



Jefferson County Communications Center Authority
JEFFCOM911

January 2026
Monthly Report



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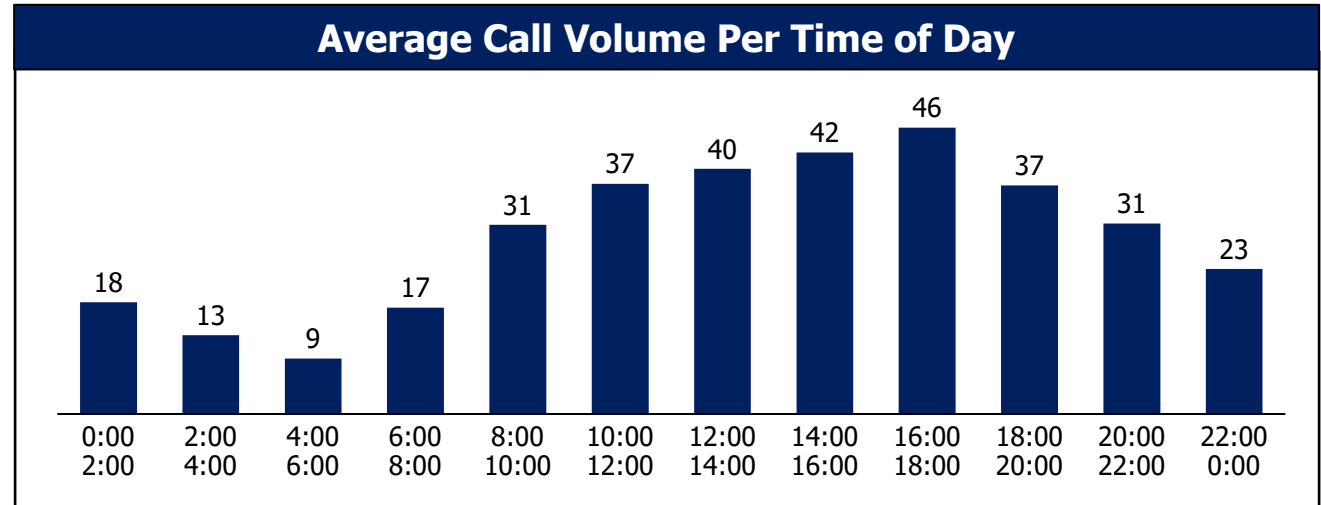


Law Stats

Calls Received, Processed, and Dispatched



Agency	January Calls	% Total	6 Month Trend
Lakewood PD	4,131	25.2%	
Jeffco Sheriff	2,254	13.7%	
Arvada PD	2,168	13.2%	
Wheat Ridge PD	1,072	6.5%	
Golden PD	397	2.4%	
Edgewater PD	213	1.3%	
Clear Creek Sheriff	155	0.9%	
Idaho Springs PD	103	0.6%	
CSM PD	46	0.3%	
Morrison PD**	40	0.2%	
Lakeside PD	37	0.2%	
Georgetown PD*	37	0.2%	
Mountain View PD	14	0.1%	
Empire PD	12	0.1%	
Total	10,679	65.1%	



Total CAD Dispatched Calls by Day of Week

Day of Week	Priority							Total	% of Calls Per Day
	0	1	2	3	4	5	6		
Sunday	0	155	400	407	67	168	62	1,259	13.1%
Monday	1	156	405	469	75	262	61	1,429	14.8%
Tuesday	0	125	399	469	85	291	52	1,421	14.7%
Wednesday	1	124	402	450	92	280	47	1,396	14.5%
Thursday	3	178	529	559	94	276	63	1,702	14.1%
Friday	0	185	508	574	92	300	68	1,727	14.3%
Saturday	1	168	594	564	98	227	93	1,745	14.5%
Total	6	1,091	3,237	3,492	603	1,804	446	10,679	

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

*Clear Creek Sheriff's Office is currently responding to Georgetown calls as of October 2024. **Jefferson County Sheriff's Office is responding to Morrison calls as of January 2025.

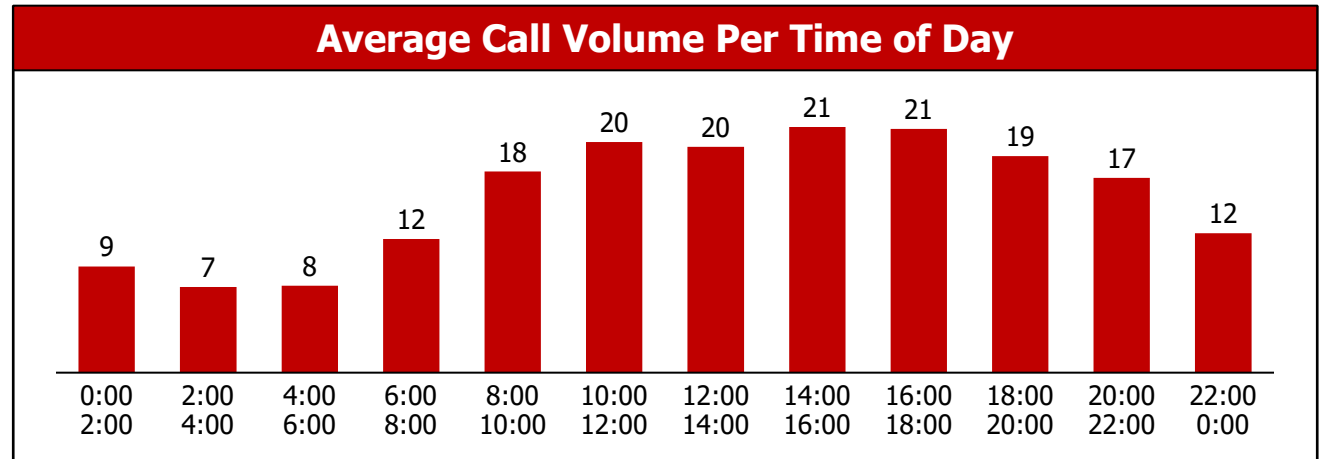


Fire Stats

Calls Received, Processed, and Dispatched



Agency	January Calls	% of Total	6 Month Trend
West Metro Fire	3,320	20.2%	
Arvada Fire	1,371	8.4%	
Golden Fire	301	1.8%	
Evergreen Fire	205	1.3%	
Clear Creek Fire	126	0.8%	
Clear Creek EMS	126	0.8%	
Elk Creek Fire	81	0.5%	
Highland Rescue	55	0.3%	
Foothills Fire	42	0.3%	
Pleasant View Fire	40	0.2%	
Inter Canyon Fire	20	0.1%	
Indian Hills Fire	12	0.1%	
Genesee Fire	10	0.1%	
North Fork Fire	8	0.0%	
Golden Gate Fire	3	0.0%	
Total	5,720	34.9%	



Total CAD Dispatched Calls by Day of Week

Day of Week	Priority						Total	% of Calls Per Day
	1	2	3	4	5	6		
Sunday	17	450	242	6	0	0	715	13.8%
Monday	12	479	284	4	0	1	780	15.1%
Tuesday	13	459	242	8	0	2	724	14.0%
Wednesday	8	466	283	5	0	2	764	14.8%
Thursday	16	562	333	10	0	2	923	14.3%
Friday	12	544	356	7	0	1	920	14.2%
Saturday	17	539	323	13	0	2	894	13.8%
Total	95	3,499	2,063	53	0	10	5,720	

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.



Service Level Agreement

Call Processing



Process	SLA	Result	Target
Call Answering and Processing	90% of 911 calls answered within 15 seconds	97.5%	95% of 911 calls answered within 15 Seconds
	99% of 911 calls answered within 40 seconds	98.9%	99% of 911 calls answered within 40 Seconds
	90% of Priority 1 and 2 calls processed within 60 seconds	53.4%	90% of 911 calls processed within 60 Seconds
	(Included as a reference only)	91.2%	95% of 911 calls processed within 106 Seconds
Quality Assurance Scores	EMD; Target average of 75%	93.8%	Target average of 95% with a minimum of 80%
	EFD; Target average of 75%	78.1%	Target average of 95% with a minimum of 80%
	LAW; Target average of 75%	86.5%	Target average of 95% with a minimum of 80%

Analysis

Analysis: Call Answering Time
 In mid-December, Jeffcom launched a new AI call-bot to answer and process non-emergency calls. The new bot workflow has dramatically decreased the number of calls that reach Jeffcom personnel on the floor (-30% year on year), which allows callers to more quickly answer incoming 911 calls. This, in conjunction with the increased the number of call takers staffed during peak hours and the continued dedication of the operations team allowed us to have our best call answering results in 23 months.

Root Cause: Call Processing Time
 Jeffcom has analyzed and concluded that the call processing goal of 60 seconds is not feasible due to the amount of time it takes to double-verify the address and phone number of wireless callers.

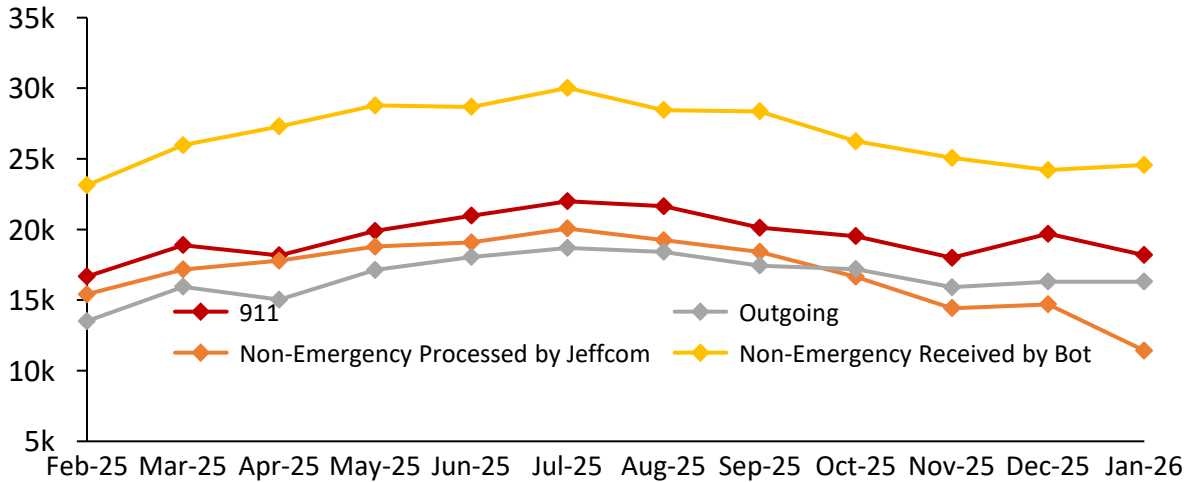
Remediation: Call Processing Time
 The team continues to analyze different operational methods in which processing times can be reduced to improve the metric goal. Currently, the 90th percentile is 01:42 minutes to process a wireless call from when the ANI/ALI is populated to Dispatcher queue.



Service Level Agreement and Volume Trends



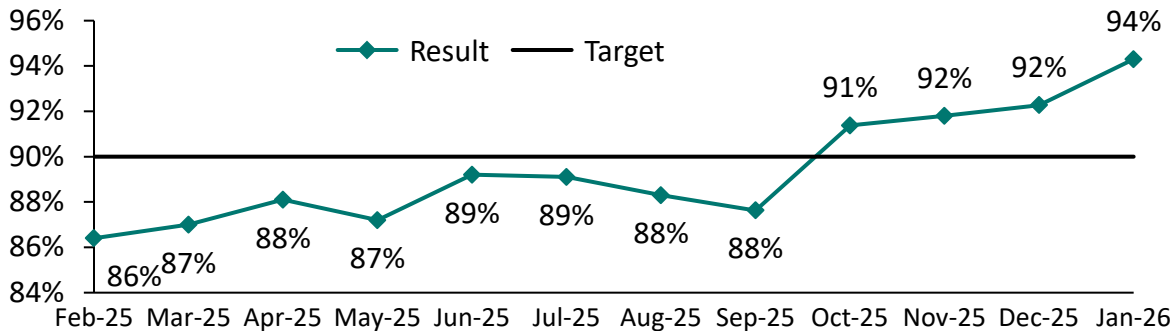
Call Volumes



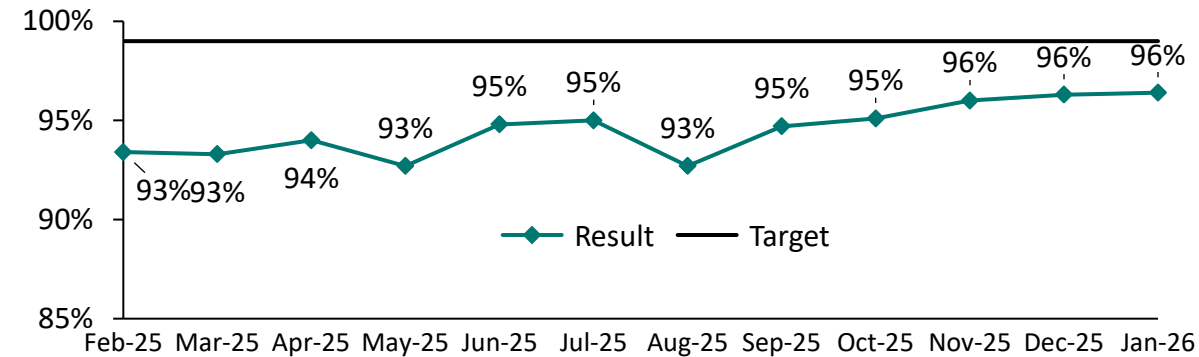
Trend Table

Average Daily Calls	Jan-26	Dec-25	Jan-25	Δ Last Month (per day)	Δ Last Year (per day)
Outgoing	526	526	462	→ 0%	↑ 14%
Incoming - Admin to Bot	793	781	775	↑ 2%	↑ 2%
Incoming - Admin to Jeffcom	369	474	523	↓ -22%	↓ -30%
Incoming - 911	587	635	577	↓ -8%	↑ 2%
911 calls answered within 15 seconds	94.3%	92.3%	89.4%	↑ 2.0%	↑ 4.9%
911 calls answered within 40 seconds	96.4%	96.3%	94.9%	↑ 0.1%	↑ 1.5%

911 Calls Answered within 15 Seconds



911 Calls Answered within 40 seconds



New administrative call-bot was deployed mid-December 2025, reducing non-emergency calls manually processed by Jeffcom.



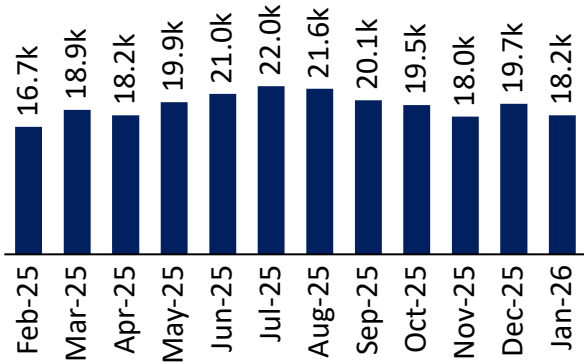
Call Volume/Agency Specific Inquiries



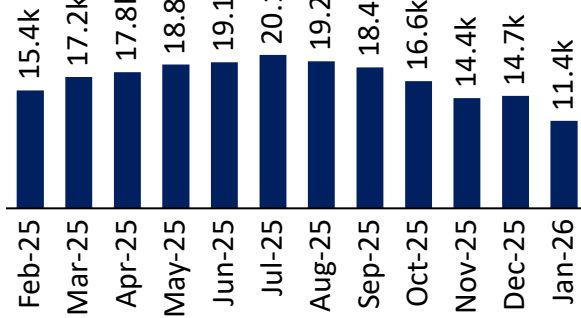
JEFFCOM

12 Month Trends

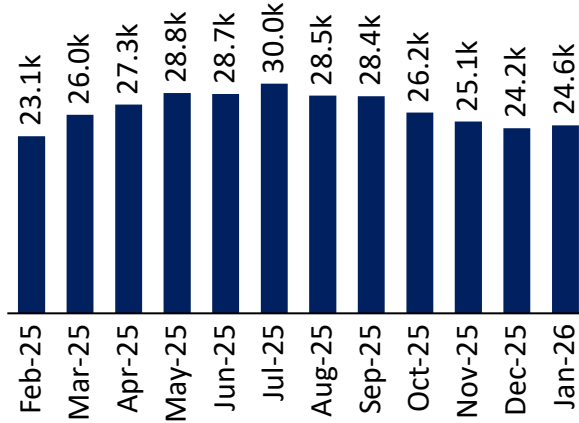
Emergency Calls



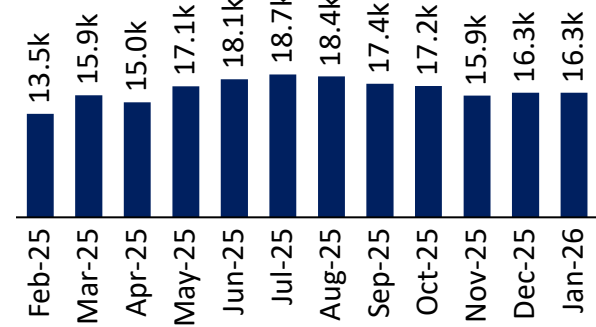
Non-Emergency Calls Processed by Jeffcom



Non-Emergency Calls Received by Bot



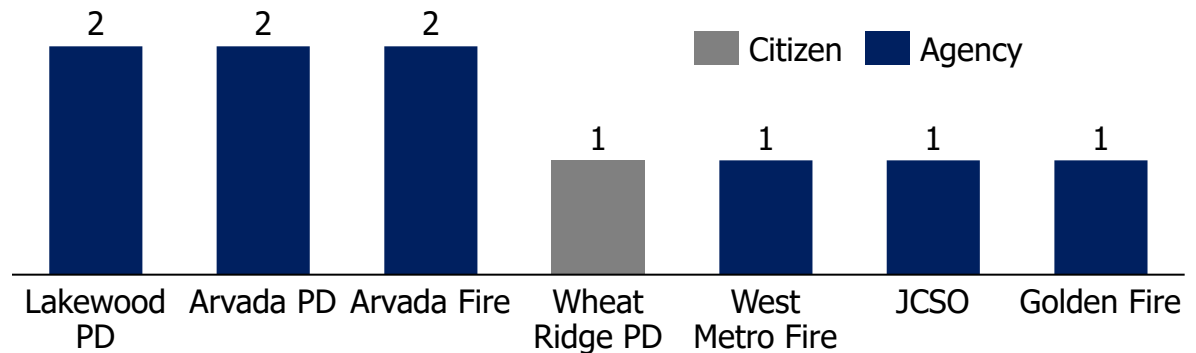
Outgoing Calls



Call Volume

Line	Calls	Notes
Outgoing	16,311	No Change from December
Incoming - Admin to Bot	24,571	2% Increase per day from December
Incoming - Admin to Jeffcom	11,426	22% Decrease per day from December
Incoming - 911	18,191	8% Decrease per day from December
Total Incoming to Jeffcom	29,617	14% Decrease per day from December

January Inquiries



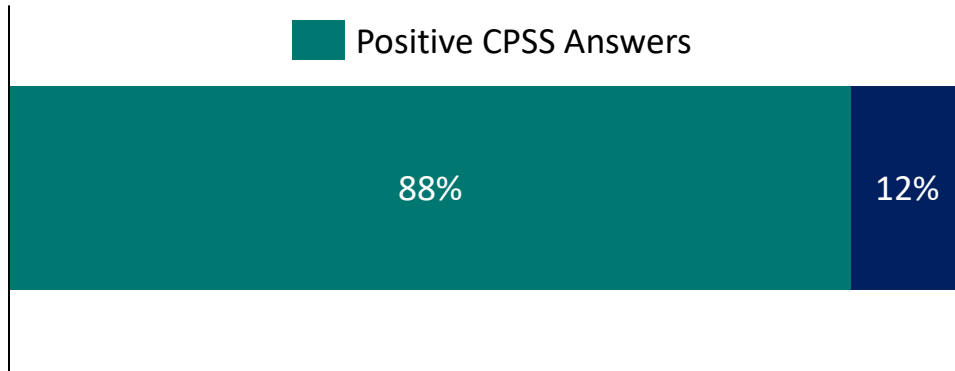


PowerEngage Survey Results

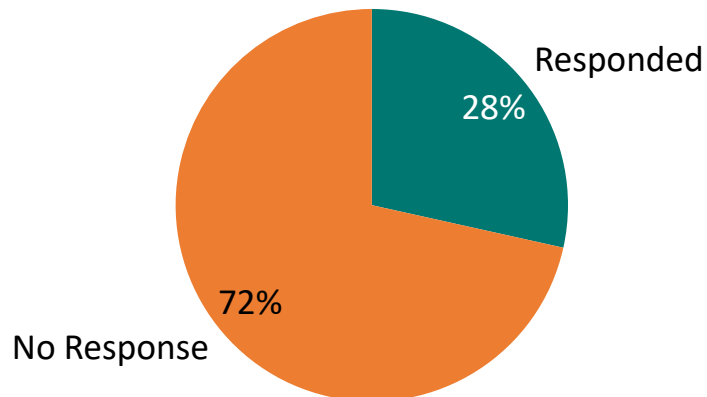


JEFFCOM

Citizen Positive Satisfaction Score (CPSS)



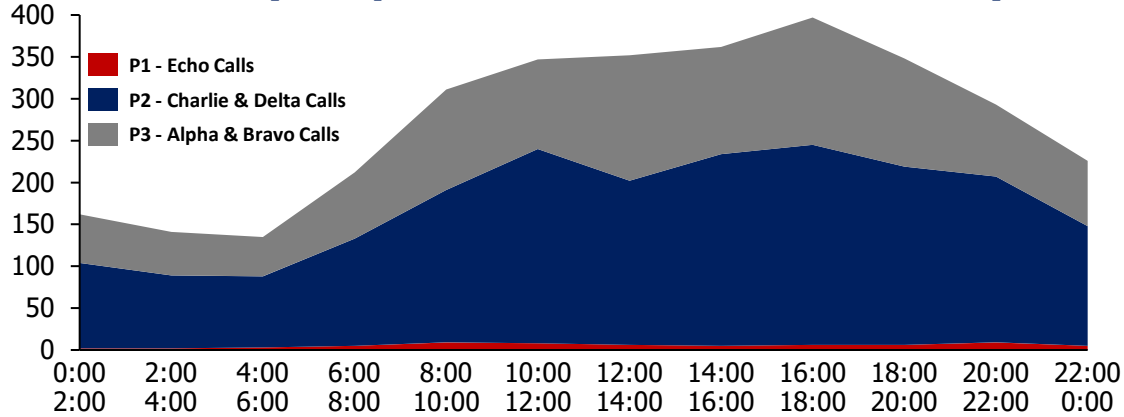
Survey Response Rate



Survey Responses

- The operator listened with compassion and empathy.
- She was professional, calming & thorough. She updated me on status. I am glad to talk to her.
- You have wonderful people who work there. They really listen and care.
- He was very calm asked the right questions, and seemed to really care.
- Very professional and helpful.
- She was very helpful during a stressful situation I was having to encounter. I appreciated her time so much. Thank you.
- The call taker was amazing.
- Was very nice and helpful professional thanks.
- Very professional top notch!

Priority Dispatched Calls Per Time of Day

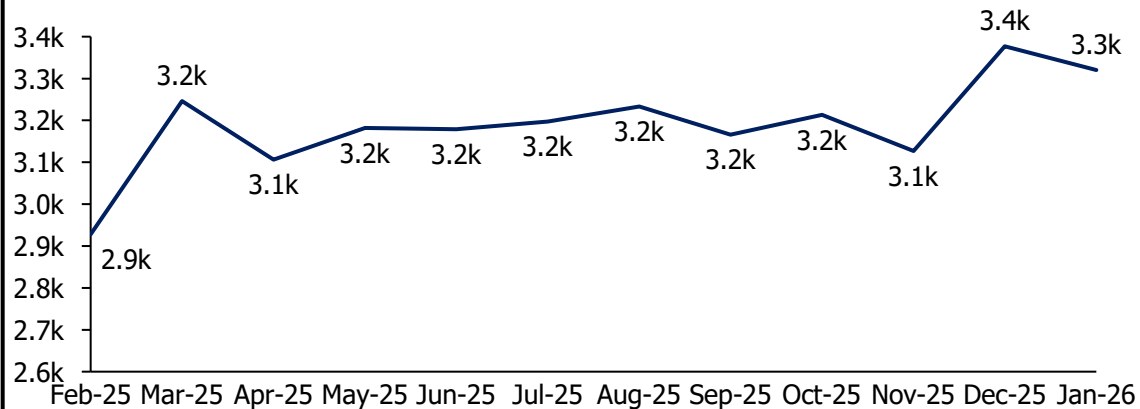


Daily Priority Call Volume and Entry to Assignment

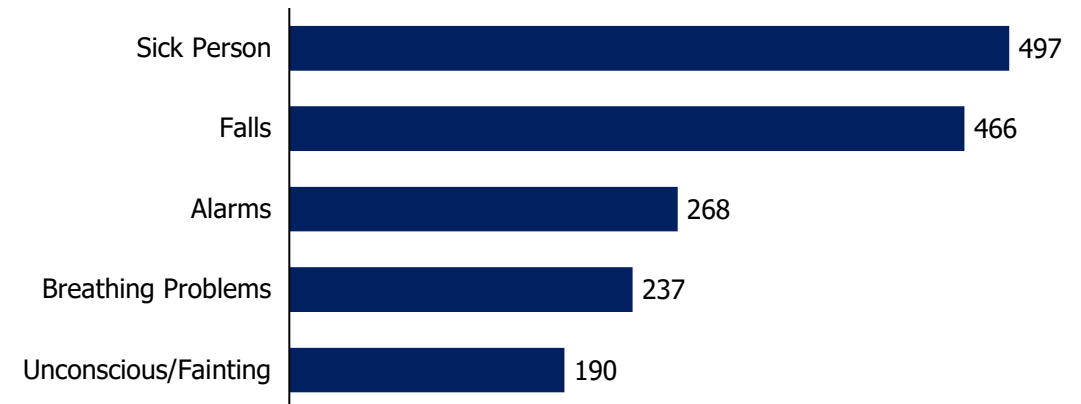
Day of Week	P1	P2	P3	Total	Average
Sunday	12	254	151	417	104
Monday	9	260	174	443	111
Tuesday	8	289	135	432	108
Wednesday	5	283	168	456	114
Thursday	14	326	173	513	103
Friday	8	315	202	525	105
Saturday	10	307	183	500	100
Assignment <1 min	100%	97%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

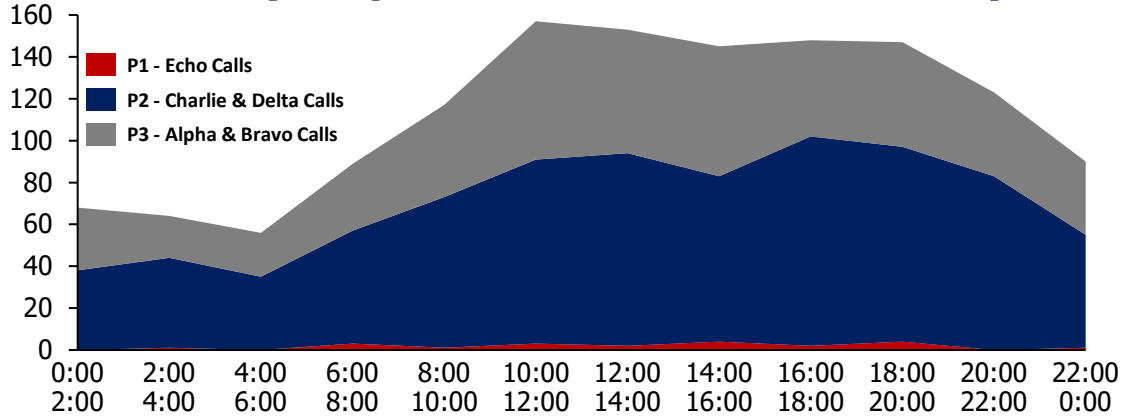




Arvada Fire



Priority Dispatched Calls Per Time of Day

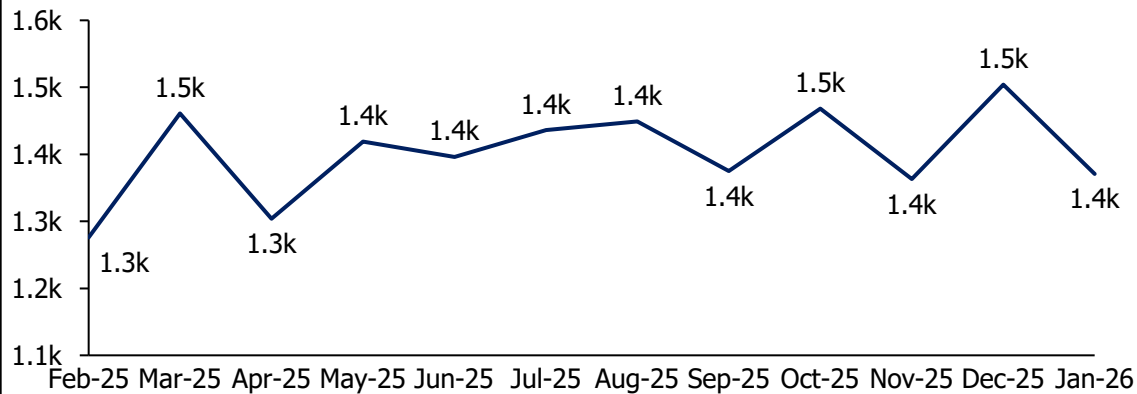


Daily Priority Call Volume and Entry to Assignment

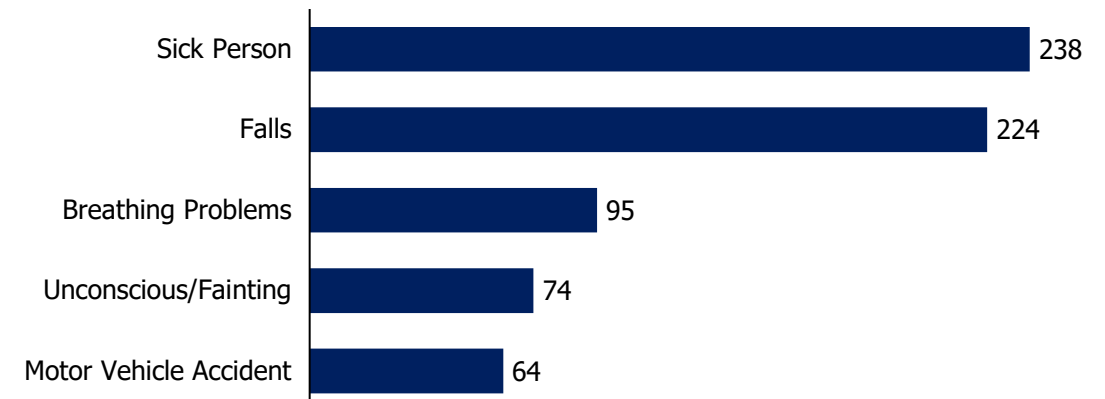
Day of Week	P1	P2	P3	Total	Average
Sunday	4	96	61	161	40
Monday	1	113	68	182	46
Tuesday	5	105	59	169	42
Wednesday	3	108	64	175	44
Thursday	1	141	97	239	48
Friday	2	135	87	224	45
Saturday	5	133	69	207	41
Assignment <1 min	100%	96%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

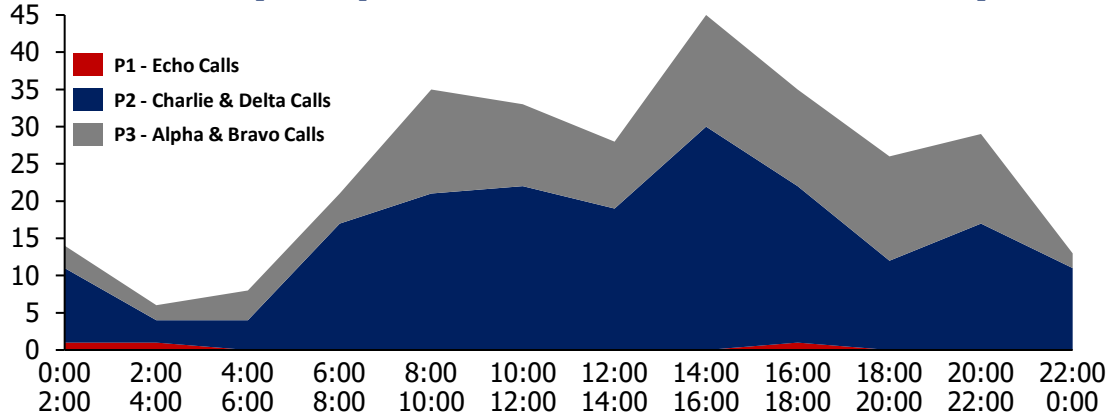




Golden Fire



Priority Dispatched Calls Per Time of Day

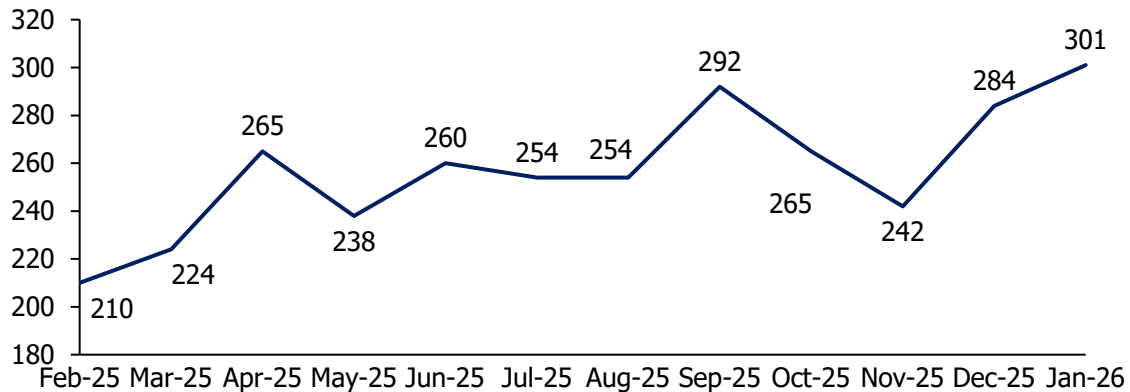


Daily Priority Call Volume and Entry to Assignment

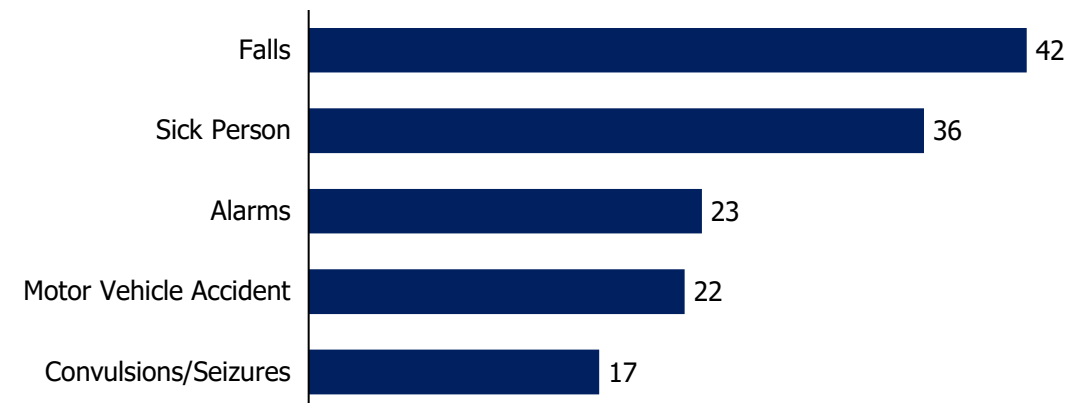
Day of Week	P1	P2	P3	Total	Average
Sunday	1	29	14	44	11
Monday	1	27	7	35	9
Tuesday	0	25	13	38	10
Wednesday	0	20	13	33	8
Thursday	0	24	14	38	8
Friday	0	37	22	59	12
Saturday	1	25	20	46	9
Assignment < 1 min	100%	85%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

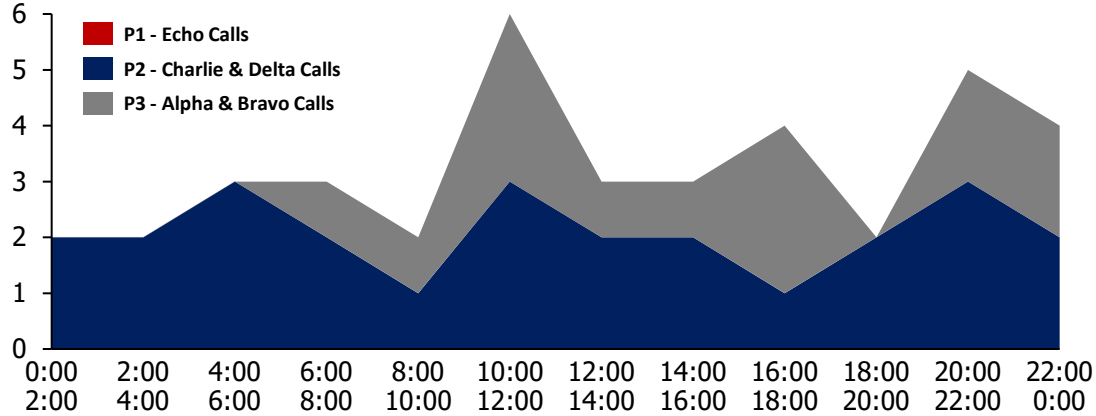




Pleasant View Fire



Priority Dispatched Calls Per Time of Day

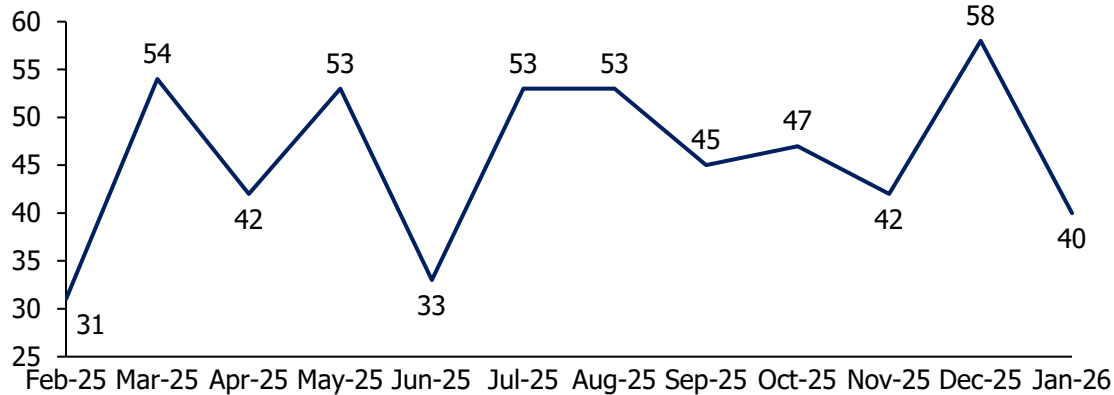


Daily Priority Call Volume and Entry to Assignment

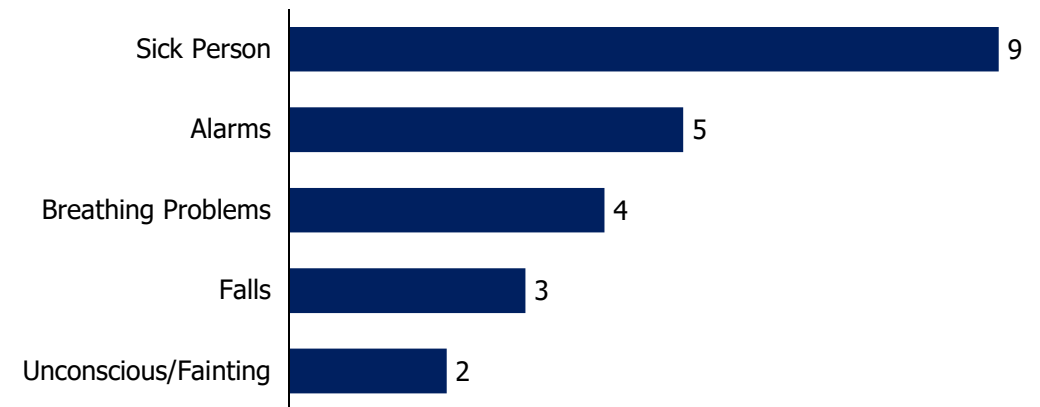
Day of Week	P1	P2	P3	Total	Average
Sunday	0	2	0	2	1
Monday	0	5	1	6	2
Tuesday	0	3	5	8	2
Wednesday	0	2	2	4	1
Thursday	0	7	3	10	2
Friday	0	5	2	7	1
Saturday	0	1	1	2	0
Assignment <1 min	N/A	92%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

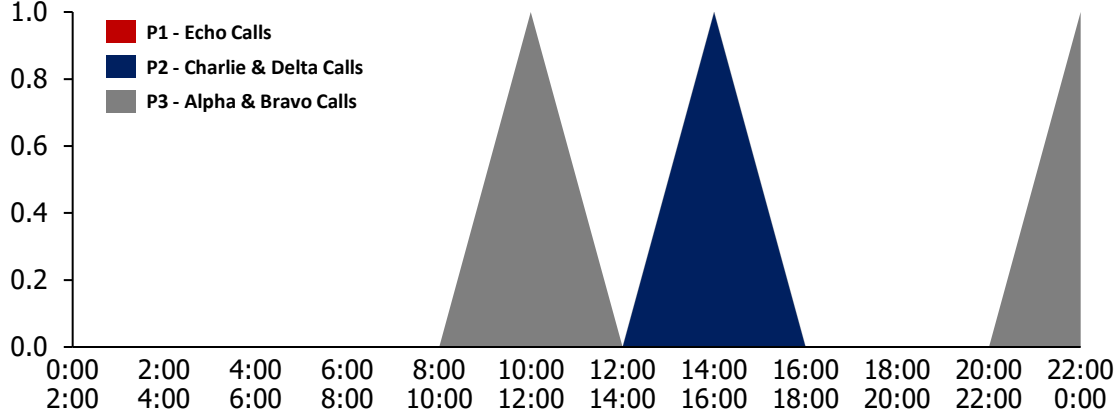




Golden Gate Fire



Priority Dispatched Calls Per Time of Day

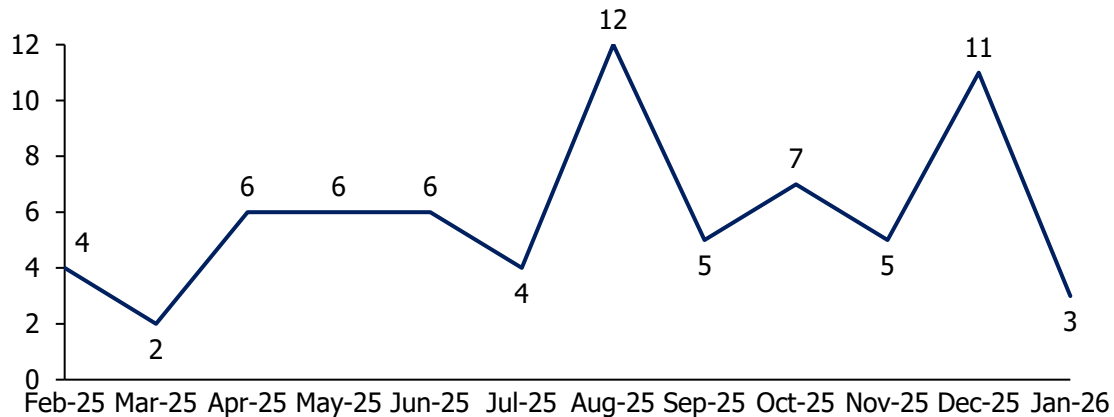


Daily Priority Call Volume and Entry to Assignment

Day of Week	P1	P2	P3	Total	Average
Sunday	0	0	0	0	0
Monday	0	0	0	0	0
Tuesday	0	1	0	1	0
Wednesday	0	0	1	1	0
Thursday	0	0	1	1	0
Friday	0	0	0	0	0
Saturday	0	0	0	0	0
Assignment < 1 min	N/A	0%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Problem Natures

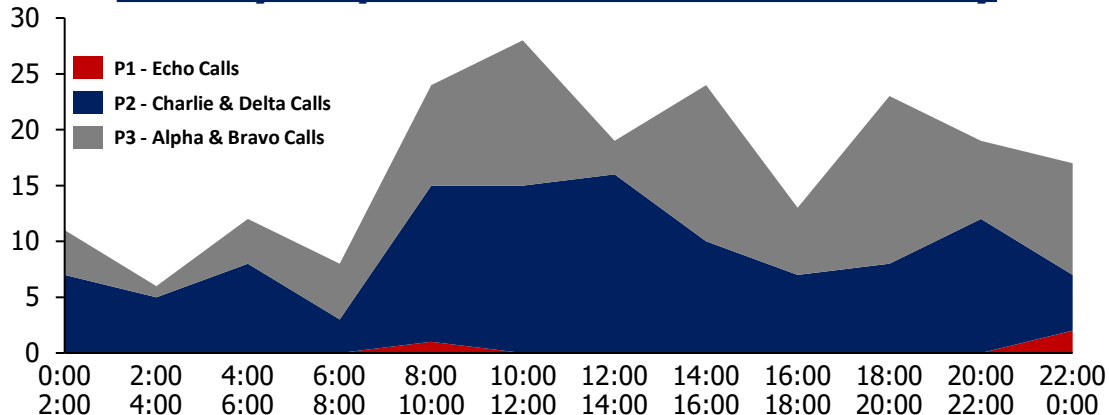




Evergreen Fire



Priority Dispatched Calls Per Time of Day

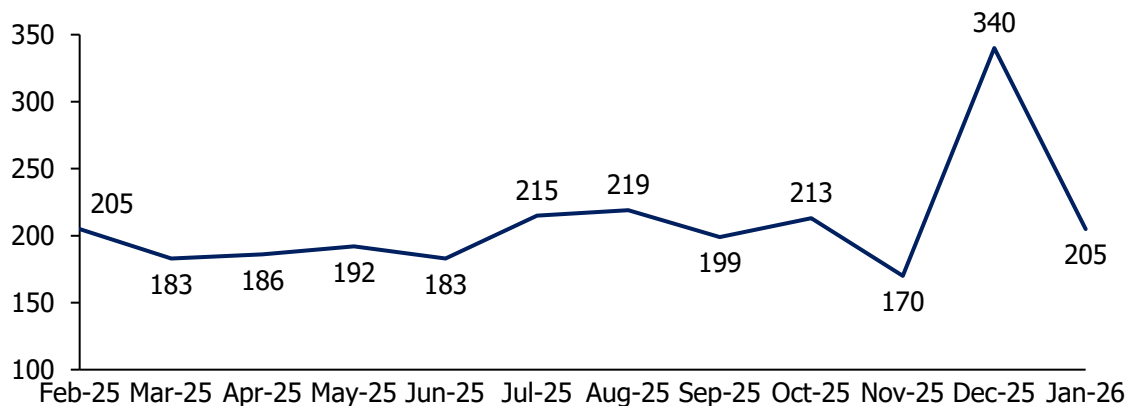


Daily Priority Call Volume and Entry to Assignment

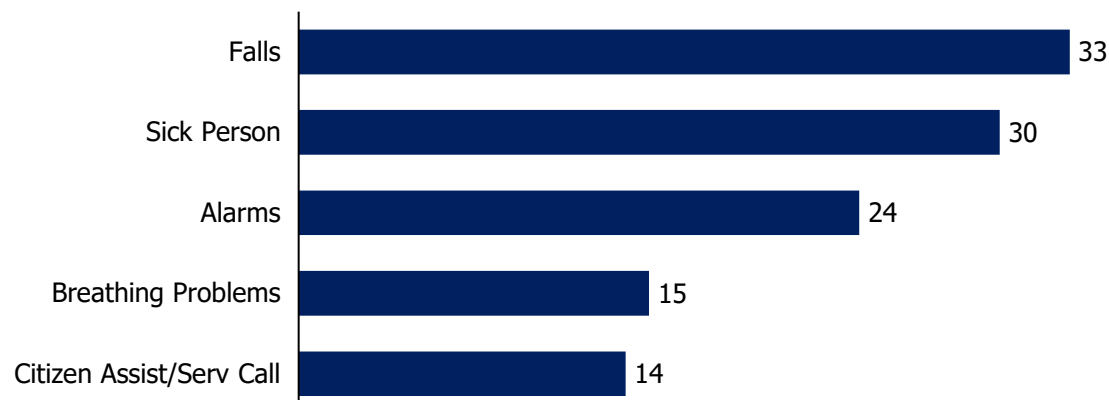
Day of Week	P1	P2	P3	Total	Average
Sunday	0	18	7	25	6
Monday	1	11	14	26	7
Tuesday	0	12	13	25	6
Wednesday	0	14	14	28	7
Thursday	1	18	16	35	7
Friday	0	20	12	32	6
Saturday	1	17	15	33	7
Assignment <1 min	100%	86%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

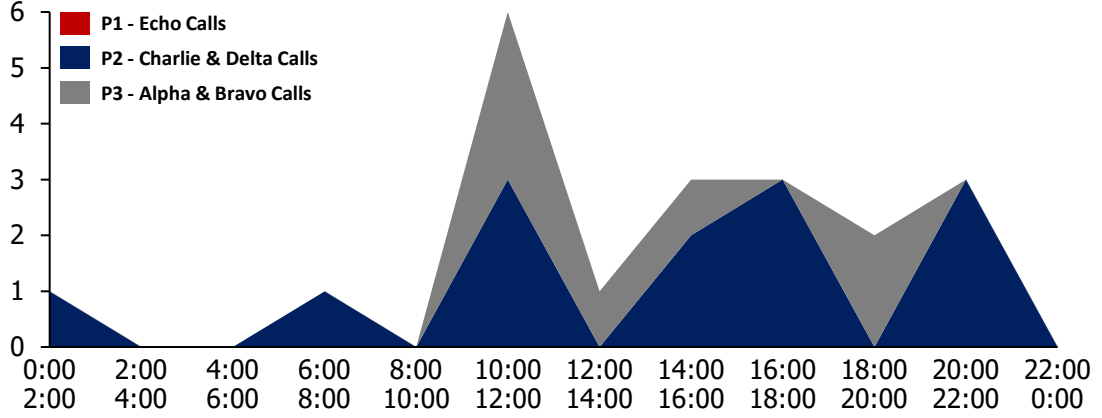




Inter-Canyon Fire



Priority Dispatched Calls Per Time of Day

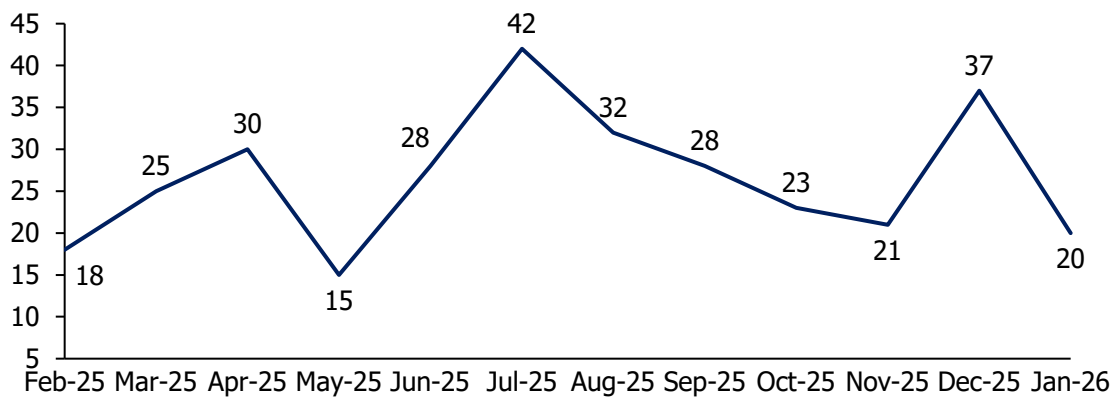


Daily Priority Call Volume and Entry to Assignment

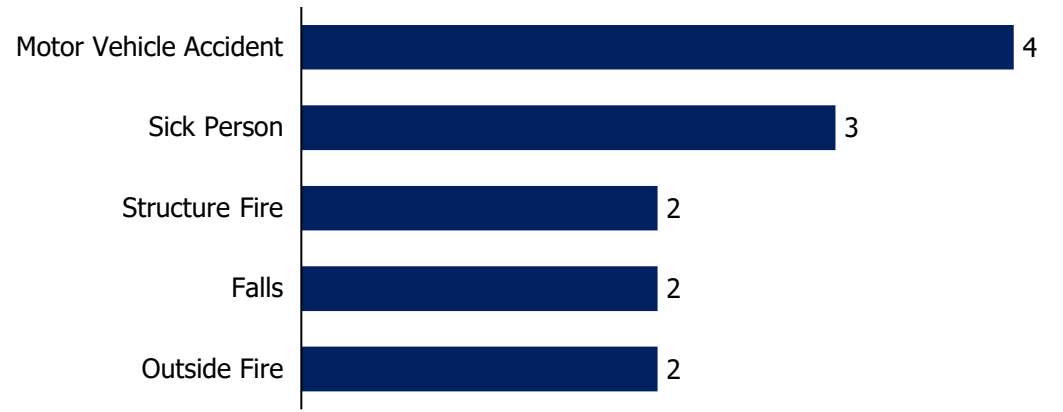
Day of Week	P1	P2	P3	Total	Average
Sunday	0	1	3	4	1
Monday	0	6	1	7	2
Tuesday	0	0	0	0	0
Wednesday	0	1	1	2	1
Thursday	0	2	1	3	1
Friday	0	1	0	1	0
Saturday	0	2	1	3	1
Assignment <1 min	N/A	85%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

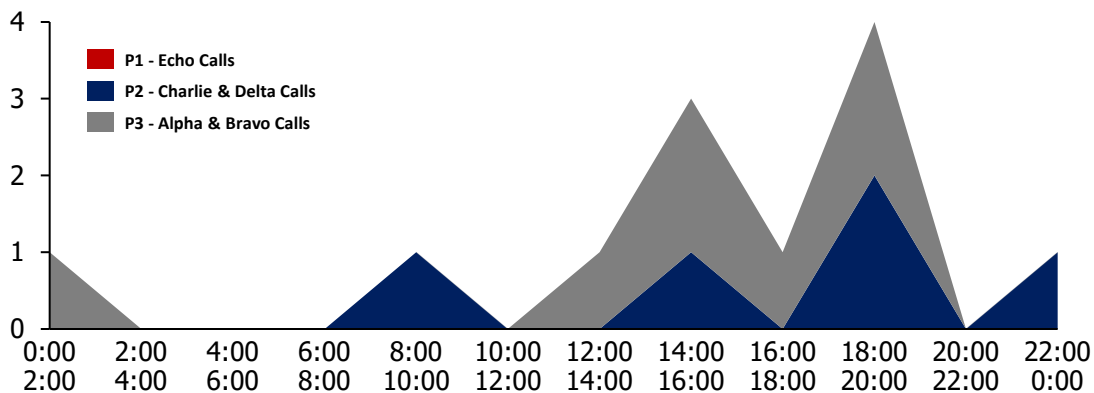




Indian Hills Fire



Priority Dispatched Calls Per Time of Day

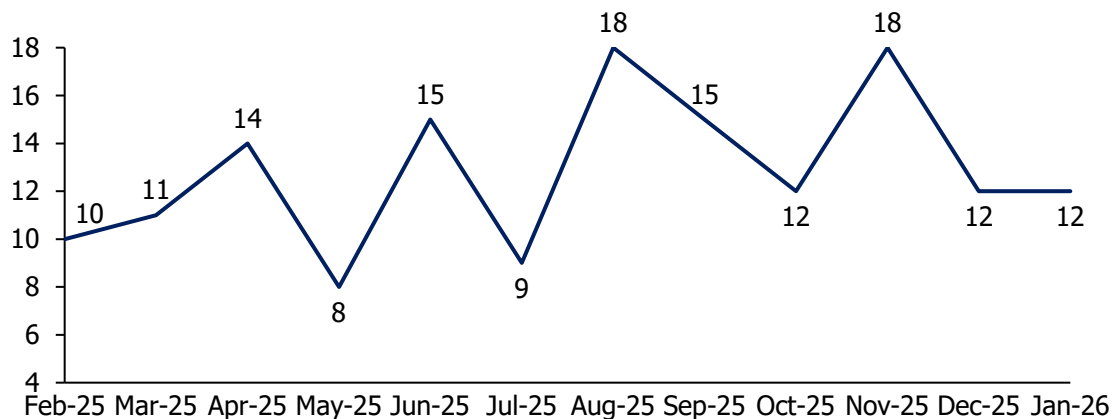


Daily Priority Call Volume and Entry to Assignment

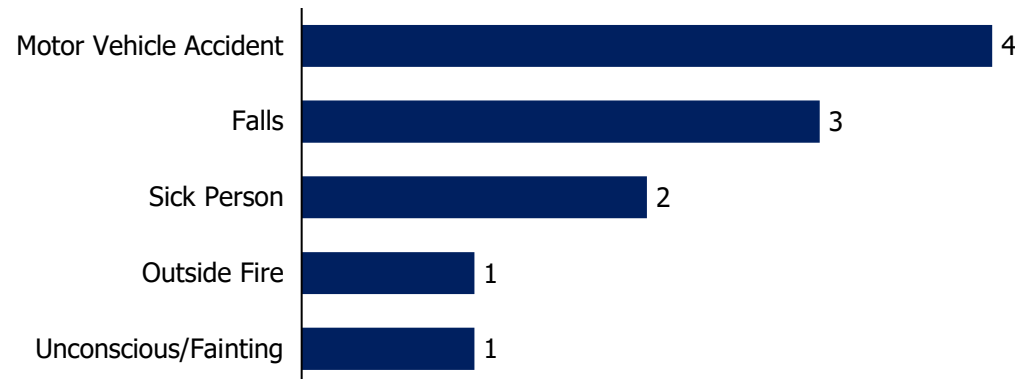
Day of Week	P1	P2	P3	Total	Average
Sunday	0	2	1	3	1
Monday	0	1	1	2	1
Tuesday	0	1	1	2	1
Wednesday	0	0	1	1	0
Thursday	0	1	1	2	0
Friday	0	0	1	1	0
Saturday	0	0	1	1	0
Assignment <1 min	N/A	100%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

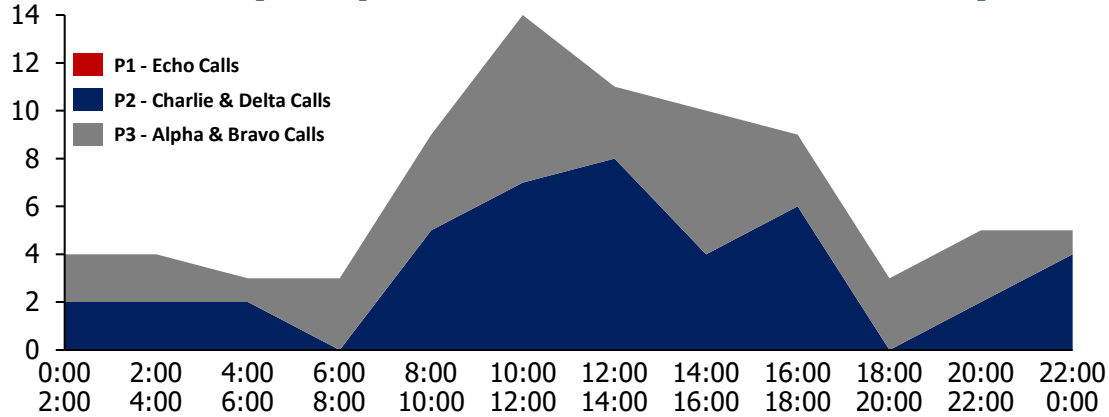




Elk Creek Fire



Priority Dispatched Calls Per Time of Day

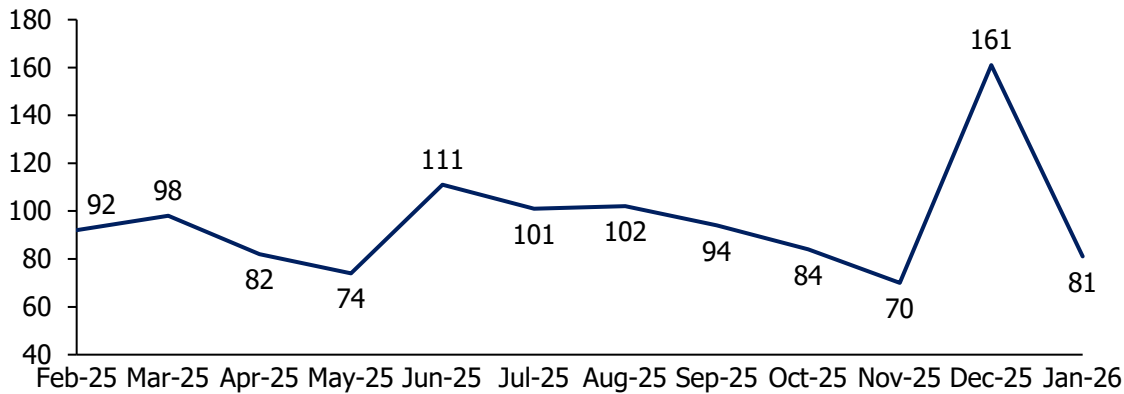


Daily Priority Call Volume and Entry to Assignment

Day of Week	P1	P2	P3	Total	Average
Sunday	0	6	1	7	2
Monday	0	8	5	13	3
Tuesday	0	4	3	7	2
Wednesday	0	4	6	10	3
Thursday	0	8	9	17	3
Friday	0	5	8	13	3
Saturday	0	7	6	13	3
Assignment <1 min	N/A	86%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

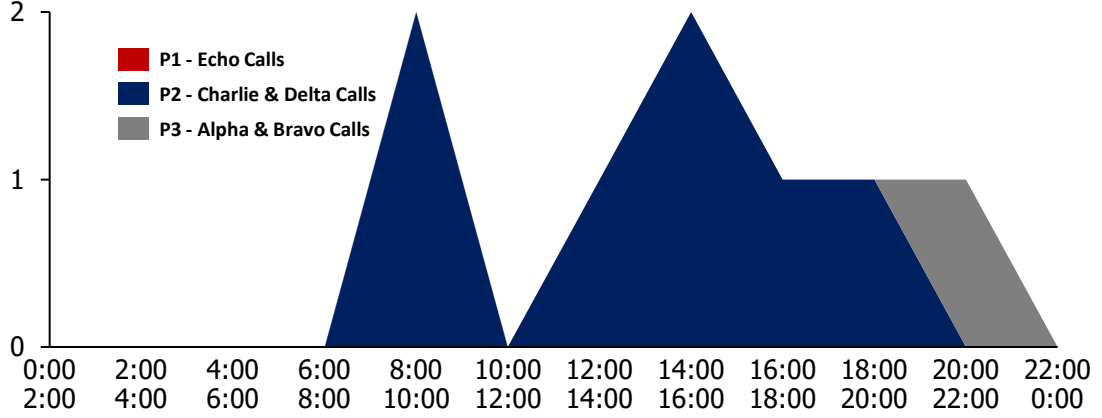




North Fork Fire



Priority Dispatched Calls Per Time of Day

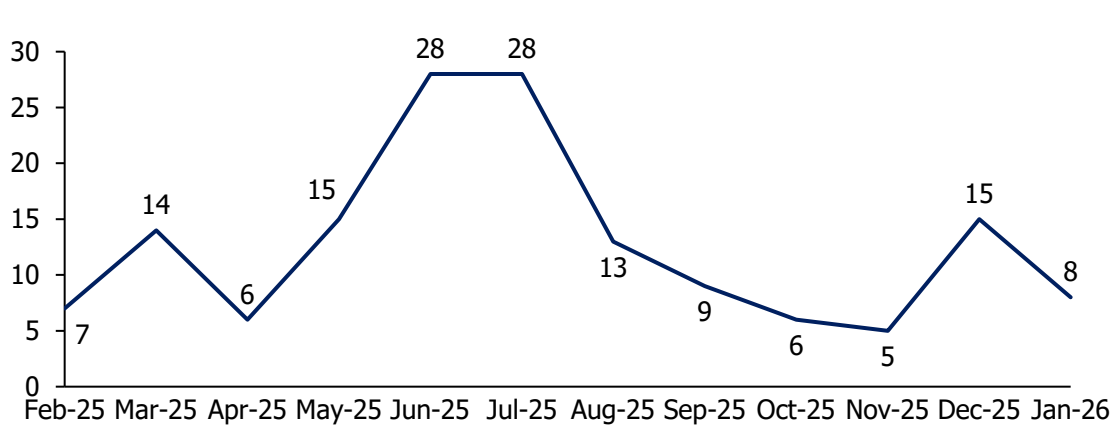


Daily Priority Call Volume and Entry to Assignment

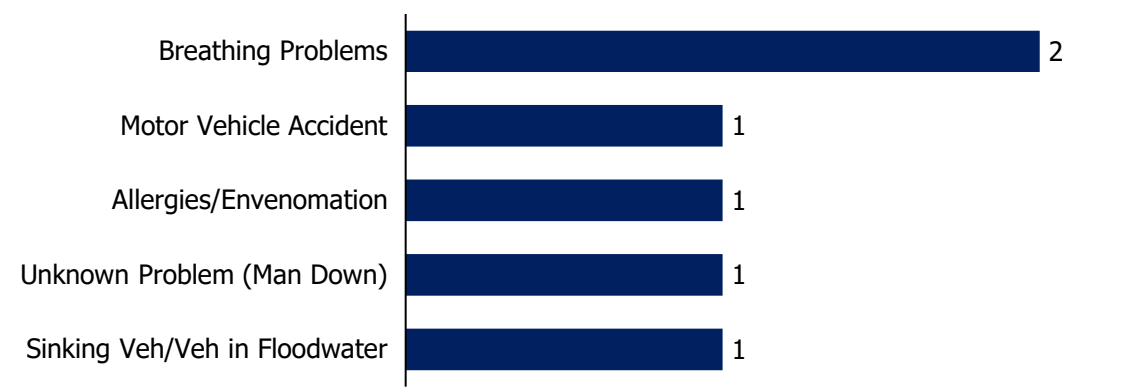
Day of Week	P1	P2	P3	Total	Average
Sunday	0	0	0	0	0
Monday	0	1	0	1	0
Tuesday	0	0	0	0	0
Wednesday	0	1	0	1	0
Thursday	0	1	0	1	0
Friday	0	1	0	1	0
Saturday	0	3	1	4	1
Assignment < 1 min	N/A	86%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Problem Natures

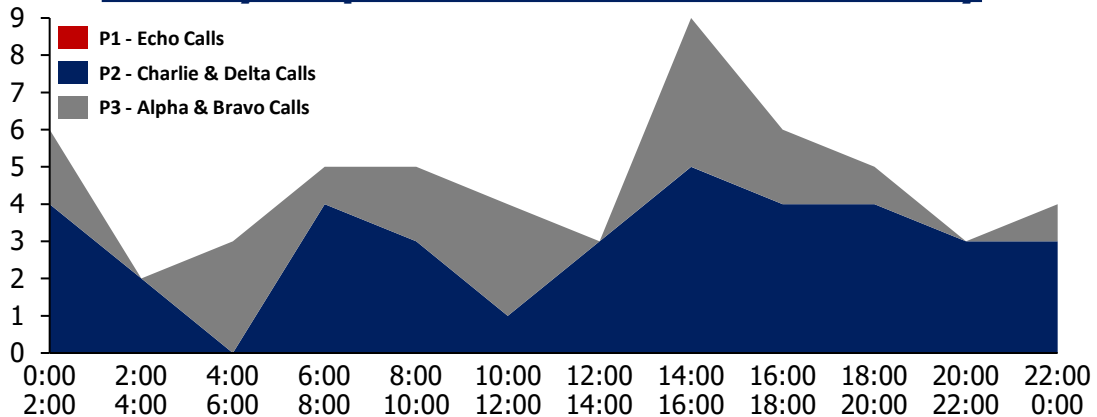




Highland Rescue



Priority Dispatched Calls Per Time of Day

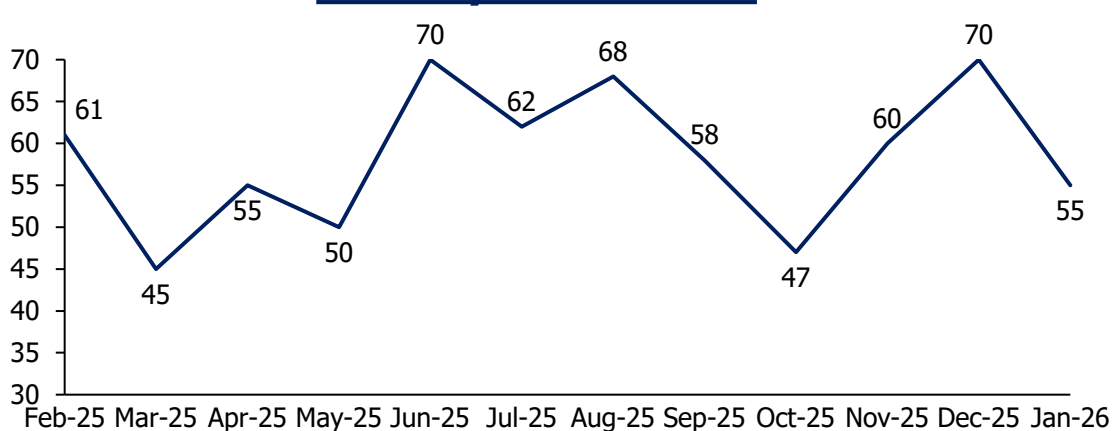


Daily Priority Call Volume and Entry to Assignment

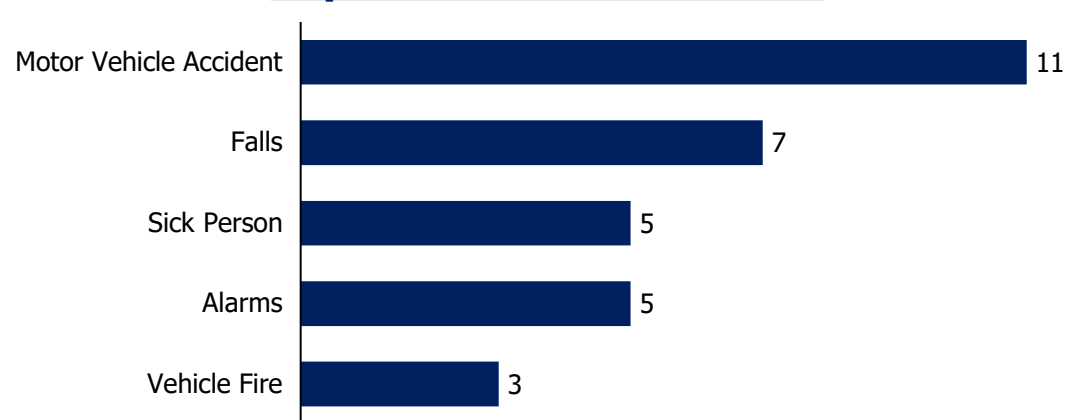
Day of Week	P1	P2	P3	Total	Average
Sunday	0	8	0	8	2
Monday	0	10	3	13	3
Tuesday	0	3	2	5	1
Wednesday	0	4	2	6	2
Thursday	0	6	3	9	2
Friday	0	3	5	8	2
Saturday	0	2	4	6	1
Assignment < 1 min	N/A	83%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

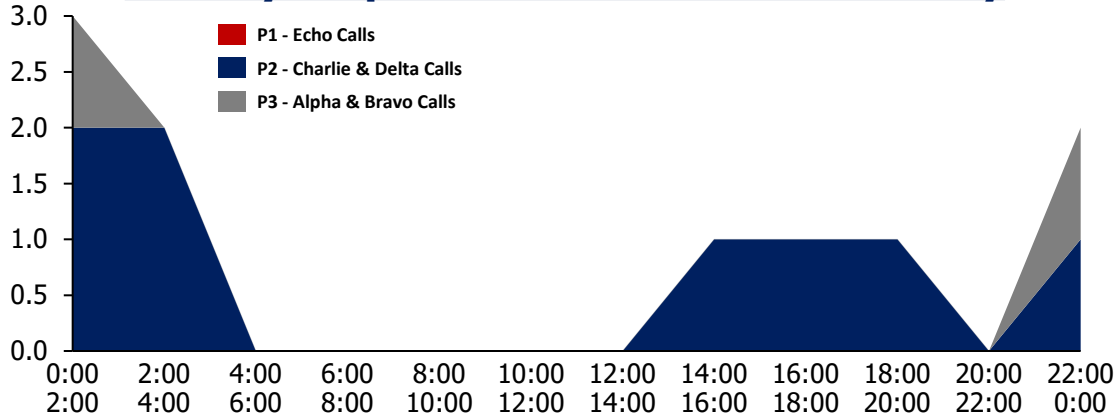




Genesee Fire



Priority Dispatched Calls Per Time of Day

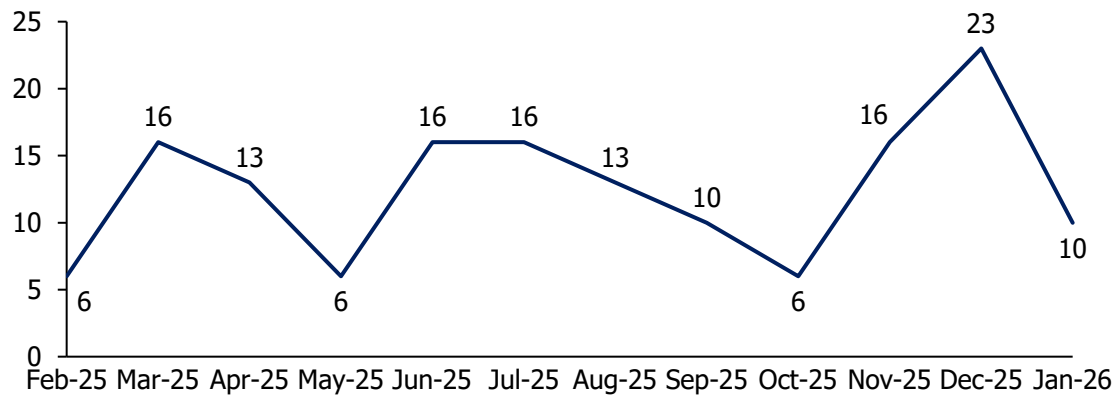


Daily Priority Call Volume and Entry to Assignment

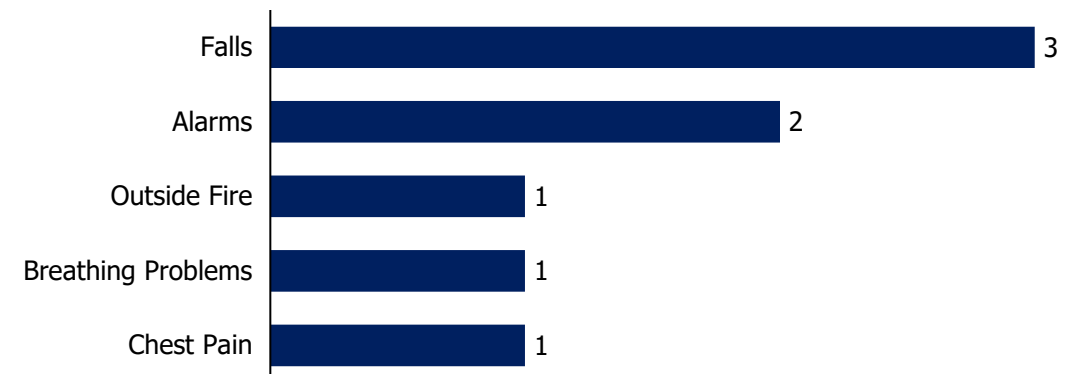
Day of Week	P1	P2	P3	Total	Average
Sunday	0	1	0	1	0
Monday	0	1	0	1	0
Tuesday	0	0	0	0	0
Wednesday	0	1	1	2	1
Thursday	0	3	0	3	1
Friday	0	0	1	1	0
Saturday	0	2	0	2	0
Assignment < 1 min	N/A	75%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

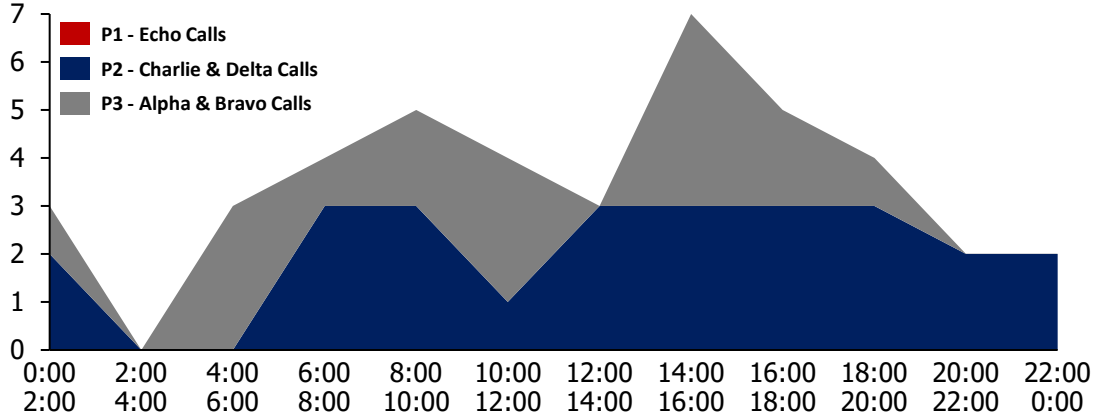




Foothills Fire



Priority Dispatched Calls Per Time of Day

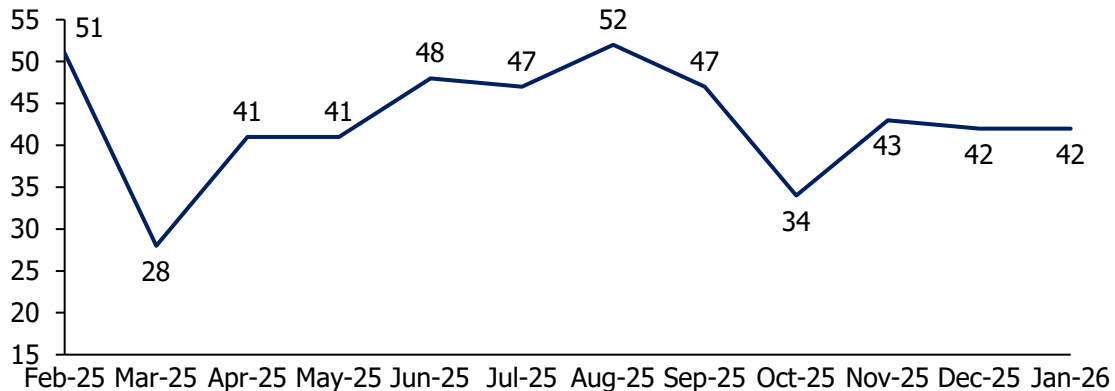


Daily Priority Call Volume and Entry to Assignment

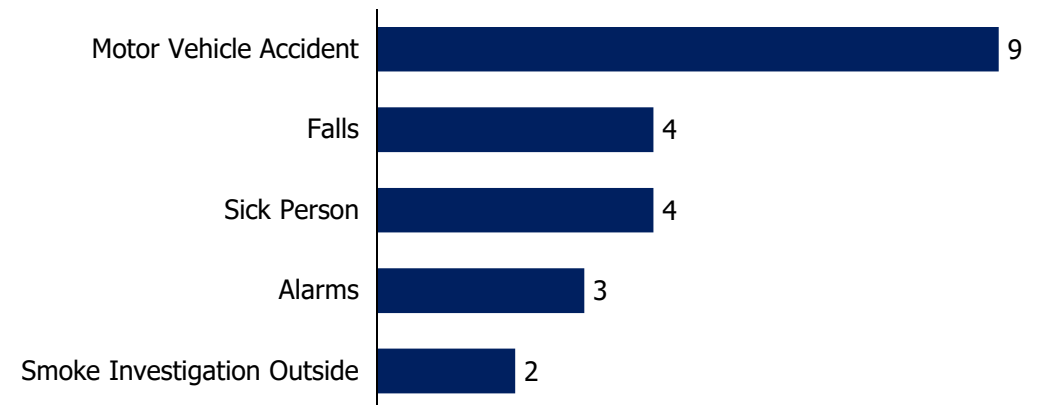
Day of Week	P1	P2	P3	Total	Average
Sunday	0	6	0	6	2
Monday	0	8	3	11	3
Tuesday	0	2	2	4	1
Wednesday	0	3	1	4	1
Thursday	0	3	3	6	1
Friday	0	3	4	7	1
Saturday	0	0	4	4	1
Assignment <1 min	N/A	84%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

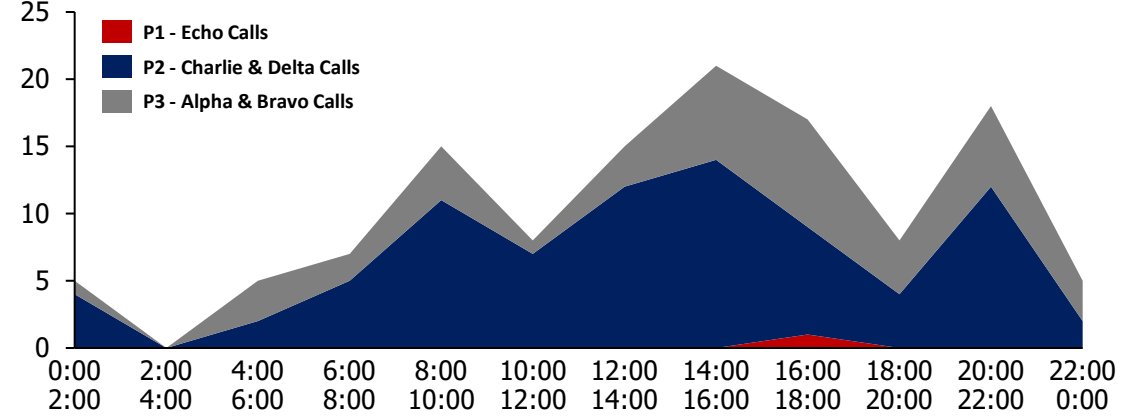




Clear Creek Fire



Priority Dispatched Calls Per Time of Day

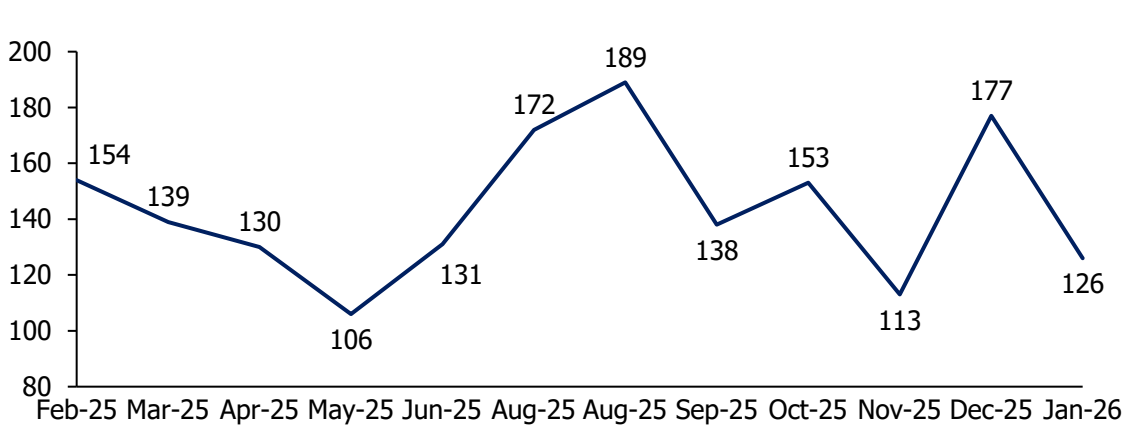


Daily Priority Call Volume and Entry to Assignment

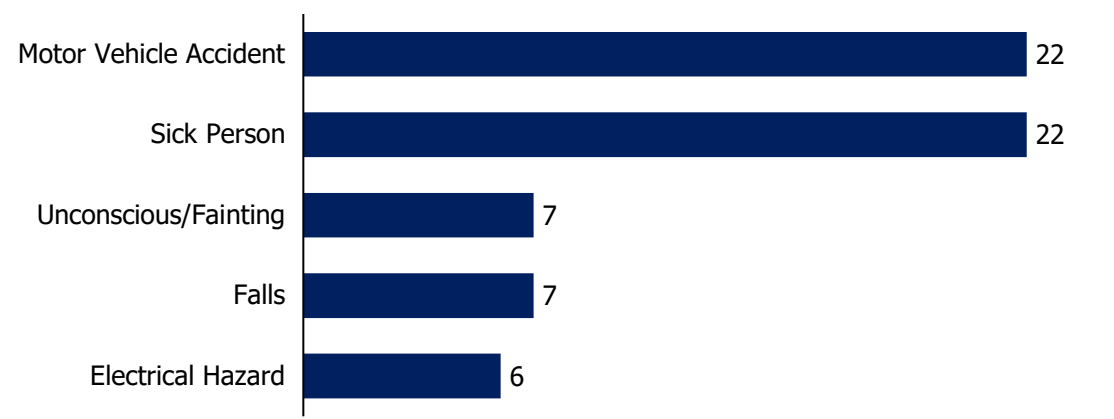
Day of Week	P1	P2	P3	Total	Average
Sunday	0	10	2	12	3
Monday	0	13	4	17	4
Tuesday	0	8	6	14	4
Wednesday	0	12	5	17	4
Thursday	0	12	8	20	4
Friday	1	9	7	17	3
Saturday	0	17	10	27	5
Assignment < 1 min	100%	80%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

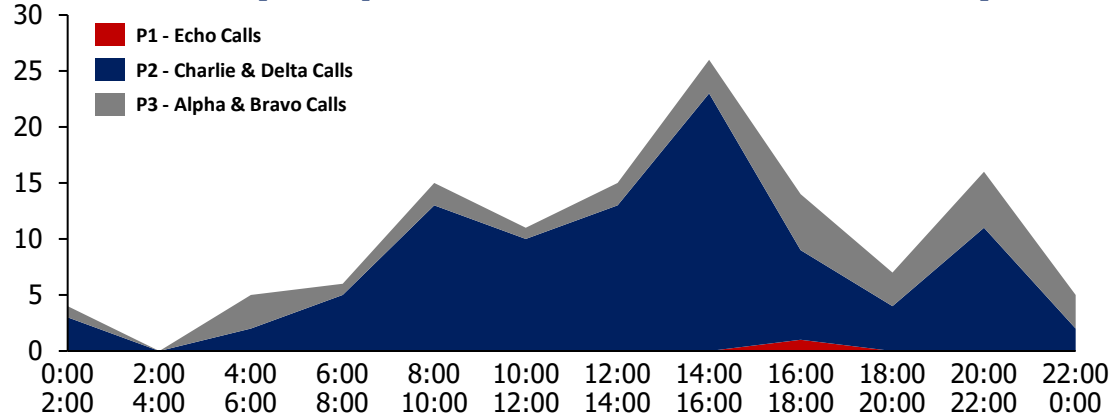




Clear Creek EMS



Priority Dispatched Calls Per Time of Day



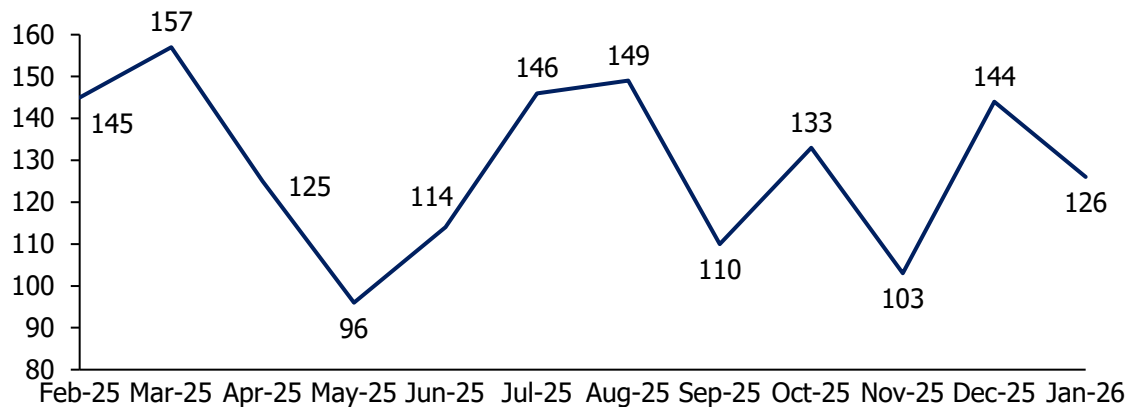
Daily Priority Call Volume and Entry to Assignment

Day of Week	P1	P2	P3	Total	Average
Sunday	0	17	2	19	5
Monday	0	15	3	18	5
Tuesday	0	6	3	9	2
Wednesday	0	13	4	17	4
Thursday	0	10	4	14	3
Friday	1	10	5	16	3
Saturday	0	23	8	31	6

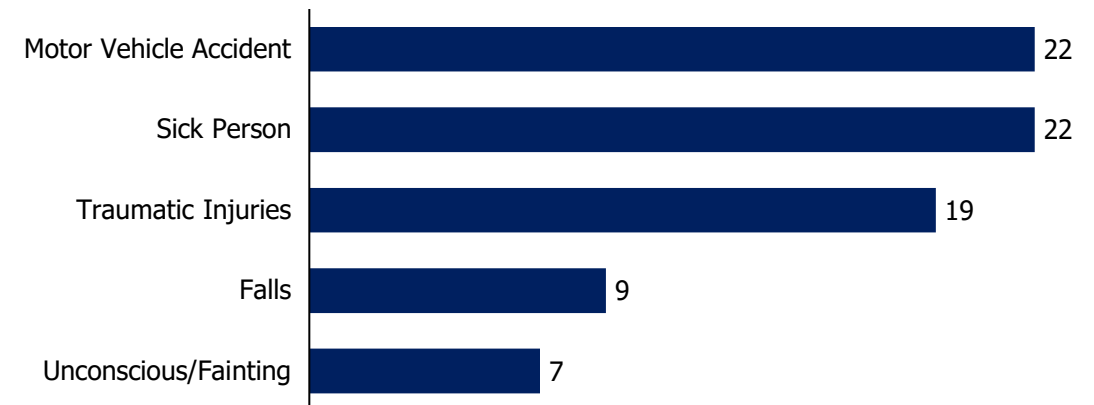
Assignment <1 min 100% 83%

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume

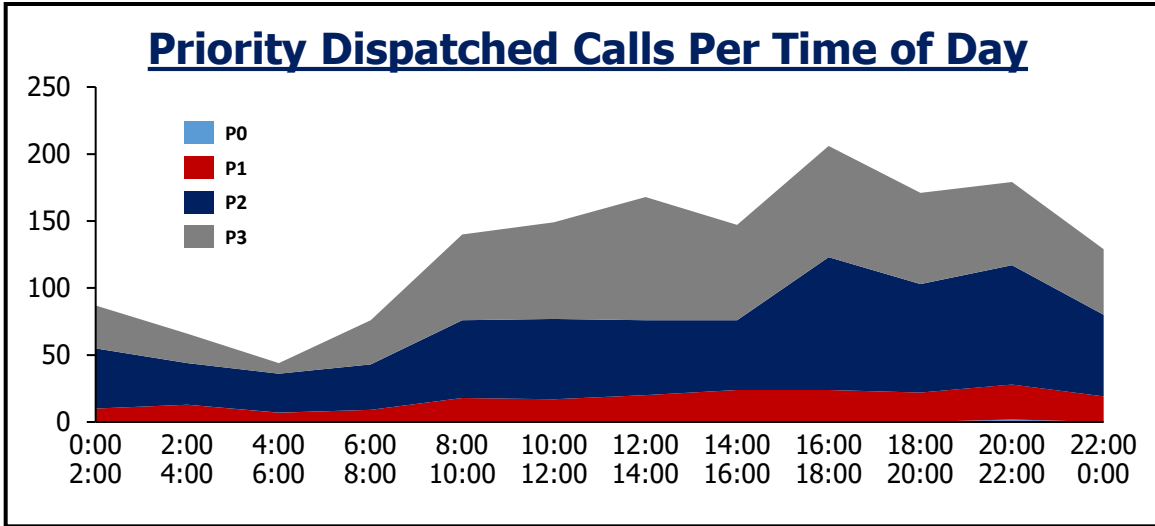


Top Five Problem Natures





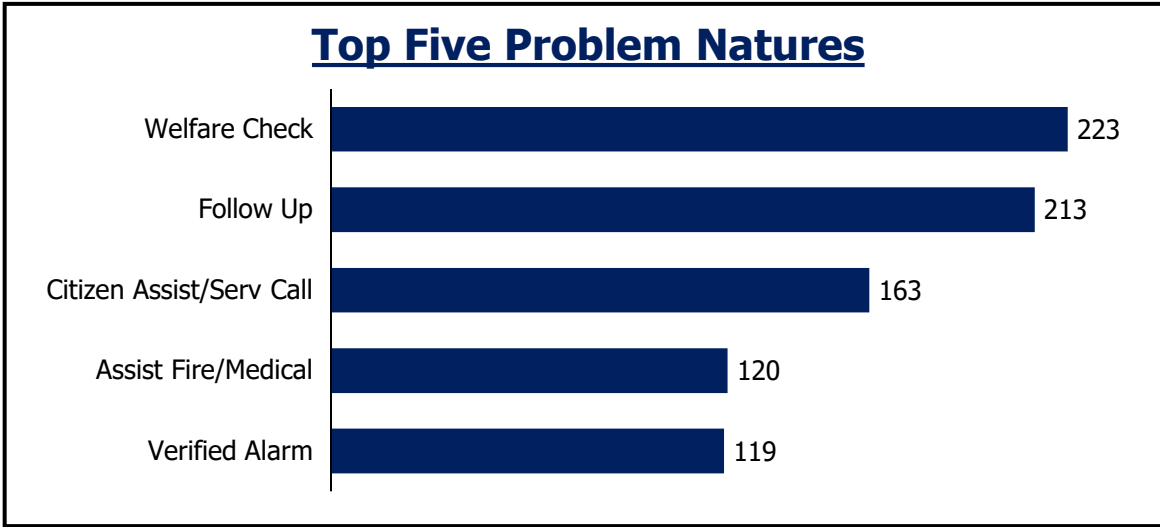
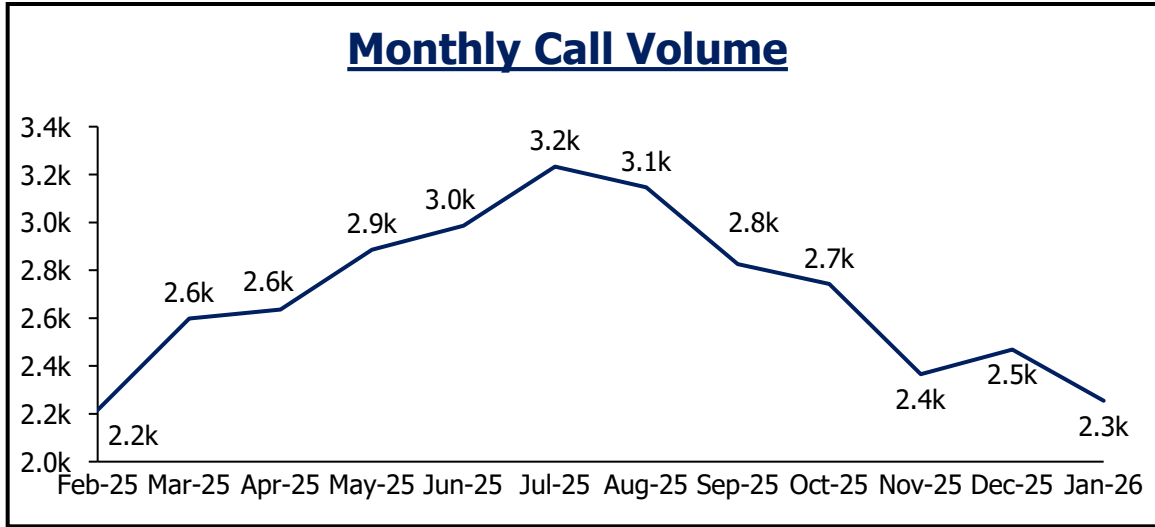
Jeffco Sheriff



Daily Priority Call Volume and Entry to Assignment

Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	24	83	75	182	46
Monday	1	30	91	93	215	54
Tuesday	0	24	82	97	203	51
Wednesday	0	18	85	91	194	49
Thursday	1	37	131	106	275	55
Friday	0	39	98	99	236	47
Saturday	0	37	125	95	257	51
Assignment <2 min		87%	51%			
Assignment <4 min		96%	84%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

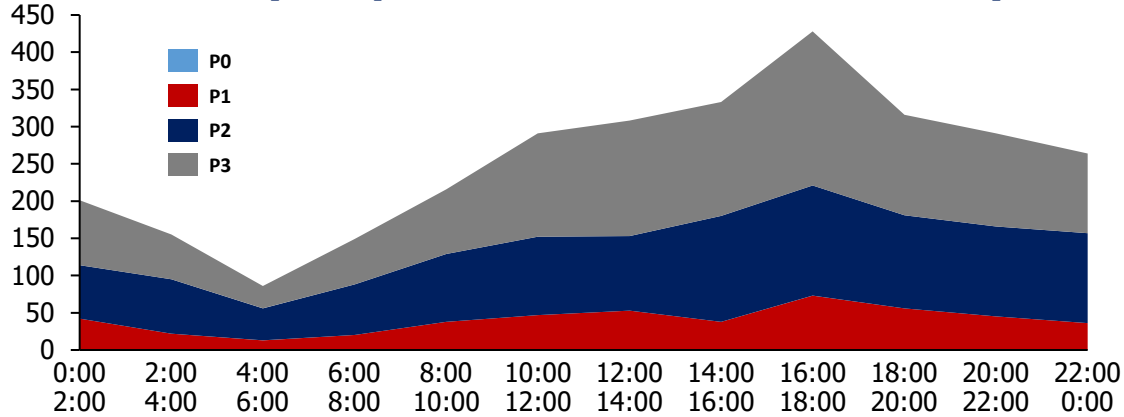




Lakewood PD



Priority Dispatched Calls Per Time of Day

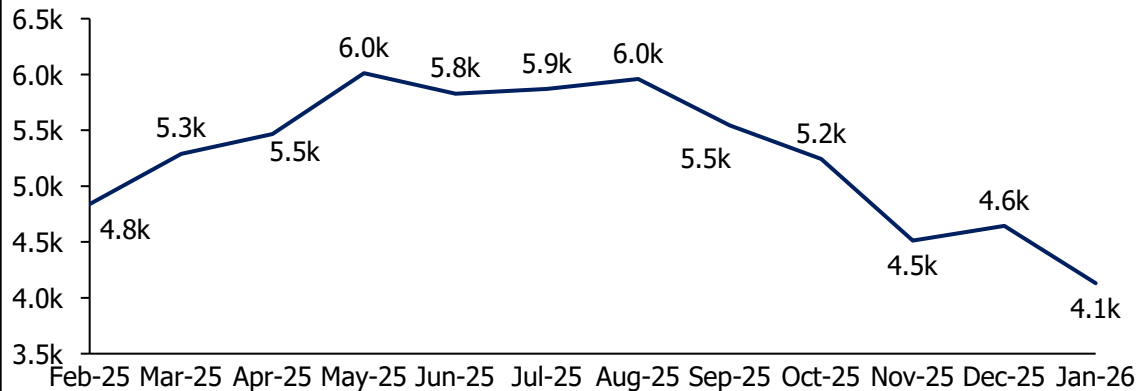


Daily Priority Call Volume and Entry to Assignment

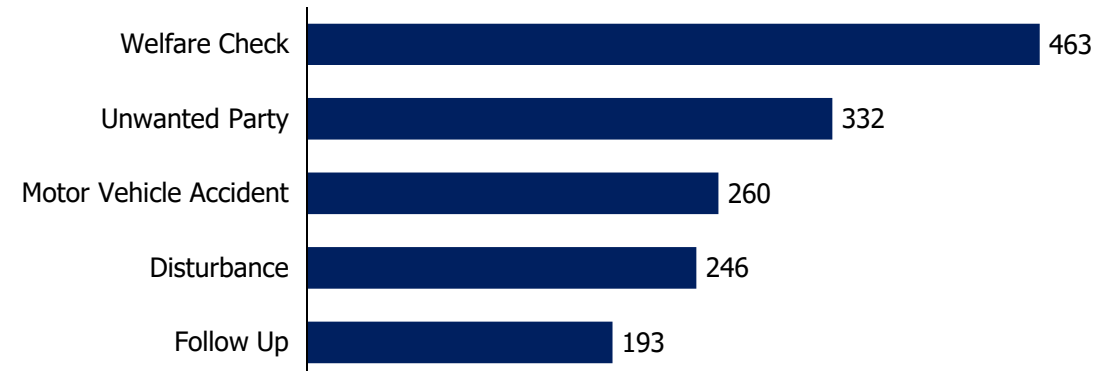
Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	66	167	154	387	97
Monday	0	71	143	193	407	102
Tuesday	0	55	149	162	366	92
Wednesday	0	61	152	165	378	95
Thursday	1	87	181	199	468	94
Friday	0	83	203	231	517	103
Saturday	0	59	214	242	515	103
Assignment < 2 min		80%	47%			
Assignment < 4 min		93%	73%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

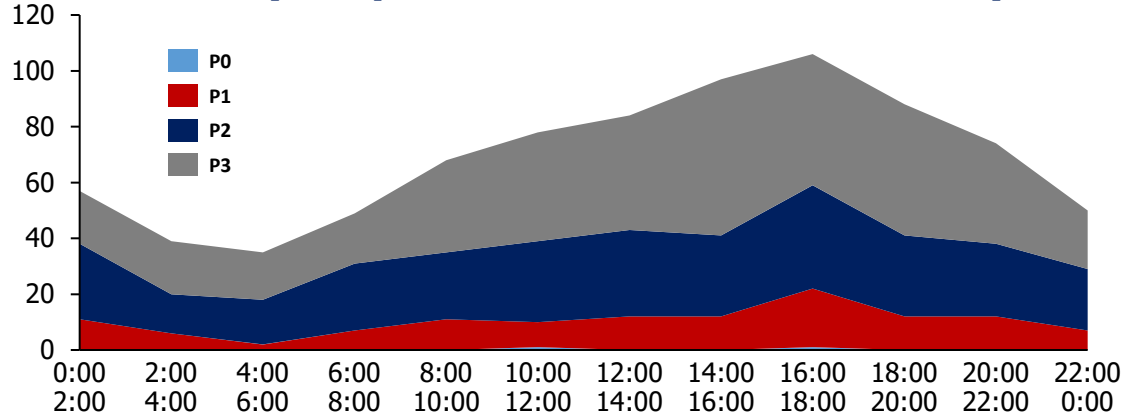




Wheat Ridge PD



Priority Dispatched Calls Per Time of Day

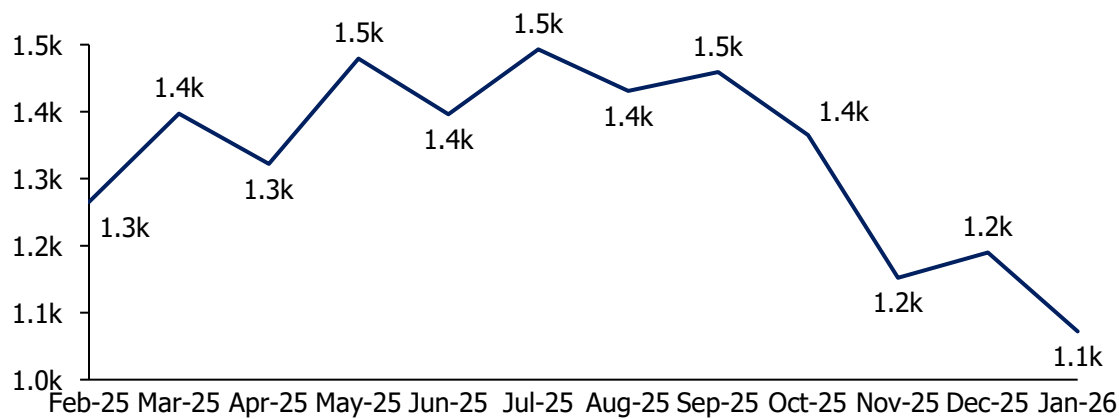


Daily Priority Call Volume and Entry to Assignment

Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	15	35	44	94	24
Monday	0	17	37	41	95	24
Tuesday	0	19	34	62	115	29
Wednesday	1	15	44	43	103	26
Thursday	0	19	48	72	139	28
Friday	0	16	57	67	140	28
Saturday	1	21	53	64	139	28
Assignment < 2 min		81%	55%			
Assignment < 4 min		90%	75%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

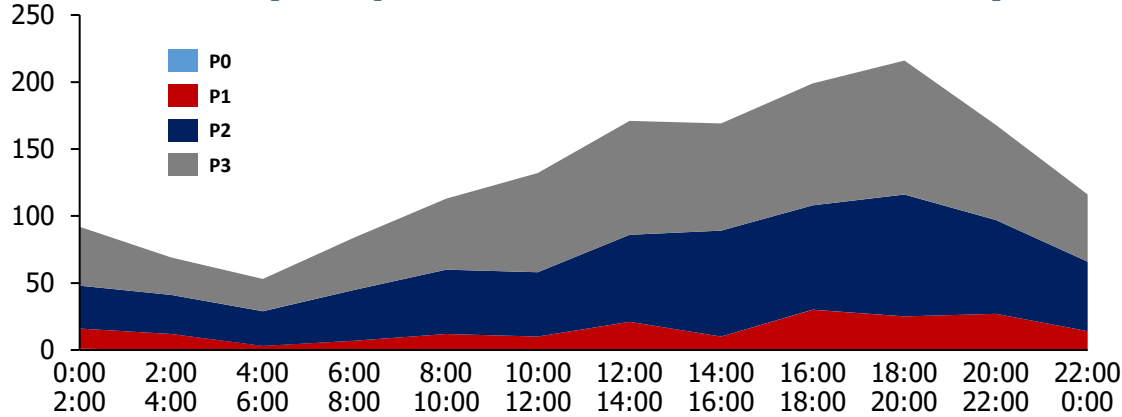




Arvada PD



Priority Dispatched Calls Per Time of Day

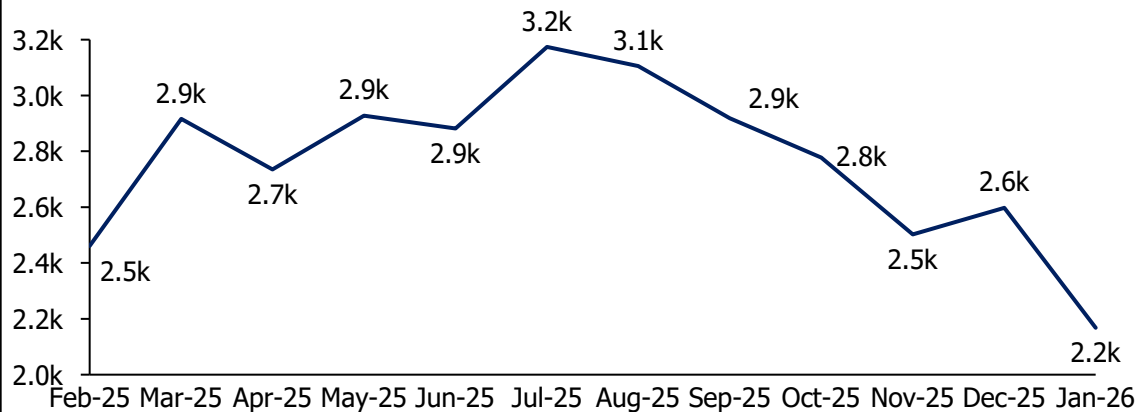


Daily Priority Call Volume and Entry to Assignment

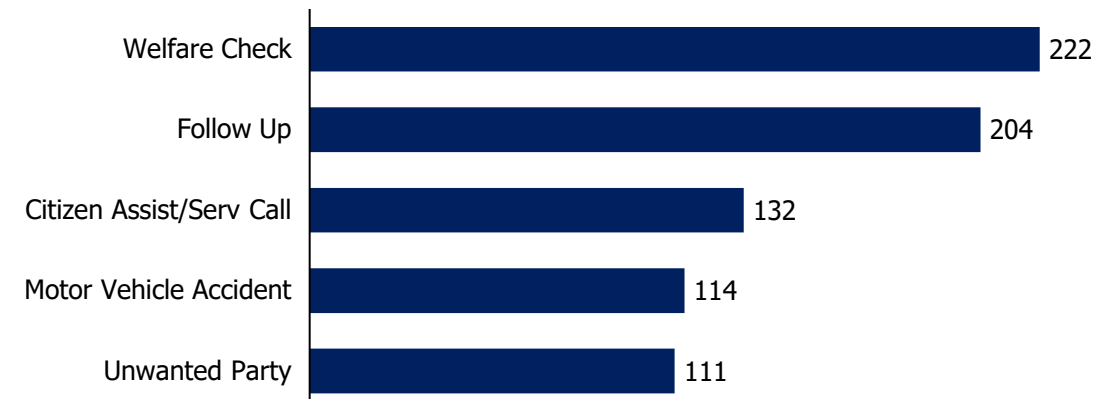
Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	32	78	91	201	50
Monday	0	23	83	88	194	49
Tuesday	0	19	87	98	204	51
Wednesday	0	23	80	103	206	52
Thursday	1	29	108	129	267	53
Friday	0	27	90	115	232	46
Saturday	0	33	130	115	278	56
Assignment <2 min		80%	53%			
Assignment <4 min		89%	79%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

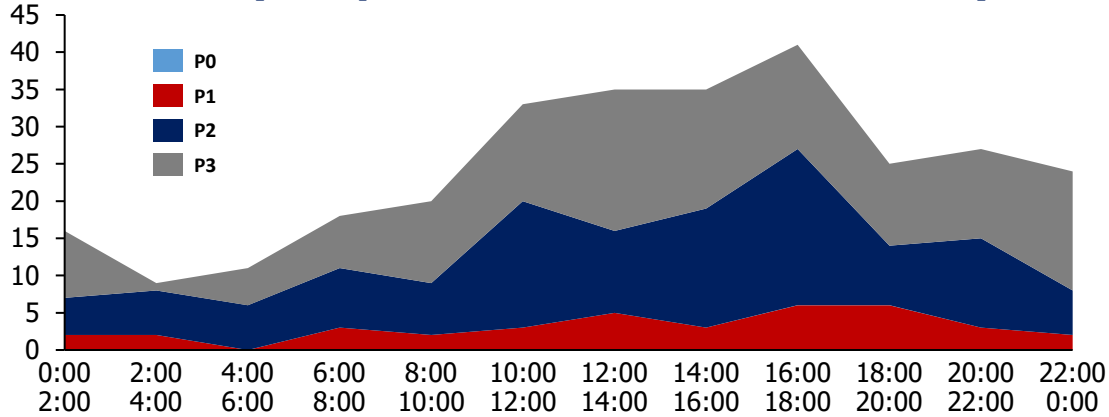




Golden PD



Priority Dispatched Calls Per Time of Day

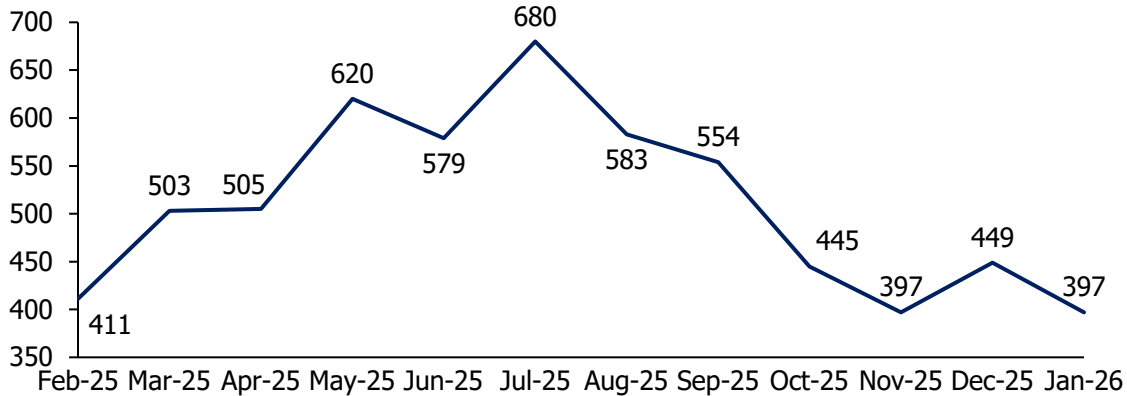


Daily Priority Call Volume and Entry to Assignment

Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	5	14	16	35	9
Monday	0	7	17	21	45	11
Tuesday	0	4	17	18	39	10
Wednesday	0	3	11	19	33	8
Thursday	0	3	19	21	43	9
Friday	0	9	27	21	57	11
Saturday	0	6	18	18	42	8
Assignment <2 min		84%	63%			
Assignment <4 min		95%	81%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

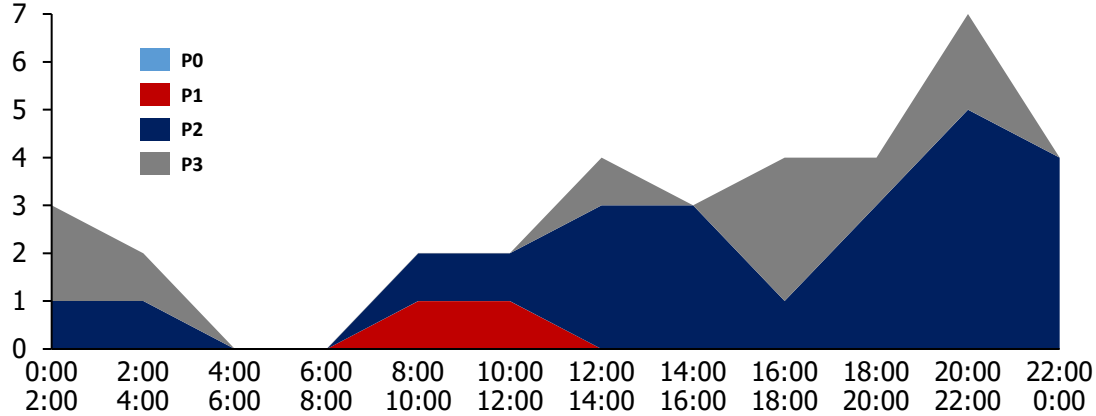




Lakeside PD



Priority Dispatched Calls Per Time of Day

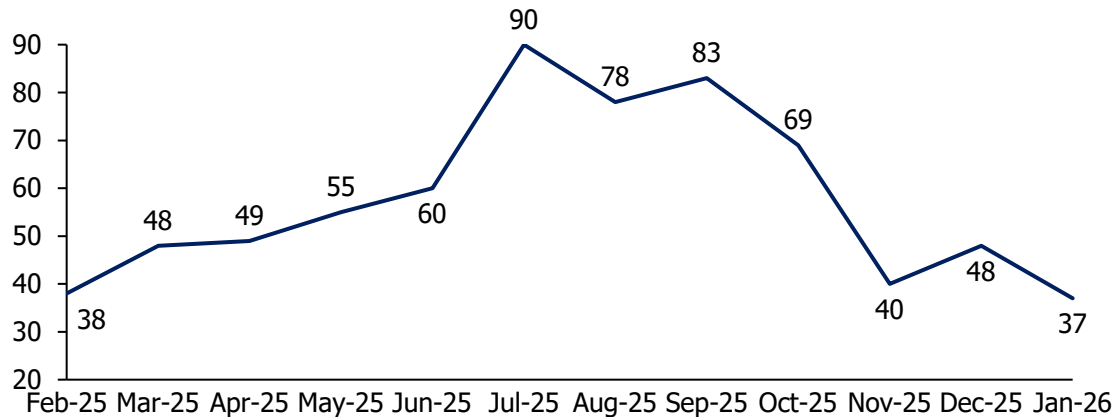


Daily Priority Call Volume and Entry to Assignment

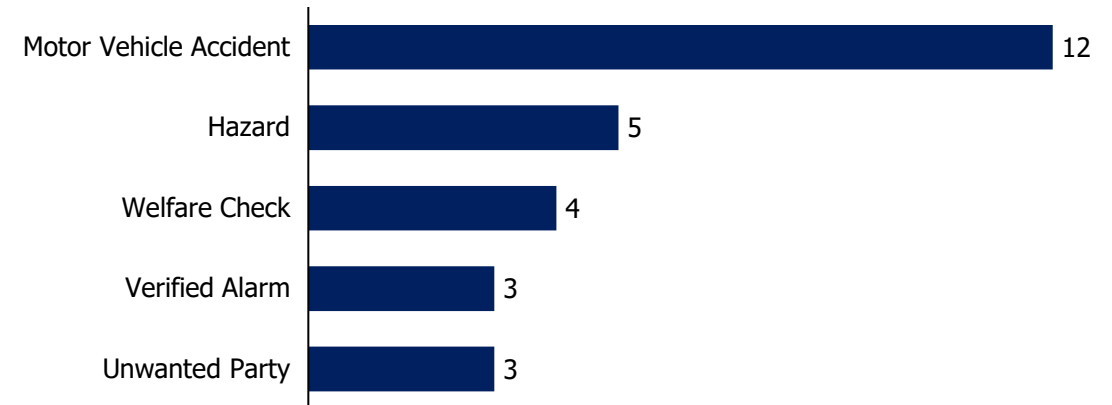
Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	0	3	1	4	1
Monday	0	0	1	0	1	0
Tuesday	0	0	4	3	7	2
Wednesday	0	1	3	2	6	2
Thursday	0	0	4	2	6	1
Friday	0	1	4	0	5	1
Saturday	0	0	4	2	6	1
Assignment <2 min		100%	61%			
Assignment <4 min		100%	83%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

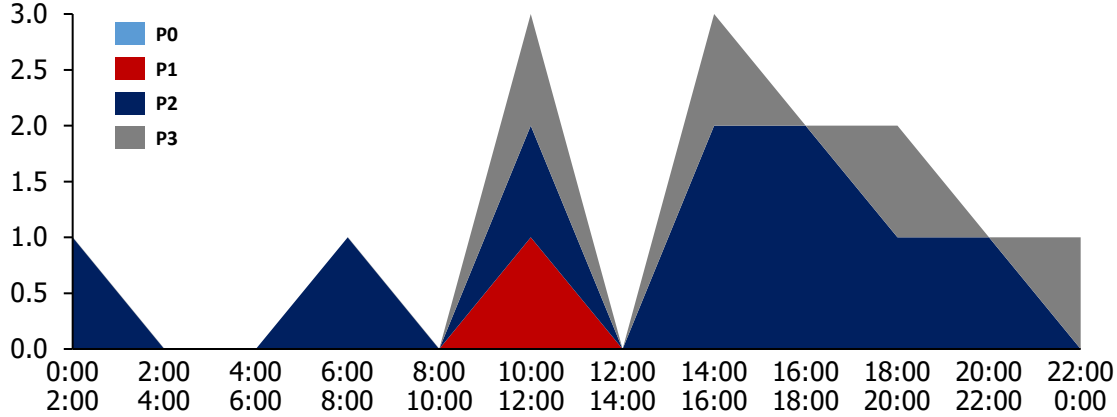




Mountain View PD



Priority Dispatched Calls Per Time of Day

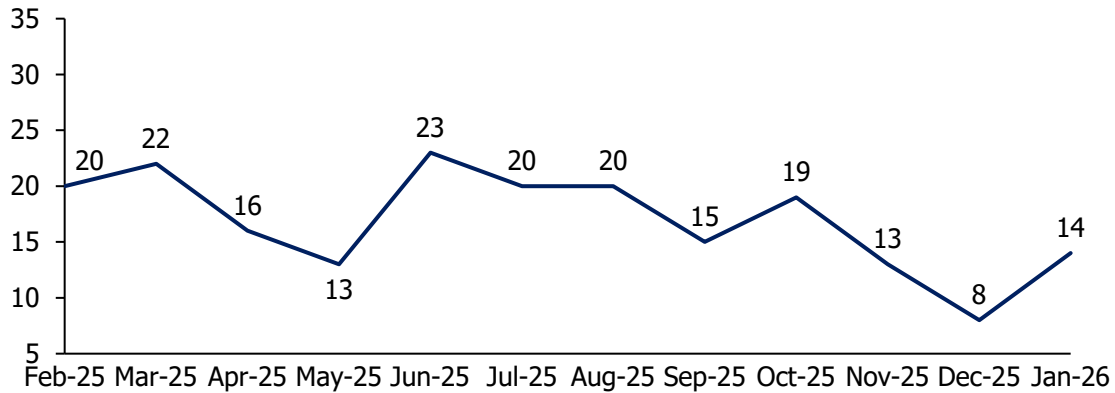


Daily Priority Call Volume and Entry to Assignment

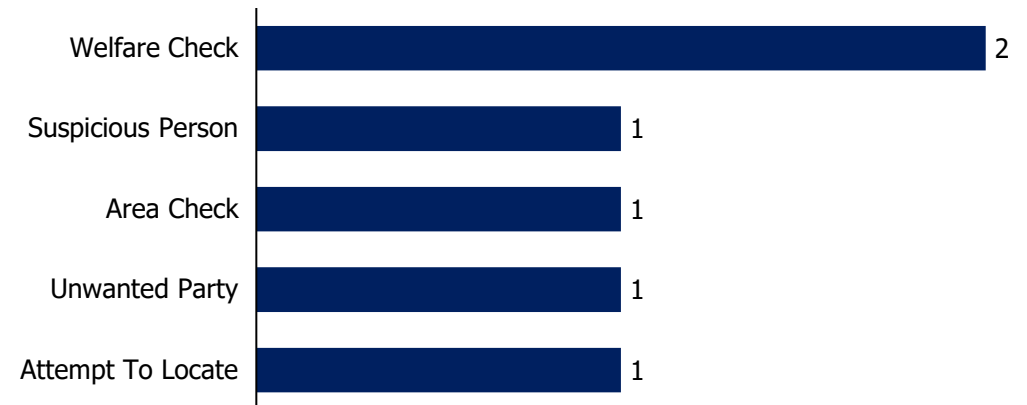
Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	1	0	0	1	0
Monday	0	0	2	0	2	1
Tuesday	0	0	2	1	3	1
Wednesday	0	0	1	0	1	0
Thursday	0	0	0	1	1	0
Friday	0	0	1	1	2	0
Saturday	0	0	3	1	4	1
Assignment <2 min		100%	89%			
Assignment <4 min		100%	100%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

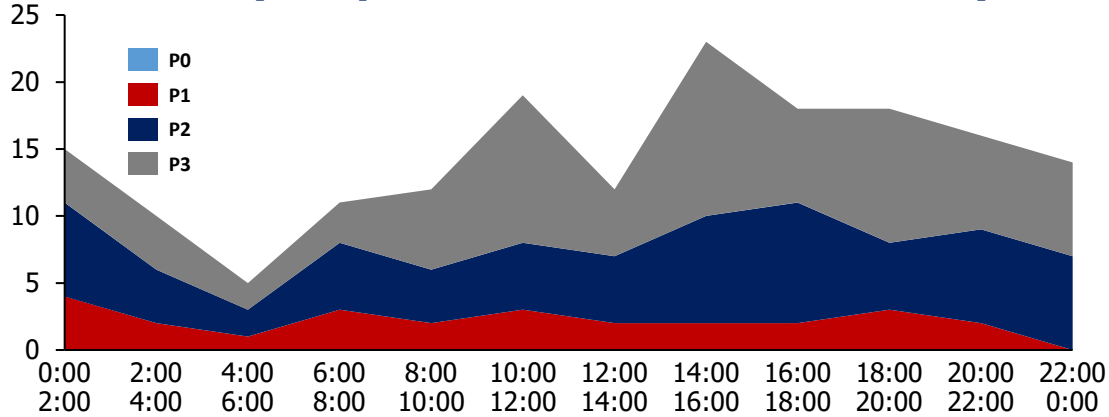




Edgewater PD



Priority Dispatched Calls Per Time of Day

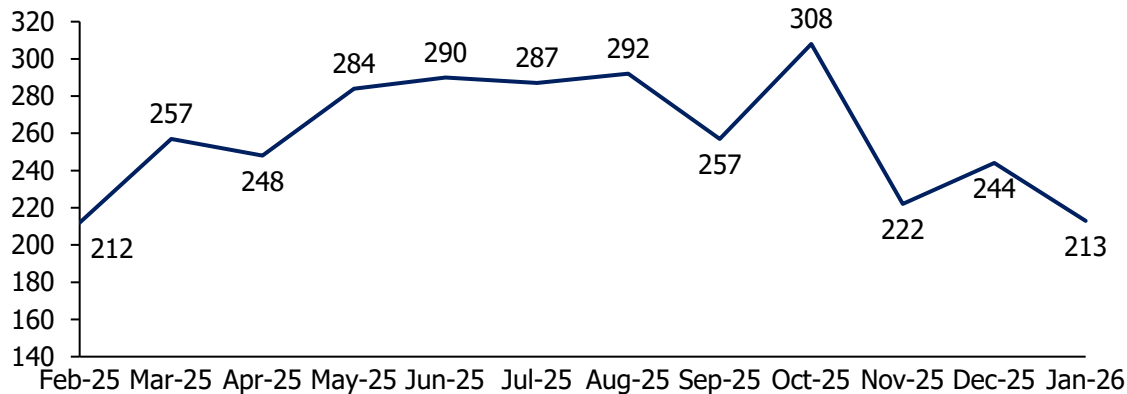


Daily Priority Call Volume and Entry to Assignment

Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	5	5	8	18	5
Monday	0	3	9	14	26	7
Tuesday	0	3	11	10	24	6
Wednesday	0	1	10	12	23	6
Thursday	0	2	13	11	26	5
Friday	0	6	12	18	36	7
Saturday	0	6	8	6	20	4
Assignment <2 min		85%	59%			
Assignment <4 min		92%	90%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



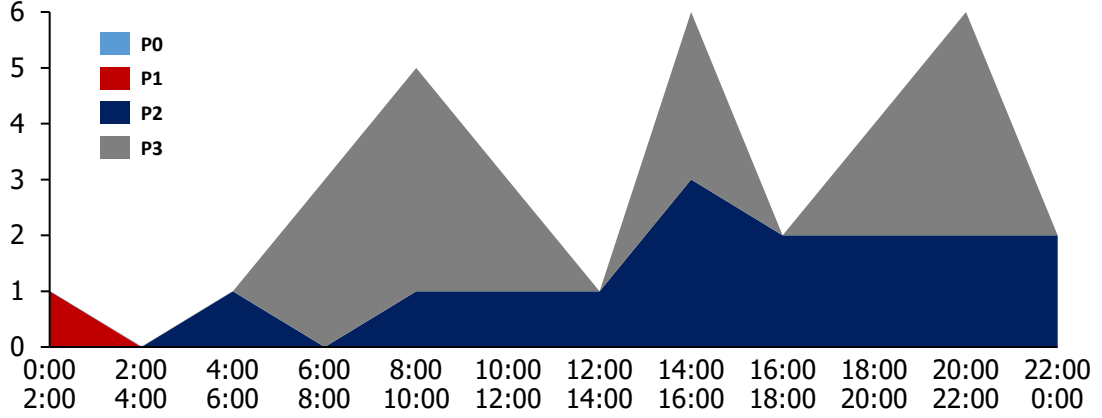
Top Five Problem Natures





Colorado School of Mines PD

Priority Dispatched Calls Per Time of Day

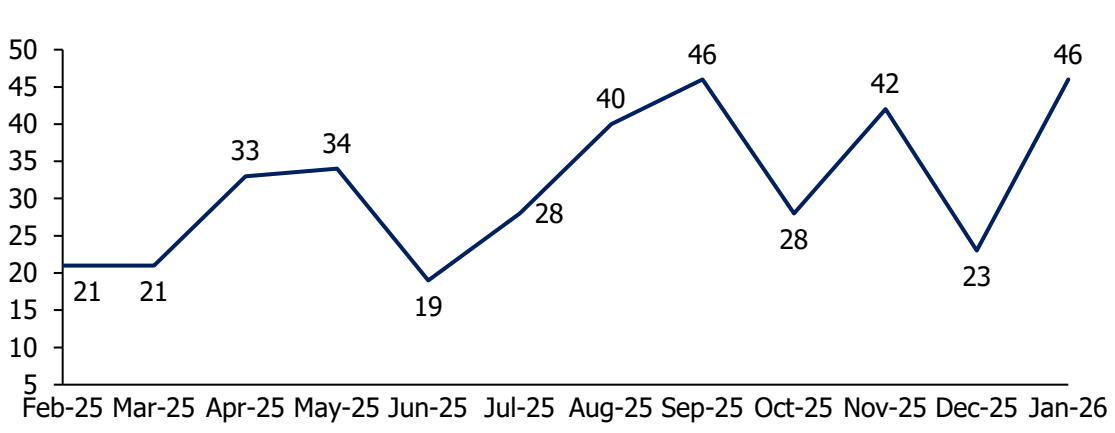


Daily Priority Call Volume and Entry to Assignment

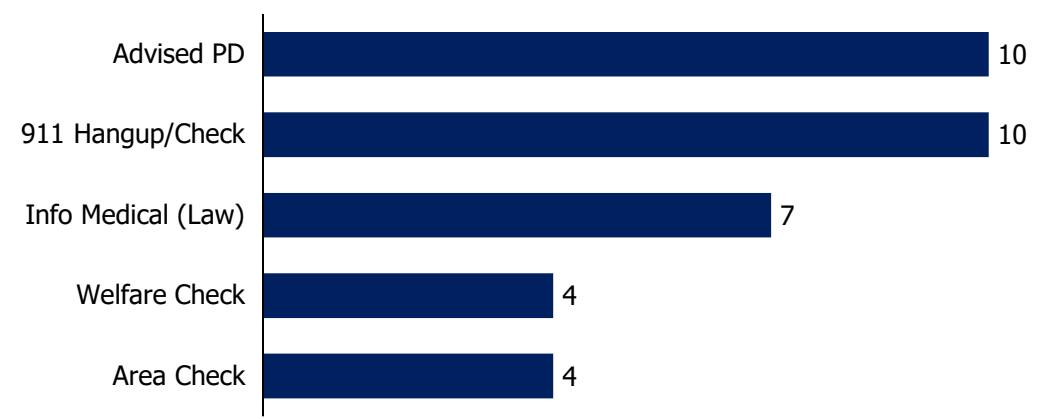
Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	0	1	2	3	1
Monday	0	0	3	0	3	1
Tuesday	0	0	1	4	5	1
Wednesday	0	0	2	5	7	2
Thursday	0	0	1	4	5	1
Friday	0	0	1	1	2	0
Saturday	0	1	6	2	9	2
Assignment <2 min		100%	67%			
Assignment <4 min		100%	93%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

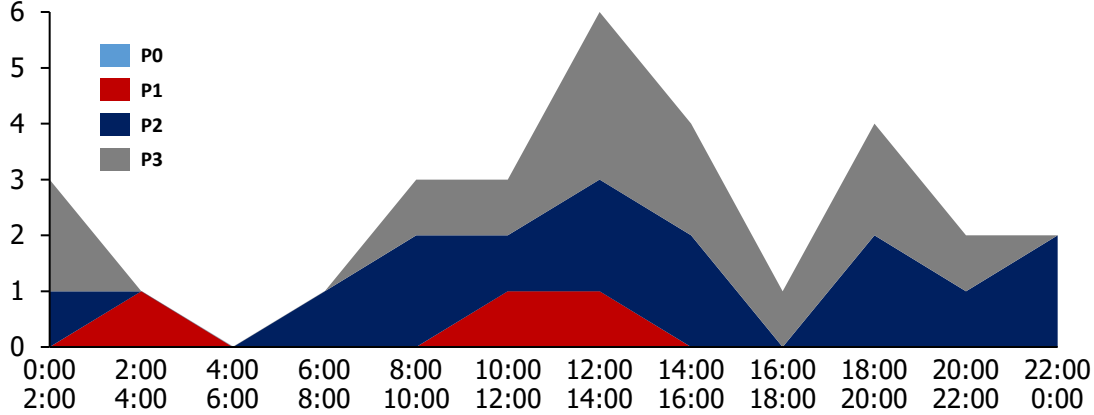




Morrison PD (JCSO Response)



Priority Dispatched Calls Per Time of Day

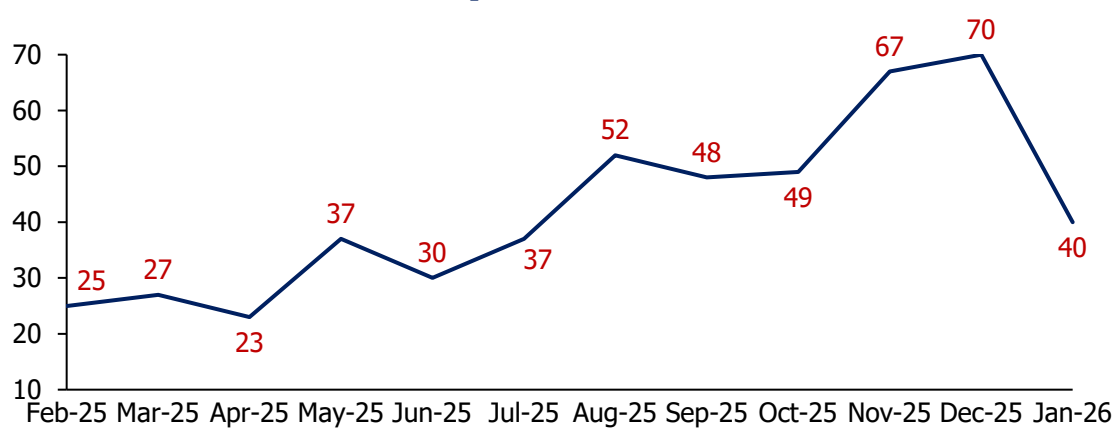


Daily Priority Call Volume and Entry to Assignment

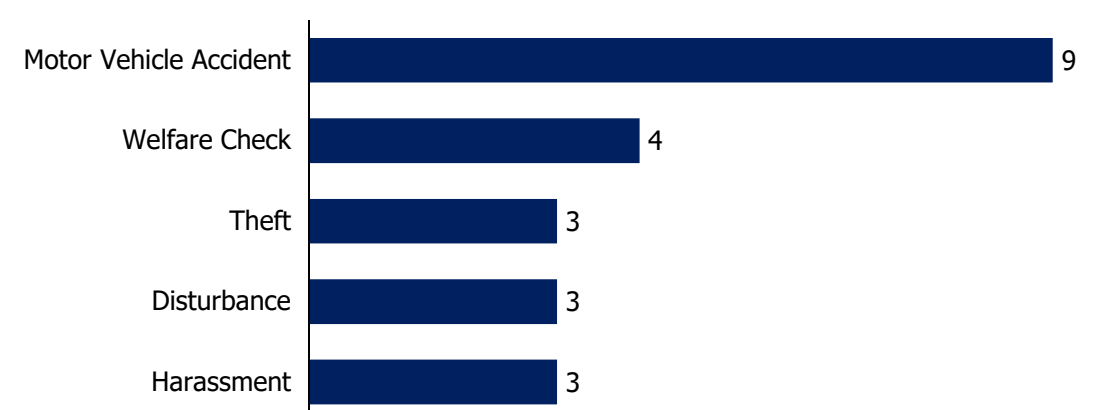
Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	1	2	4	7	2
Monday	0	1	3	2	6	2
Tuesday	0	0	1	1	2	1
Wednesday	0	0	0	0	0	0
Thursday	0	0	3	2	5	1
Friday	0	1	3	4	8	2
Saturday	0	0	2	0	2	0
Assignment <2 min		67%	21%			
Assignment <4 min		100%	71%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume

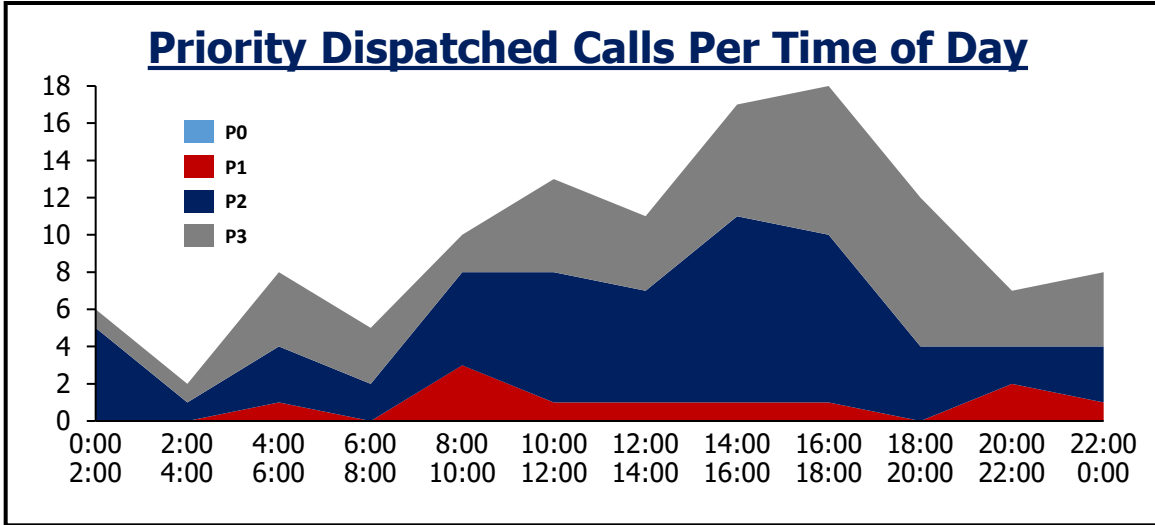


Top Five Problem Natures





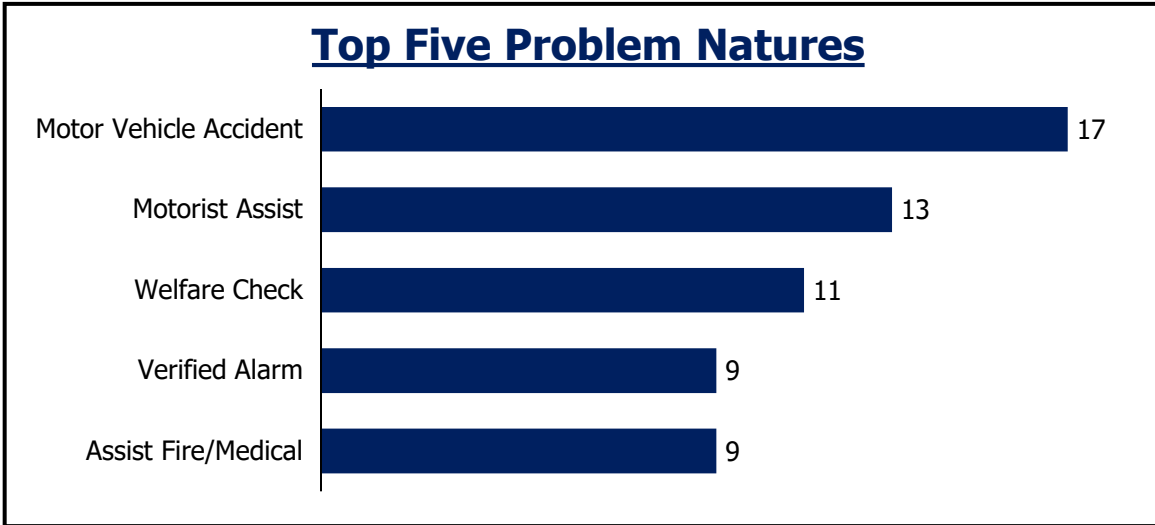
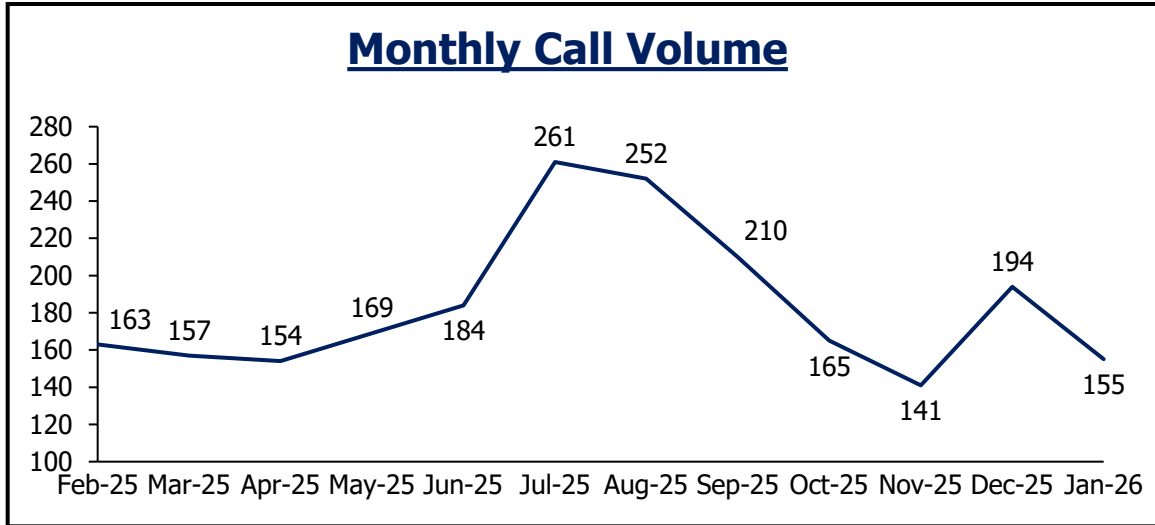
Clear Creek Sheriff



Daily Priority Call Volume and Entry to Assignment

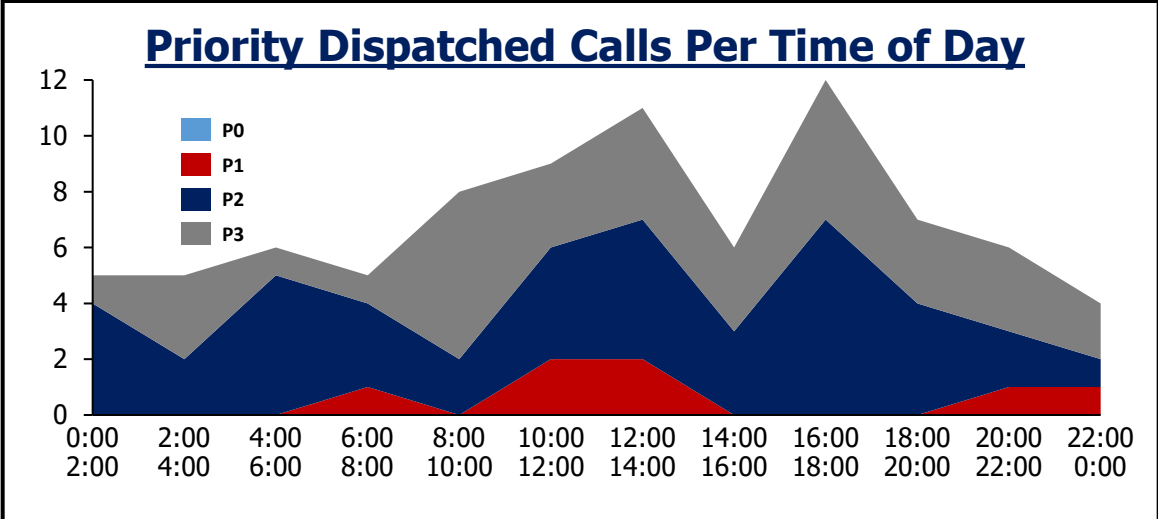
Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	1	6	8	15	4
Monday	0	3	9	11	23	6
Tuesday	0	1	4	7	12	3
Wednesday	0	0	10	2	12	3
Thursday	0	1	6	7	14	3
Friday	0	2	3	6	11	2
Saturday	0	3	19	8	30	6
Assignment <2 min		100%	46%			
Assignment <4 min		100%	75%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.





Idaho Springs PD

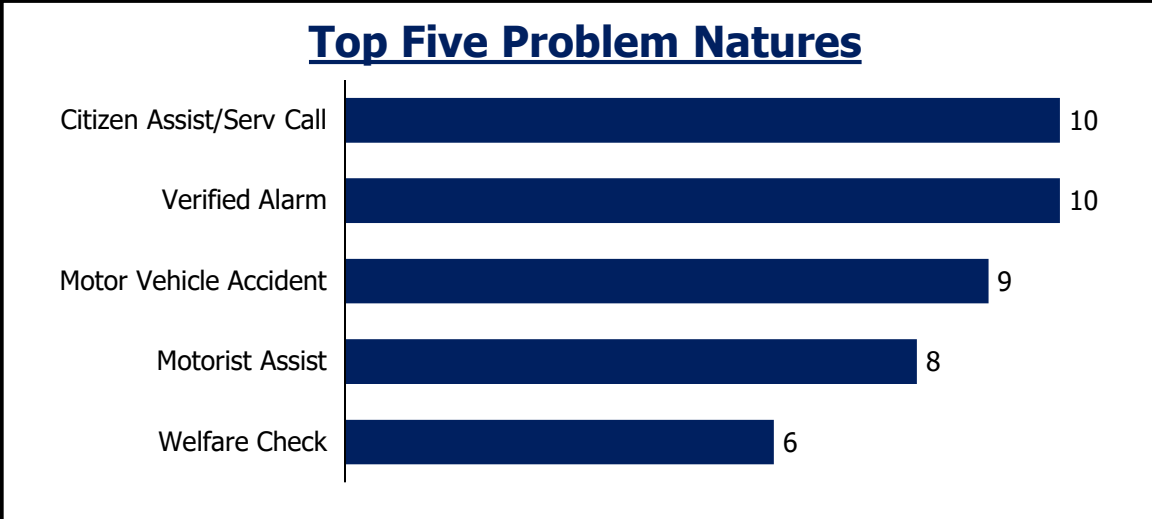
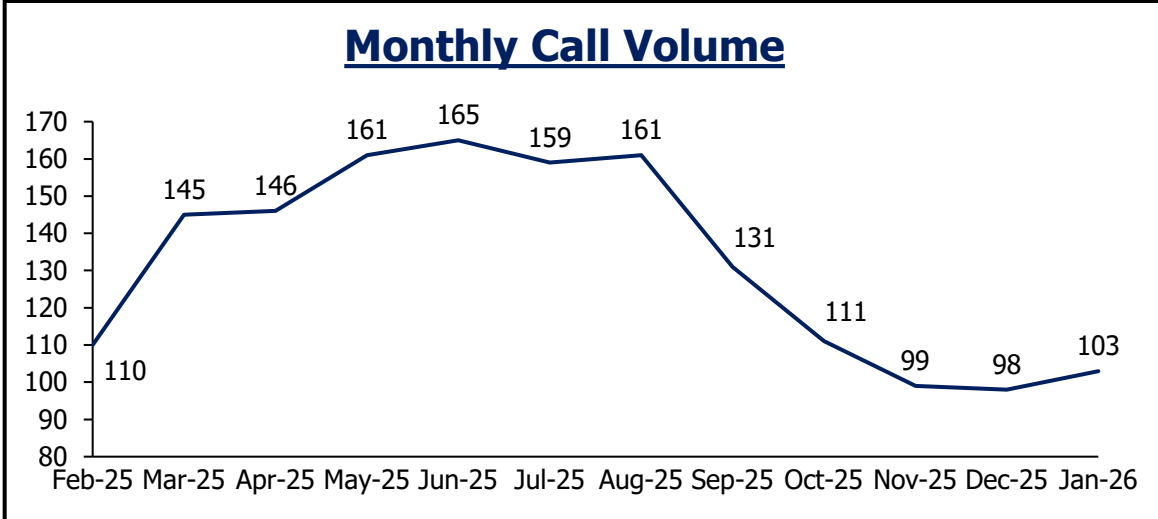


Daily Priority Call Volume and Entry to Assignment

Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	3	5	2	10	3
Monday	0	1	4	3	8	2
Tuesday	0	0	5	5	10	3
Wednesday	0	1	3	7	11	3
Thursday	0	0	12	2	14	3
Friday	0	0	7	7	14	3
Saturday	0	2	6	9	17	3

Assignment <2 min		100%	50%			
Assignment <4 min		100%	81%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

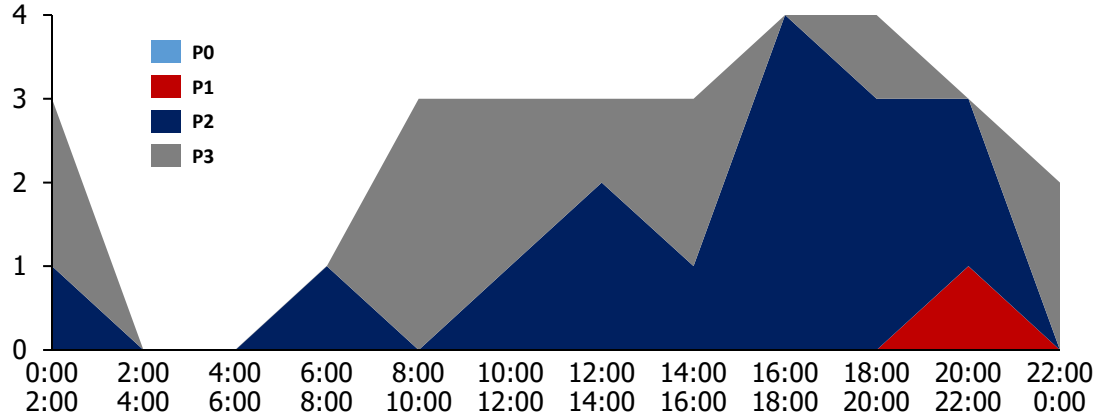




Georgetown PD (CCSO Response)



Priority Dispatched Calls Per Time of Day

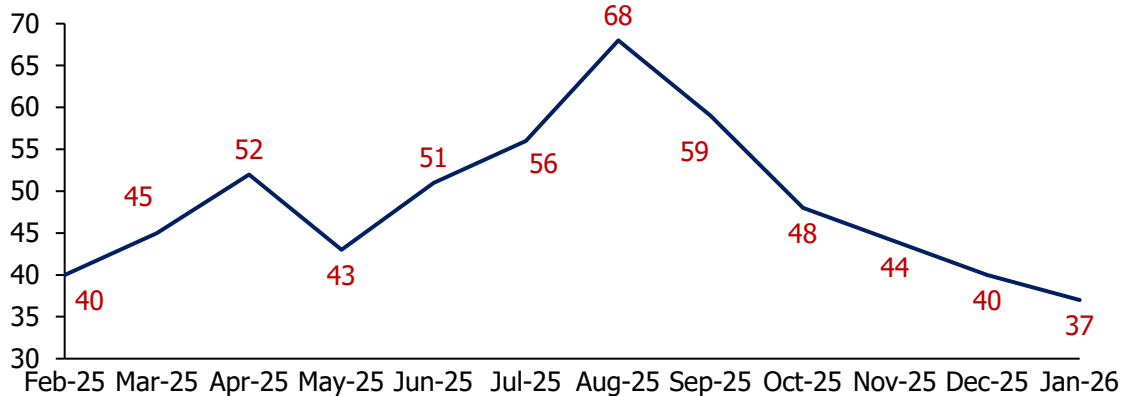


Daily Priority Call Volume and Entry to Assignment

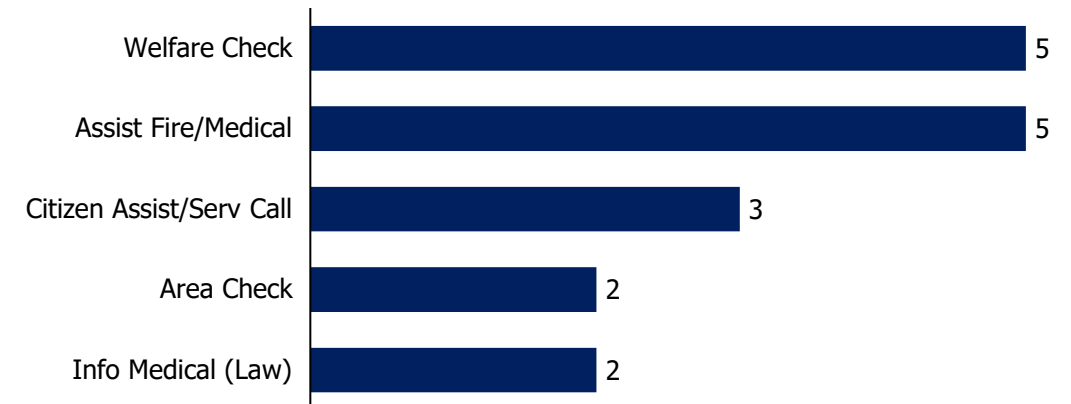
Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	1	1	1	3	1
Monday	0	0	2	2	4	1
Tuesday	0	0	1	1	2	1
Wednesday	0	0	1	1	2	1
Thursday	0	0	3	3	6	1
Friday	0	0	2	4	6	1
Saturday	0	0	5	1	6	1
Assignment <2 min		100%	47%			
Assignment <4 min		100%	67%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



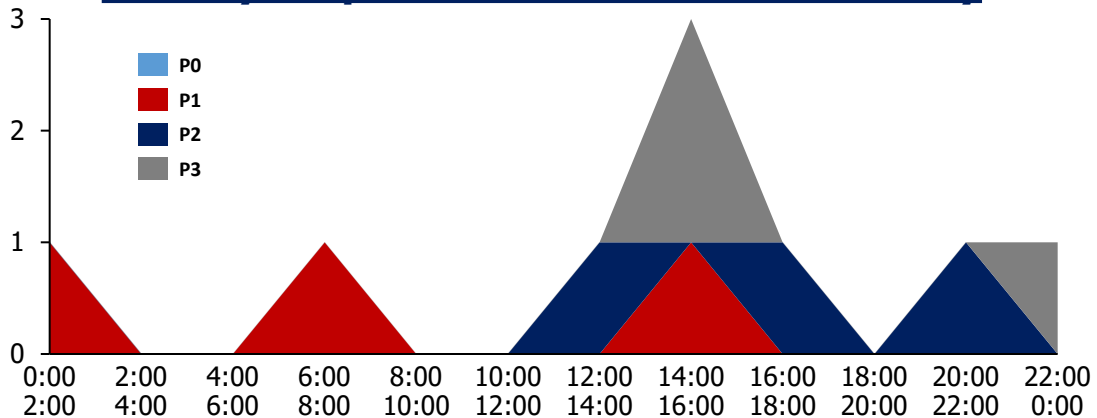
Top Five Problem Natures





Empire PD

Priority Dispatched Calls Per Time of Day

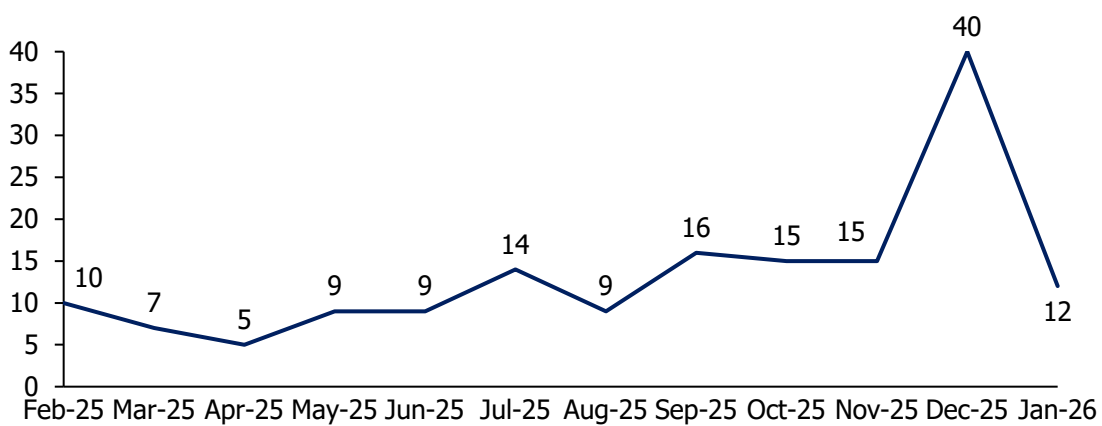


Daily Priority Call Volume and Entry to Assignment

Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	1	0	1	2	1
Monday	0	0	1	1	2	1
Tuesday	0	0	1	0	1	0
Wednesday	0	1	0	0	1	0
Thursday	0	0	0	0	0	0
Friday	0	1	0	0	1	0
Saturday	0	0	1	1	2	0
Assignment <2 min		33%	33%			
Assignment <4 min		67%	33%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

