



Jefferson County Communications Center Authority
JEFFCOM911

March 2026
Monthly Report



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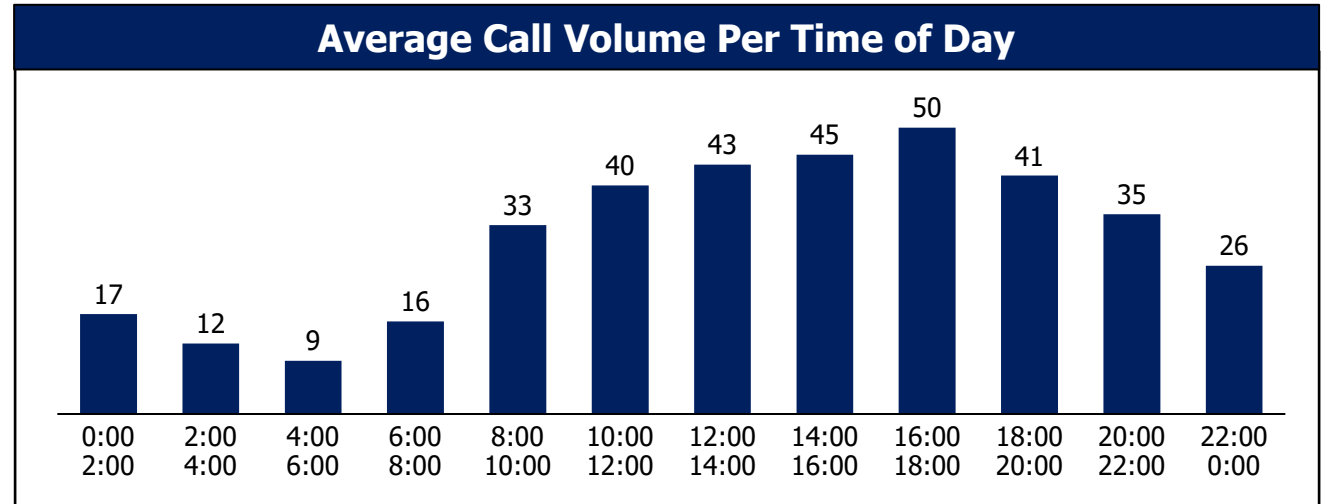


Law Stats

Calls Received, Processed, and Dispatched



Agency	March Calls	% Total	6 Month Trend
Lakewood PD	4,384	25.5%	
Jeffco Sheriff	2,484	14.4%	
Arvada PD	2,282	13.3%	
Wheat Ridge PD	1,137	6.6%	
Golden PD	410	2.4%	
Edgewater PD	235	1.4%	
Clear Creek Sheriff	144	0.8%	
Idaho Springs PD	97	0.6%	
Georgetown PD*	63	0.4%	
Lakeside PD	37	0.2%	
Morrison PD**	35	0.2%	
Mountain View PD	21	0.1%	
CSM PD	14	0.1%	
Empire PD	10	0.1%	
Red Rocks CC PD	4	0.0%	
Total	11,357	66.0%	



Total CAD Dispatched Calls by Day of Week

Day of Week	Priority							Total	% of Calls Per Day
	0	1	2	3	4	5	6		
Sunday	1	181	460	527	88	233	61	1,551	12.1%
Monday	1	160	532	635	133	391	109	1,961	15.3%
Tuesday	1	174	532	614	119	348	87	1,875	14.6%
Wednesday	1	153	422	497	97	276	89	1,535	14.9%
Thursday	2	102	424	503	106	259	80	1,476	14.4%
Friday	1	141	433	479	81	281	72	1,488	14.5%
Saturday	1	165	429	465	70	247	94	1,471	14.3%
Total	8	1,076	3,232	3,720	694	2,035	592	11,357	

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

*Clear Creek Sheriff's Office is currently responding to Georgetown calls as of October 2024. **Jefferson County Sheriff's Office is responding to Morrison calls as of January 2025.

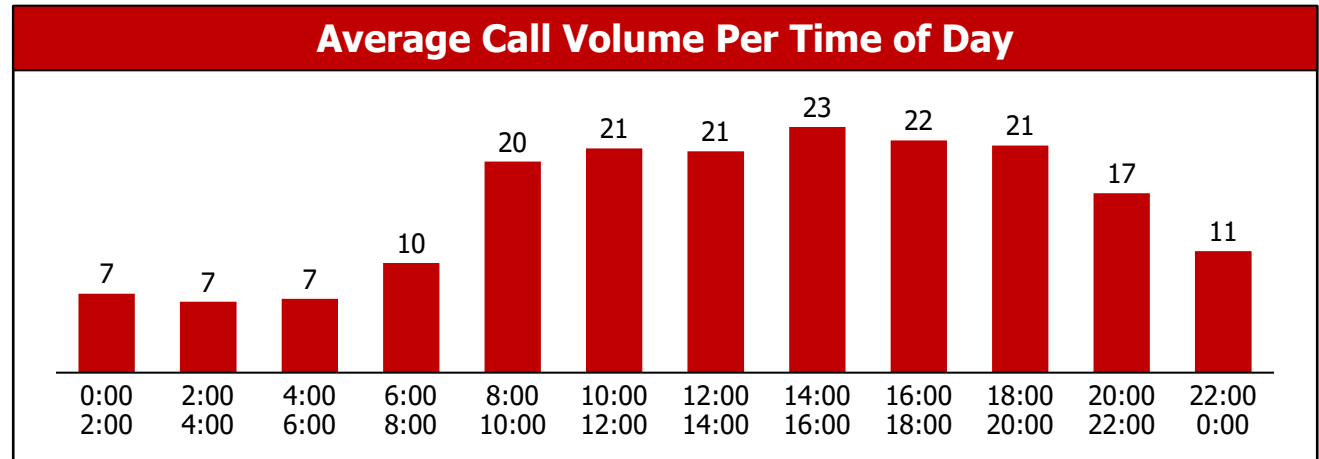


Fire Stats

Calls Received, Processed, and Dispatched



Agency	March Calls	% of Total	6 Month Trend
West Metro Fire	3,373	19.6%	
Arvada Fire	1,344	7.8%	
Evergreen Fire	279	1.6%	
Golden Fire	227	1.3%	
Clear Creek Fire	207	1.2%	
Elk Creek Fire	100	0.6%	
Clear Creek EMS	88	0.5%	
Highland Rescue	65	0.4%	
Foothills Fire	46	0.3%	
Pleasant View Fire	38	0.2%	
Inter Canyon Fire	33	0.2%	
Indian Hills Fire	16	0.1%	
Genesee Fire	15	0.1%	
North Fork Fire	8	0.0%	
Golden Gate Fire	4	0.0%	
Total	5,843	34.0%	



Total CAD Dispatched Calls by Day of Week

Day of Week	Priority						Total	% of Calls Per Day
	1	2	3	4	5	6		
Sunday	12	514	302	7	0	3	838	12.6%
Monday	14	544	361	10	0	5	934	14.1%
Tuesday	14	564	354	5	0	2	939	14.2%
Wednesday	14	498	267	9	0	2	790	14.9%
Thursday	15	496	310	10	0	4	835	15.8%
Friday	10	469	282	10	0	9	780	14.7%
Saturday	13	416	282	14	0	2	727	13.7%
Total	92	3,501	2,158	65	0	27	5,843	

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.



Service Level Agreement

Call Processing



Process	SLA	Result	Target
Call Answering and Processing	90% of 911 calls answered within 15 seconds	91.7%	95% of 911 calls answered within 15 Seconds
	99% of 911 calls answered within 40 seconds	95.3%	99% of 911 calls answered within 40 Seconds
	90% of Priority 1 and 2 calls processed within 60 seconds	53.3%	90% of 911 calls processed within 60 Seconds
	(Included as a reference only)	90.5%	95% of 911 calls processed within 106 Seconds
Quality Assurance Scores	EMD; Target average of 75%	91.4%	Target average of 95% with a minimum of 80%
	EFD; Target average of 75%	85.7%	Target average of 95% with a minimum of 80%
	LAW; Target average of 75%	86.9%	Target average of 95% with a minimum of 80%

Analysis

Analysis: Call Answering Time
 Jeffcom has met the 15 second answering metric for six months running. The new non-emergency AI call-bot continues to dramatically decrease the number of calls that reach Jeffcom personnel on the floor, which allows callers to more quickly answer incoming 911 calls. This, in conjunction with the increased the number of call takers staffed during peak hours and the continued dedication of the operations team has improved call answering times.

Root Cause: Call Processing Time
 Jeffcom has analyzed and concluded that the call processing goal of 60 seconds is not feasible due to the amount of time it takes to double-verify the address and phone number of wireless callers.

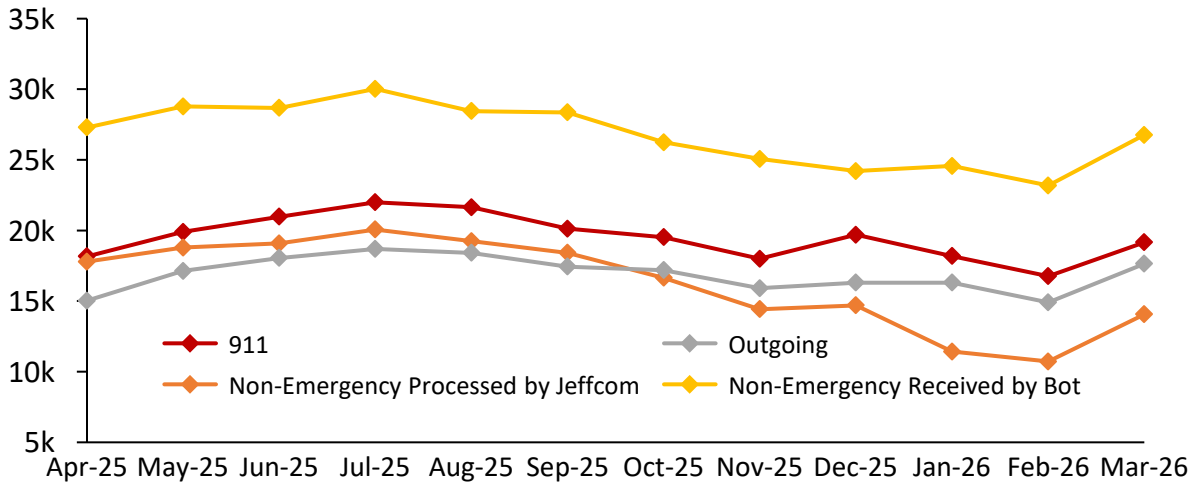
Remediation: Call Processing Time
 The team continues to analyze different operational methods in which processing times can be reduced to improve the metric goal. Currently, the 90th percentile is 01:45 minutes to process a wireless call from when the ANI/ALI is populated to Dispatcher queue.



Service Level Agreement and Volume Trends



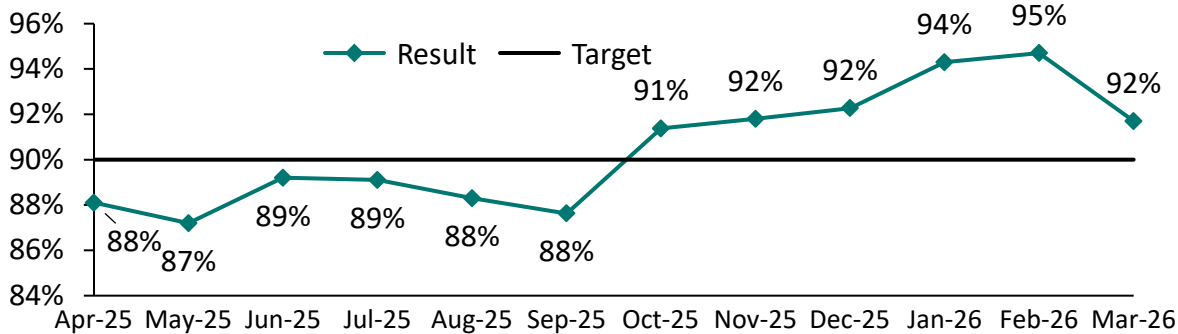
Call Volumes



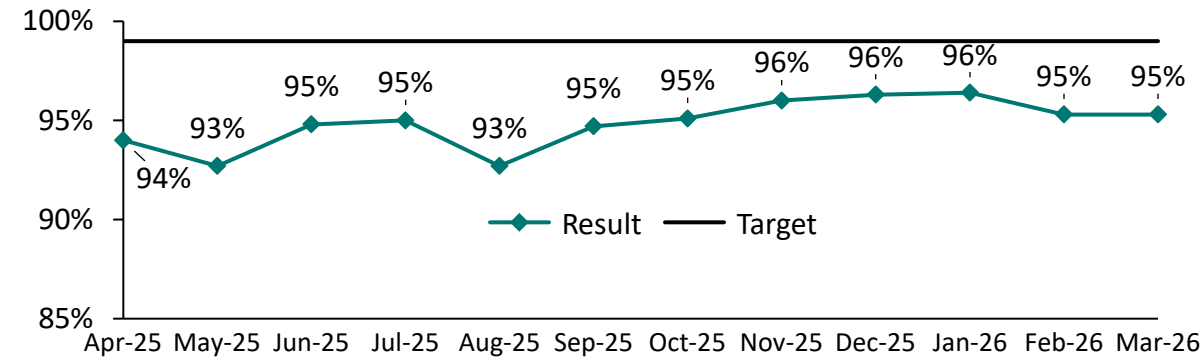
Trend Table

Average Daily Calls	Mar-26	Feb-26	Mar-25	Δ Last Month (per day)	Δ Last Year (per day)
Outgoing	569	532	514	↑ 7%	↑ 11%
Incoming - Admin to Bot	863	828	838	↑ 4%	↑ 3%
Incoming - Admin to Jeffcom	454	383	554	↑ 18%	↓ -18%
Incoming - 911	618	599	610	↑ 3%	↑ 1%
911 calls answered within 15 seconds	91.7%	94.7%	87.0%	↓ -3.0%	↑ 4.7%
911 calls answered within 40 seconds	95.3%	95.3%	93.3%	⇒ 0.0%	↑ 2.0%

911 Calls Answered within 15 Seconds



911 Calls Answered within 40 seconds



New administrative call-bot was deployed mid-December 2025, reducing non-emergency calls manually processed by Jeffcom.



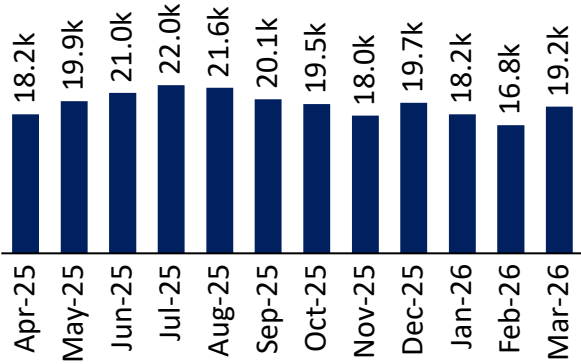
Call Volume/Agency Specific Inquiries



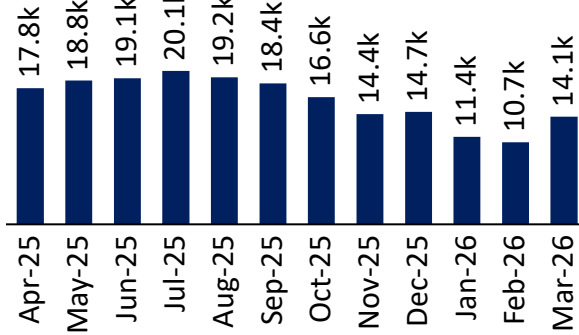
JEFFCOM

12 Month Trends

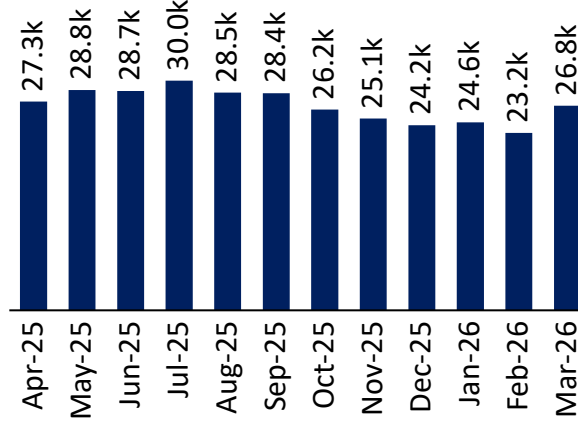
Emergency Calls



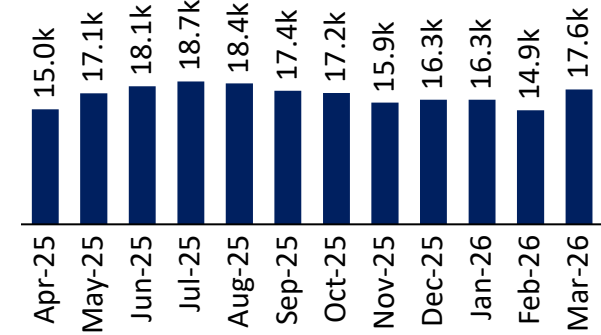
Non-Emergency Calls Processed by Jeffcom



Non-Emergency Calls Received by Bot



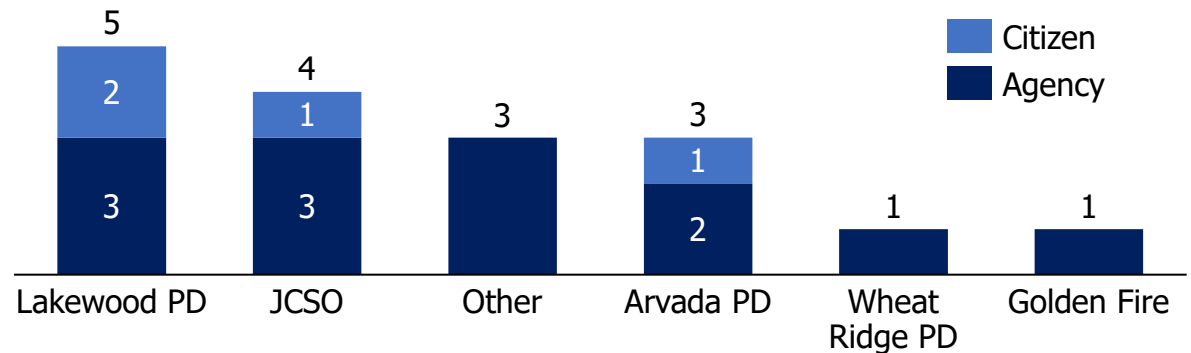
Outgoing Calls



Call Volume

Line	Calls	Notes
Outgoing	17,643	7% Increase from February
Incoming - Admin to Bot	26,760	4% Increase from February
Incoming - Admin to Jeffcom	14,070	18% Increase from February
Incoming - 911	19,163	3% Increase from February
Total Incoming to Jeffcom	33,233	9% Increase per day from February

March Inquiries



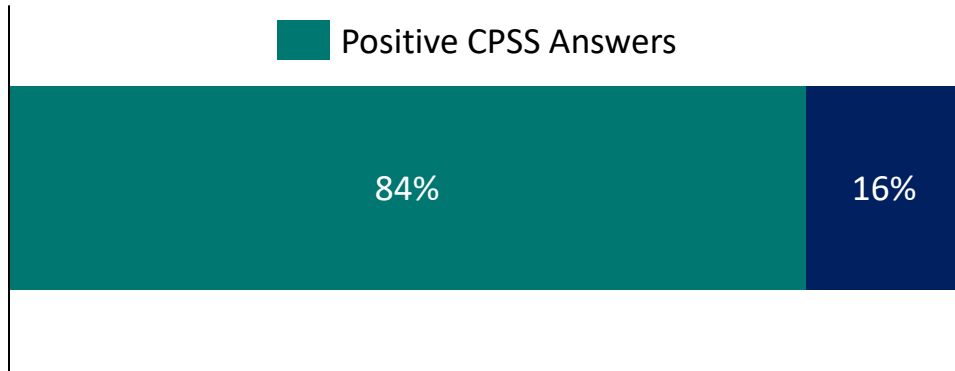


PowerEngage Survey Results

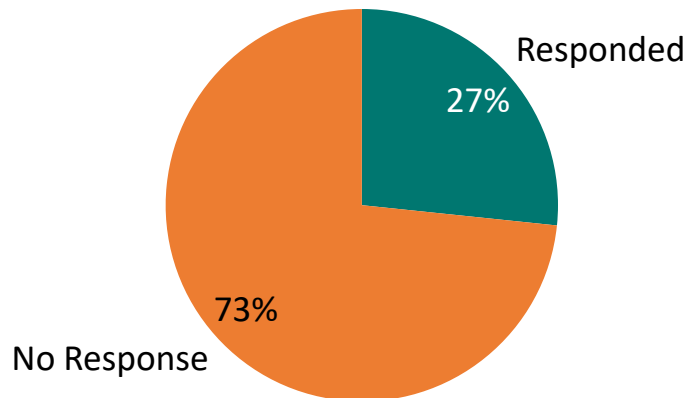


JEFFCOM

Citizen Positive Satisfaction Score (CPSS)



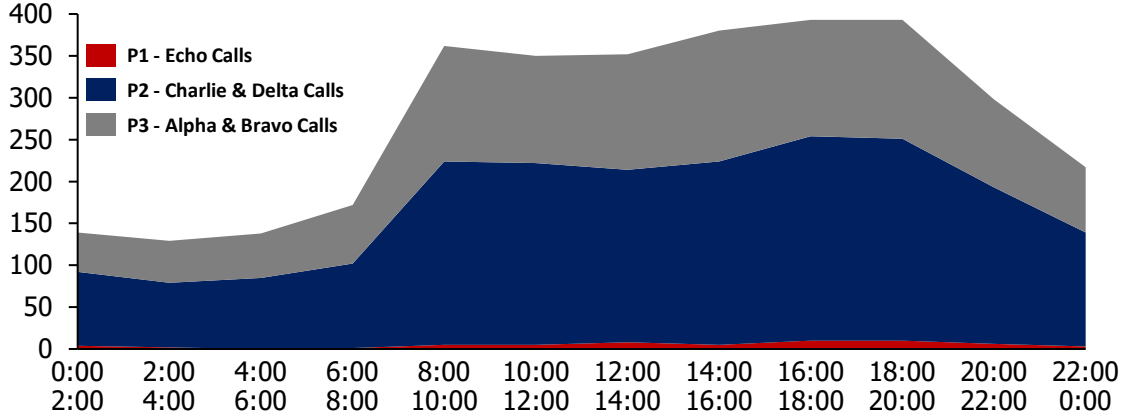
Survey Response Rate



Survey Responses

- The dispatcher answered my questions quickly and helped me feel more calm and know what to do next.
- Jeffcom 911 Operators are always extremely polite, knowledgeable, and compassionate. Thank you.
- The call-taker was very efficient, courteous, professional and empathetic.
- Very calm, didn't become exasperated when I lost sense of my north south orientation due to stress. Very efficient and reassuring.
- Call taker spoke clearly and asked good questions. She was calming and provided reassurance.
- She was very kind and easy to communicate with
- Professional and patient. Called right back when phone conversation was disconnected.
- Very helpful during the call.

Priority Dispatched Calls Per Time of Day

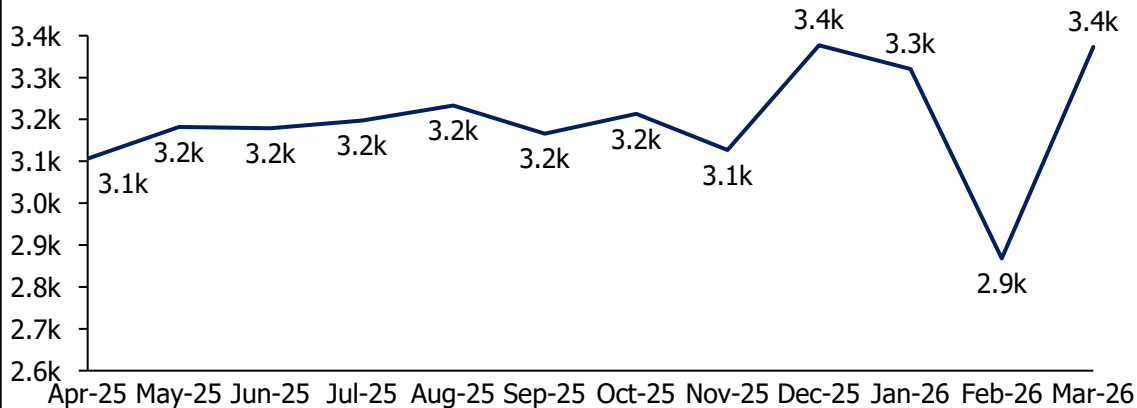


Daily Priority Call Volume and Entry to Assignment

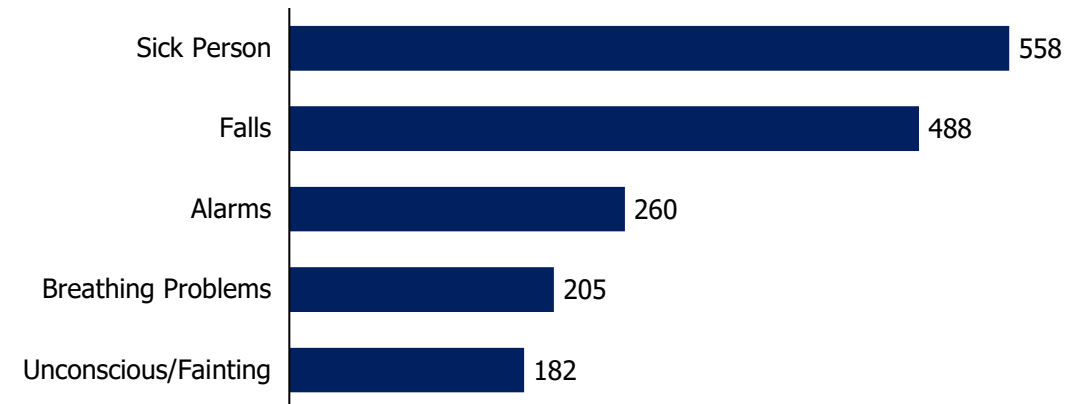
Day of Week	P1	P2	P3	Total	Average
Sunday	10	284	170	464	93
Monday	8	323	211	542	108
Tuesday	10	332	224	566	113
Wednesday	7	287	163	457	114
Thursday	10	258	155	423	106
Friday	7	289	171	467	117
Saturday	7	247	150	404	101
Assignment <1 min	97%	97%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

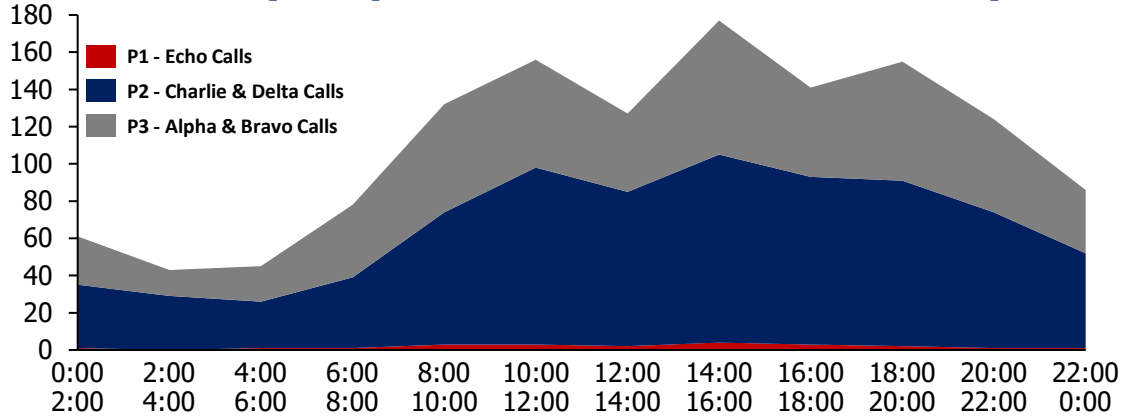




Arvada Fire



Priority Dispatched Calls Per Time of Day

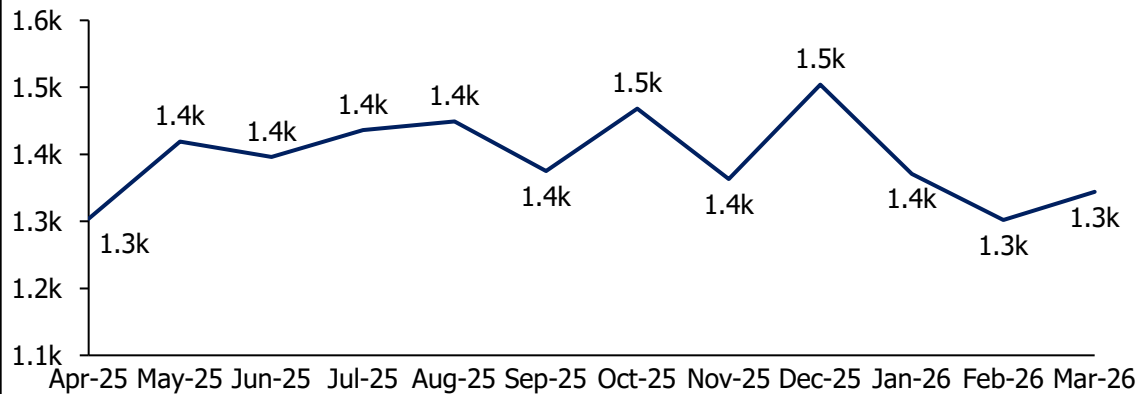


Daily Priority Call Volume and Entry to Assignment

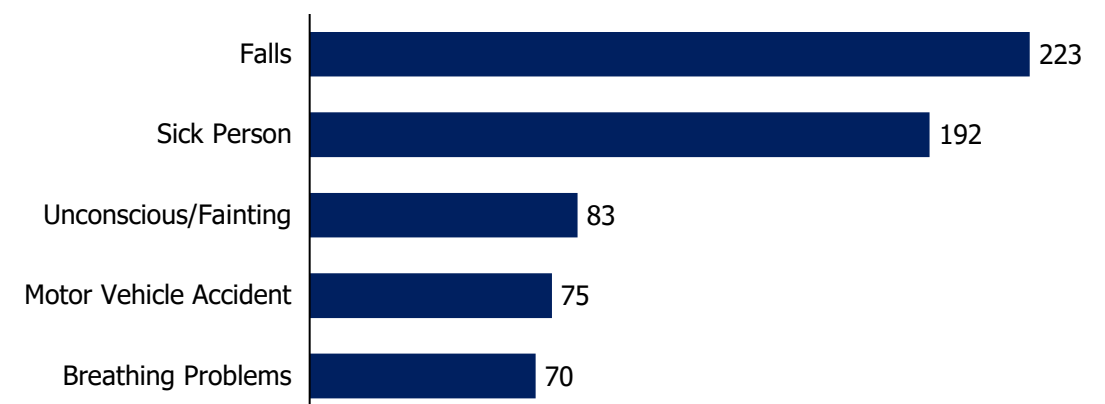
Day of Week	P1	P2	P3	Total	Average
Sunday	2	118	84	204	41
Monday	6	124	99	229	46
Tuesday	2	137	80	219	44
Wednesday	5	107	66	178	45
Thursday	3	119	69	191	48
Friday	2	79	56	137	34
Saturday	2	95	70	167	42
Assignment <1 min	100%	94%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

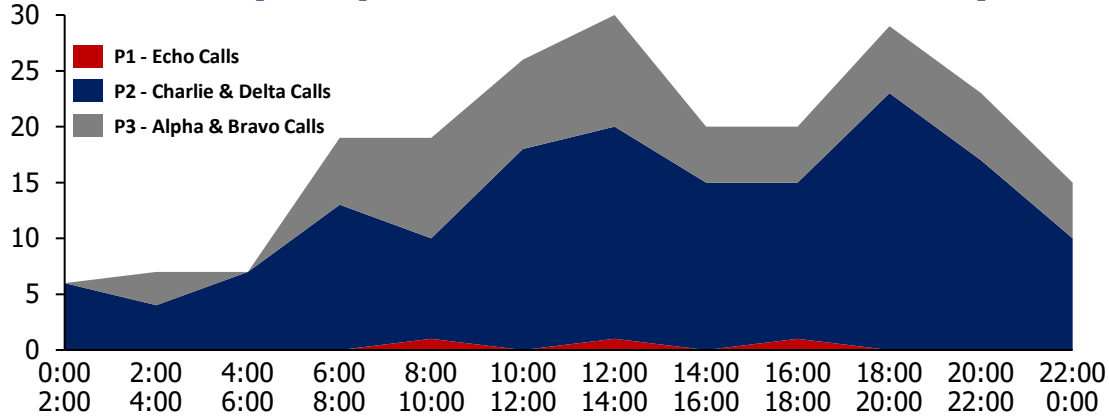




Golden Fire



Priority Dispatched Calls Per Time of Day

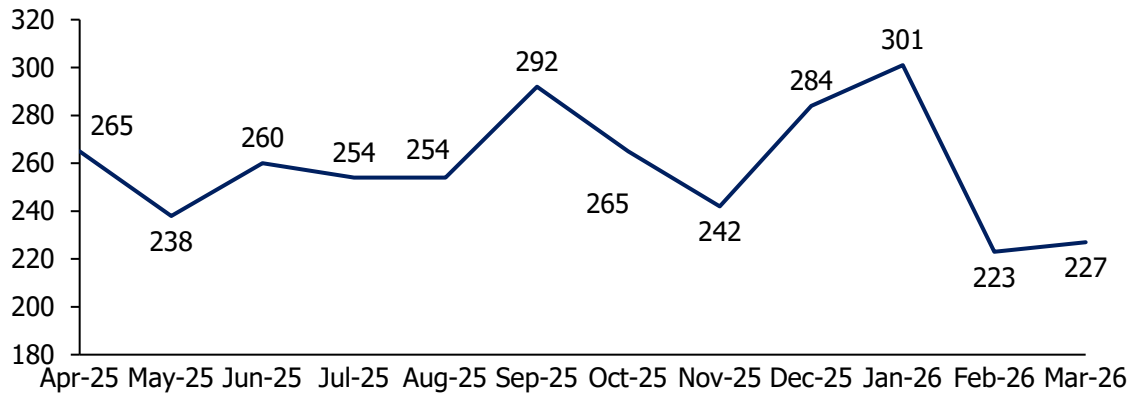


Daily Priority Call Volume and Entry to Assignment

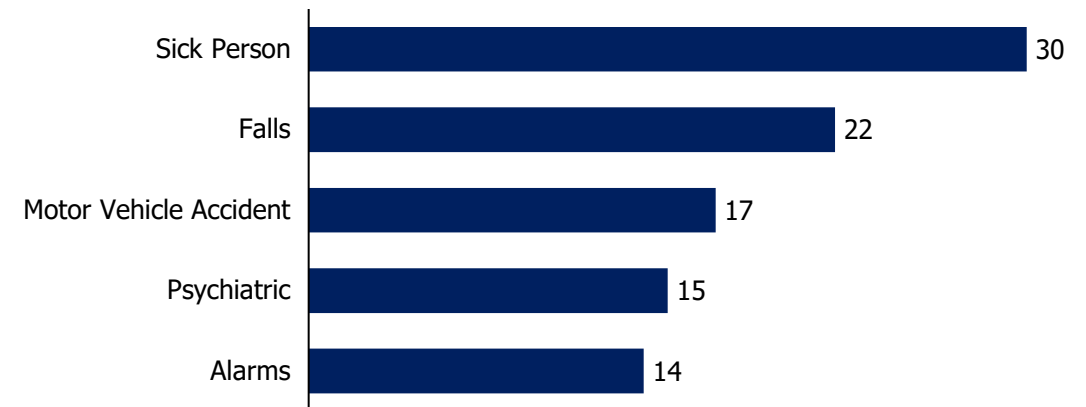
Day of Week	P1	P2	P3	Total	Average
Sunday	0	20	10	30	6
Monday	0	24	12	36	7
Tuesday	1	30	5	36	7
Wednesday	1	14	6	21	5
Thursday	1	23	8	32	8
Friday	0	20	12	32	8
Saturday	0	24	10	34	9
Assignment <1 min	67%	94%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

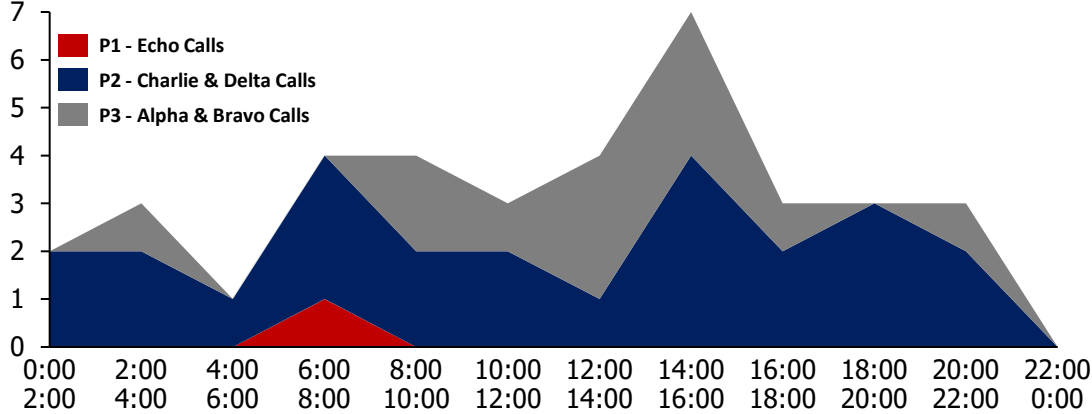




Pleasant View Fire



Priority Dispatched Calls Per Time of Day

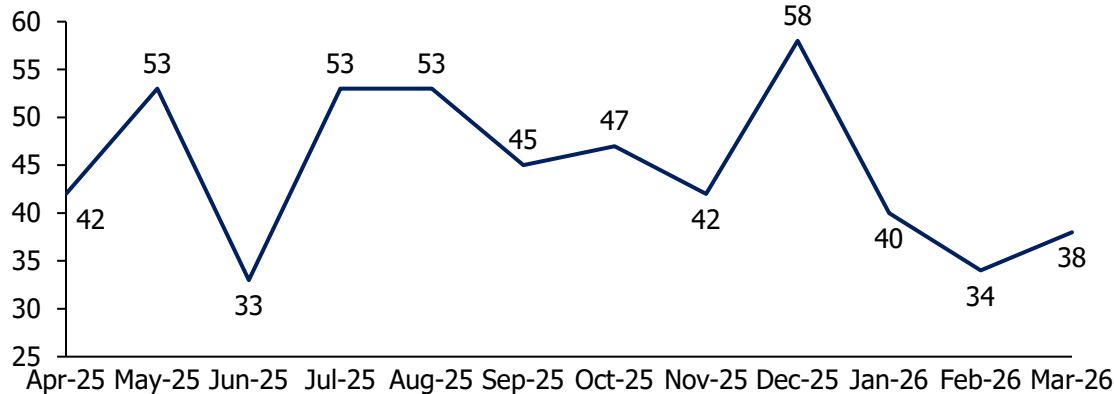


Daily Priority Call Volume and Entry to Assignment

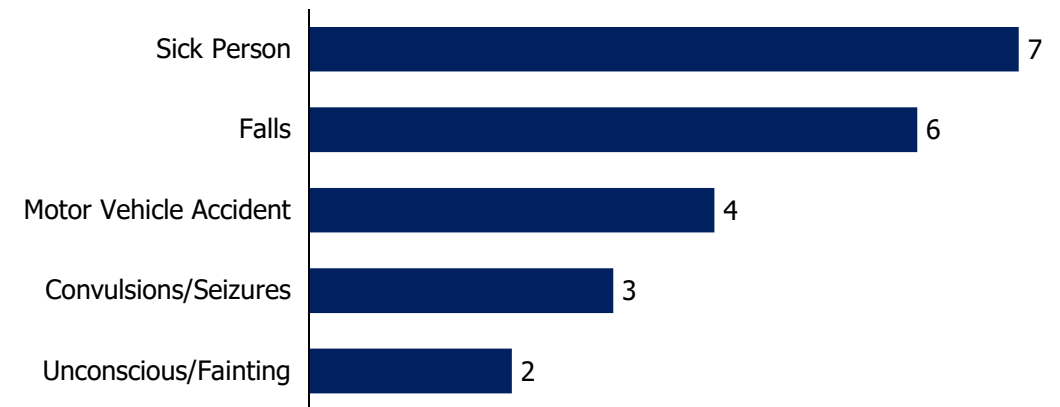
Day of Week	P1	P2	P3	Total	Average
Sunday	0	1	3	4	1
Monday	0	6	1	7	1
Tuesday	1	4	1	6	1
Wednesday	0	5	3	8	2
Thursday	0	2	1	3	1
Friday	0	2	2	4	1
Saturday	0	4	1	5	1
Assignment <1 min	100%	88%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

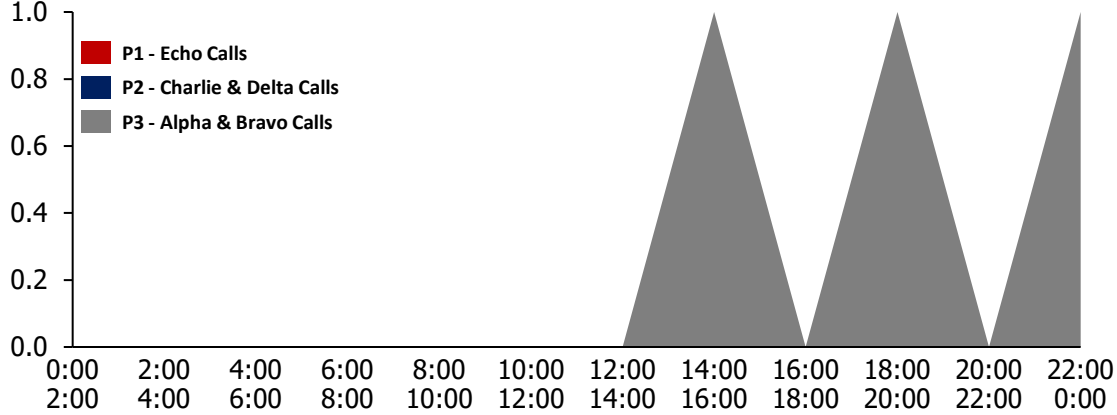




Golden Gate Fire



Priority Dispatched Calls Per Time of Day



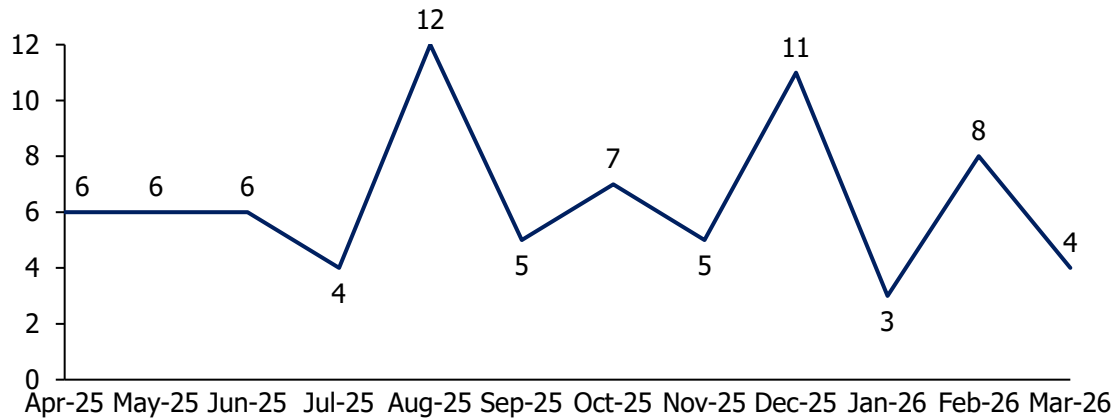
Daily Priority Call Volume and Entry to Assignment

Day of Week	P1	P2	P3	Total	Average
Sunday	0	0	0	0	0
Monday	0	0	0	0	0
Tuesday	0	0	0	0	0
Wednesday	0	0	0	0	0
Thursday	0	0	1	1	0
Friday	0	0	0	0	0
Saturday	0	0	2	2	1

Assignment <1 min **N/A** **N/A**

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Problem Natures

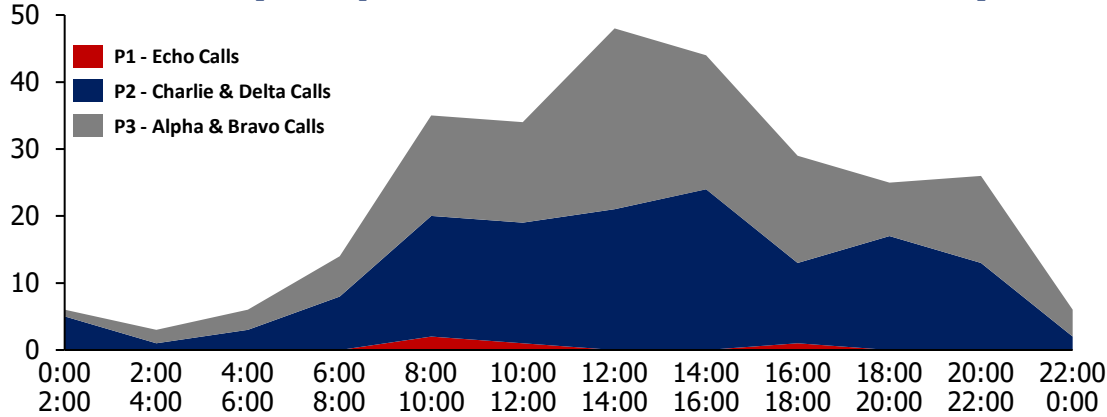




Evergreen Fire



Priority Dispatched Calls Per Time of Day

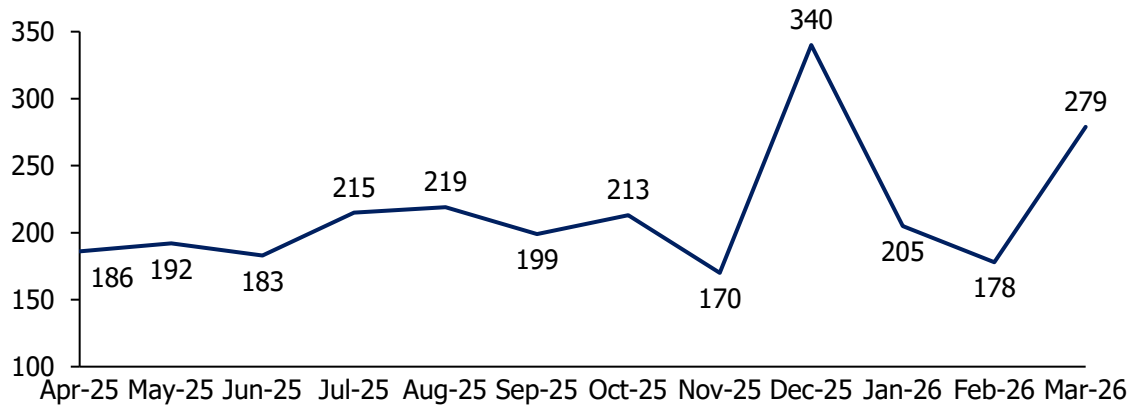


Daily Priority Call Volume and Entry to Assignment

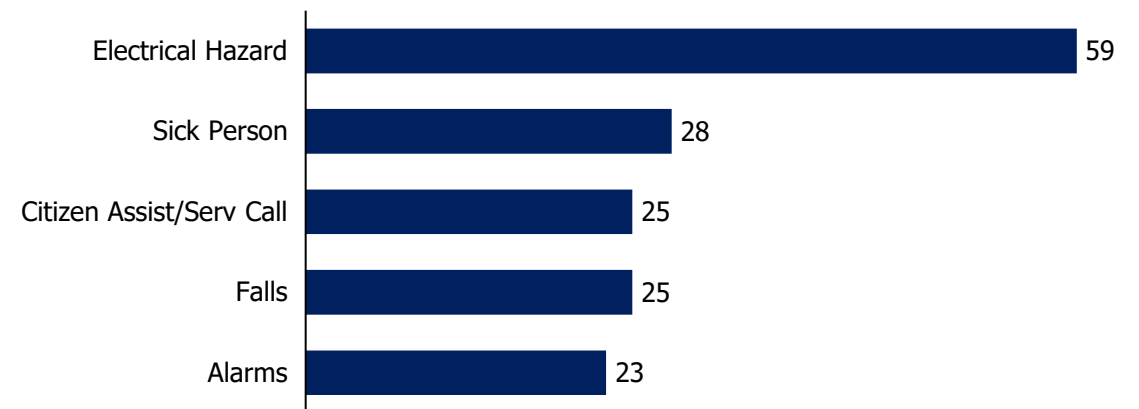
Day of Week	P1	P2	P3	Total	Average
Sunday	0	16	10	26	5
Monday	0	11	18	29	6
Tuesday	0	20	21	41	8
Wednesday	1	24	11	36	9
Thursday	0	37	46	83	21
Friday	1	16	16	33	8
Saturday	2	18	8	28	7
Assignment <1 min	100%	72%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

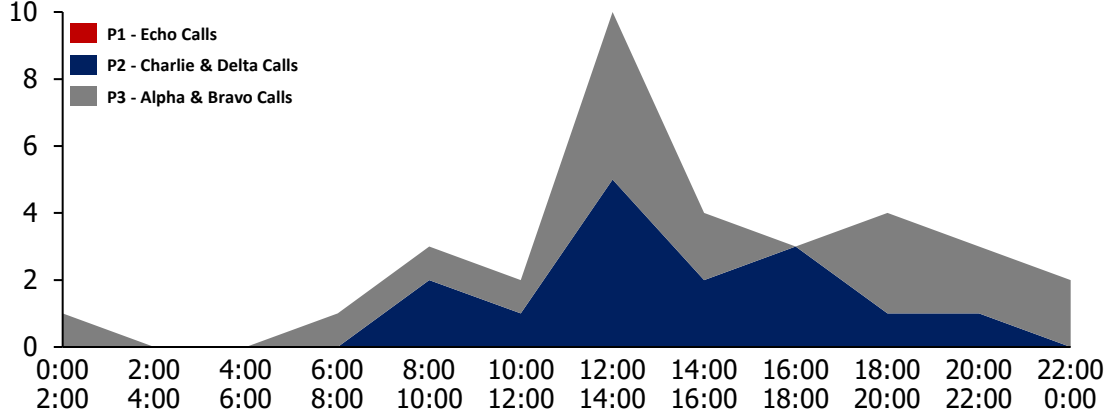




Inter-Canyon Fire



Priority Dispatched Calls Per Time of Day

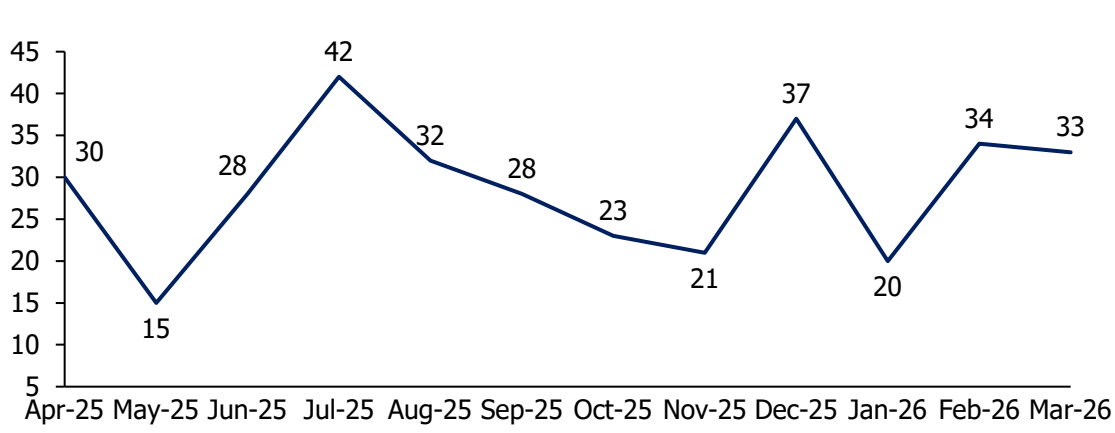


Daily Priority Call Volume and Entry to Assignment

Day of Week	P1	P2	P3	Total	Average
Sunday	0	3	3	6	1
Monday	0	0	0	0	0
Tuesday	0	4	2	6	1
Wednesday	0	2	2	4	1
Thursday	0	4	4	8	2
Friday	0	2	4	6	2
Saturday	0	0	3	3	1
Assignment <1 min	N/A	80%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

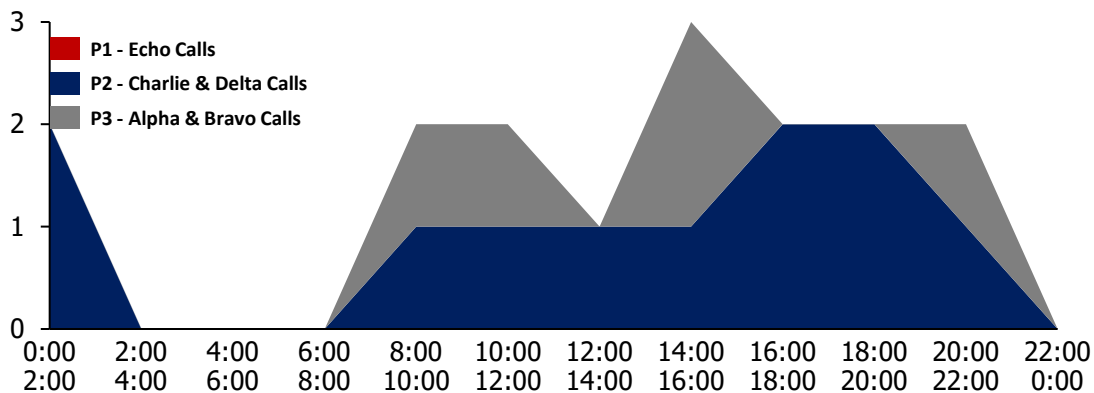




Indian Hills Fire



Priority Dispatched Calls Per Time of Day

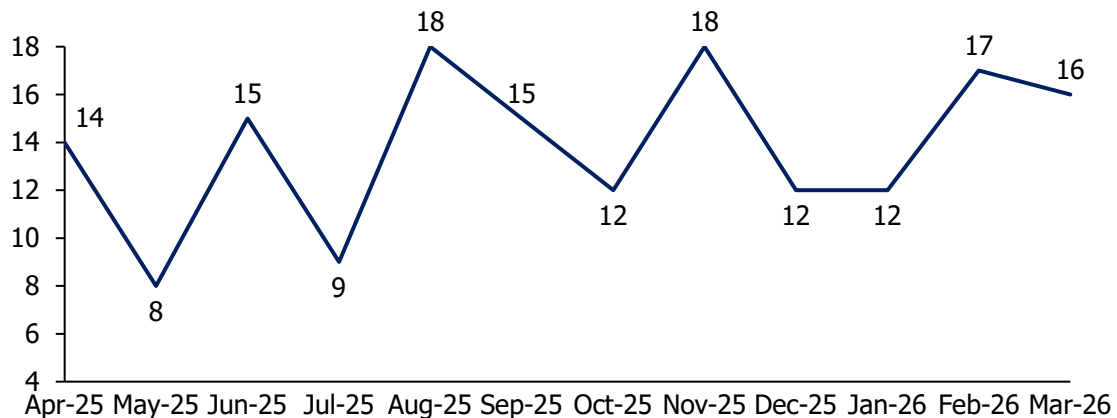


Daily Priority Call Volume and Entry to Assignment

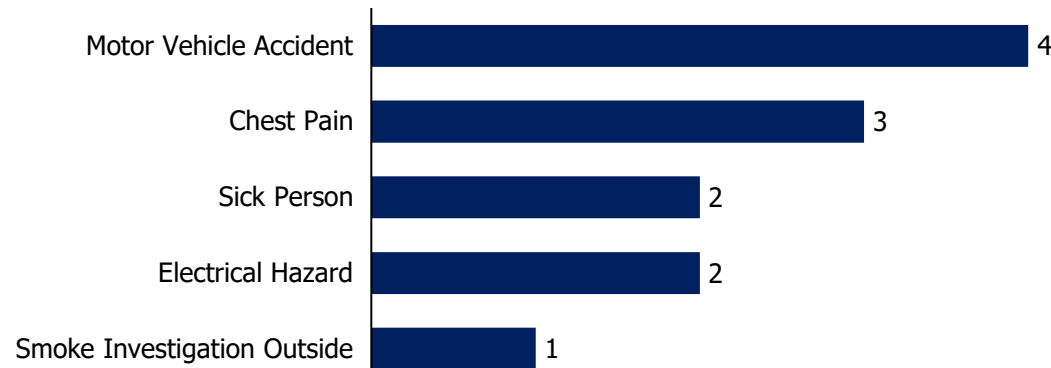
Day of Week	P1	P2	P3	Total	Average
Sunday	0	2	0	2	0
Monday	0	2	2	4	1
Tuesday	0	0	0	0	0
Wednesday	0	3	1	4	1
Thursday	0	2	1	3	1
Friday	0	1	0	1	0
Saturday	0	1	1	2	1
Assignment <1 min	N/A	73%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

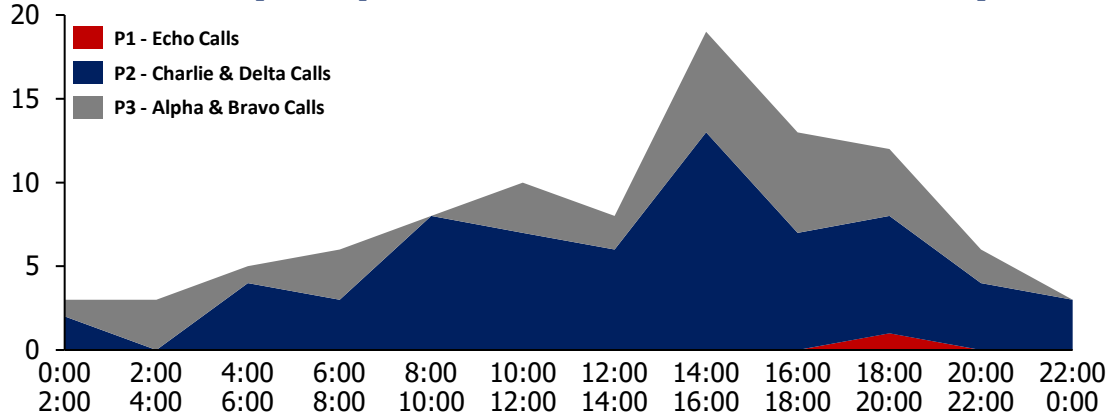




Elk Creek Fire



Priority Dispatched Calls Per Time of Day



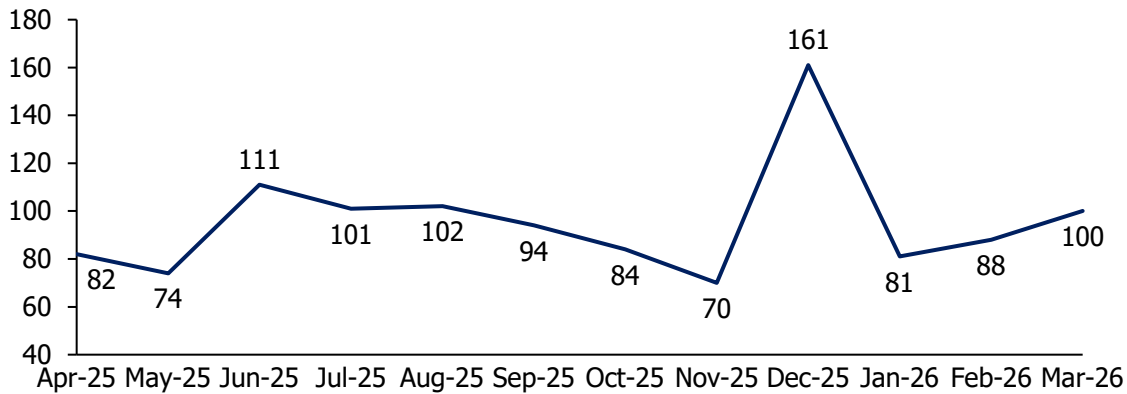
Daily Priority Call Volume and Entry to Assignment

Day of Week	P1	P2	P3	Total	Average
Sunday	0	13	4	17	3
Monday	0	10	2	12	2
Tuesday	0	4	4	8	2
Wednesday	0	10	3	13	3
Thursday	1	11	6	18	5
Friday	0	10	3	13	3
Saturday	0	6	9	15	4

Assignment <1 min 100% 88%

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

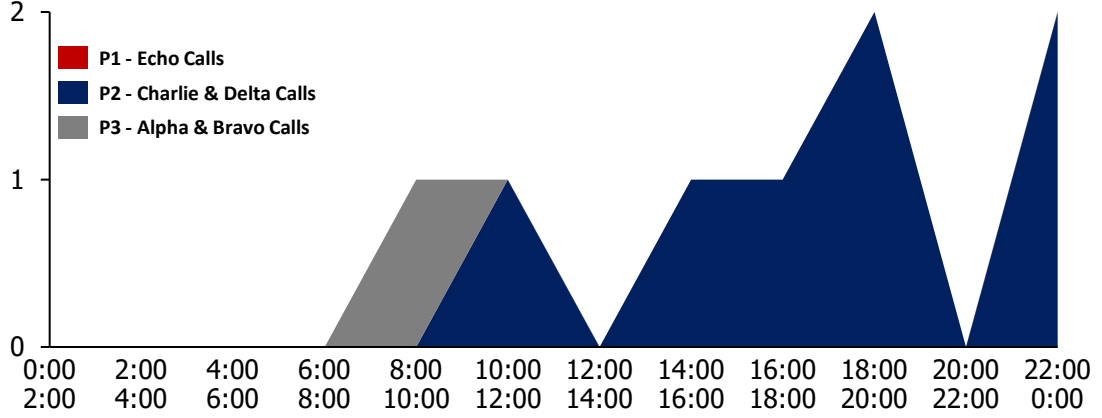




North Fork Fire



Priority Dispatched Calls Per Time of Day

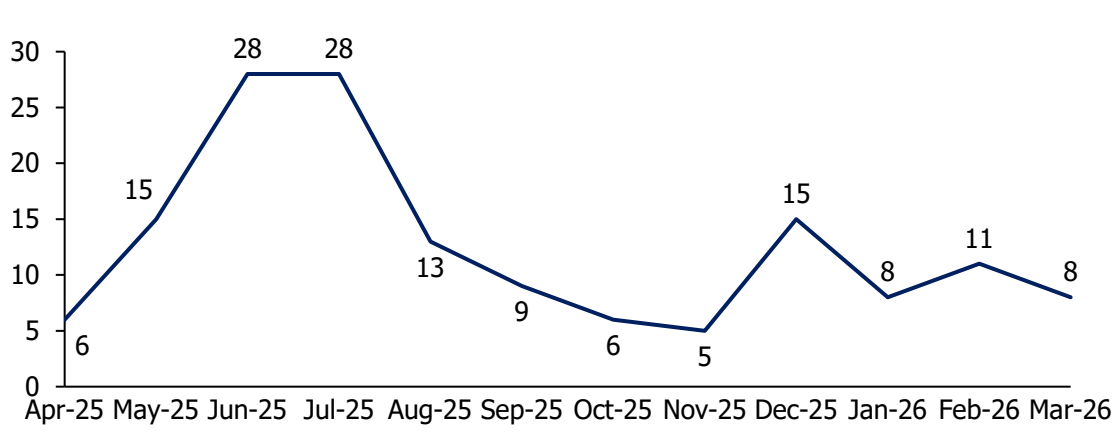


Daily Priority Call Volume and Entry to Assignment

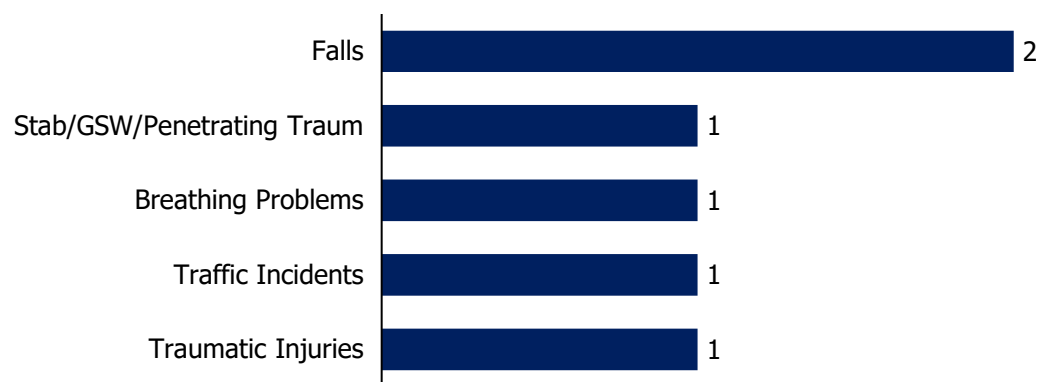
Day of Week	P1	P2	P3	Total	Average
Sunday	0	2	0	2	0
Monday	0	2	0	2	0
Tuesday	0	2	0	2	0
Wednesday	0	1	0	1	0
Thursday	0	0	0	0	0
Friday	0	0	0	0	0
Saturday	0	0	1	1	0
Assignment <1 min	N/A	71%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Problem Natures

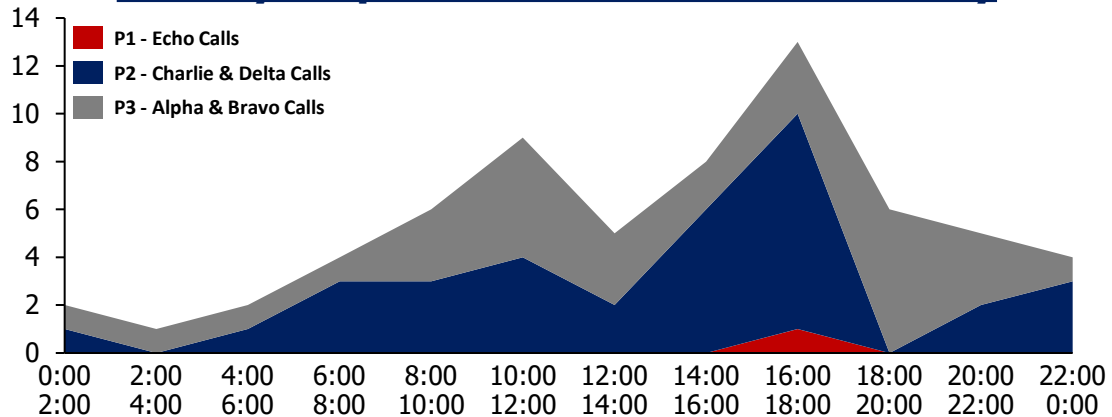




Highland Rescue



Priority Dispatched Calls Per Time of Day

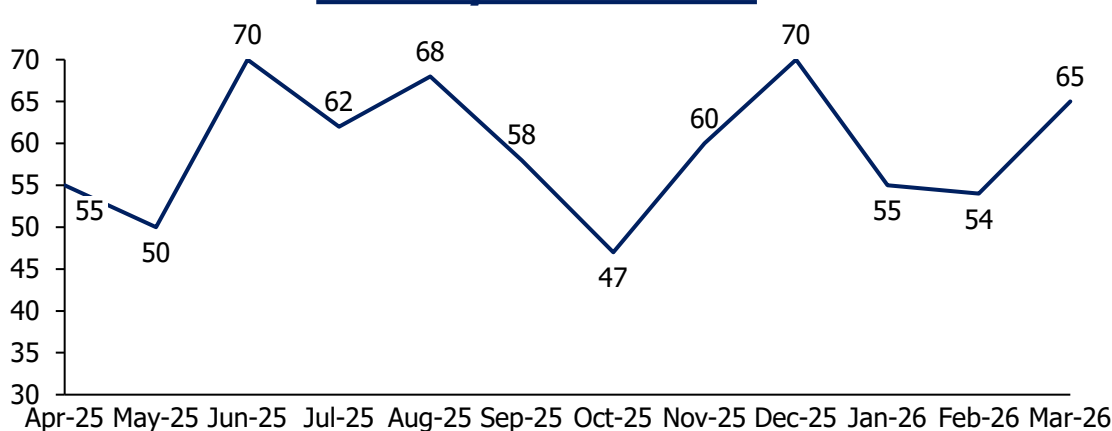


Daily Priority Call Volume and Entry to Assignment

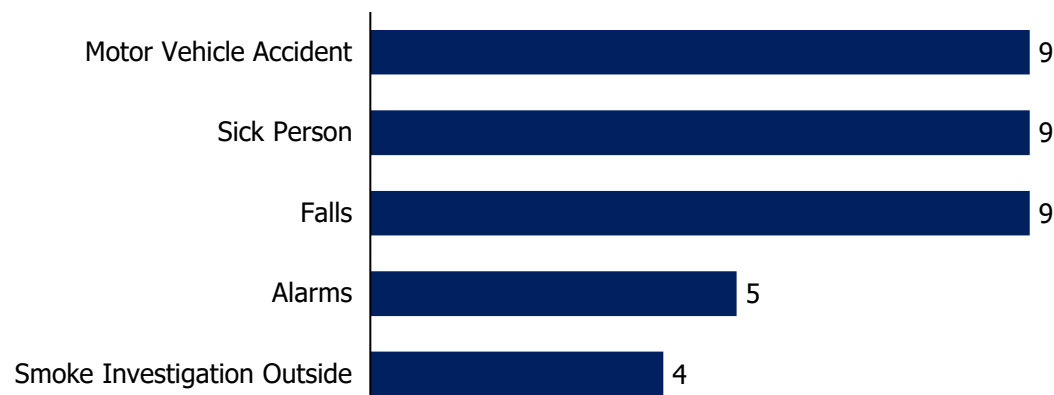
Day of Week	P1	P2	P3	Total	Average
Sunday	0	6	1	7	1
Monday	0	5	4	9	2
Tuesday	0	4	3	7	1
Wednesday	0	5	3	8	2
Thursday	0	5	7	12	3
Friday	0	6	4	10	3
Saturday	1	3	8	12	3
Assignment <1 min	100%	76%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

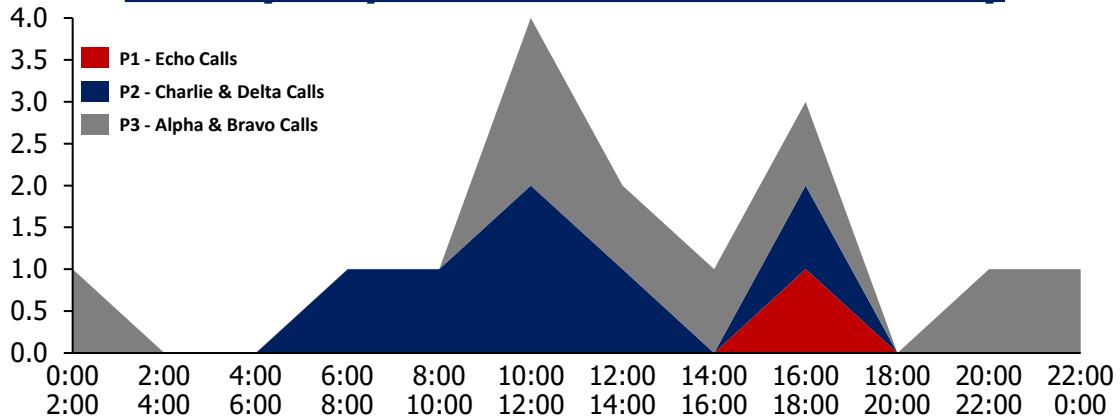




Genesee Fire



Priority Dispatched Calls Per Time of Day

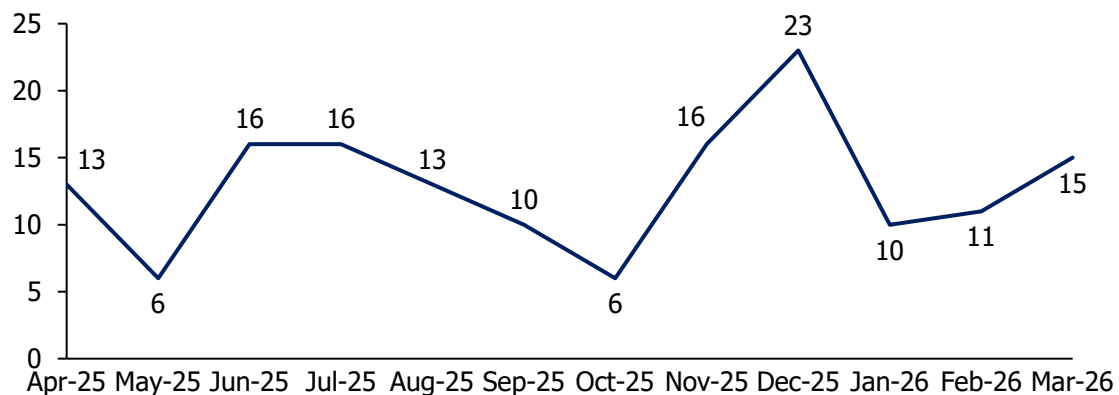


Daily Priority Call Volume and Entry to Assignment

Day of Week	P1	P2	P3	Total	Average
Sunday	0	2	0	2	0
Monday	0	2	2	4	1
Tuesday	0	0	1	1	0
Wednesday	0	0	3	3	1
Thursday	0	2	1	3	1
Friday	0	0	0	0	0
Saturday	1	0	1	2	1
Assignment <1 min	100%	83%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

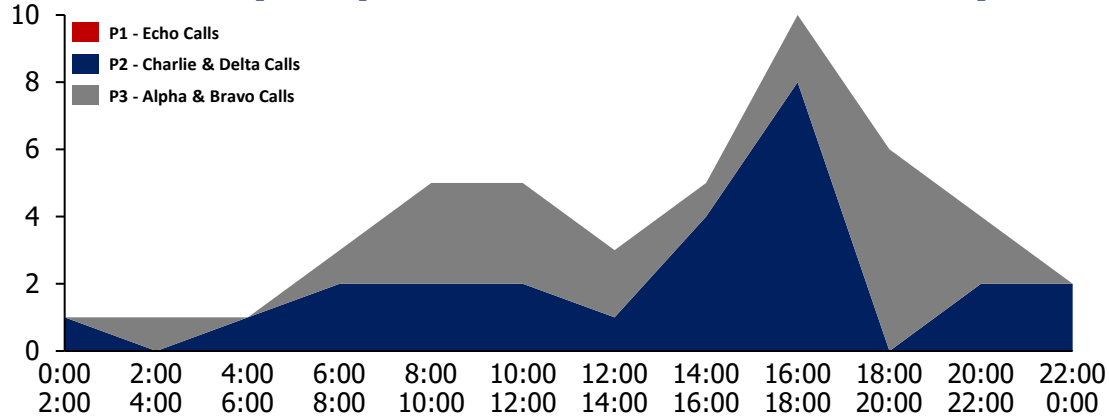




Foothills Fire



Priority Dispatched Calls Per Time of Day



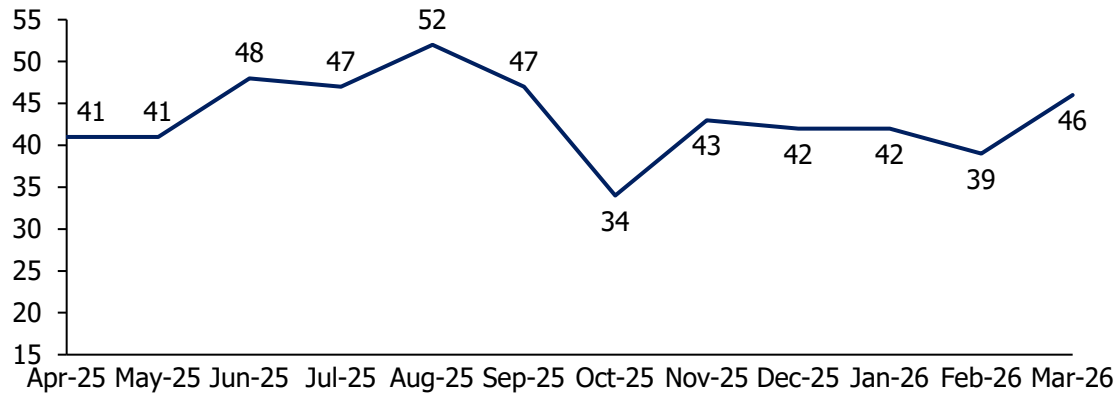
Daily Priority Call Volume and Entry to Assignment

Day of Week	P1	P2	P3	Total	Average
Sunday	0	2	1	3	1
Monday	0	3	2	5	1
Tuesday	0	4	2	6	1
Wednesday	0	5	0	5	1
Thursday	0	2	6	8	2
Friday	0	6	3	9	2
Saturday	0	3	7	10	3

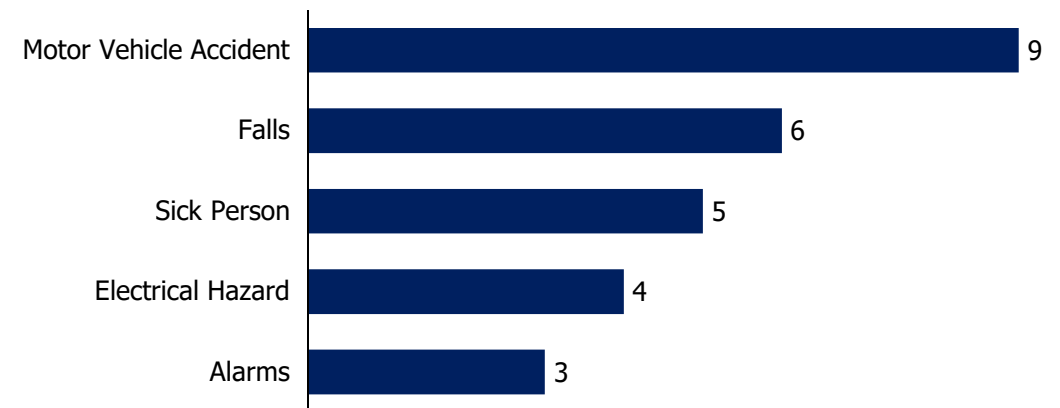
Assignment <1 min **N/A** **72%**

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

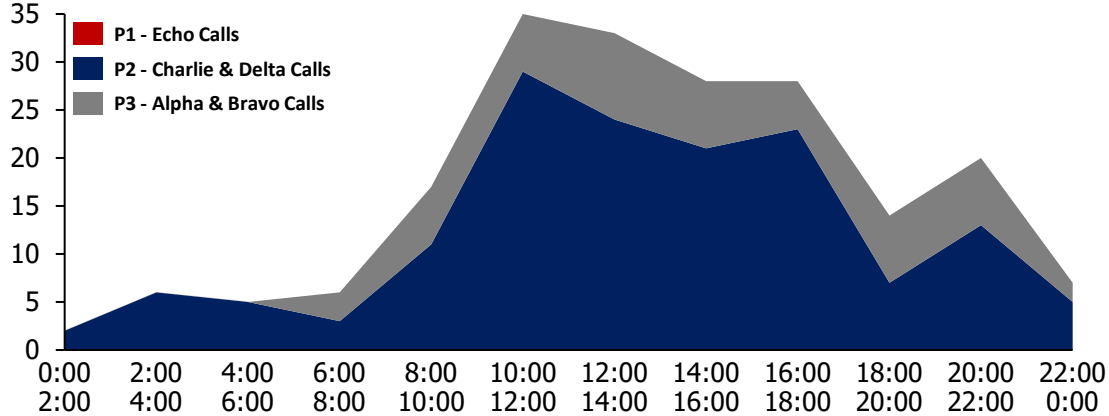




Clear Creek Fire



Priority Dispatched Calls Per Time of Day

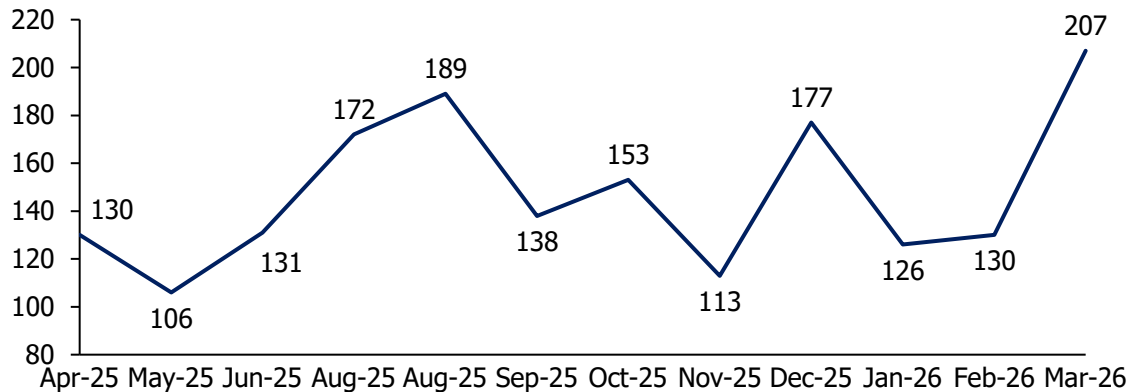


Daily Priority Call Volume and Entry to Assignment

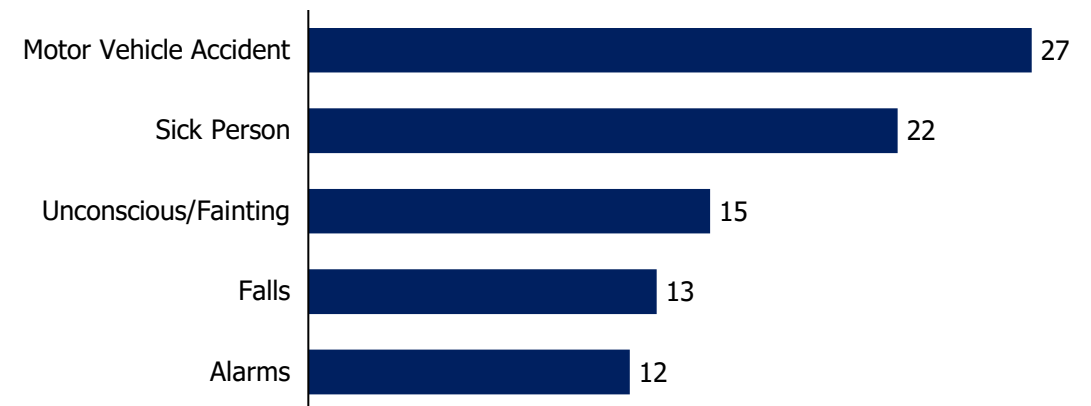
Day of Week	P1	P2	P3	Total	Average
Sunday	0	29	10	39	8
Monday	0	18	6	24	5
Tuesday	0	17	8	25	5
Wednesday	0	27	5	32	8
Thursday	0	22	5	27	7
Friday	0	25	9	34	9
Saturday	0	11	9	20	5
Assignment <1 min	N/A	84%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

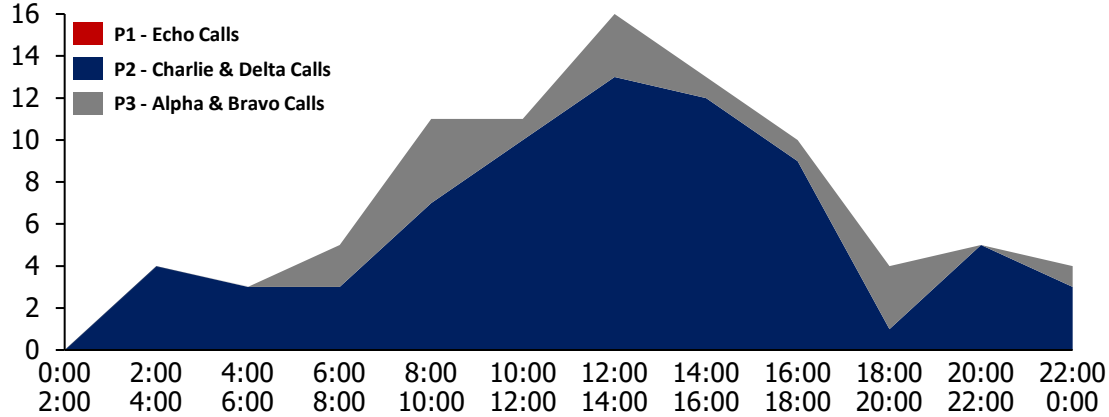




Clear Creek EMS



Priority Dispatched Calls Per Time of Day

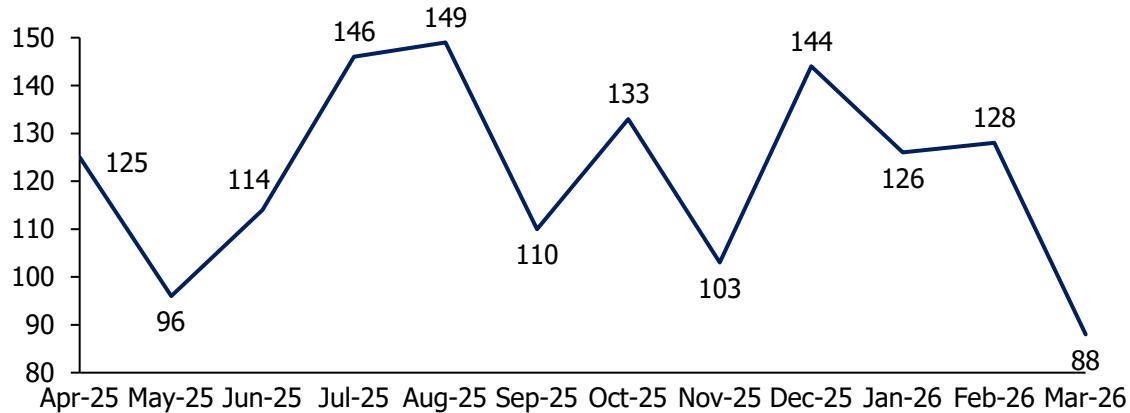


Daily Priority Call Volume and Entry to Assignment

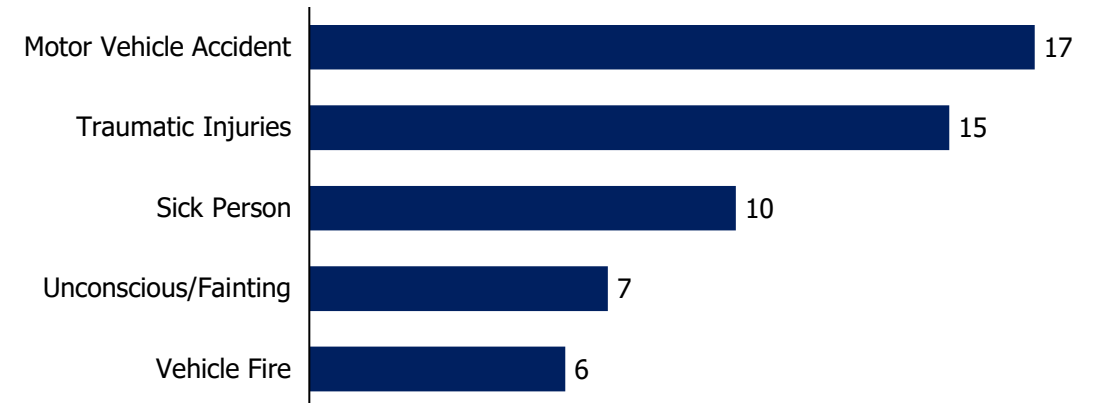
Day of Week	P1	P2	P3	Total	Average
Sunday	0	16	6	22	4
Monday	0	14	2	16	3
Tuesday	0	6	3	9	2
Wednesday	0	8	1	9	2
Thursday	0	9	0	9	2
Friday	0	13	2	15	4
Saturday	0	4	2	6	2
Assignment <1 min	N/A	89%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume

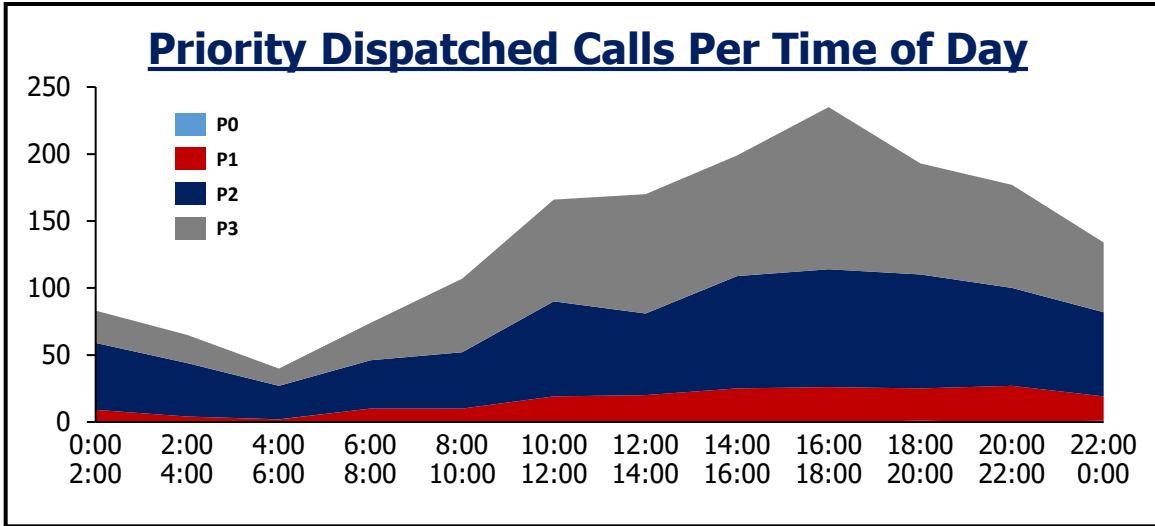


Top Five Problem Natures





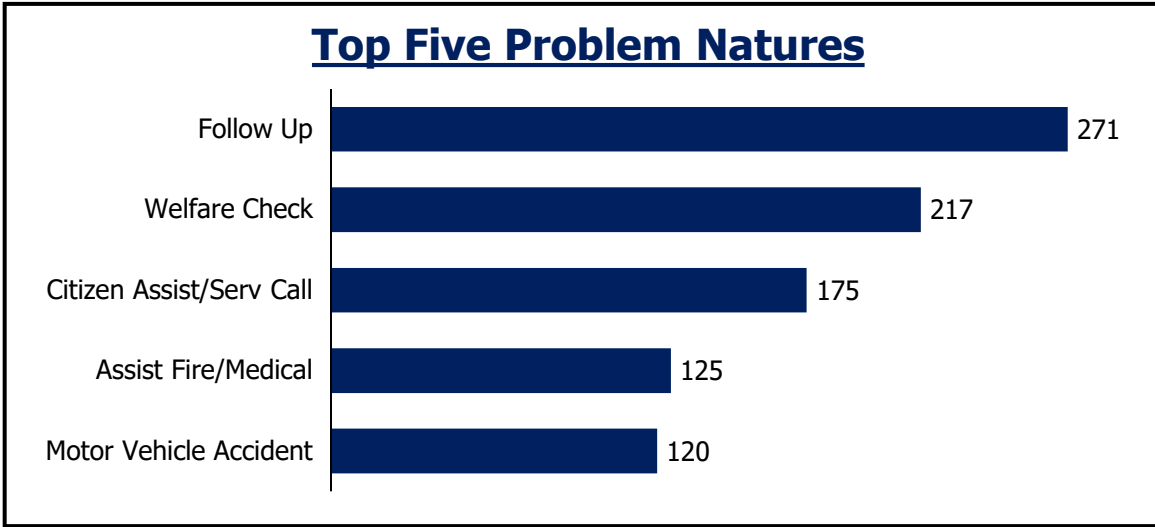
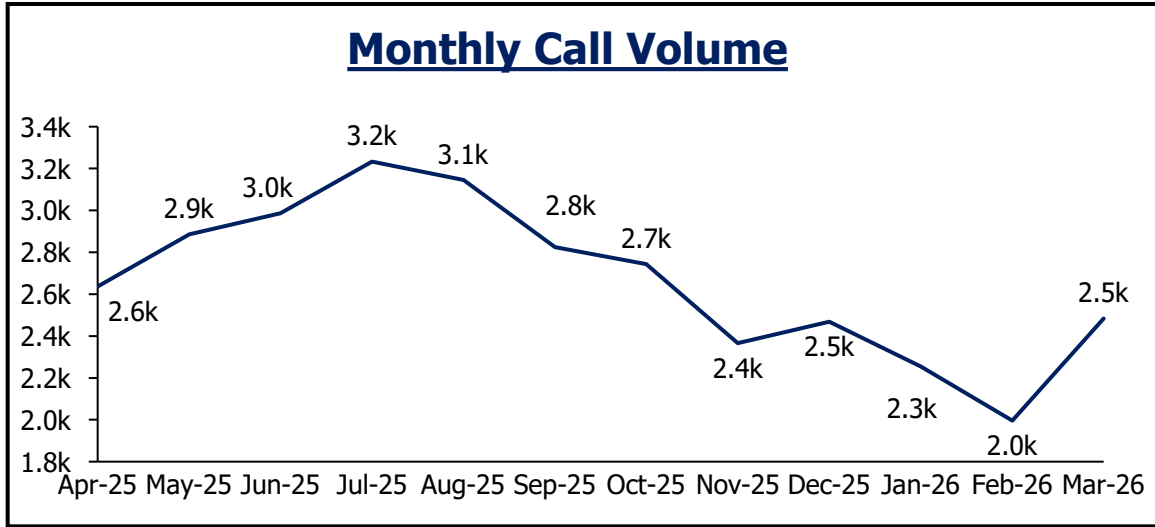
Jeffco Sheriff



Daily Priority Call Volume and Entry to Assignment

Day of Week	P0	P1	P2	P3	Total	Average
Sunday	1	27	107	112	247	49
Monday	0	35	102	114	251	50
Tuesday	0	34	110	124	268	54
Wednesday	0	24	100	101	225	56
Thursday	1	20	94	97	212	53
Friday	0	25	101	98	224	56
Saturday	0	29	104	83	216	54
Assignment <2 min		87%	67%			
Assignment <4 min		97%	88%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

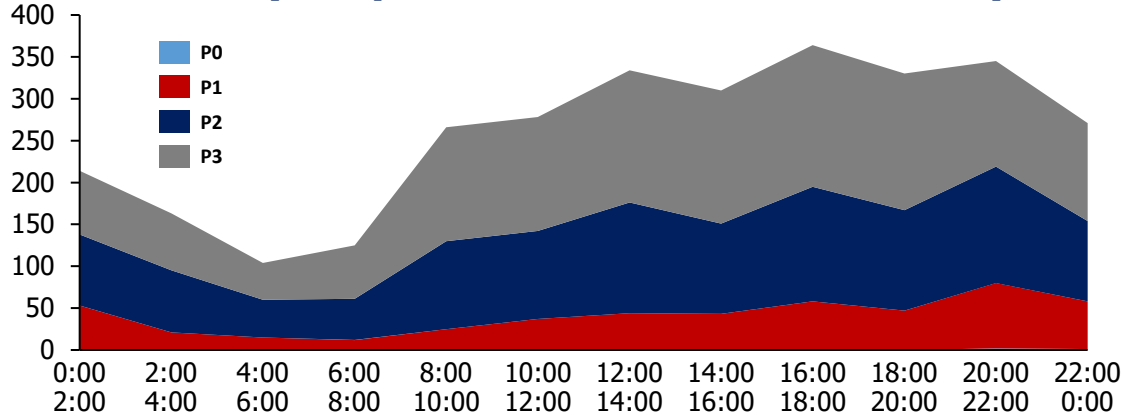




Lakewood PD



Priority Dispatched Calls Per Time of Day

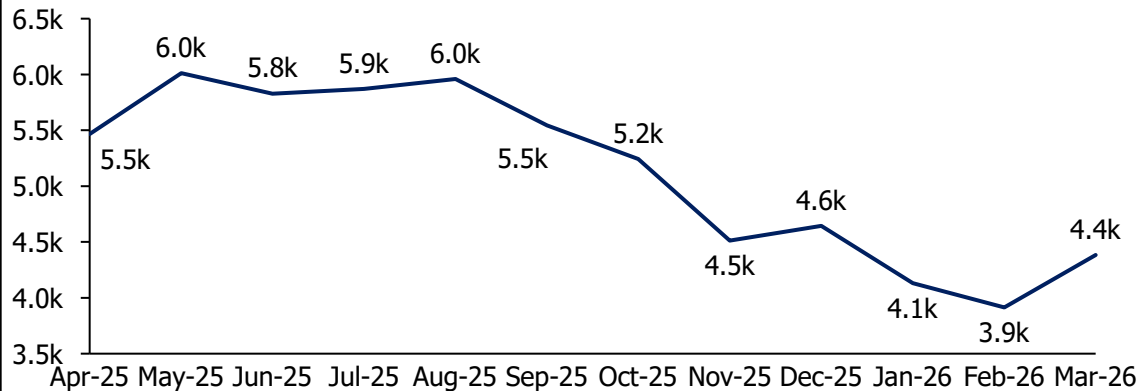


Daily Priority Call Volume and Entry to Assignment

Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	79	182	189	450	90
Monday	1	68	212	240	521	104
Tuesday	1	78	196	244	519	104
Wednesday	1	78	152	197	428	107
Thursday	1	39	139	203	382	96
Friday	1	72	149	161	383	96
Saturday	0	74	165	182	421	105
Assignment < 2 min		85%	61%			
Assignment < 4 min		94%	84%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

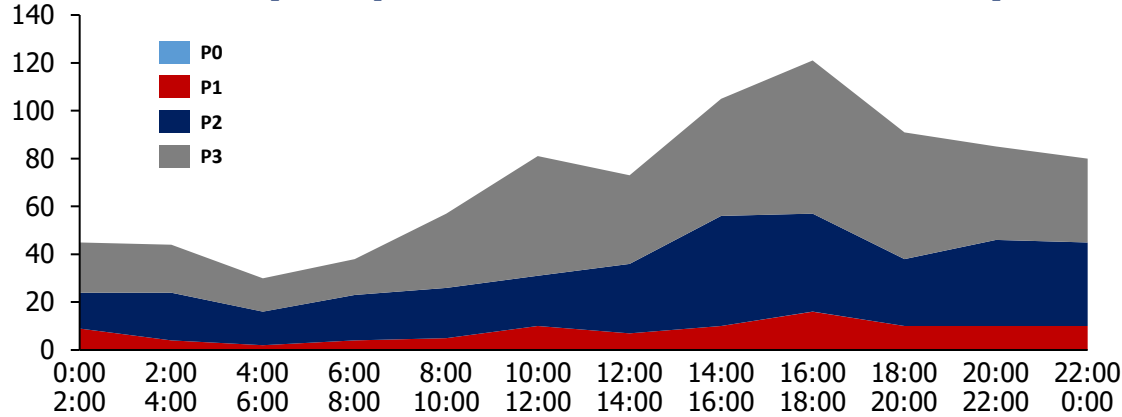




Wheat Ridge PD



Priority Dispatched Calls Per Time of Day

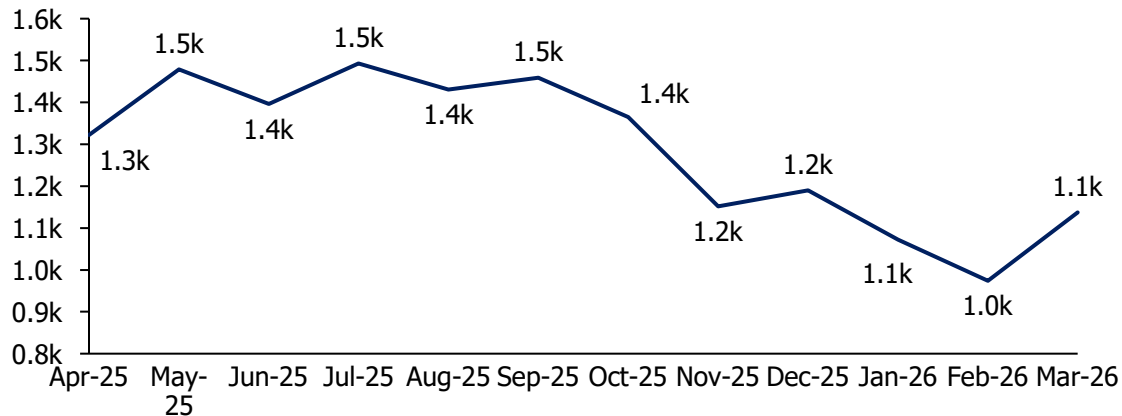


Daily Priority Call Volume and Entry to Assignment

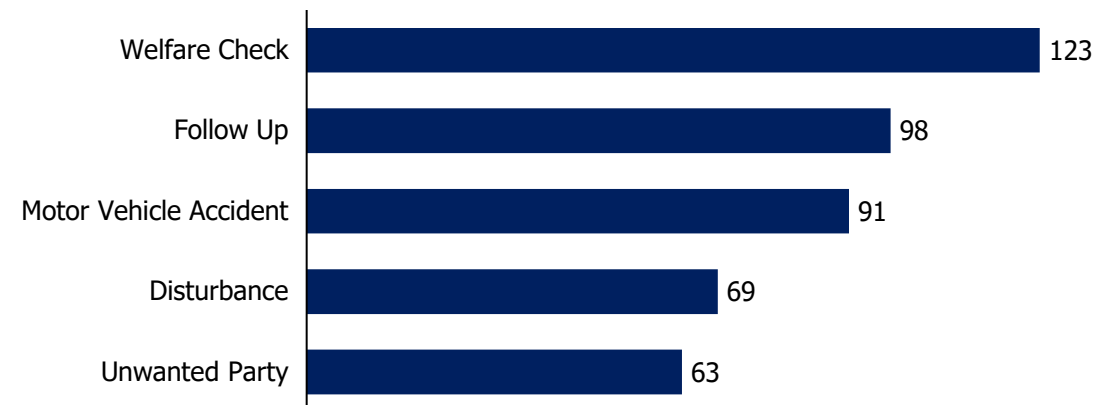
Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	18	42	59	119	24
Monday	0	14	56	84	154	31
Tuesday	0	20	56	67	143	29
Wednesday	0	11	47	51	109	27
Thursday	0	16	45	53	114	29
Friday	0	6	47	60	113	28
Saturday	0	12	32	54	98	25
Assignment <2 min		78%	58%			
Assignment <4 min		92%	77%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

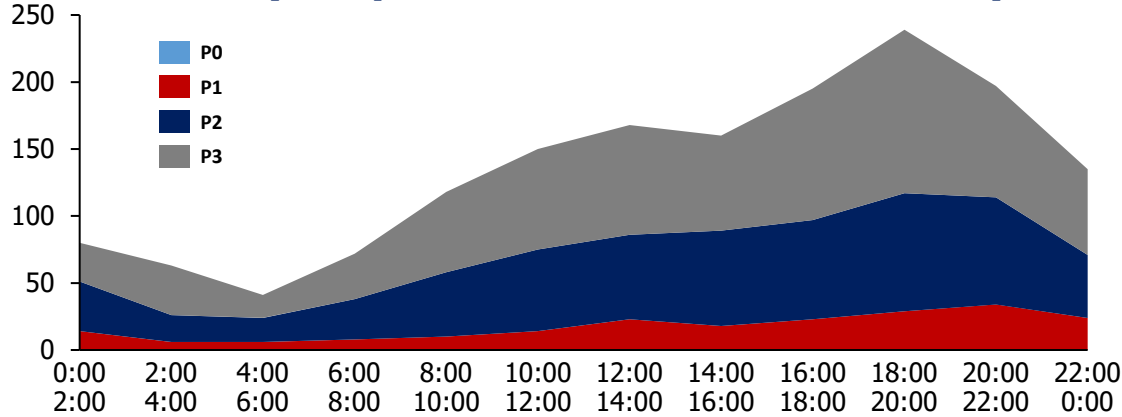




Arvada PD



Priority Dispatched Calls Per Time of Day

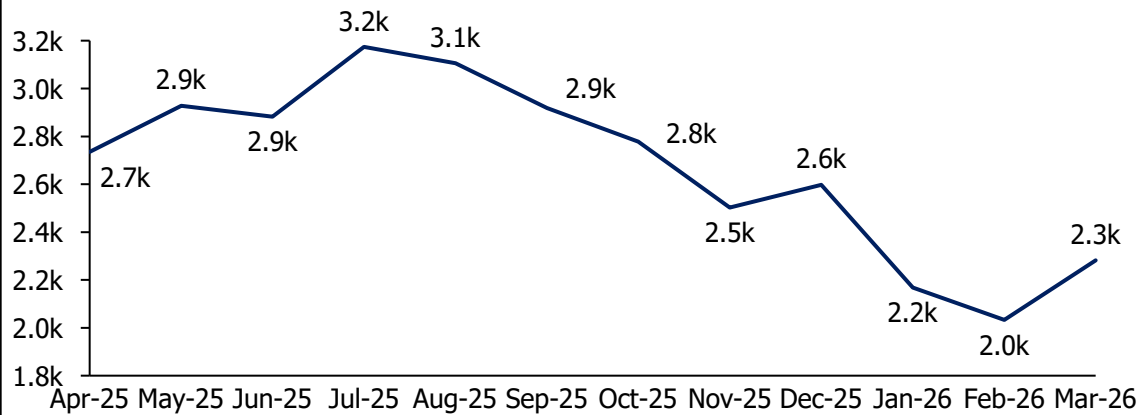


Daily Priority Call Volume and Entry to Assignment

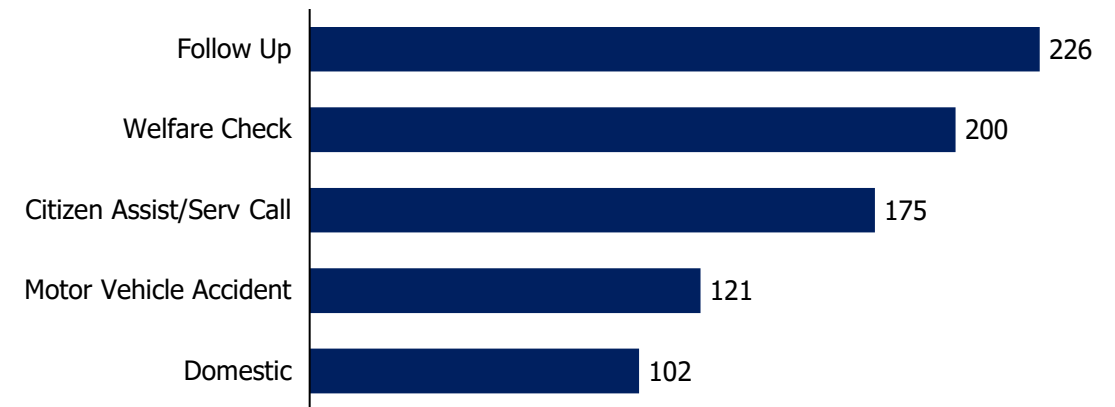
Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	39	81	104	224	45
Monday	0	28	107	137	272	54
Tuesday	0	33	123	125	281	56
Wednesday	0	31	79	109	219	55
Thursday	0	22	94	91	207	52
Friday	0	21	78	108	207	52
Saturday	0	35	75	98	208	52
Assignment <2 min		73%	59%			
Assignment <4 min		89%	82%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

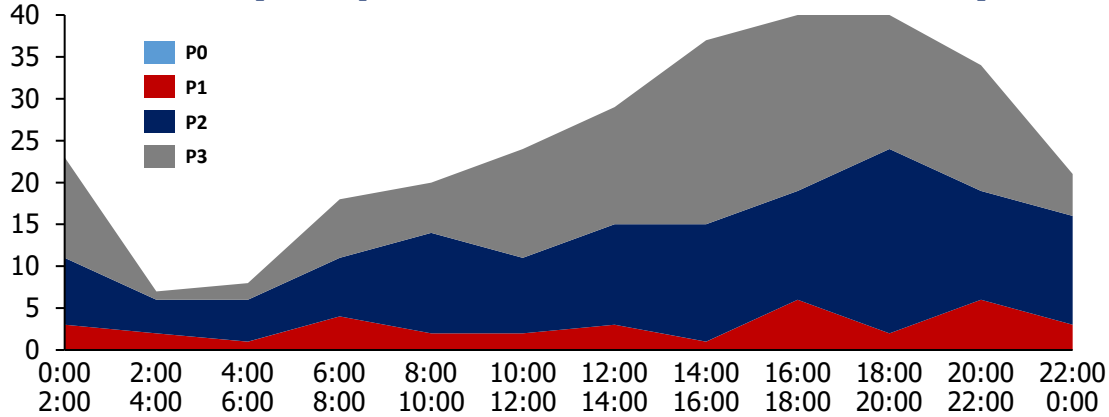




Golden PD



Priority Dispatched Calls Per Time of Day

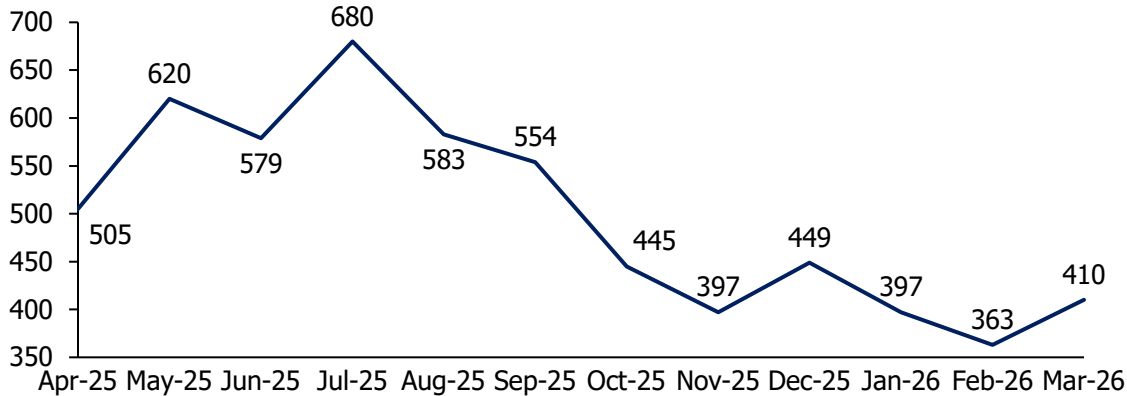


Daily Priority Call Volume and Entry to Assignment

Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	7	18	20	45	9
Monday	0	3	16	21	40	8
Tuesday	0	3	19	19	41	8
Wednesday	0	4	17	17	38	10
Thursday	0	4	24	21	49	12
Friday	0	7	20	18	45	11
Saturday	0	7	18	18	43	11
Assignment <2 min		86%	67%			
Assignment <4 min		94%	88%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

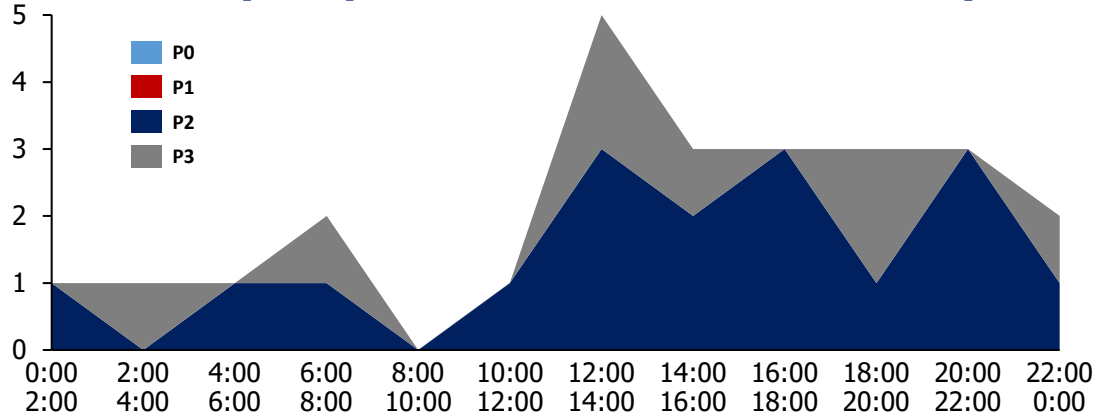




Lakeside PD



Priority Dispatched Calls Per Time of Day

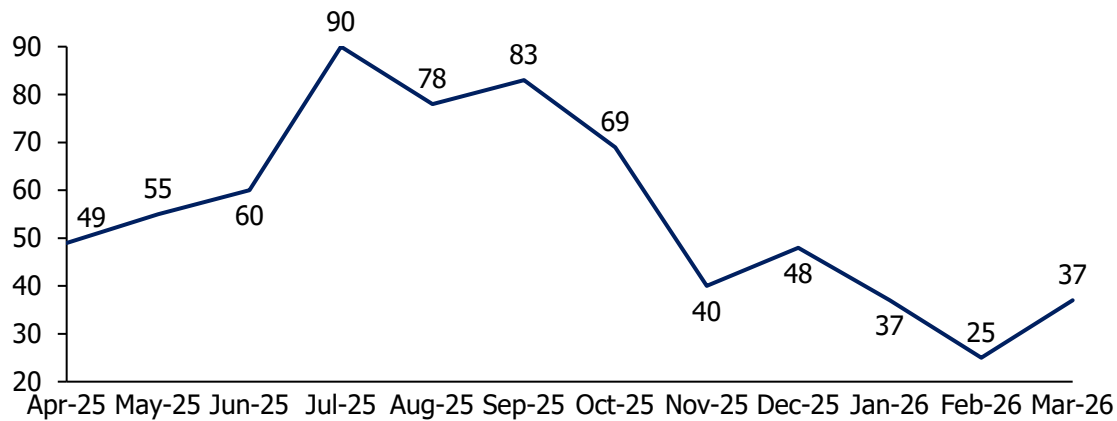


Daily Priority Call Volume and Entry to Assignment

Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	0	1	1	2	0
Monday	0	0	1	2	3	1
Tuesday	0	0	1	1	2	0
Wednesday	0	0	3	1	4	1
Thursday	0	0	2	0	2	1
Friday	0	0	5	2	7	2
Saturday	0	0	4	1	5	1
Assignment <2 min		N/A	76%			
Assignment <4 min		N/A	94%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

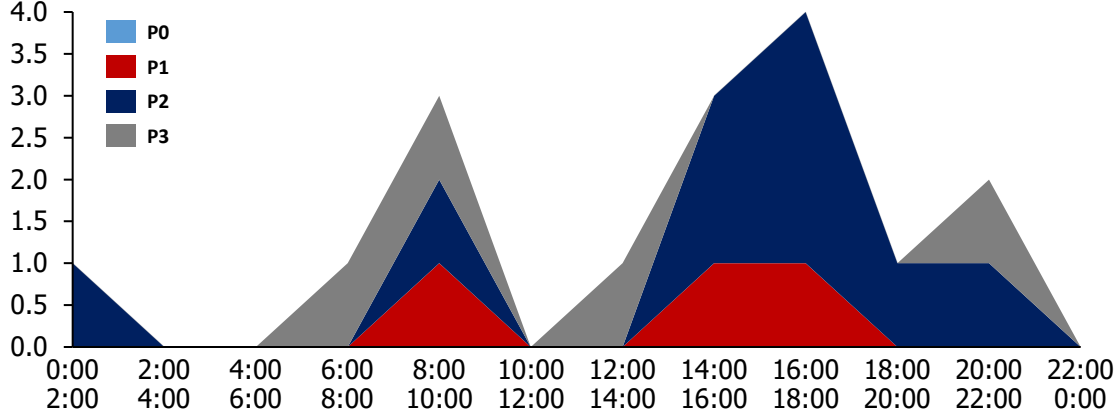




Mountain View PD



Priority Dispatched Calls Per Time of Day

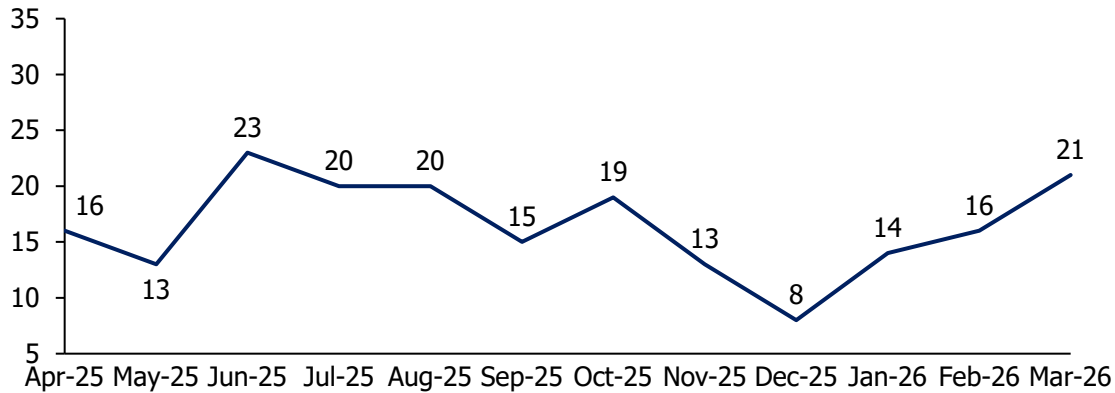


Daily Priority Call Volume and Entry to Assignment

Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	1	0	0	1	0
Monday	0	1	3	1	5	1
Tuesday	0	0	1	0	1	0
Wednesday	0	1	2	0	3	1
Thursday	0	0	1	2	3	1
Friday	0	0	1	1	2	1
Saturday	0	0	1	0	1	0
Assignment <2 min		100%	67%			
Assignment <4 min		100%	78%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

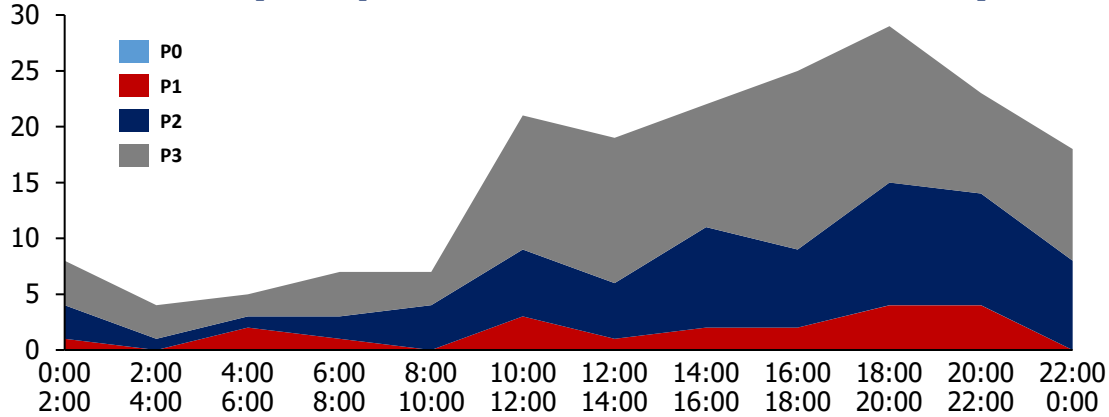




Edgewater PD



Priority Dispatched Calls Per Time of Day

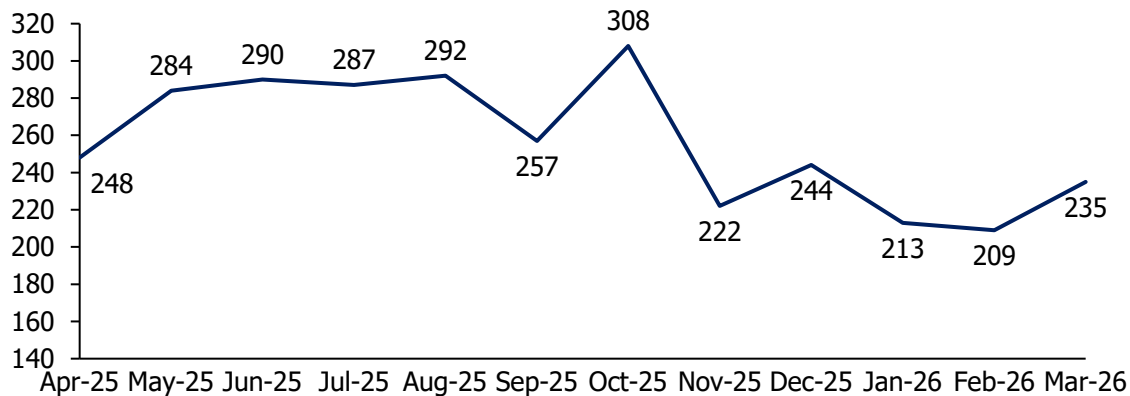


Daily Priority Call Volume and Entry to Assignment

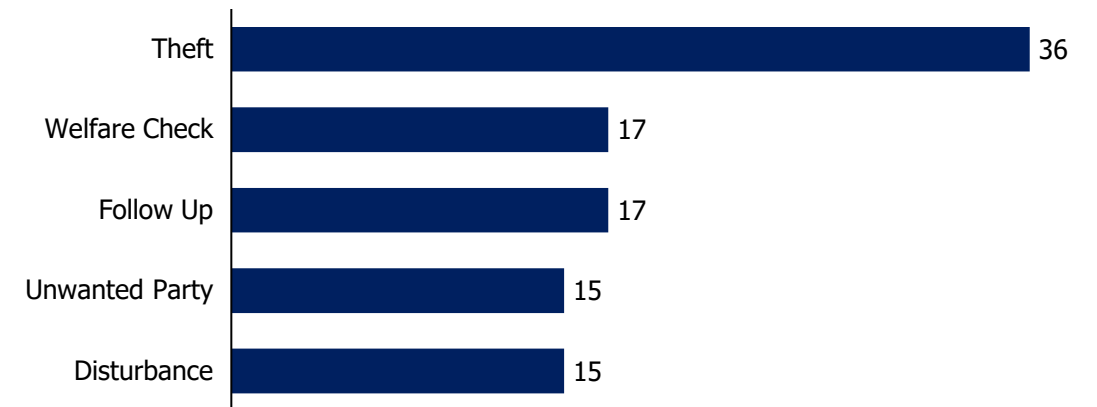
Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	4	13	19	36	7
Monday	0	5	14	15	34	7
Tuesday	0	4	11	15	30	6
Wednesday	0	0	7	7	14	4
Thursday	0	0	2	15	17	4
Friday	0	2	12	16	30	8
Saturday	0	5	8	14	27	7
Assignment <2 min		75%	75%			
Assignment <4 min		90%	93%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



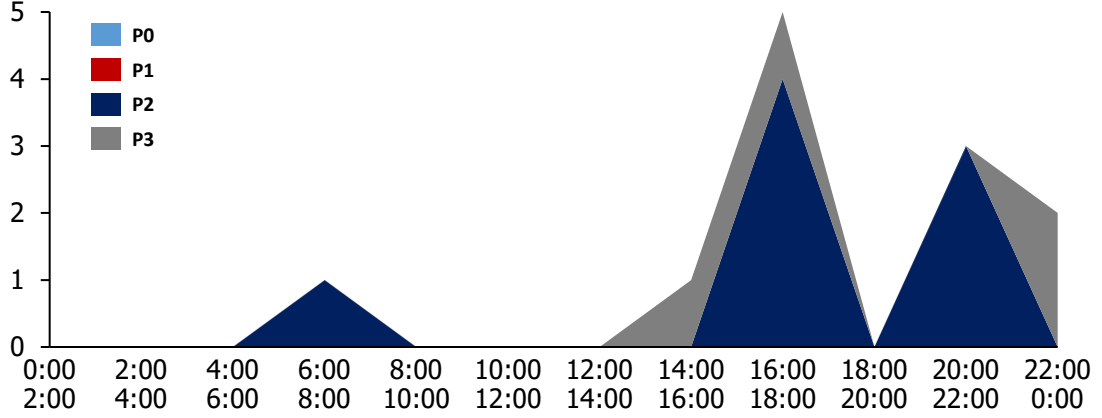
Top Five Problem Natures





Colorado School of Mines PD

Priority Dispatched Calls Per Time of Day

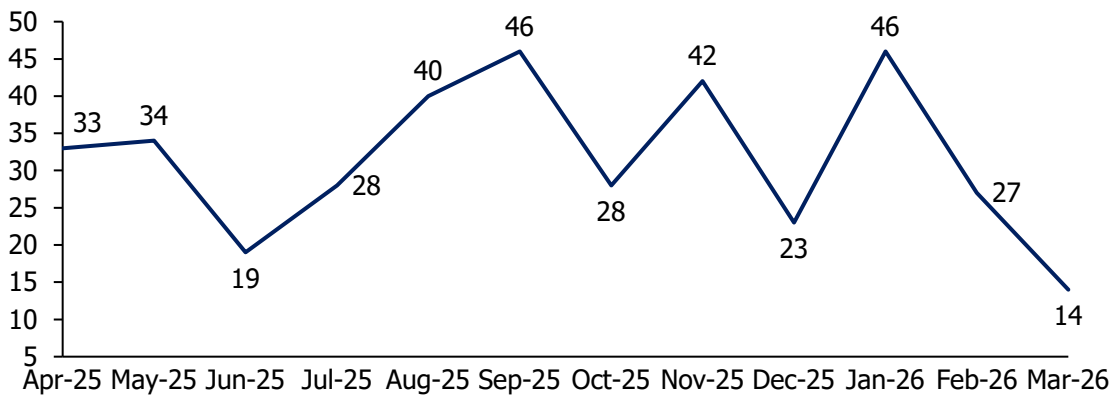


Daily Priority Call Volume and Entry to Assignment

Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	0	0	0	0	0
Monday	0	0	3	1	4	1
Tuesday	0	0	0	1	1	0
Wednesday	0	0	1	0	1	0
Thursday	0	0	3	1	4	1
Friday	0	0	1	1	2	1
Saturday	0	0	0	0	0	0
Assignment <2 min		N/A	88%			
Assignment <4 min		N/A	88%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

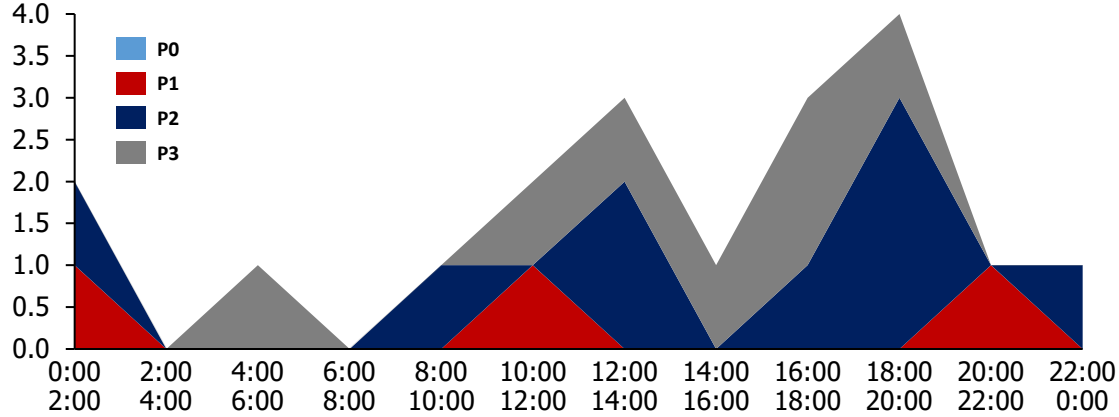




Morrison PD (JCSO Response)



Priority Dispatched Calls Per Time of Day

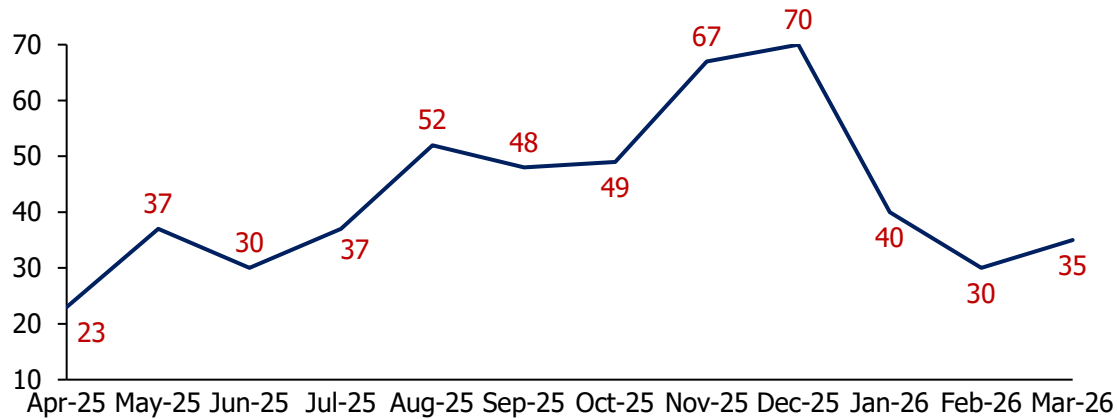


Daily Priority Call Volume and Entry to Assignment

Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	1	0	3	4	1
Monday	0	2	3	0	5	1
Tuesday	0	0	2	0	2	0
Wednesday	0	0	1	1	2	1
Thursday	0	0	0	2	2	1
Friday	0	0	1	0	1	0
Saturday	0	0	2	1	3	1
Assignment <2 min		67%	33%			
Assignment <4 min		67%	78%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume

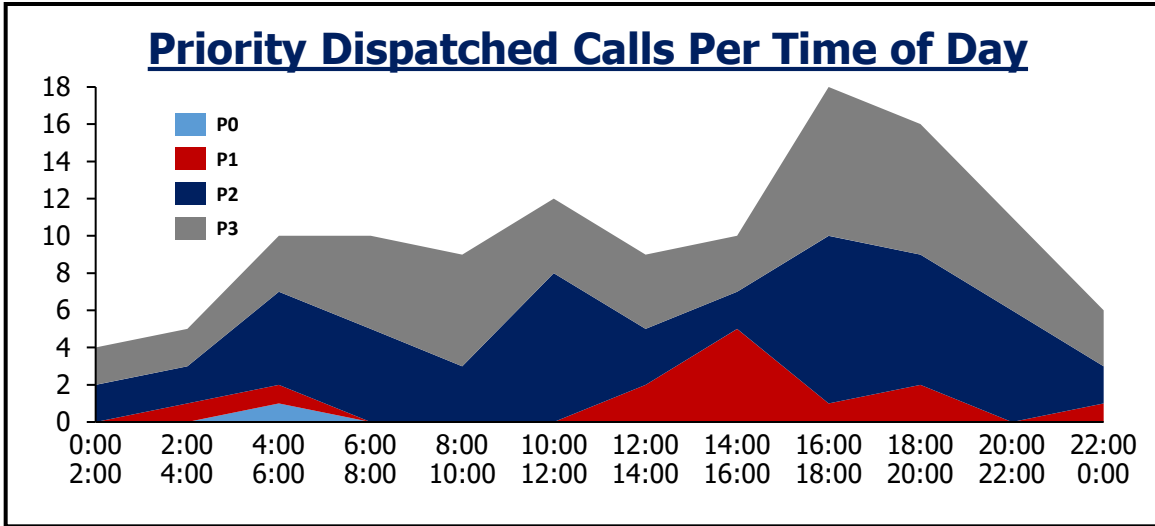


Top Five Problem Natures





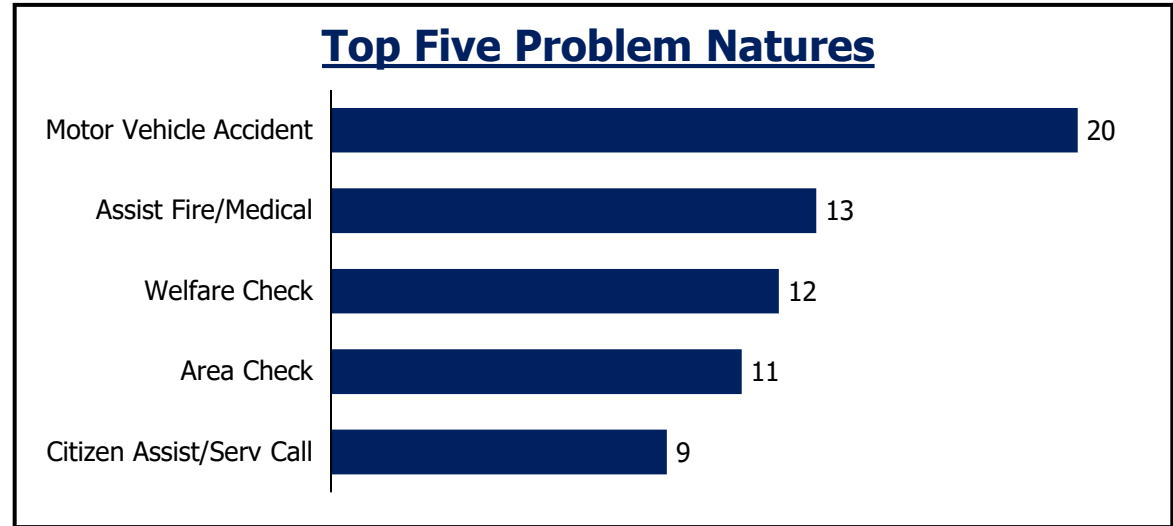
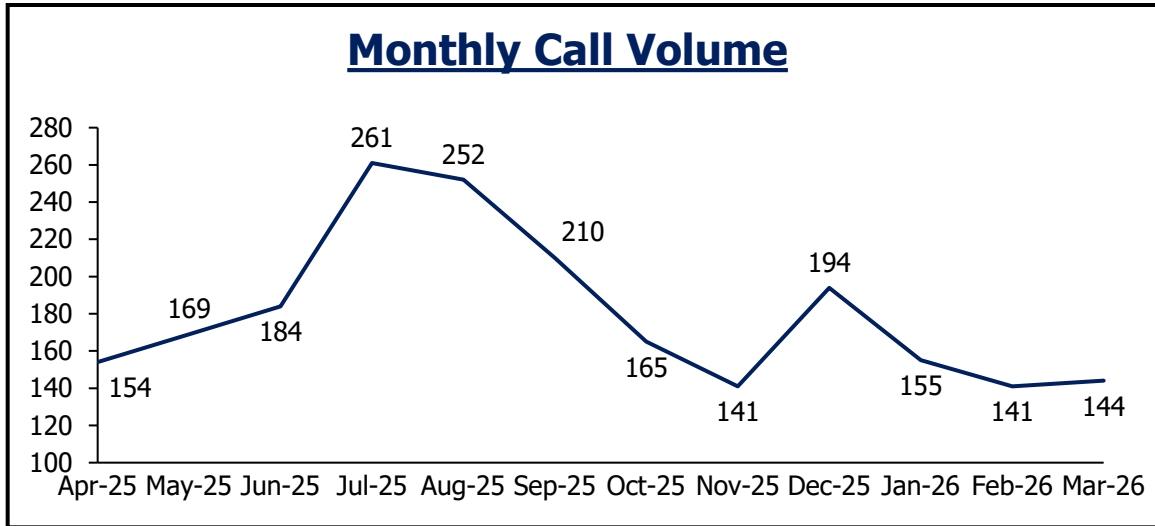
Clear Creek Sheriff



Daily Priority Call Volume and Entry to Assignment

Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	3	5	11	19	4
Monday	0	3	9	7	19	4
Tuesday	0	0	3	8	11	2
Wednesday	0	2	7	6	15	4
Thursday	0	0	13	7	20	5
Friday	0	3	7	5	15	4
Saturday	1	2	10	8	21	5
Assignment <2 min		77%	56%			
Assignment <4 min		92%	83%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.



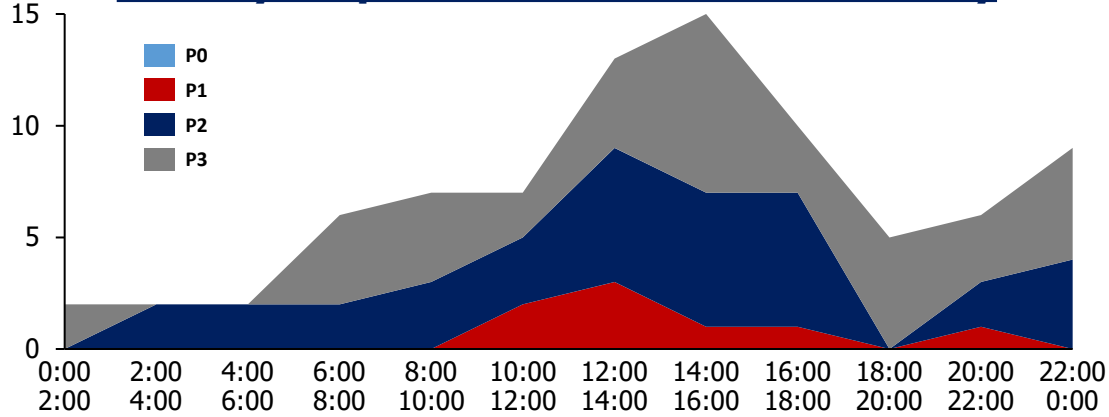
Note: Clear Creek Sheriff's Office is responding to Georgetown calls as of October 2024. These calls are shown on the Georgetown PD page only.



Idaho Springs PD



Priority Dispatched Calls Per Time of Day

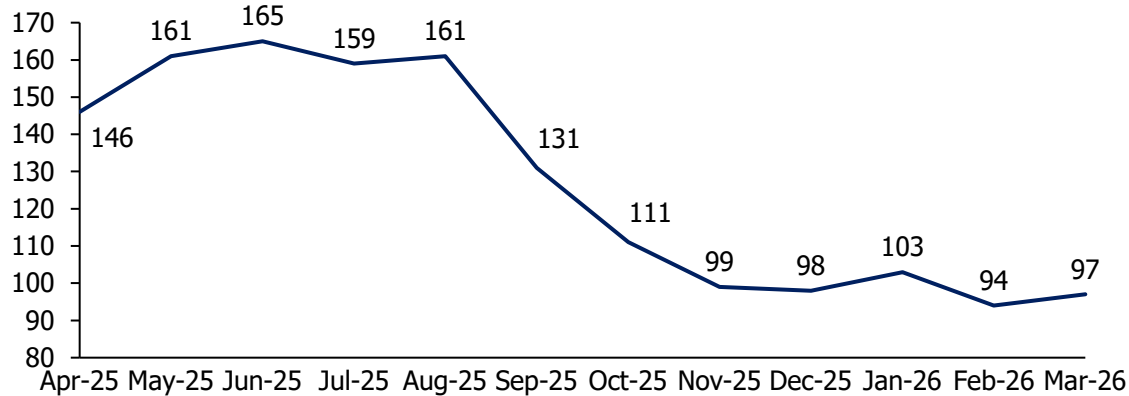


Daily Priority Call Volume and Entry to Assignment

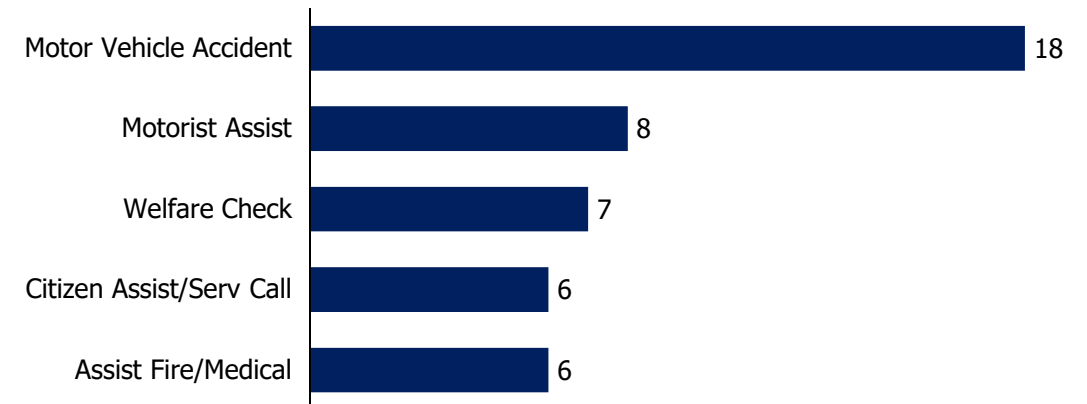
Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	2	7	4	13	3
Monday	0	1	3	8	12	2
Tuesday	0	1	7	7	15	3
Wednesday	0	1	5	5	11	3
Thursday	0	1	5	6	12	3
Friday	0	1	5	7	13	3
Saturday	0	1	4	3	8	2
Assignment <2 min		75%	67%			
Assignment <4 min		88%	86%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

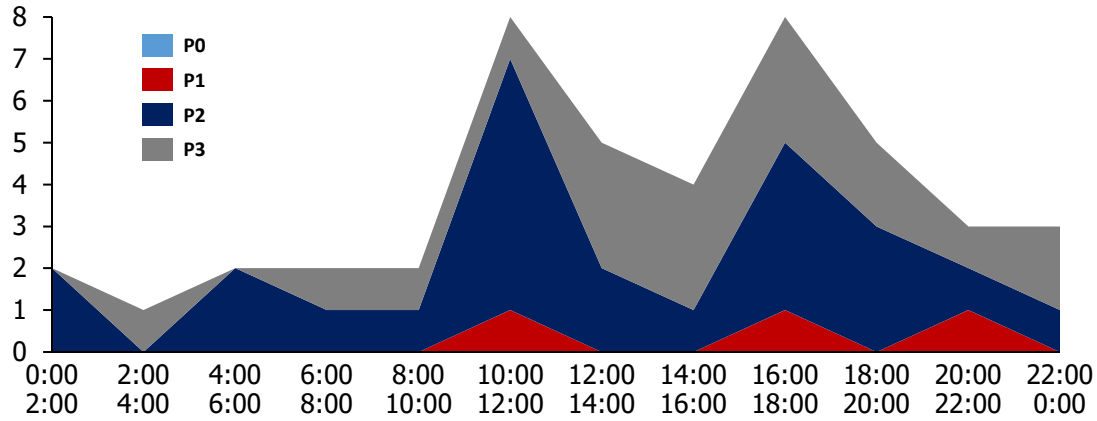




Georgetown PD (CCSO Response)



Priority Dispatched Calls Per Time of Day

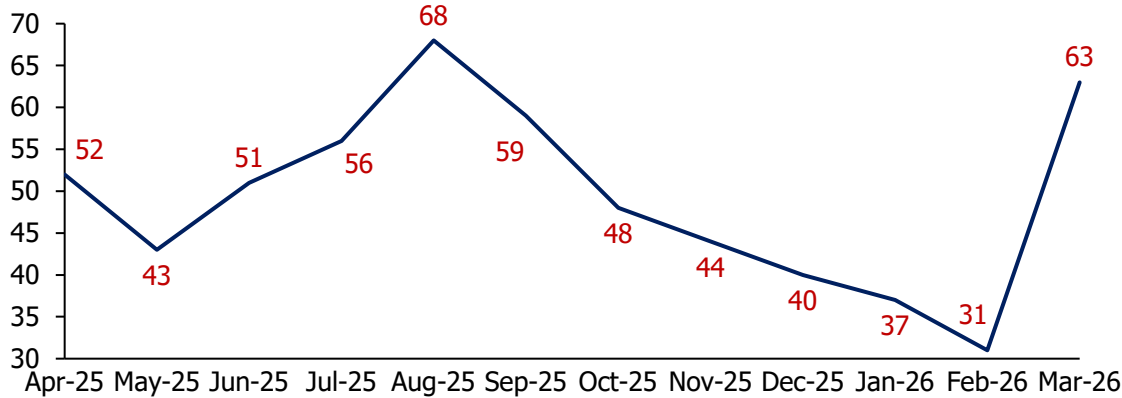


Daily Priority Call Volume and Entry to Assignment

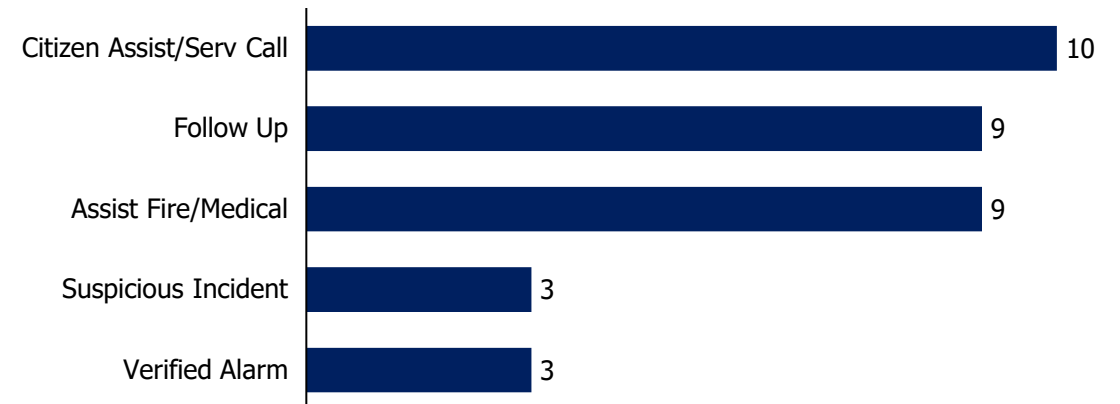
Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	0	4	4	8	2
Monday	0	0	3	3	6	1
Tuesday	0	1	3	2	6	1
Wednesday	0	1	1	2	4	1
Thursday	0	0	2	3	5	1
Friday	0	1	5	1	7	2
Saturday	0	0	6	3	9	2
Assignment <2 min		100%	71%			
Assignment <4 min		100%	83%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



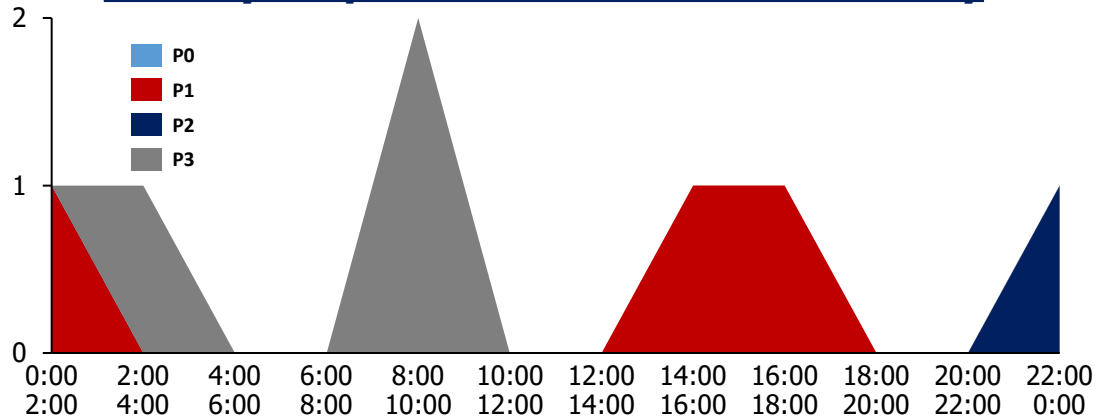
Top Five Problem Natures





Empire PD

Priority Dispatched Calls Per Time of Day

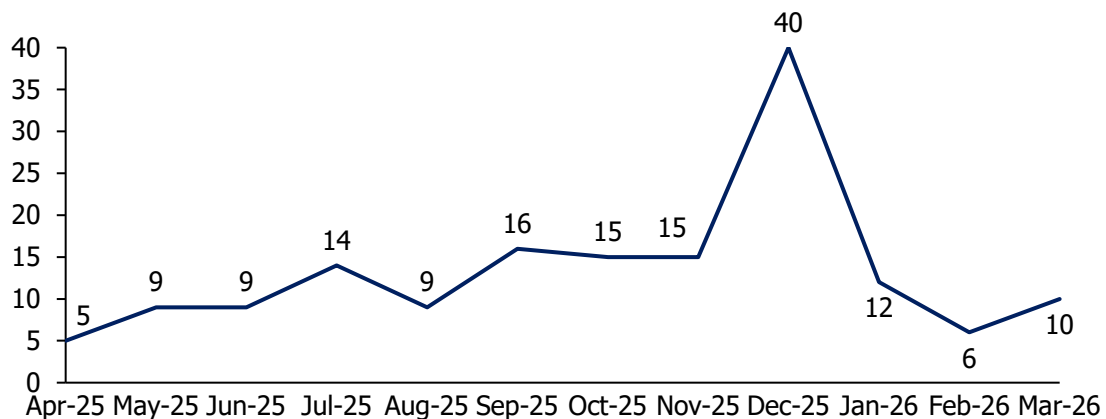


Daily Priority Call Volume and Entry to Assignment

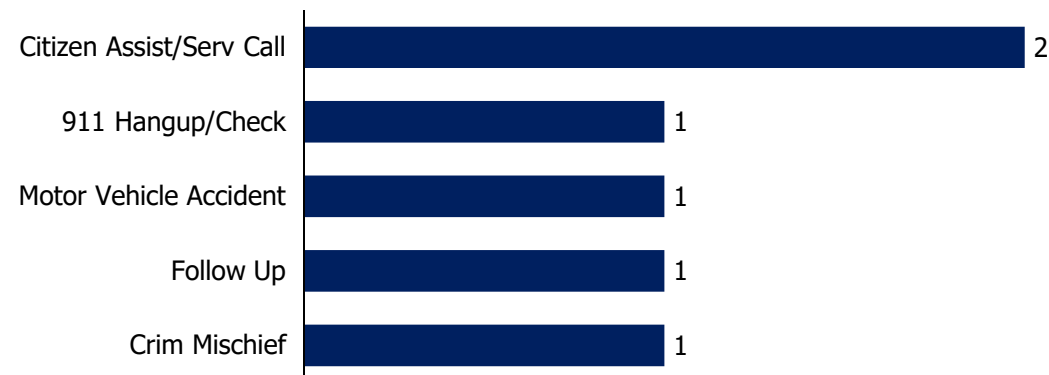
Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	0	0	1	1	0
Monday	0	0	0	1	1	0
Tuesday	0	0	0	0	0	0
Wednesday	0	0	0	0	0	0
Thursday	0	0	0	1	1	0
Friday	0	3	1	0	4	1
Saturday	0	0	0	0	0	0
Assignment <2 min		33%	0%			
Assignment <4 min		67%	0%			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



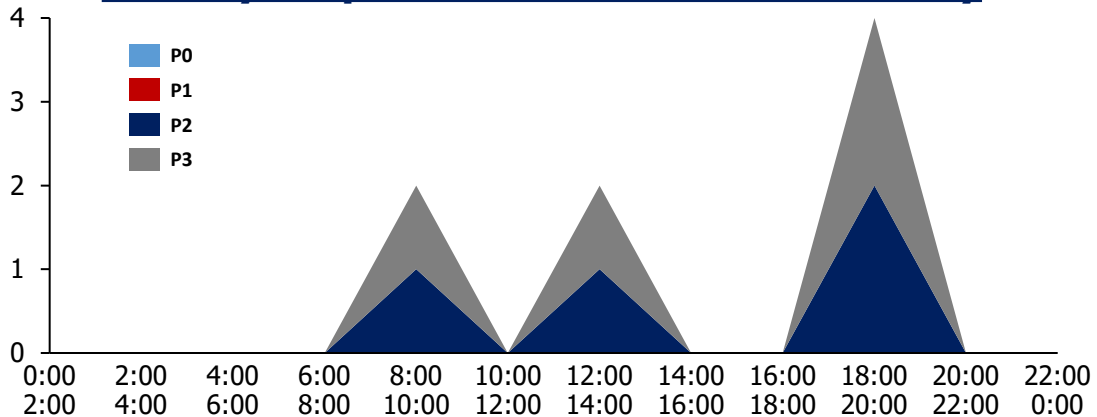
Top Five Problem Natures





Red Rocks Community College PD

Priority Dispatched Calls Per Time of Day

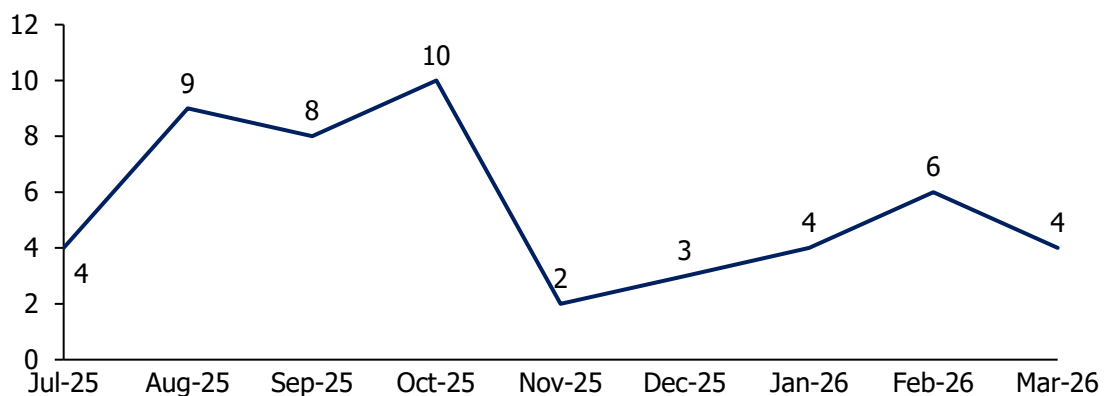


Daily Priority Call Volume and Entry to Assignment

Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	0	0	0	0	0
Monday	0	0	0	1	1	0
Tuesday	0	0	0	1	1	0
Wednesday	0	0	0	0	0	0
Thursday	0	0	0	1	1	0
Friday	0	0	0	1	1	0
Saturday	0	0	0	0	0	0
Assignment <2 min		N/A	N/A			
Assignment <4 min		N/A	N/A			

Notes: Call received, processed, and dispatched by Jeffcom. Self-initiated activity removed.

Monthly Call Volume



Top Five Problem Natures

