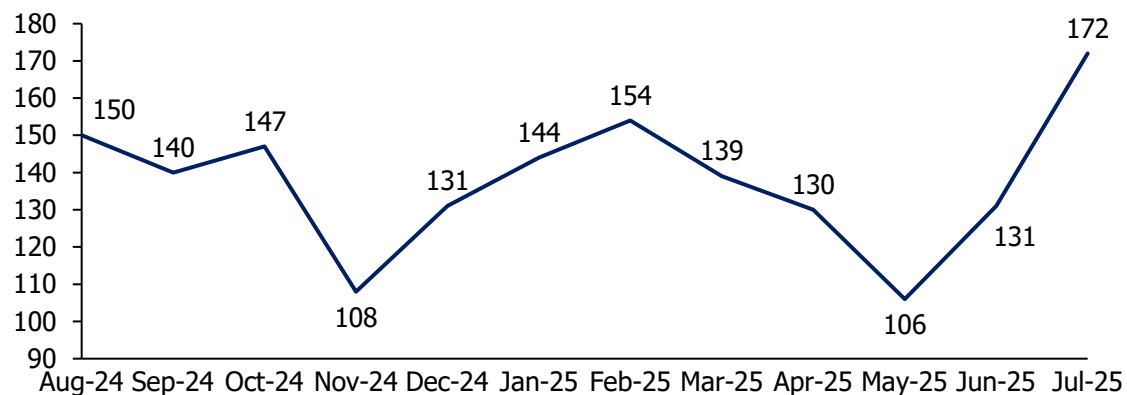


Daily Priority Call Volume and Entry to Assignment

Day of Week	P1	P2	P3	Total	Average
Sunday	0	13	5	18	5
Monday	0	17	8	25	6
Tuesday	3	14	11	28	6
Wednesday	0	24	9	33	7
Thursday	0	15	7	22	4
Friday	0	13	8	21	5
Saturday	0	13	10	23	6
Assignment <1 min					100%
					78%

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

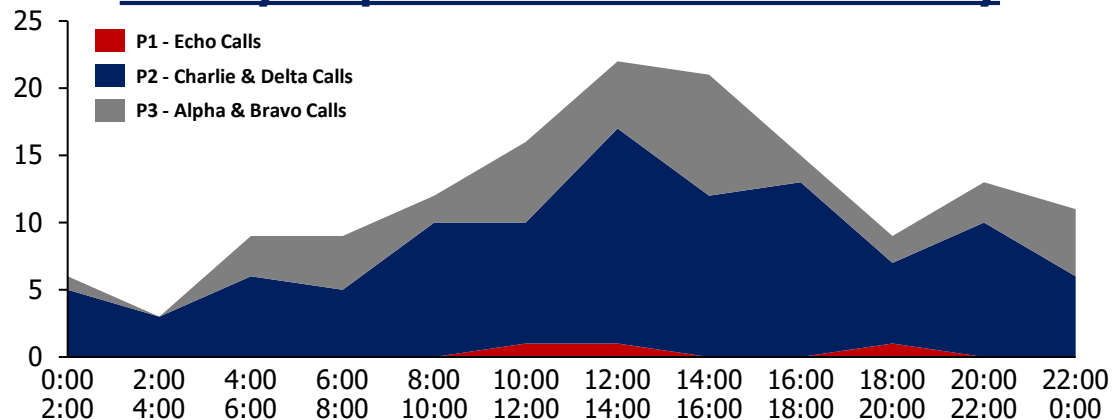




Clear Creek EMS



Priority Dispatched Calls Per Time of Day



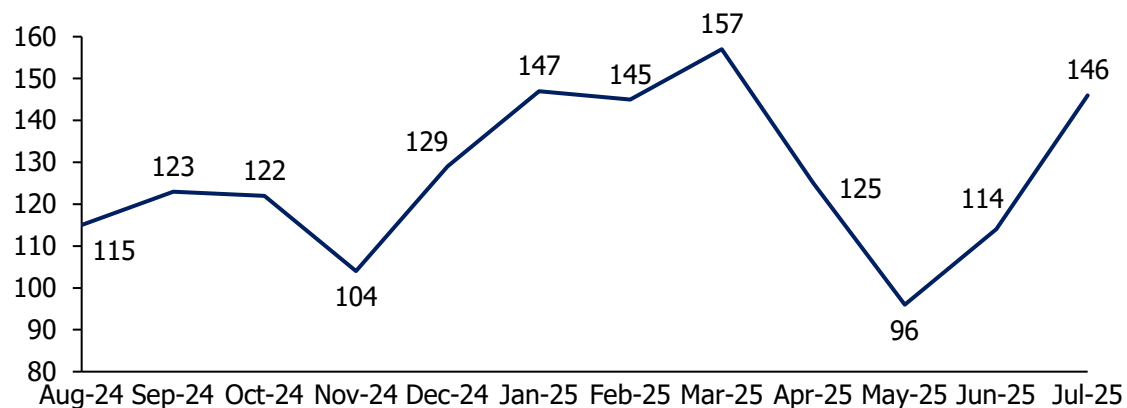
Daily Priority Call Volume and Entry to Assignment

Day of Week	P1	P2	P3	Total	Average
Sunday	0	12	3	15	4
Monday	0	14	6	20	5
Tuesday	3	12	9	24	5
Wednesday	0	24	7	31	6
Thursday	0	15	4	19	4
Friday	0	13	6	19	5
Saturday	0	11	7	18	5

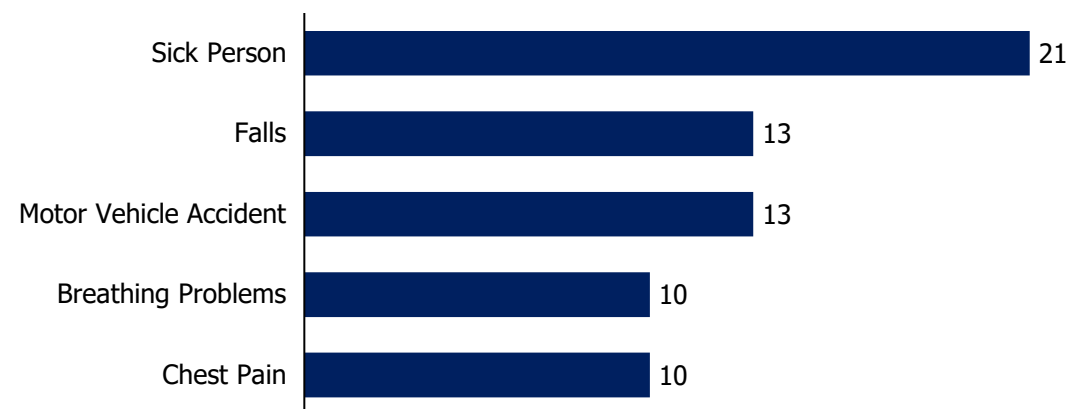
Assignment <1 min 100% 77%

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

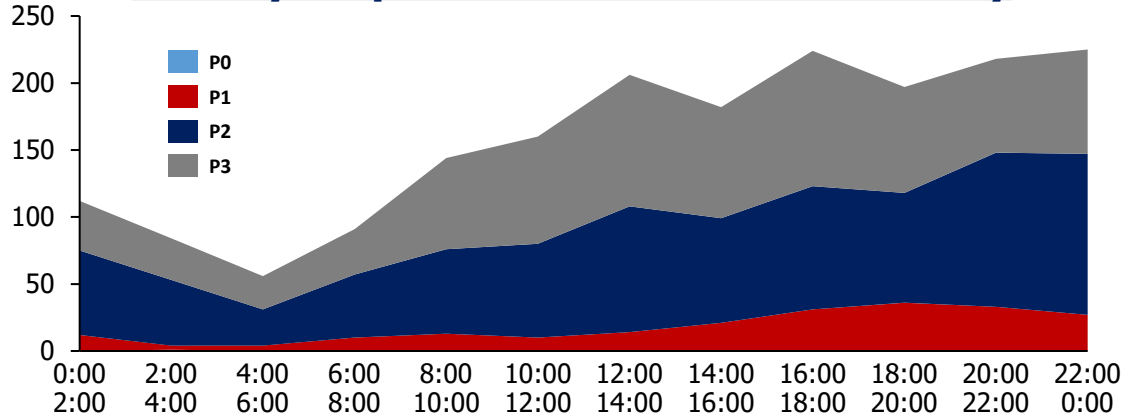




Jeffco Sheriff



Priority Dispatched Calls Per Time of Day

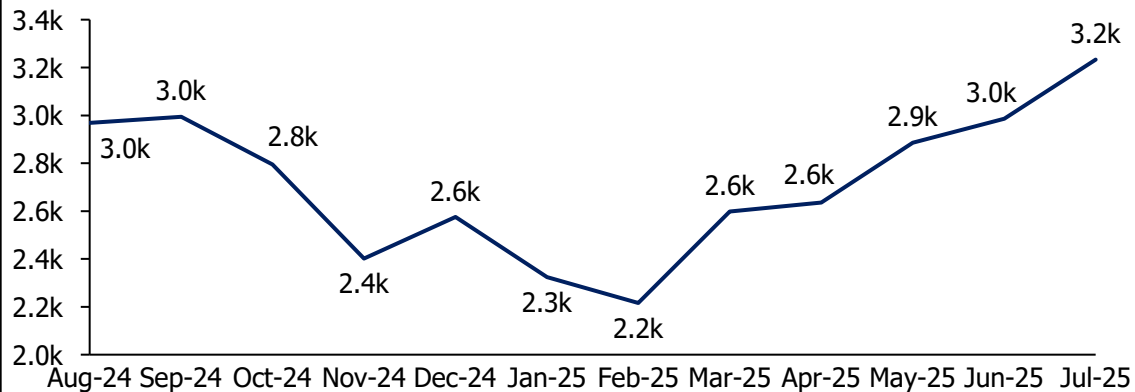


Daily Priority Call Volume and Entry to Assignment

Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	27	122	115	264	66
Monday	0	34	113	92	239	60
Tuesday	0	34	152	127	313	63
Wednesday	0	28	145	129	302	60
Thursday	0	34	129	120	283	57
Friday	0	34	117	115	266	67
Saturday	1	23	122	86	232	58
Assignment <2 min		74%	46%			
Assignment <4 min		93%	73%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

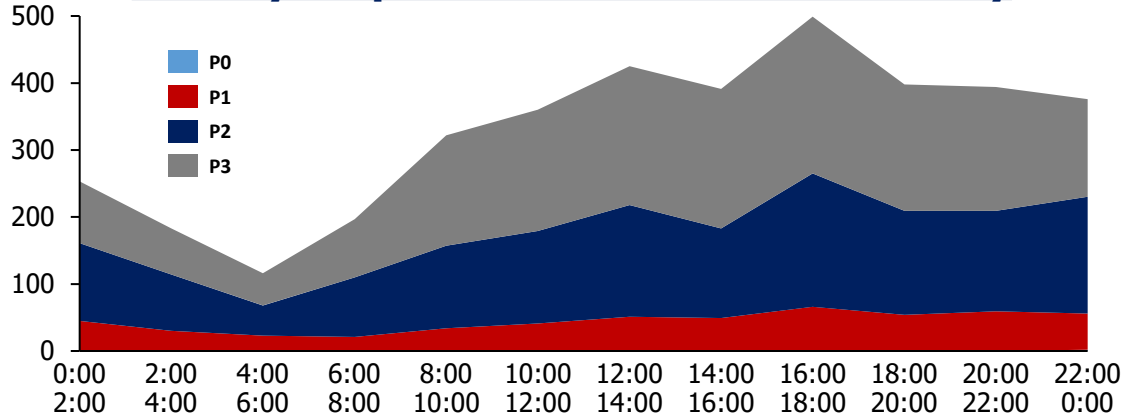




Lakewood PD



Priority Dispatched Calls Per Time of Day

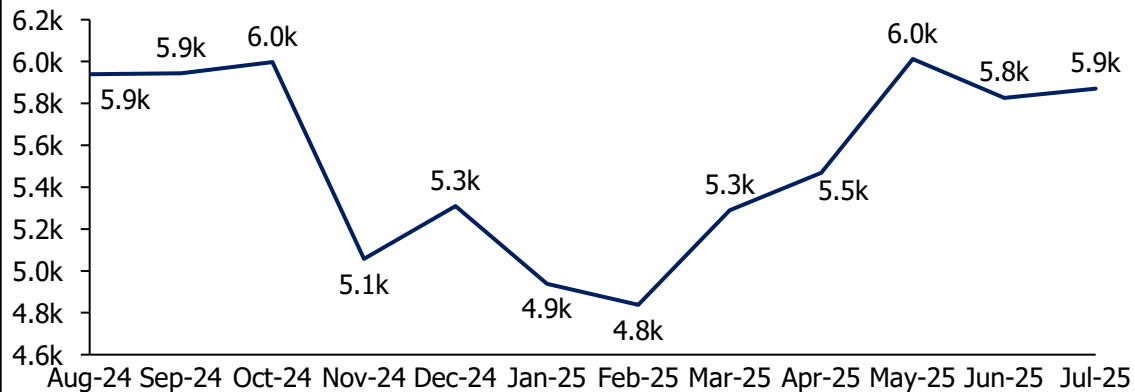


Daily Priority Call Volume and Entry to Assignment

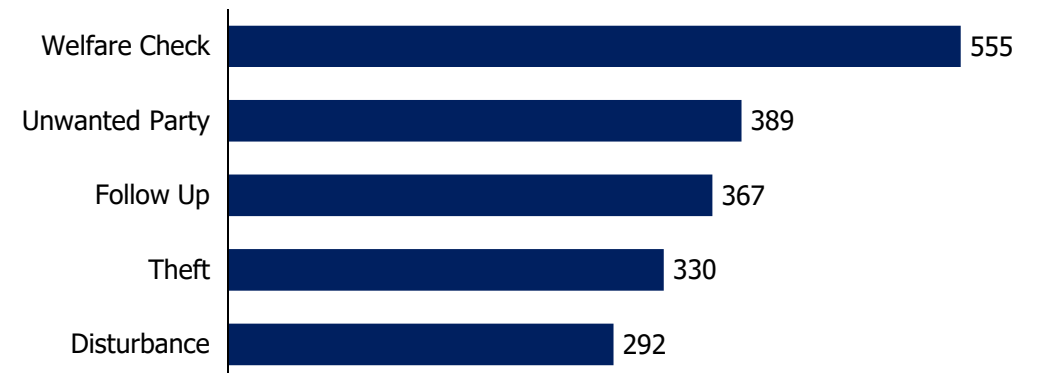
Day of Week	P0	P1	P2	P3	Total	Average
Sunday	1	69	172	248	490	123
Monday	0	58	215	241	514	129
Tuesday	0	78	295	287	660	132
Wednesday	0	75	275	293	643	129
Thursday	0	97	245	272	614	123
Friday	2	71	170	247	490	123
Saturday	0	78	202	223	503	126
Assignment <2 min		67%	39%			
Assignment <4 min		83%	62%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



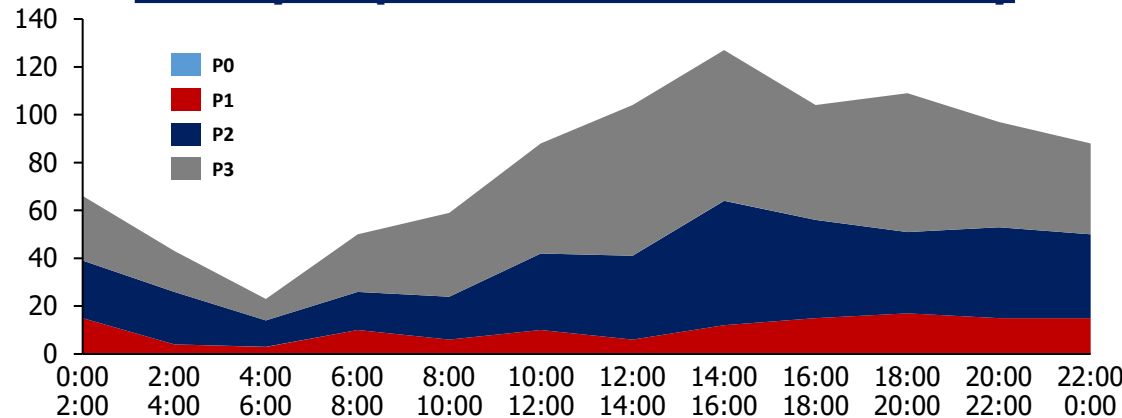
Top Five Problem Natures





Wheat Ridge PD

Priority Dispatched Calls Per Time of Day

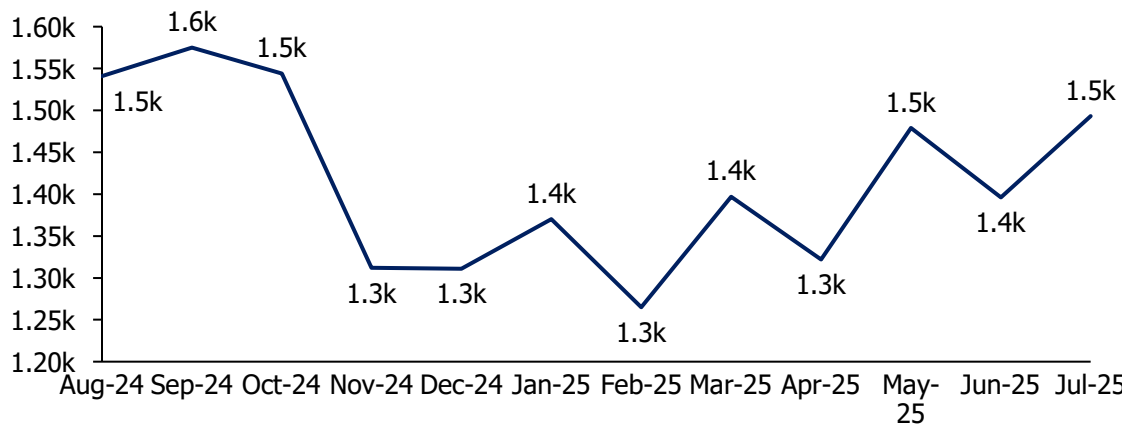


Daily Priority Call Volume and Entry to Assignment

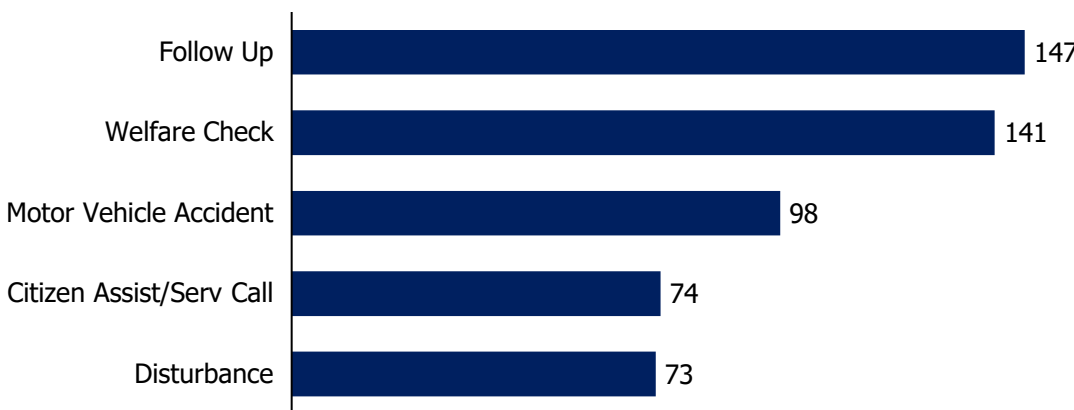
Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	14	34	46	94	24
Monday	0	14	39	54	107	27
Tuesday	0	23	60	65	148	30
Wednesday	0	17	73	83	173	35
Thursday	0	23	64	89	176	35
Friday	0	14	48	67	129	32
Saturday	0	23	40	68	131	33
Assignment <2 min		78%	44%			
Assignment <4 min		86%	62%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



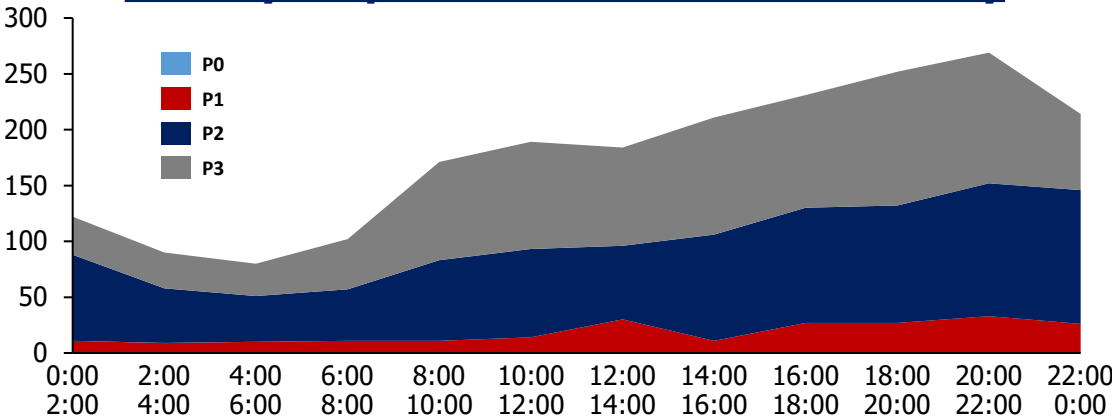
Top Five Problem Natures





Arvada PD

Priority Dispatched Calls Per Time of Day

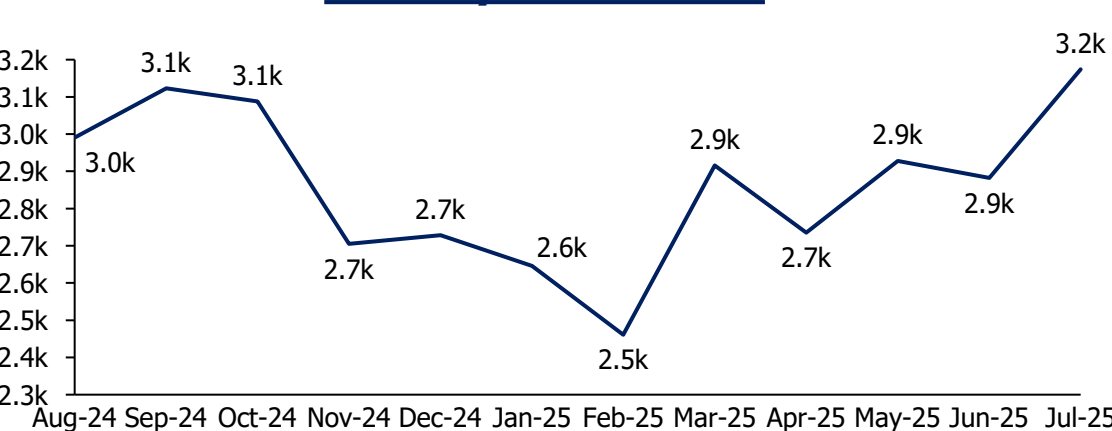


Daily Priority Call Volume and Entry to Assignment

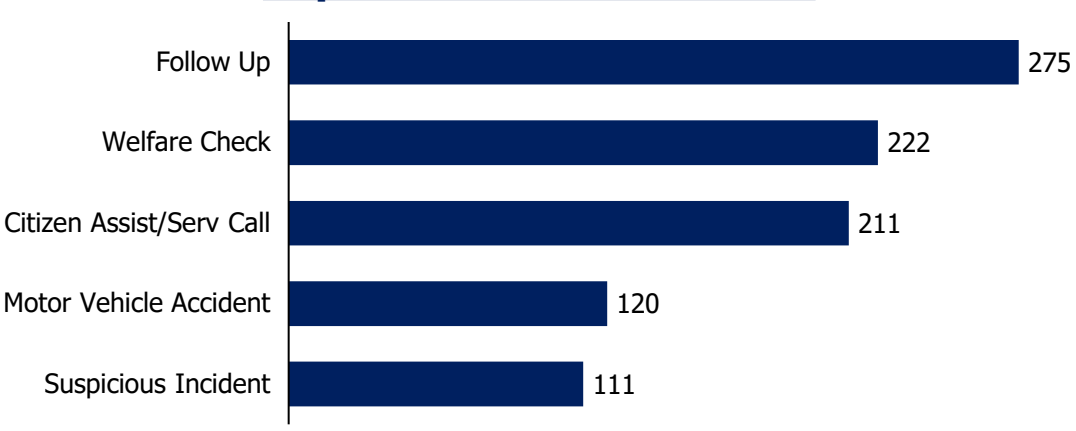
Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	27	108	106	241	60
Monday	0	31	135	123	289	72
Tuesday	0	44	161	147	352	70
Wednesday	0	40	149	174	363	73
Thursday	2	25	168	150	345	69
Friday	0	25	119	111	255	64
Saturday	0	26	132	112	270	68
Assignment <2 min		79%	54%			
Assignment <4 min		89%	76%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



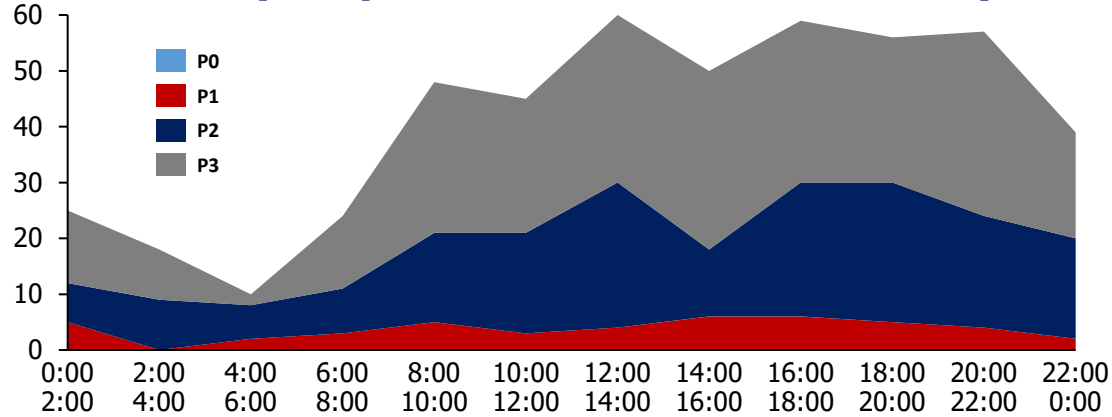
Top Five Problem Natures





Golden PD

Priority Dispatched Calls Per Time of Day

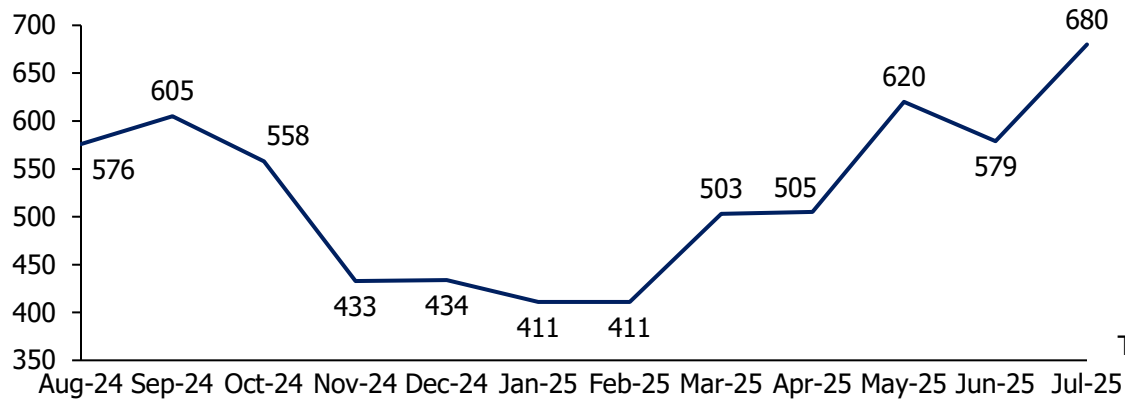


Daily Priority Call Volume and Entry to Assignment

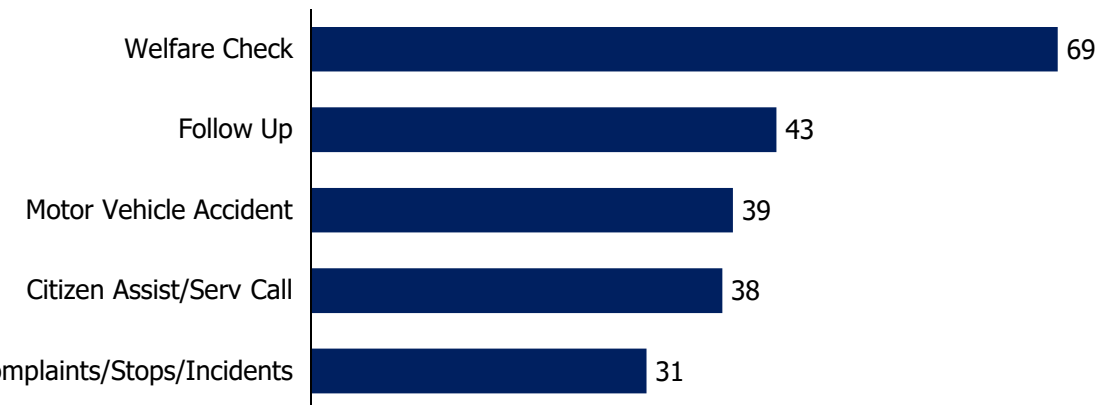
Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	8	23	28	59	15
Monday	0	6	17	29	52	13
Tuesday	0	2	36	37	75	15
Wednesday	0	4	21	46	71	14
Thursday	0	9	33	44	86	17
Friday	0	8	23	38	69	17
Saturday	0	8	36	35	79	20
Assignment <2 min		87%	60%			
Assignment <4 min		93%	83%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

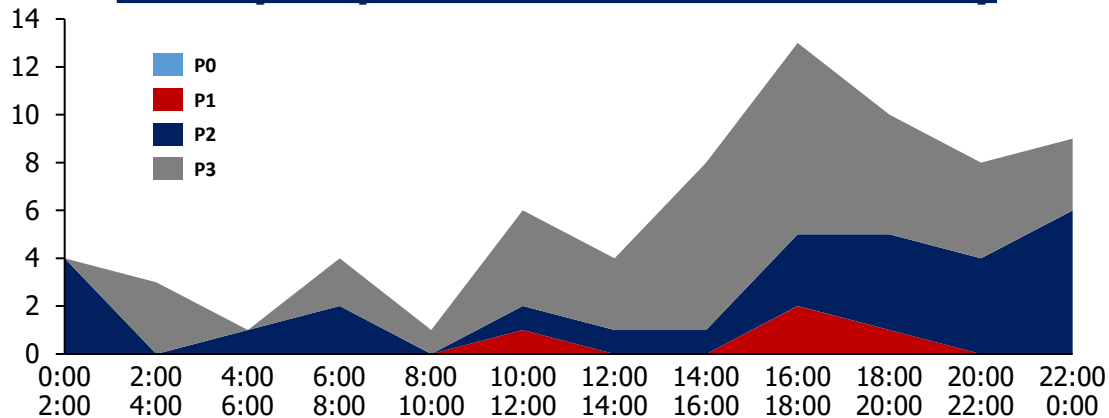




Lakeside PD



Priority Dispatched Calls Per Time of Day

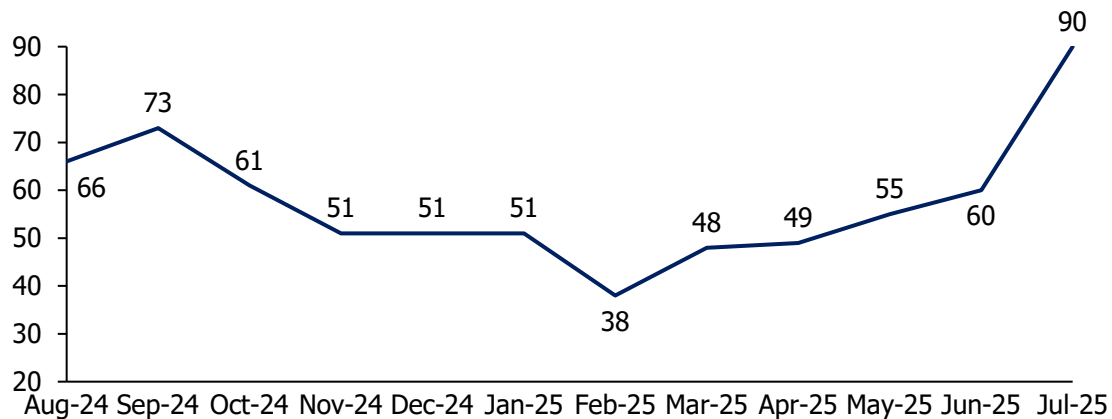


Daily Priority Call Volume and Entry to Assignment

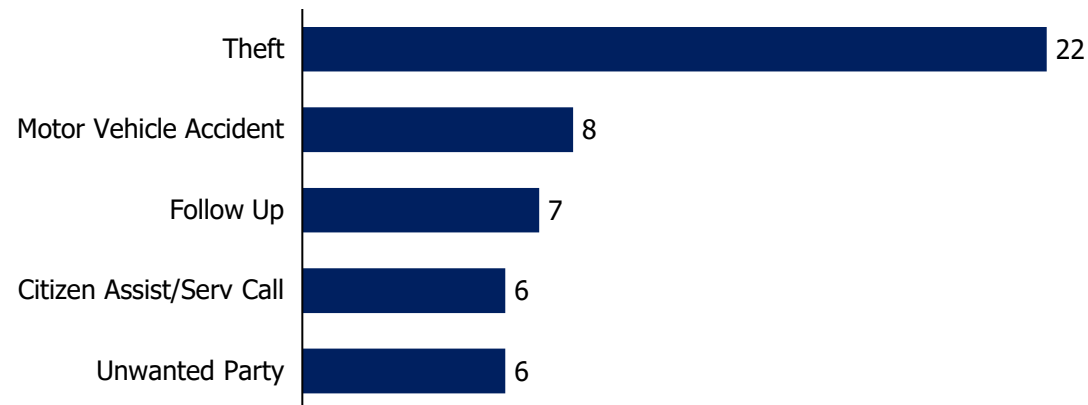
Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	0	6	3	9	2
Monday	0	0	2	7	9	2
Tuesday	0	0	8	3	11	2
Wednesday	0	1	5	9	15	3
Thursday	0	2	1	9	12	2
Friday	0	0	3	8	11	3
Saturday	0	1	2	1	4	1
Assignment <2 min		100%	67%			
Assignment <4 min		100%	81%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



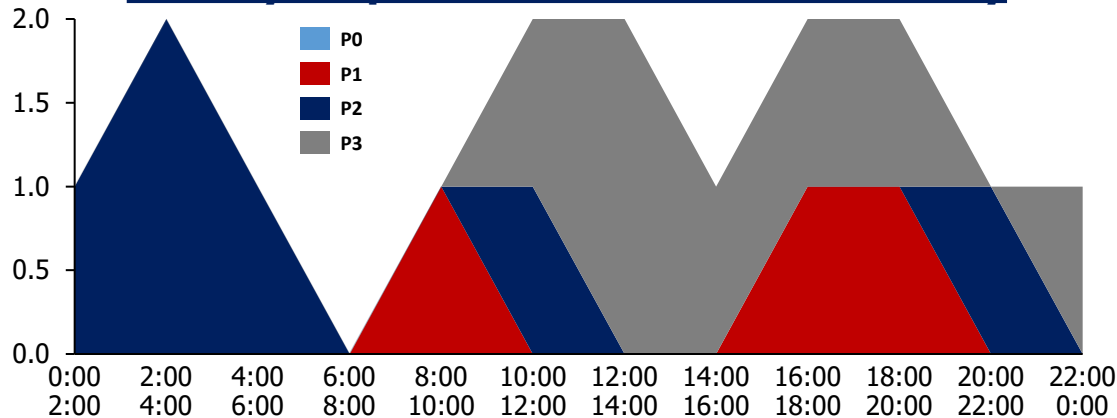
Top Five Problem Natures





Mountain View PD

Priority Dispatched Calls Per Time of Day

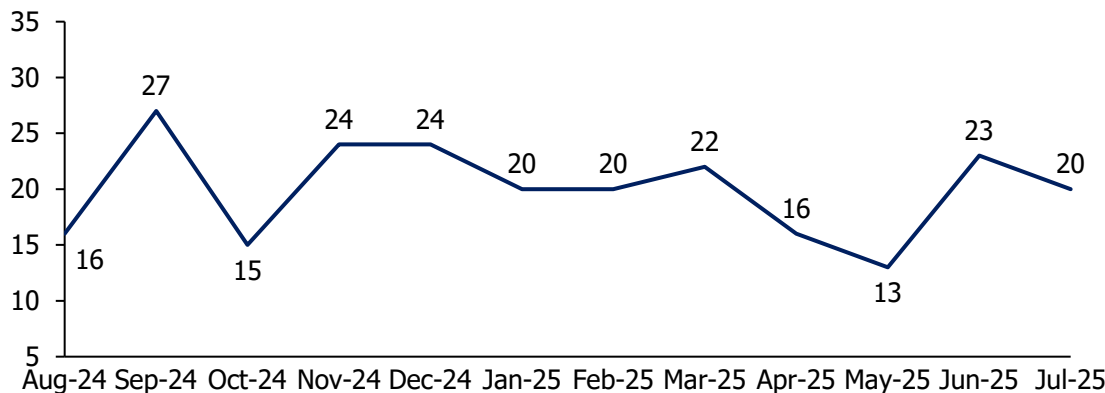


Daily Priority Call Volume and Entry to Assignment

Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	1	0	0	1	0
Monday	0	0	2	0	2	1
Tuesday	0	0	1	2	3	1
Wednesday	0	0	1	3	4	1
Thursday	0	1	1	0	2	0
Friday	0	1	0	2	3	1
Saturday	0	0	1	0	1	0
Assignment <2 min		100%	50%			
Assignment <4 min		100%	83%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

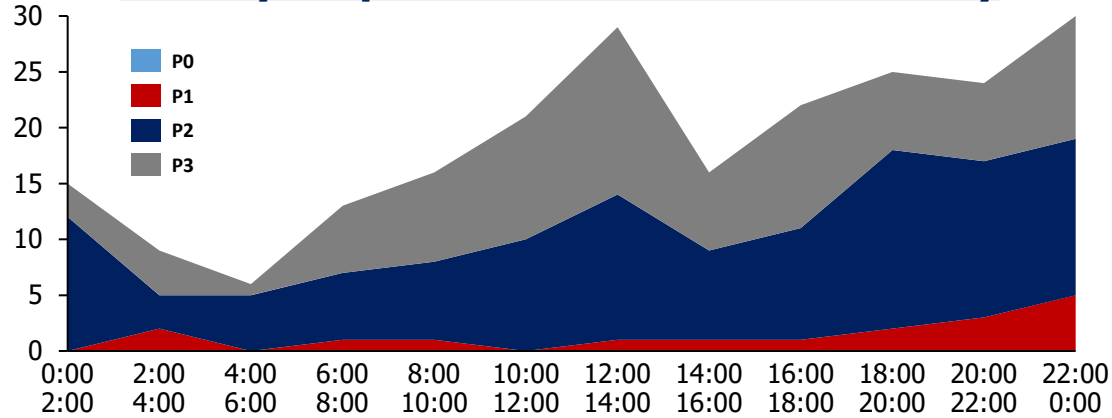




Edgewater PD



Priority Dispatched Calls Per Time of Day

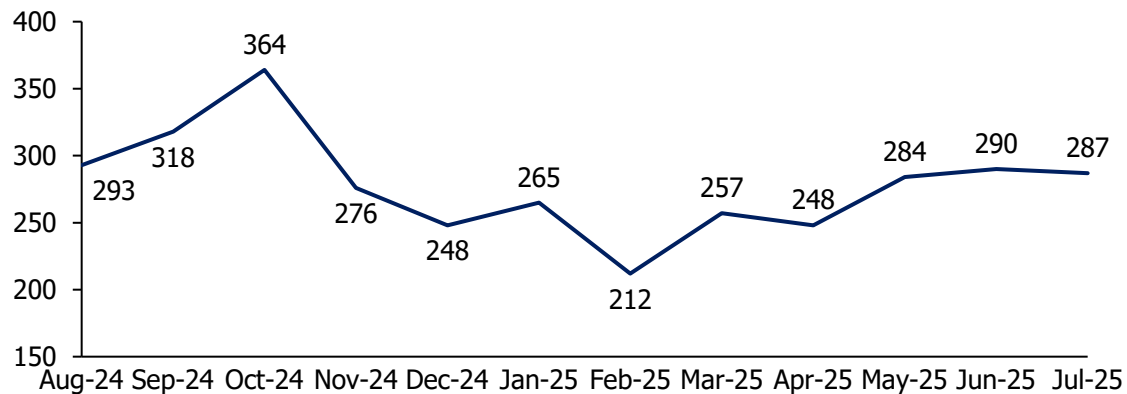


Daily Priority Call Volume and Entry to Assignment

Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	2	18	7	27	7
Monday	0	4	22	17	43	11
Tuesday	0	0	18	10	28	6
Wednesday	0	3	19	13	35	7
Thursday	0	3	15	18	36	7
Friday	0	2	10	15	27	7
Saturday	0	3	16	11	30	8
Assignment <2 min		82%	60%			
Assignment <4 min		88%	82%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



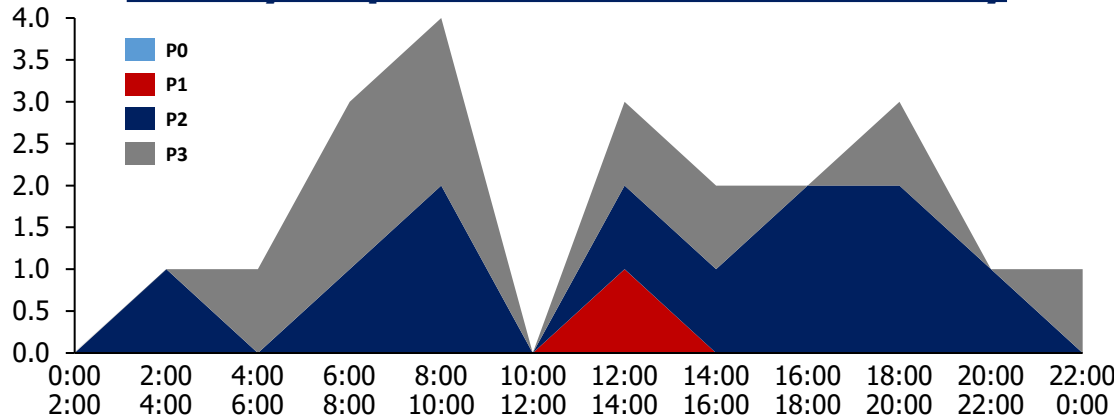
Top Five Problem Natures





Colorado School of Mines PD

Priority Dispatched Calls Per Time of Day

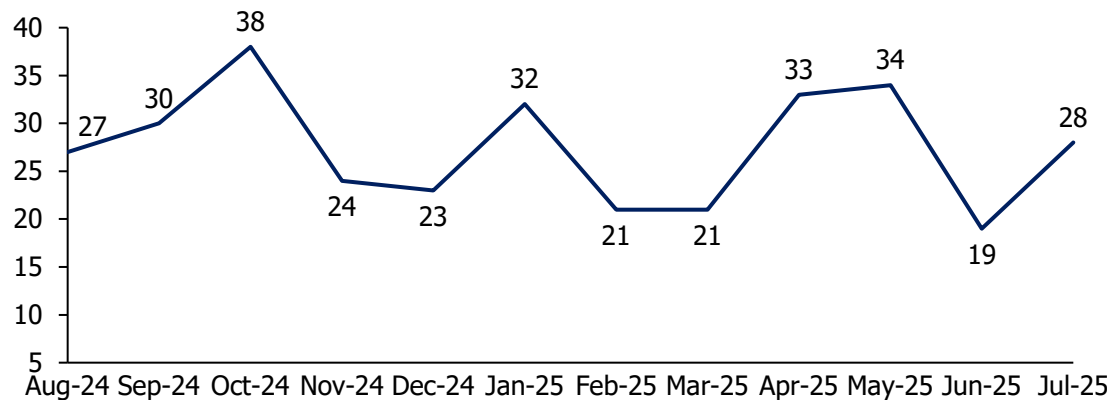


Daily Priority Call Volume and Entry to Assignment

Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	0	0	2	2	1
Monday	0	0	2	1	3	1
Tuesday	0	0	0	0	0	0
Wednesday	0	0	4	1	5	1
Thursday	0	0	3	3	6	1
Friday	0	0	1	2	3	1
Saturday	0	1	1	0	2	1
Assignment <2 min		100%	55%			
Assignment <4 min		100%	91%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

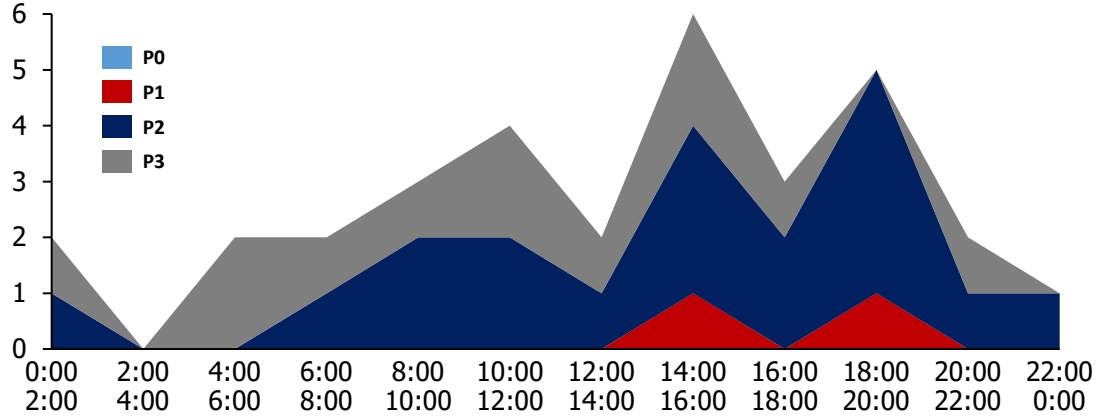




Morrison PD (JCSO Response)



Priority Dispatched Calls Per Time of Day

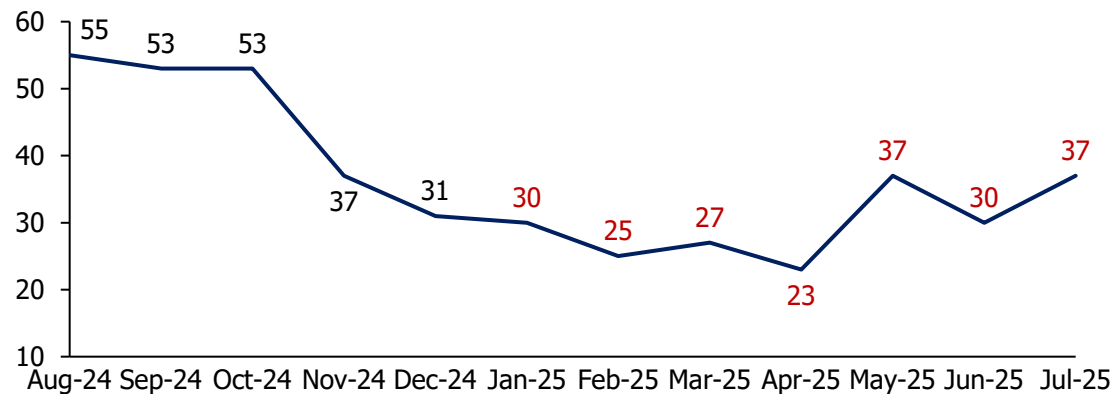


Daily Priority Call Volume and Entry to Assignment

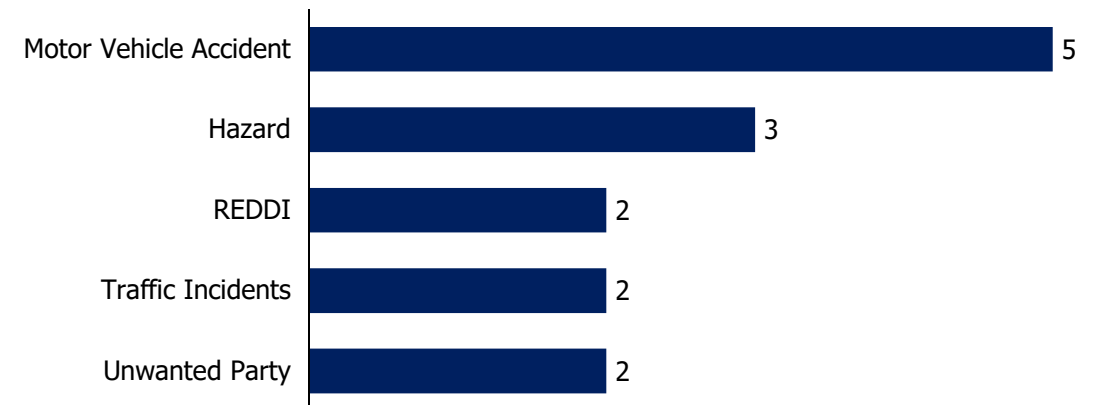
Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	1	3	2	6	2
Monday	0	0	5	3	8	2
Tuesday	0	0	2	2	4	1
Wednesday	0	1	2	1	4	1
Thursday	0	0	2	2	4	1
Friday	0	0	4	1	5	1
Saturday	0	0	0	1	1	0
Assignment <2 min		100%	50%			
Assignment <4 min		100%	78%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



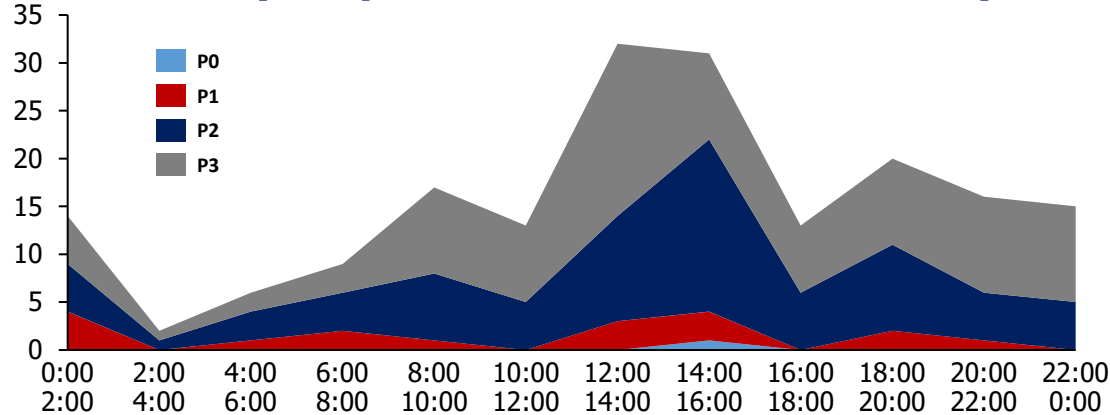
Top Five Problem Natures





Clear Creek Sheriff

Priority Dispatched Calls Per Time of Day

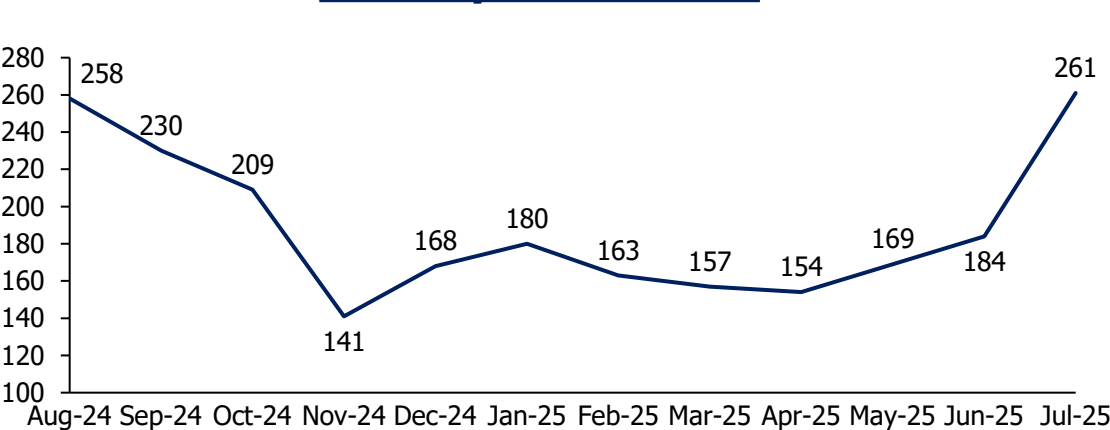


Daily Priority Call Volume and Entry to Assignment

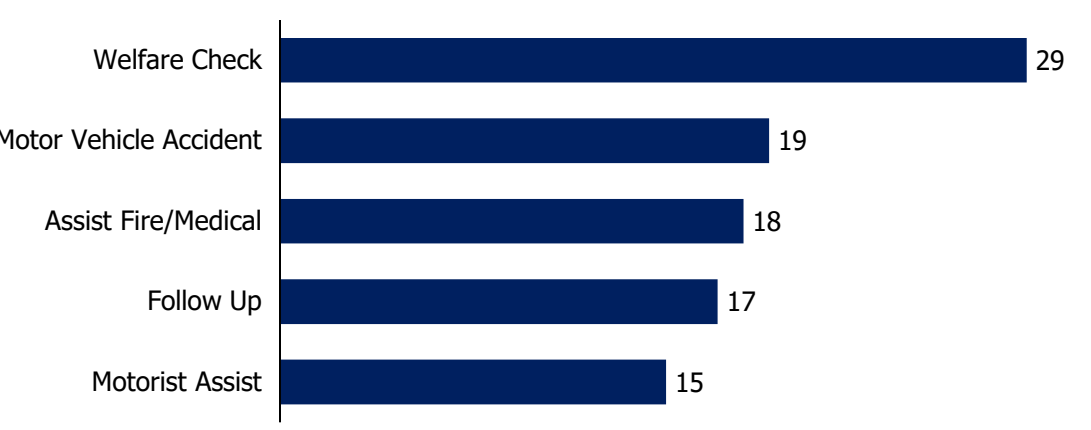
Day of Week	P0	P1	P2	P3	Total	Average
Sunday	1	2	9	11	23	6
Monday	0	3	11	11	25	6
Tuesday	0	0	12	14	26	5
Wednesday	0	3	17	14	34	7
Thursday	0	4	14	8	26	5
Friday	0	1	8	15	24	6
Saturday	0	4	8	18	30	8
Assignment <2 min		41%	48%			
Assignment <4 min		76%	76%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

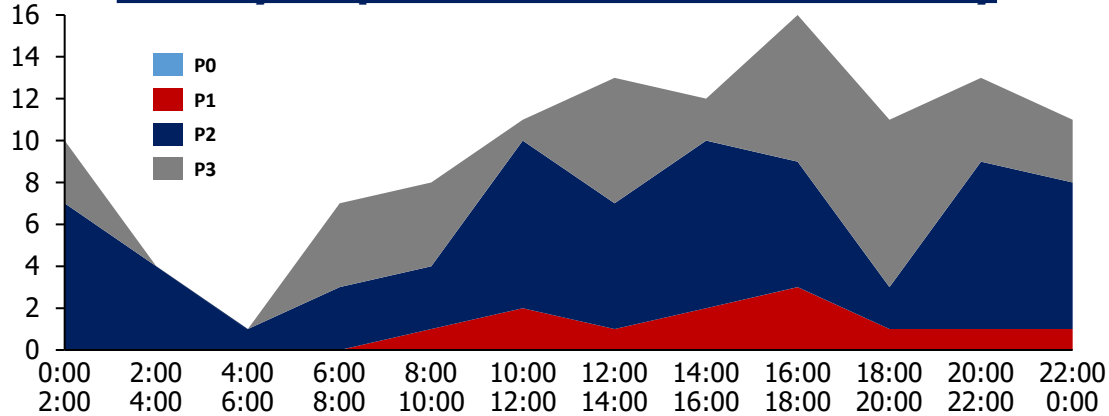




Idaho Springs PD



Priority Dispatched Calls Per Time of Day

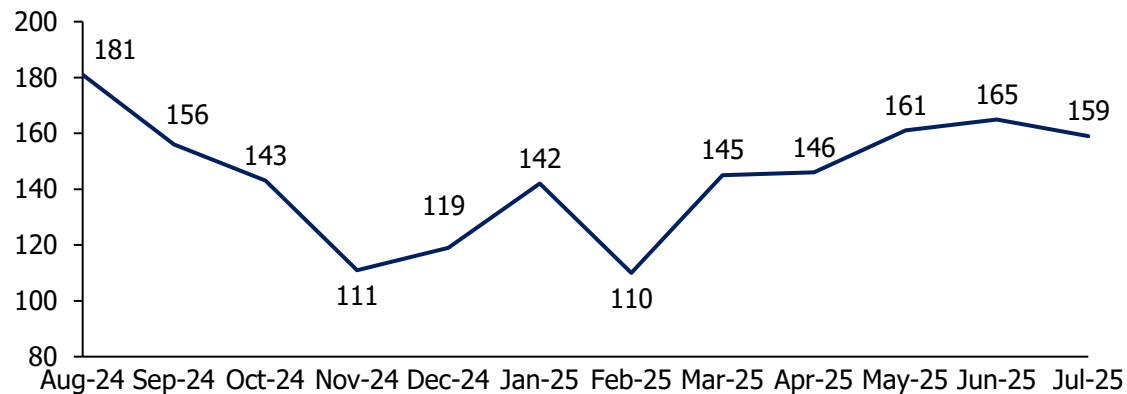


Daily Priority Call Volume and Entry to Assignment

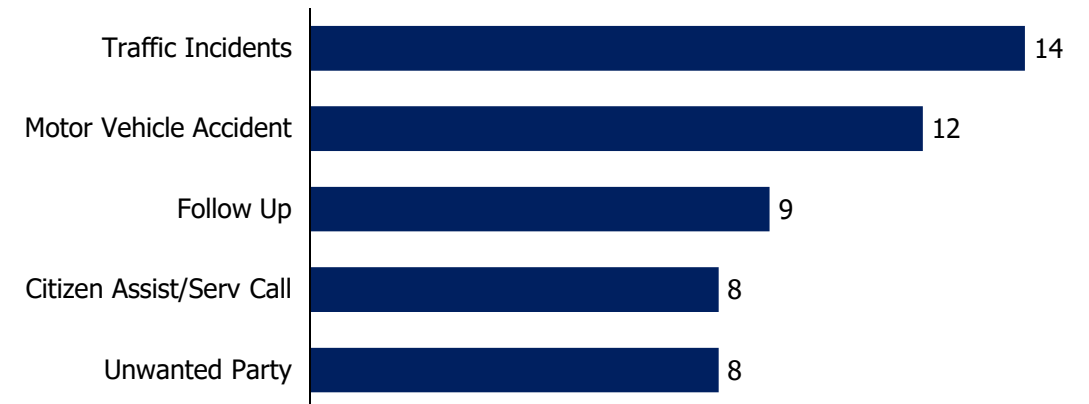
Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	1	13	2	16	4
Monday	0	1	6	5	12	3
Tuesday	0	3	13	3	19	4
Wednesday	0	0	11	10	21	4
Thursday	0	3	6	6	15	3
Friday	0	2	5	8	15	4
Saturday	0	2	9	8	19	5
Assignment <2 min		92%	71%			
Assignment <4 min		100%	84%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

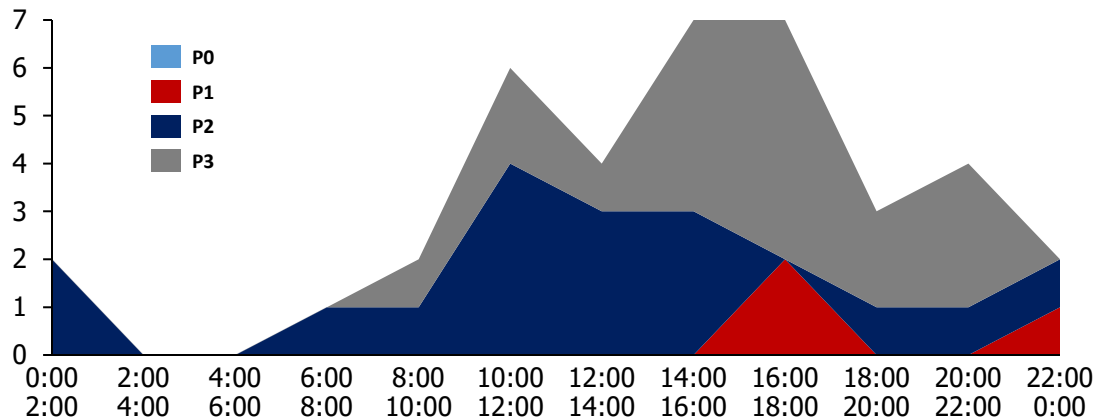




Georgetown PD (CCSO Response)



Priority Dispatched Calls Per Time of Day

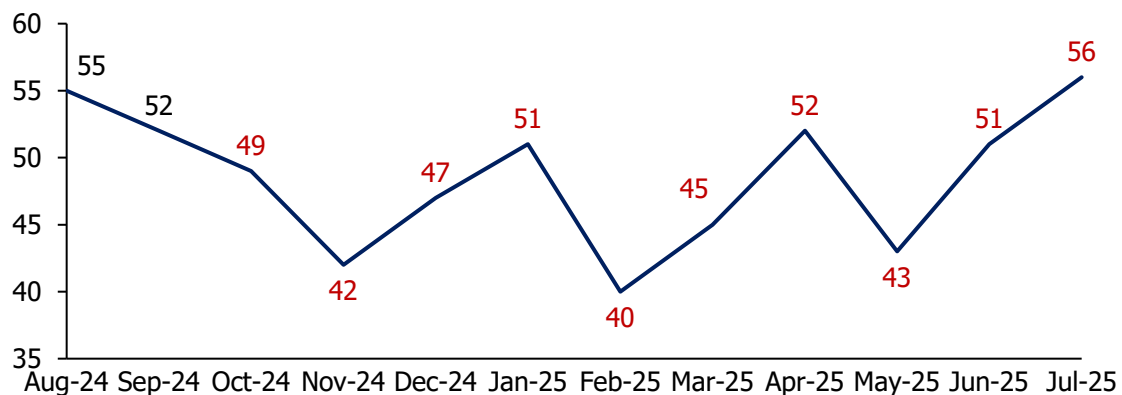


Daily Priority Call Volume and Entry to Assignment

Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	0	0	1	1	0
Monday	0	1	4	2	7	2
Tuesday	0	1	5	3	9	2
Wednesday	0	0	3	2	5	1
Thursday	0	0	2	2	4	1
Friday	0	1	2	4	7	2
Saturday	0	0	1	4	5	1
Assignment <2 min		67%	35%			
Assignment <4 min		100%	53%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



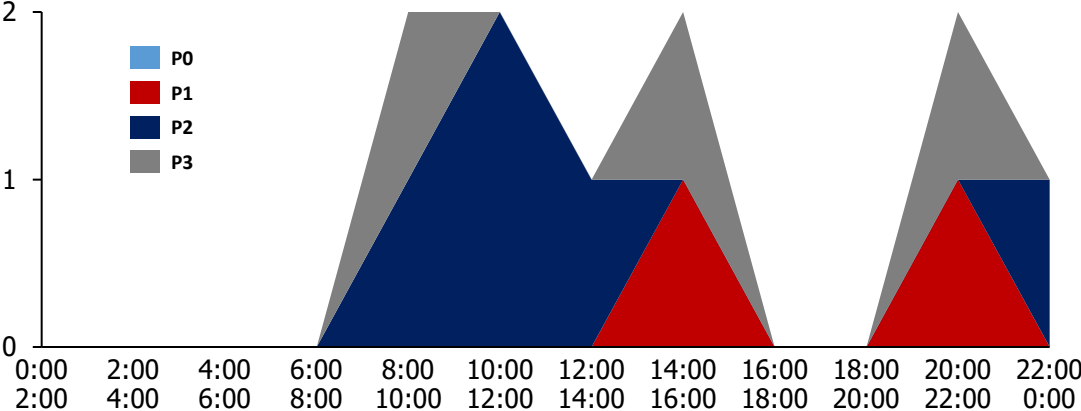
Top Five Problem Natures





Empire PD

Priority Dispatched Calls Per Time of Day

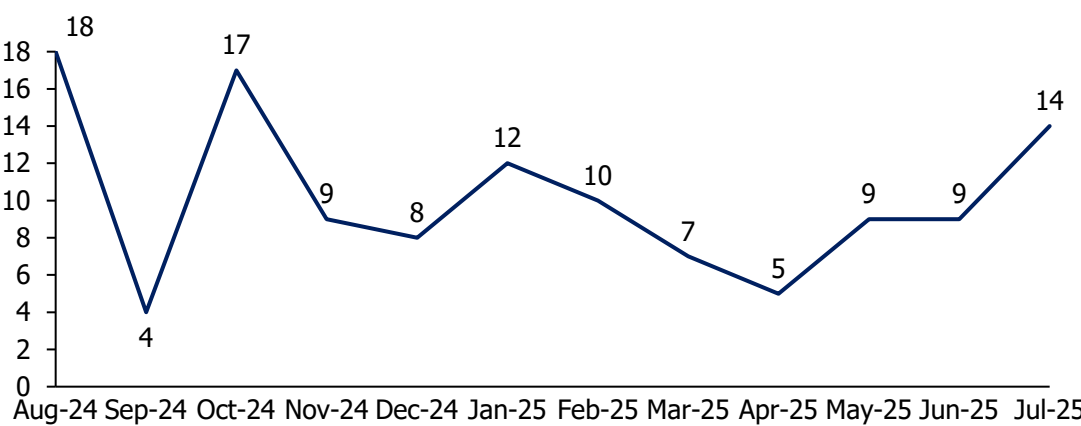


Daily Priority Call Volume and Entry to Assignment

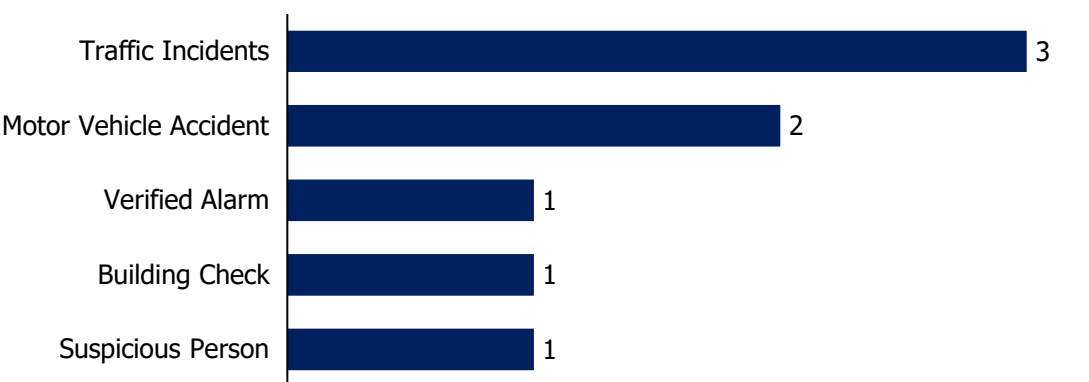
Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	0	1	0	1	0
Monday	0	0	1	0	1	0
Tuesday	0	0	1	0	1	0
Wednesday	0	0	1	1	2	0
Thursday	0	1	1	1	3	1
Friday	0	1	0	0	1	0
Saturday	0	0	0	1	1	0
Assignment <2 min		100%	40%			
Assignment <4 min		100%	60%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures



Note: Data issues caused an under reporting in Empire jurisdiction calls for service through mid-April 2024.